Basic Browser Maintenance

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Windows Basic Browser Maintenance

Internet Explorer 9
1. In Internet Explorer, click Tools > Internet Options (If no Tools tab showing, click gear icon, click Safety and click Delete Browsing History and skip to step 4)
2. Under Browsing History, click the Delete… button
3. On the next screen, only checkmark Temporary Internet Files and Cookies
   a. Make sure Preserve Favorites website data is unchecked
4. Click Delete
5. Under Browsing History, click the Settings button and place the bullet next to Every time I visit the webpage and where it says Disk space to use (8-1024MB), change the value to 8
6. Click OK & OK again to close Internet Options
7. Exit Internet Explorer and reopen the application

Internet Explorer 10 or 11
1. In Internet Explorer, click Tools > Internet Options (If no Tools tab showing, click gear icon, click Safety and click Delete Browsing History and skip to step 4)
2. Under Browsing History, click the Delete… button
3. On the next screen, only checkmark Temporary Internet Files and Cookies
   Make sure Preserve Favorites website data is unchecked
4. Click Delete
5. Under Browsing History, click the Settings button and place the bullet next to Every time I visit the webpage and where it says Disk space to use (8-1024MB), change the value to 8
6. Click OK & OK again to close Internet Options
7. Exit Internet Explorer and reopen the application
Windows Basic Browser Maintenance (continued)

Firefox (Current Version)
1. Click on three-bar icon in the upper right corner and click History
2. Click Clear Recent History
3. Under Settings for Clear All History, make sure Cookies, Cache, and Active Logins boxes are checked
4. Click Clear Now
5. Click OK to close Options
6. Exit Firefox and reopen the application

Google Chrome (Current Version)
1. Click the icon (Customize and Control Google Chrome) in the upper right
2. Click Tools
3. Click Clear Browsing Data
4. On the next page, checkmark Cookies and other site and plug-in data and Cached images and files.
5. Click the drop-down for Obliterate the following items from: and select the beginning of time.
6. Click the Clear Browsing Data button
7. Exit Google Chrome and reopen the application
Mac Basic Browser Maintenance

Safari 5, 6, 7
1. Click Safari on the menu bar, and then click Reset Safari
2. On the next screen, make sure the following options are check marked
   a. Remove all webpage preview images
   b. Remove all website data
   c. Reset all location warnings
3. Click Reset
4. Click Safari > Quit Safari, then reopen the application

Firefox (Current Version)
1. Click on three-bar icon in the upper right corner and click History
2. Click Clear Recent History
3. Under Details for Clear Recent History, make sure Cookies, Cache, and Active Logins boxes are checked
4. Set Time range to clear drop-down to Everything
5. Click Clear Now
6. Click OK to close Options
7. Click Firefox > Quit Firefox then reopen application

Google Chrome (Current Version)
1. Click the icon (Customize and Control Google Chrome) in the upper right
2. Click Tools
3. Click Clear Browsing Data
4. On the next page, checkmark Cookies and other site and plug-in data and Cached images and files.
5. Click the drop-down for Obliterate the following items from: and select the beginning of time
8. Click the Clear Browsing Data button
9. Click Chrome > Quit Chrome then reopen application