2007 University Catalog

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Undergraduate and Graduate Programs

School of Undergraduate Studies
School of Business and Technology
School of Education
School of Human Services
Harold Abel School of Psychology
Table of Contents

Welcome to Capella University ..................................................... 5
About Capella University .............................................................. 6
   Mission Statement ........................................................................ 6
   Educational Philosophy ................................................................. 6
   University History ......................................................................... 6
   Affirmative Action ......................................................................... 6
   Ownership of University ............................................................... 6
   Institutional Accreditation ............................................................... 6
General Overview ............................................................................. 7
   Academic Program Options .......................................................... 7
   Course Formats .............................................................................. 7
   Academic Residencies ................................................................. 7
   Contact Information for Learners .................................................. 7
   External Requests .......................................................................... 7
   Capella’s Commitment to Learner Success ..................................... 7
   Learner Services ........................................................................... 7
   Financial Aid ................................................................................... 51
   Scholarships .................................................................................. 51
   Veterinary Educational Benefits .................................................. 51
   Refund Procedures for Financial Aid Recipients ............................ 51
   University History ......................................................................... 6
   Institutional Accreditation ............................................................... 6
   Ownership of University ............................................................... 6
   Affirmative Action ......................................................................... 6
University Policies ............................................................................ 11
   Admission Requirements .............................................................. 12
   Admission Components ............................................................... 13
   2.01.01 Admission Components .................................................. 13
   2.01.02 Maximum Time to Degree Completion ............................. 15
   Enrollment and Registration ......................................................... 15
   2.02.01 Academic Year .................................................................. 15
   2.02.02 Course Registration and Enrollment .................................. 15
   Academic Calendar ......................................................................... 16
   2.02.03 Multiple Program Enrollments ......................................... 17
   2.02.04 Single Course Enrollment .................................................. 17
   2.02.05 Directed Study Enrollment ............................................... 18
   2.02.06 Continuous Enrollment for Advanced Doctoral Learners .... 18
   2.02.07 Changing Program, Specialization, Certificate ................. 19
   2.02.08 Leave of Absence ............................................................. 20
   2.02.10 Dismissal from the University ............................................ 21
   Academic Standards ........................................................................ 23
   3.01.01 Academic Honesty ............................................................ 23
   3.01.02 Satisfactory Academic Progress ........................................ 23
   3.01.03 Academic Honors ............................................................. 23
   Research ......................................................................................... 26
   3.03.01 Use of Human Participants/Subjects in Research ................ 26
   3.03.02 Publication of Dissertations ............................................... 27
   3.03.03 Use of Confidential Information ........................................ 27
   Assessment, Credits, and Grading .................................................. 27
   3.04.01 Academic Readiness ......................................................... 27
   3.04.02 Credit for Prior Learning .................................................... 28
   3.04.03 Transfer of Credit ............................................................. 28
   3.04.04 Application of Capella University Credits ............................ 28
   Toward Certificate and Degree Programs ................................. 28
   3.04.05 Attendance at Residencies ............................................... 29
   Residency Requirements .............................................................. 29
   3.04.07 Grading .............................................................................. 29
   Grade Values Summary ............................................................... 30
   3.04.08 Incomplete Grades ........................................................... 30
   3.04.09 Appealing a Grade ............................................................ 30
   Records and Documents ............................................................... 31
   4.01.01 FERPA and Learner Directory Information ....................... 31
   4.01.03 Retaining Learner Work Products and Grading Records .... 31
   Rights and Responsibilities ......................................................... 40
   4.02.01 Learner Disability Accommodations ................................ 40
   4.02.02 Learner Code of Conduct .................................................. 41
   4.02.03 Learner Grievance ............................................................. 41
   4.02.04 Discrimination, Harassment, and Assault ......................... 41
   4.02.05 Drugs and Alcohol ........................................................... 41
   4.02.06 Consensual Relationships ................................................. 41
   4.02.07 Nondiscrimination ........................................................... 41
   Tuition and Fees ........................................................................... 43
   4.03.01 Tuition and Fees ............................................................... 43
   Tuition and Fees ........................................................................... 43
   4.03.02 Tuition Refunds ............................................................... 43
   4.03.03 Reduced Tuition for Advanced Doctoral Learners ............ 44
   Academic Services ......................................................................... 49
   4.04.01 Interlibrary Loan .............................................................. 49
   4.04.02 Licensure ........................................................................... 49
   School of Business and Technology ............................................ 79
   Bachelor of Science (BS) in Business .......................................... 79
   Bachelor of Science (BS) in Information Technology .................. 79
   Bachelor of Science (BS) in Public Safety .................................... 79
   School of Undergraduate Studies ................................................. 53
   Bachelor of Science (BS) in Business Specializations ................. 53
   Accounting ................................................................................... 53
   Business Administration ............................................................... 53
   Finance ......................................................................................... 53
   Human Resource Management ..................................................... 53
   Management and Leadership ....................................................... 53
   Marketing ....................................................................................... 53
   Project Management ...................................................................... 53
   School of Undergraduate Studies Degree Programs .................... 58
   Bachelor of Science (BS) in Business Specializations ................. 58
   Accounting ................................................................................... 58
   Business Administration ............................................................... 58
   Finance ......................................................................................... 58
   Human Resource Management ..................................................... 58
   Management and Leadership ....................................................... 58
   Marketing ....................................................................................... 58
   Project Management ...................................................................... 58
   School of Undergraduate Studies ................................................. 53
   Bachelor of Science (BS) in Public Safety Specialization ............. 53
   Criminal Justice ............................................................................ 64
   Criminal Justice ............................................................................ 64
   Undergraduate Course Descriptions ............................................ 65
   General Education Courses ......................................................... 65
   Lower-Division Courses ............................................................... 66
   Business Courses ....................................................................... 66
   Information Technology Courses ............................................... 70
   Public Safety Courses ................................................................. 73
   Capella University Graduate Schools ........................................... 77
   School of Business and Technology ............................................ 79
   About the School Business and Technology ............................... 80
   Mission Statement ........................................................................ 80
   Degree Programs .......................................................................... 80
   Doctor of Philosophy (PhD) in Organization and Management ... 80
   Doctor of Philosophy (PhD) in Information Technology ............ 80
   Master of Science (MS) in Organization and Management ......... 80
   Master of Science (MS) in Information Technology ................. 80
   Master of Business Administration (MBA) ................................. 81
   Certificates ................................................................................... 81
## Table of Contents

### School of Business and Technology Degree Programs ...........................................82
* Doctor of Philosophy (PhD)
  in Organization and Management Specializations ...........................................82
    * General
    * Human Resource Management
    * Information Technology Management
    * Leadership
    * Management Education
  Doctor of Philosophy (PhD)
  in Information Technology Specializations ......................................................84
    * General Area of Study
    * Information Technology Education
* Master of Science (MS)
  in Organization and Management Specializations ...........................................85
    * General
    * Human Resource Management
    * Leadership
  Master of Science (MS)
  in Information Technology Specializations ......................................................86
    * General Information Technology
    * Information Security
    * Network Architecture and Design
    * Project Management and Leadership
    * System Design and Development
* Master of Business Administration (MBA) Specializations ...................................88
    * General
    * Accounting
    * Finance
    * Health Care Management
    * Information Technology Management
    * Marketing
    * Project Management
* Graduate Certificates .........................................................................................91
  * Human Resource Management
  * Leadership
  * Professional Project Management
  * Information Security Professional

### School of Education ........................................................................93
* About the School of Education ........................................................................94
  * Mission Statement .........................................................................................94
* Degree Programs .............................................................................................94
  * Doctor of Philosophy (PhD)
    * Master of Science (MS)
* Certificates ......................................................................................................94
  * Professional Licensure and Certification .........................................................94

### School of Education Degree Programs .......................................................95
* Doctor of Philosophy (PhD) Specializations ......................................................95
  * Leadership in Educational Administration
  * Special Education Leadership
  * Leadership for Higher Education
  * Curriculum and Instruction
  * Postsecondary and Adult Education
  * Instructional Design for Online Learning
  * Training and Performance Improvement
  * K–12 Studies in Education
  * Professional Studies in Education
* Master of Science (MS) Specializations ..........................................................100
  * K–12 Studies in Education
    * Curriculum and Instruction
    * Reading and Literacy
    * Leadership in Educational Administration
    * Leadership for Higher Education
    * Enrollment Management
    * Postsecondary and Adult Education
    * Instructional Design for Online Learning
    * Training and Performance Improvement
    * Professional Studies in Education
  * Post-master’s Certificate in College Teaching
  * Post-Master’s Certificate in Enrollment Management
  * Leadership in Educational Administration Post-Master’s Certificate

### School of Human Services ........................................................................105
* About the School of Human Services ................................................................106
  * Mission Statement .........................................................................................106
* Degree Programs .............................................................................................106
  * Doctor of Philosophy (PhD) in Human Services
  * Doctor of Philosophy (PhD) in Public Safety
  * Master Science (MS) in Human Services
  * Master of Science (MS) in Public Safety
* Certificates ......................................................................................................107
  * Professional Licensure and Certification .........................................................107

### School of Human Services Degree Programs ..............................................108
* Doctor of Philosophy (PhD) in Human Services Specializations .........................108
  * General Human Services
  * Counseling Studies
  * Health Care Administration
  * Management of Nonprofit Agencies
  * Social and Community Services
* Doctor of Philosophy (PhD) in Public Safety Specializations ..............................109
  * Public Safety Leadership
  * Criminal Justice
  * Emergency Management
* Master of Science (MS) in Human Services Specializations ..............................111
  * General Human Services
  * Counseling Studies
  * Health Care Administration
  * Management of Nonprofit Agencies
  * Social and Community Services
  * Marital, Couple, and Family Counseling/Therapy
  * Mental Health Counseling
* Doctor of Philosophy (PhD) in Public Safety Specializations ..............................114
  * Public Safety Leadership
  * Criminal Justice
  * Emergency Management
* Master of Science (MS) in Public Safety Specializations ....................................115
  * Addictions Counseling
  * Criminal Justice
  * Diversity Studies
  * Health Care Administration
  * Management of Nonprofit Agencies
  * Marriage and Family Services
  * Professional Counseling
  * Social and Community Services
# Table of Contents

Harold Abel School of Psychology .................................................. 117

About the Harold Abel School of Psychology ................................ 118
  Mission Statement ........................................................................ 118
  Degree Programs ....................................................................... 118
    Doctor of Psychology (PsyD)
    Doctor of Philosophy (PhD)
    Master of Science (MS)
  Certificate ............................................................................... 119
  Professional Licensure and Certification ..................................... 119

Harold Abel School of Psychology Degree Programs ................. 120
  Doctor of Psychology (PsyD) Specializations .............................. 120
    Clinical Psychology
    Counseling Psychology
  Doctor of Philosophy (PhD) Specializations .............................. 121
    Educational Psychology
    General Psychology
    Industrial/Organizational Psychology
  Master of Science (MS) Specializations ...................................... 122
    Educational Psychology
    Evaluation, Research, and Measurement
    General Psychology
    Industrial/Organizational Psychology
    Leadership Coaching Psychology
    Organizational Leader Development
    Sport Psychology
    Clinical Psychology
    Counseling Psychology
    School Psychology
  Certificate ............................................................................... 126
    Specialist Certificate in School Psychology

Academic Residencies ................................................................. 126
  PhD and MS Residential Colloquia
  PsyD Clinical and Counseling Psychology Year-in-Residence
  School Psychology Year-in-Residence for MS and Specialist
  Certificate Learners in School Psychology

Field Training ............................................................................... 129
  Introduction to Field Training
  Overview of Practicum
  Overview of Internship
  Field Training Requirements

Graduate Course Descriptions ................................................... 130
  School of Business and Technology ........................................... 130
    MBA Courses
    Master’s Organization and Management Courses
    Graduate Writing Courses
    Doctoral Organization and Management Courses
    Master’s Information Technology Courses
    Doctoral Information Technology Courses
    Colloquia and Residencies
  School of Education .................................................................. 144
    Courses
    Graduate Writing Courses
    Colloquia and Residencies
  School of Human Services ....................................................... 155
    Courses
    Graduate Writing Courses
    Colloquia and Residencies
  Harold Abel School of Psychology ........................................... 165
    Graduate Writing Courses
    Courses
    Colloquia
    Clinical Psychology Year-in-Residence
    Counseling Psychology Year-in-Residence
    School Psychology Year-in-Residence
    Colloquia and Residencies

Governance ............................................................................... 180
  Administration ......................................................................... 180
  Board of Directors .................................................................. 180
  School Directories ................................................................... 180
    School of Undergraduate Studies
    School of Business and Technology
    School of Education
    School of Human Services
    Harold Abel School of Psychology

Faculty ...................................................................................... 183
  School of Undergraduate Studies
  School of Business and Technology
  MBA Coaches
  School of Education
  School of Human Services
  Harold Abel School of Psychology

State Regulatory Information ..................................................... 199

Right to Change Requirements .................................................... 199

Field Training ............................................................................... 129
  Introduction to Field Training
  Overview of Practicum
  Overview of Internship
  Field Training Requirements

Graduate Course Descriptions ................................................... 130
  School of Business and Technology ........................................... 130
    MBA Courses
    Master’s Organization and Management Courses
    Graduate Writing Courses
    Doctoral Organization and Management Courses
    Master’s Information Technology Courses
    Doctoral Information Technology Courses
    Colloquia and Residencies
  School of Education .................................................................. 144
    Courses
    Graduate Writing Courses
    Colloquia and Residencies
  School of Human Services ....................................................... 155
    Courses
    Graduate Writing Courses
    Colloquia and Residencies
  Harold Abel School of Psychology ........................................... 165
    Graduate Writing Courses
    Courses
    Colloquia
    Clinical Psychology Year-in-Residence
    Counseling Psychology Year-in-Residence
    School Psychology Year-in-Residence
    Colloquia and Residencies

Governance ............................................................................... 180
  Administration ......................................................................... 180
  Board of Directors .................................................................. 180
  School Directories ................................................................... 180
    School of Undergraduate Studies
    School of Business and Technology
    School of Education
    School of Human Services
    Harold Abel School of Psychology

Faculty ...................................................................................... 183
  School of Undergraduate Studies
  School of Business and Technology
  MBA Coaches
  School of Education
  School of Human Services
  Harold Abel School of Psychology

State Regulatory Information ..................................................... 199

Right to Change Requirements .................................................... 199
A Message from the President

Welcome to Capella University

Capella University, an accredited, online university, is committed to meeting the educational needs of adults. Capella respects the multiple commitments its learners meet and values the personal and professional experience they bring to their courses. The university’s focus on helping learners fulfill their potential is evident in their achievements and enthusiasm.

Our learners talk about the quality and energy of the learning experience at Capella. What they find in the courserooms is an active and engaging learning community that invites them to include their own knowledge and experience and to profit from the knowledge of others.

They tell us that interaction with faculty and professional peers from around the world has increased the breadth and depth of their knowledge and enhanced their critical thinking skills. At Capella, learners discover academic content that relates specifically to their own professions and professional goals, and knowledge that has immediate application to their work.

At Capella University, we provide an array of online services to minimize time spent on the day-to-day details associated with higher education. Our learners have convenient online access to registration, financial aid, and support from academic advisors, as well as a full range of academic library resources through Capella University Library.

We believe that Capella University delivers the quality and impact working adults expect from higher education.

Thanks for joining us.

Michael J. Offerman, EdD
President, Capella University
About Capella University

Mission Statement
The mission of Capella University is to extend access to high quality bachelor’s, master’s, doctoral, and certificate programs for adults who seek to maximize their personal and professional potential. This mission is fulfilled through innovative programs that are responsive to the needs of adult learners and involve active, engaging, challenging, and relevant learning experiences offered in a variety of delivery modes.

Educational Philosophy
Capella University’s educational philosophy focuses on developing scholar-practitioners through learning that incorporates both theoretical knowledge and relevant experience. Learners synthesize scholarship with practical application appropriate to their level—as reflective-practitioners at the baccalaureate level, as practitioner-scholars at the master’s level, and as scholar-practitioners at the doctoral level. Capella University faculty are themselves scholar-practitioners or as appropriate, practitioner-scholars. They guide and facilitate learner growth and development through dissemination of knowledge and the formation of learning communities. They promote active learning and they model what it means to be scholar-practitioners and life-long learners. Capella’s philosophy also emphasizes collaboration: learners with their peers and learners with faculty. Learners and faculty reflect together on their experiences, build and apply knowledge, participate in communities of learning, and make theoretical and practical contributions in their fields.

University History
In 1992, Stephen Shank, former CEO of Tonka Corporation, provided the vision, leadership, and a portion of the initial funding for the incorporation of a distance-learning institution. Mr. Shank observed that adults were underserved by traditional universities for several reasons. Most significantly, attending classes is difficult or impossible for working adults due to employment and family obligations, and traditional curriculum often does not correspond with the professional goals of mature adults. He envisioned a barrier-free university that people could attend from remote locations—like their own homes—at their convenience.

In 1993, Dr. Harold Abel, an experienced leader in higher education and a former president of three universities, joined Mr. Shank to serve as founding president and academic leader of Capella. Dr. Abel assembled a premier faculty, built graduate curricula, and guided the university toward academic accreditation. In 1997, during the presidency of Dr. Bruce Francis, Capella achieved accreditation by The Higher Learning Commission and became a member of the North Central Association of Colleges and Schools.

Capella University, initially named The Graduate School of America (TGSA), offered master’s and doctoral degree programs in management, education, and human services. Two years after accreditation, TGSA became Capella University and went on to establish the Schools of Business, Education, Human Services, Psychology, and Technology. Today, Capella University offers certificates and bachelor’s, master’s, and doctoral degrees across five schools.

In 2001, Dr. Michael Offerman, formerly a leader within the University of Wisconsin system, became president of Capella University. During Dr. Offerman’s tenure, Capella has made learner success the strategic initiative for the university by emphasizing academic program quality as well as academic advising and learner support services. A major milestone achieved during his presidency occurred in 2003, when The Higher Learning Commission of the North Central Association granted Capella permission to offer a full four-year bachelor’s program.

The undergraduate learning experience has been enhanced by a reorganization of schools in 2004 to form the School of Undergraduate Studies and the School of Business and Technology in addition to the existing Schools of Education, Human Services, and the Harold Abel School of Psychology.

Affirmative Action
Capella University is an affirmative action employer.

Ownership of University
Capella University is wholly owned by Capella Education Company, a Minnesota corporation.

Institutional Accreditation

Capella University
225 South Sixth Street
Ninth Floor
Minneapolis, MN 55402
1-888-CAPELLA (227-3552)
www.capella.edu
General Overview

Academic Program Options
Capella University offers graduate certificates, the Bachelor of Science (BS), Master of Science (MS), Master of Business Administration (MBA), Doctor of Philosophy (PhD), and Doctor of Psychology (PsyD).

Course Formats
Courses are offered online and in directed study formats. Courses designated as directed study courses are available only to doctoral learners in the Schools of Business and Technology, Education, and Human Services. Directed study courses, in which learners work one-to-one with a faculty tutor, are offered quarterly. Additional details and requirements related to these course formats can be found in the University Policies section of this catalog or on iGuide.

Academic Residencies
All doctoral programs, clinically focused master’s programs, and some post-master’s certificate programs require learners to attend academic residencies (colloquia, the year-in-residence, or pre-practicum) offered in various locations. Academic residencies provide opportunities for learners to become familiar with Capella University resources, to develop or affirm academic skill sets, to acquire clinical skill competencies, to learn research methodologies, and/or to prepare for the comprehensive examination and dissertation processes. It is through these face-to-face encounters that learners extend participation in Capella’s learning community by networking, focusing on academic success strategies, interacting with peers and faculty, and developing academic competencies that support program completion. Capella believes that the sense of community developed during residency experiences will endure throughout the program and become an essential part of a successful learner experience. Additional details regarding residency content and requirements can be found on iGuide.

Contact Information for Learners
Learners are responsible for keeping their contact information accurate and current. Learner information may be updated on iGuide or via Learner Support. The primary form of official communication from Capella University is through e-mail. Learners are required to maintain active a-mail addresses. To ensure receipt of important communications, learners should make sure that span filters are set to receive e-mail from Capella University.

External Requests
The university maintains a record of external requests for learners’ education records, except for directory information, and of the disposition of the requests. The university may disclose education records to authorized agencies in the FERPA policy found on iGuide.

Capella’s Commitment to Learner Success
Capella University is committed to helping learners succeed. To that end, the university has developed a unique combination of course work and support services intended to facilitate a strong start for learners. New learners can expect the following support:

• The University Orientation Seminar provides all new learners with the knowledge, skills, and advice they need to be successful in Capella’s online learning environment. Learners navigate Capella’s online courseroom, take a virtual tour of university support services, and engage in an online discussion with an orientation facilitator and other new learners.

• Learners begin with an outstanding first course that sets the stage for the rest of their program.

Learner Services
For day-to-day needs, Capella’s learner support services are available online through iGuide, via e-mail, and through toll-free calls within the United States.

• iGuide—iGuide allows learners to access Capella’s services in one convenient place. Learners can register for classes, apply for financial assistance, view an unofficial transcript, and access a variety of other convenient services including the university Learner Handbook and catalog. iGuide can be found at www.capella.edu.

• Advisors—Advisors help learners make a successful transition into their program and serve as an ongoing source of support throughout their education at Capella. Advisors include academic advisors and learner support associates. Advisors are dedicated to assisting learners in that program’s specializations. Advisors communicate with learners on an ongoing basis, providing academic and personal strategies and support, clarifying university procedures, tracking and discussing academic progress, and providing information about any changes that may affect learners. A list of advisors by school and degree program can be found on iGuide under Advising & Academic Support—Meet the Advisors.
General Overview, continued

- For questions or concerns regarding registration, courses, access, financial aid, billing, or technical problems that are not answered on iGuide, learner support associates are available to assist learners at 1-888-CAPELLA (227-3552), option 2, or by e-mailing Learner Support at learnersupport@capella.edu.

- Academic Records—The Registrar’s Office maintains the academic records of learners as they progress through their courses and degree programs at Capella University. Its mission is to provide confidential, accurate academic records. Learners may request official transcripts and view and print their unofficial transcripts any time through the Records and Transcripts section on iGuide.

- Alumni Center—Alumni benefit from networking opportunities, professional employment information and career services, an alumni newsletter, alumni grants, discounted courses, selected use of library resources, and the opportunity for free attendance at education industry trade shows where Capella is exhibiting. Further information on the Alumni Center can be found on iGuide.

- Bookstore—Textbooks and software may be purchased through the bookstore, accessible through iGuide.

- Armed Forces Support—Armed Forces Support services are available to Capella University learners who are affiliated with the armed forces. Armed Forces Support provides assistance to learners who are experiencing an interruption in their program due to their military obligations; assists with questions about military benefits, GoArmyEd, and military leave of absence requests; and offers other support as needed. To learn more about these support services, e-mail Armed Forces Support at armedforcessupport@capella.edu.

- Career Center—Career Center services are designed to help learners successfully navigate the career planning and development process as they pursue and complete their degrees. While the Career Center does not guarantee employment upon degree completion or provide placement services, it does provide career counseling, job search advising, and career management support to all learners and alumni. The Career Center staff interacts with learners via e-mail and telephone to assist with career-related activities such as resume, CV, and cover letter development, interview preparation, effective job search implementation, and career advancement efforts. iGuide Career Center resources are helpful to learners in gathering occupational information and trends, accessing job postings, and viewing sample job search documents. For more information about resources and services, visit the Career Center on iGuide and use the “Ask a Career Counselor” e-mail feature to connect with a counselor.

- Completion of Advanced Graduate Study (CAGS)

Recognizing Doctoral Learner Achievement
Capella University's Completion of Advanced Graduate Study (CAGS) recognizes a learner's achievement of a significant doctoral milestone: successful completion of all requirements necessary to begin comprehensive examination courses. The Completion of Advanced Graduate Study recognition marks a specific level of doctoral achievement; it is not an academic degree or credential.

Eligibility
To be eligible for Completion of Advanced Graduate Studies recognition, a learner must currently be admitted to a doctoral program in any of Capella University’s four graduate schools and enrolled in doctoral course work. Eligible learners must have completed all core, specialization, and elective courses and all other program requirements, including colloquia, residencies, and field work, with a minimum cumulative grade point average of 3.0 on a 4.0 scale.

Applying
Doctoral learners at Capella University may apply for Completion of Advanced Graduate Studies recognition once they have met all eligibility requirements and any time thereafter prior to graduation but may not receive more than one CAGS recognition. Any learners who are currently enrolled and active in courses at Capella University and who have completed all requirements for CAGS recognition should see iGuide for contact information and CAGS application material or call Learner Support at 1-888-CAPELLA (227-3552), option 2.

- Disability Services—Capella University recognizes and fulfills its obligations under the Americans with Disabilities Act (ADA) of 1990, the Rehabilitation Act of 1973, and similar state laws. Capella University is committed to providing reasonable accommodations to qualified learners with disabilities in university programs and activities. Learners can get more information by e-mailing disabilityservices@capella.edu.

- Enrollment Services—Capella University’s Enrollment Services team assists prospective learners from the point of initial inquiry through the application, admissions, and enrollment phases. Call 1-888-CAPELLA (227-3552), option 3 for assistance.

- Faculty Mentors—Doctoral learners work with a faculty mentor who assists them in the development and completion of the comprehensive examination and dissertation. The faculty mentor also advises learners on course selection, success strategies, and professional issues. Mentor biographies can be found on iGuide, Advising and Resources.
General Overview, continued

• **Financial Aid**—Financial aid counselors help learners explore all options for financing their education. The Capella online financial aid center is the best source of information for federal loans, federal undergraduate grants, veteran’s benefits, special aid programs, and employer tuition reimbursement. See the Finances section on iGuide for more information, call Learner Support at 1-888-CAPELLA (227-3552), option 2, or e-mail learnersupport@capella.edu.

• **Learner Accounts**—The Learner Accounts team is responsible for ensuring accurate, timely billing of learner accounts for tuition and fees, employer reimbursement, and financial aid disbursements. For questions about statements or billing, call Learner Support at 1-888-CAPELLA (227-3552), option 2, or e-mail learnersupport@capella.edu.

• **Library**—Capella University provides a full range of academic library resources and services in an online environment. The Capella University Library Web site provides access to thousands of full-text articles, citations, abstracts, technical reports, and electronic books (e-books). Learners may also request books, copies of articles, and other resources held by university libraries nationwide. In addition, Capella reference librarians are available to assist learners and faculty with research questions, to help learners use library databases effectively, and to teach learners to successfully navigate the library Web site. The library is accessible through iGuide’s Advising and Resources section. Learners may contact a reference librarian by sending an e-mail to interlibraryloan@capella.edu or by calling 1-888-375-8221. See Capella’s Interlibrary Loan policy in the University Policies section of the catalog or on iGuide.

• **New Learner Experience**—Capella University’s New Learner Experience team provides support to new learners in their adjustment to the Capella learning community and to their degree programs through the facilitation of the University Orientation Seminar. To contact the New Learner Experience team, call Learner Support at 1-888-CAPELLA (227-3552), option 2.

• **Peer Support**—Capella University and the New Learner Experience team strive to increase learner connections and networking. Learners have access to community discussion boards through iGuide where they can network and develop community. In addition, all learners and alumni have access to join the Capella group, LinkedIn, a professional online networking tool that allows Capella learners and alumni the ability to stay connected with one another and to explore professional opportunities.

• **Writing Program**—To help learners improve their written communication, Capella offers a variety of writing resources. These include writing courses, online tutoring, and an array of resources, guidelines, and references in the Writing Program section of the Academic Success Center on iGuide. The Writing Program also offers face-to-face writing instruction at colloquia in writing-focused sessions and one-to-one consultations with writing faculty in the Mobile Writing Center.
# Computer Requirements

Review these requirements carefully; computer hardware, software, and an Internet connection are the primary means of participating in courses and thus are significant contributors to academic success. Capella provides learners with the opportunity to purchase Microsoft® Office, Visio®, and Project® at a significant discount (see Software Discounts in the Bookstore for exact pricing). These requirements are subject to change. The most current requirements are published on iGuide and are reflected in the Computer Check-Up tool, also available on iGuide.

**Internet connection:** Capella University’s technical support staff strongly recommends a broadband (cable modem or DSL) Internet connection. Though not required, subscribing to a broadband connection may be the most important investment learners can make to improve their online learning experience.

### All Learners

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Minimum</th>
<th>Recommended</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Internet Connection</strong>*</td>
<td>56K modem</td>
<td>Broadband (cable or DSL)</td>
</tr>
<tr>
<td><strong>E-mail Capabilities</strong></td>
<td>E-mail client - Microsoft® Outlook® or Outlook Express</td>
<td>5+ MB of e-mail storage - HTML e-mail capabilities</td>
</tr>
<tr>
<td><strong>Hardware</strong>*</td>
<td>20 GB of hard disk space</td>
<td>30 GB of hard disk space</td>
</tr>
<tr>
<td><strong>Software</strong>*</td>
<td>Macintosh®: MS Office 98 or higher - Macintosh: MS Office 98 or higher</td>
<td>Macintosh: MS Office 98 or higher - Syantec Norton AntiVirus Software</td>
</tr>
<tr>
<td><strong>Plug-ins</strong> (free downloads)**</td>
<td>Windows Media Player 9®, Adobe Acrobat® Reader 7, Flash Player 8, Java 1.5.0</td>
<td>Windows Media Player 10, Adobe Acrobat® Reader 7, Flash Player 8, Java 1.5.0</td>
</tr>
<tr>
<td><strong>Peripherals</strong></td>
<td>Video card and monitor display capable of 800x600 pixel resolution, Unique e-mail address 5+ MB of e-mail storage (not shared by others in a family or company)</td>
<td>Video card and monitor display capable of 1024x768 pixel resolution, HTML e-mail capabilities</td>
</tr>
</tbody>
</table>

* Specific courses or programs may have additional requirements.
* Pop-up blockers will impede the ability to use Capella’s online resources.
** Capella University provides Computer Check-Up, a learner tool for verifying and correcting browser settings, including plug-ins.
*** Courses requiring the use of a webcam or headset will require a broadband connection.

### PC+

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Minimum</th>
<th>Recommended</th>
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</thead>
<tbody>
<tr>
<td><strong>Processor</strong></td>
<td>1GHz</td>
<td>2 GHz</td>
</tr>
<tr>
<td><strong>Operating System</strong></td>
<td>Windows® 2000 Pro</td>
<td>Windows XP Home/Pro</td>
</tr>
<tr>
<td><strong>RAM</strong></td>
<td>256 MB</td>
<td>512 MB</td>
</tr>
<tr>
<td><strong>Browser</strong> (only 1 needed)**</td>
<td>Microsoft Internet Explorer 6.0, Firefox 1.0.6, Netscape 7.0</td>
<td>Microsoft Internet Explorer 6.0, Firefox 1.0.7, Netscape 7.2 (Netscape 8 is unsupported)</td>
</tr>
<tr>
<td><strong>Macintosh+</strong></td>
<td>G3 800 MHz</td>
<td>G4 1.25 GHz</td>
</tr>
<tr>
<td><strong>Operating System</strong></td>
<td>OS X (10.2)</td>
<td>OS X (10.4)</td>
</tr>
<tr>
<td><strong>RAM</strong></td>
<td>256 MB</td>
<td>512 MB</td>
</tr>
<tr>
<td><strong>Browser</strong> (only 1 needed)**</td>
<td>Firefox 1.0, Netscape 7.0, Safari 1.2</td>
<td>Firefox 1.5, Netscape 7.2 (Netscape 8 is unsupported), Safari 1.2, 1.2.1 and higher, 2.0.1 and higher (Safari 1.3.0 and 2.0.0 are unsupported)</td>
</tr>
</tbody>
</table>

+ Capella recommends that new learners use/purchase a computer with the recommended standards listed above at the beginning of their program and that learners review these technical standards on a regular basis.
++ While other browsers and platforms may perform adequately, Capella cannot provide technical support for browsers other than those listed above.

### Information technology courses also require:

- Windows XP Pro or later
- Macintosh users will need Virtual PC and Windows XP Pro or later
- Backup storage device
- 30 GB of free hard disk space
- 512MB or greater of RAM highly recommended

Adobe Acrobat is a registered trademark of Adobe Systems Incorporated in the United States and/or other countries.
Macintosh is a trademark of Apple Computer, Inc.
Microsoft, PowerPoint, Project, Outlook, Visio, and Windows are registered trademarks of Microsoft Corporation in the United States and/or other countries.
Symantec Norton AntiVirus software is a registered trademark of Symantec corporation.
University Policies

The policy section published in this catalog reflects new numbering and organization conventions and format changes within the individual policies.

Capella University policies apply to all Capella learners. Since some policies may be updated after publication, learners, faculty, and staff should refer to iGuide for current policies and procedures. Learners are responsible for understanding and following the most current version of all Capella University policies.

<table>
<thead>
<tr>
<th>ADMISSION</th>
<th>ASSESSMENT, CREDITS, AND GRADING</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.01.01</td>
<td>3.04.01  Academic Readiness</td>
</tr>
<tr>
<td>2.01.02</td>
<td>3.04.02  Credit for Prior Learning</td>
</tr>
<tr>
<td>2.01.02</td>
<td>3.04.03  Transfer of Credit</td>
</tr>
<tr>
<td>ENROLLMENT AND REGISTRATION</td>
<td>3.04.04  Application of Capella University Credits Toward Certificate and Degree Programs</td>
</tr>
<tr>
<td>2.02.01</td>
<td>3.04.05  Attendance at Residencies</td>
</tr>
<tr>
<td>2.02.02</td>
<td>3.04.07  Grading</td>
</tr>
<tr>
<td>2.02.03</td>
<td>3.04.08  Incomplete Grades</td>
</tr>
<tr>
<td>2.02.04</td>
<td>3.04.09  Appealing a Grade</td>
</tr>
<tr>
<td>2.02.05</td>
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<td>2.02.06</td>
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<td>2.02.07</td>
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<td>2.02.08</td>
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<tr>
<td>2.02.10</td>
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<tr>
<td>ACADEMIC STANDARDS</td>
<td></td>
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<tr>
<td>3.01.01</td>
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<tr>
<td>3.01.02</td>
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<td>3.01.03</td>
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<tr>
<td>RESEARCH</td>
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<td>3.03.02</td>
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<td>3.03.03</td>
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<tr>
<td>RECORDS AND DOCUMENTS</td>
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<td>4.01.01</td>
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<td>4.01.03</td>
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<tr>
<td>RIGHTS AND RESPONSIBILITIES</td>
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<td>4.02.01</td>
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<td>4.02.02</td>
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<td>4.02.07</td>
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<td>TUITION AND FEES</td>
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<td>4.03.01</td>
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<td>4.03.02</td>
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<td>4.03.03</td>
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<tr>
<td>ACADEMIC SERVICES</td>
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<td>4.04.01</td>
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<td>4.04.02</td>
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</tbody>
</table>
University Policies, continued

ADMISSION REQUIREMENTS

<table>
<thead>
<tr>
<th>Capella Degree</th>
<th>Minimum Level of Education Completed</th>
<th>Minimum cumulative grade point average (on a 4.0 scale)</th>
<th>Additional Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>BS</td>
<td>High school diploma or equivalent.</td>
<td>None</td>
<td>Applicants must be at least 24 years old. (This age requirement may be waived for active military applicants and applicants with 90 or more quarter credits of prior college/university course work). Applicants are required to provide official transcripts for every institution where they have earned or attempted college/university credits. These must all be reviewed by Capella prior to the admission decision for the bachelor’s degree program. Any discrepancies or inaccuracies regarding previous course work may result in denied or revoked admission, or disenrollment.</td>
</tr>
<tr>
<td>Post-Bachelor’s Certificate</td>
<td>Bachelor’s degree from an institution accredited by a U.S. Department of Education-recognized accrediting agency, OR an internationally recognized institution.</td>
<td>2.30 cumulative GPA from a bachelor’s degree granting institution.</td>
<td></td>
</tr>
<tr>
<td>MS</td>
<td>Bachelor’s degree from an institution accredited by a U.S. Department of Education-recognized accrediting agency, OR an internationally recognized institution.</td>
<td>* 2.30 cumulative GPA from a bachelor’s degree granting institution.</td>
<td>Applicants to the School of Education’s MS in Leadership in Educational Administration specialization must have 3 years of licensed teaching experience.</td>
</tr>
<tr>
<td>MBA</td>
<td>Bachelor’s degree from an institution accredited by a U.S. Department of Education-recognized accrediting agency, OR an internationally recognized institution.</td>
<td>2.30 cumulative GPA from a bachelor’s degree granting institution.</td>
<td></td>
</tr>
<tr>
<td>Post-Master’s Certificate</td>
<td>Master’s degree from an institution accredited by a U.S. Department of Education-recognized accrediting agency, OR an internationally recognized institution.</td>
<td>3.00 cumulative GPA from a master’s degree granting institution.</td>
<td>Applicants to the School of Education’s Leadership in Educational Administration Post-Master’s Certificate must have 3 years of licensed teaching experience. Applicants to the Harold Abel School of Psychology’s Specialist Certificate in School Psychology must have a master’s degree in School Psychology from Capella University.</td>
</tr>
<tr>
<td>PhD</td>
<td>Master’s degree from an institution accredited by a U.S. Department of Education-recognized agency, OR an internationally recognized institution.</td>
<td>3.00 cumulative GPA from a master’s degree granting institution.</td>
<td>Applicants to the School of Education’s PhD in Leadership in Educational Administration and Special Education Leadership specializations must have 3 years of licensed teaching experience.</td>
</tr>
<tr>
<td>PsyD</td>
<td>Master’s degree from an institution accredited by a U.S. Department of Education-recognized agency, OR an internationally recognized institution.</td>
<td>3.00 cumulative GPA from a master’s degree granting institution OR a combined score of 1000 on the GRE General Exam.</td>
<td>Applicants to the Harold Abel School of Psychology’s PsyD programs in Clinical Psychology and Counseling Psychology must have a master’s degree in psychology or a related field. Applicants will also be assessed on professionalism and academic fit to the program as determined by the school.</td>
</tr>
</tbody>
</table>

* Applicants to the School of Human Services MS specializations in Mental Health Counseling and Marital, Couple, and Family Counseling/Therapy specializations are required to have a 2.7 minimum GPA from the bachelor’s degree granting institution. Applicants to the Harold Abel School of Psychology’s MS specialization in School Psychology are required to have a 2.7 minimum cumulative GPA from the bachelor’s degree granting institution.
University Policies, continued

ADMISSION

2.01.01 Admission

Capella University was founded with a commitment to extend access to high-quality higher education and is dedicated to the success of its learners. As a part of the admission process, the university seeks to assess an applicant’s potential to succeed in its online environment. Applicants must meet the program-specific admission requirements outlined in the preceding table to be offered admission to Capella University. Although particular emphasis is placed on the applicant’s academic history, non-academic factors may also be considered when evaluating an application for admission. Therefore, additional information and/or application materials may be requested and considered on an individual basis. Exceptions to admission requirements for graduate programs may be granted by a designated assistant registrar upon recommendation of the school dean. There are no exceptions to admission requirements for undergraduate degree programs and the Doctor of Psychology program.

International Applicants

International applicants must have attended an internationally recognized institution. All applicants are expected to read, speak, write and understand the English language fluently. Those whose native language is not English are required to take one of the following tests: the Test of English as a Foreign Language (TOEFL), Michigan English Language Assessment Battery (MELAB), or International English Language Testing System (IELTS). The only exception to this requirement is reserved for learners who have earned a post-secondary degree from a U.S.-accredited university. The minimum acceptable TOEFL score established by the university for admission into all programs is 550 for the paper-based test, 213 for the computer-based test with a score of 4.0 or higher on the Test of Written English (TWE), or a score of 79 for those completing the Internet-based examination. The minimum acceptable MELAB score established by the university for admission into all programs is 80, and the minimum acceptable score for the IELTS is 6.5.

Equal Opportunity and Nondiscrimination

Capella University prohibits discriminatory practices and pledges to seek out and minimize all forms of discrimination in all of its activities and programs. The university supports federal and state legislation prohibiting discrimination against any person based on race, color, creed, religion, sex, national origin, age, marital status, disability, sexual orientation, or status with regard to public assistance. Further, it is the university’s policy to assure equal opportunity to all persons with disabilities, disabled veterans, and veterans of the Vietnam era. The university complies with Title IX of the Education Amendments of 1972, Titles VI and VII of the Civil Rights Act of 1964 and regulations, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990.

PROCEDURES

I. Application Materials

A. Applicants must complete the eAdmissions information and submit an official transcript for the highest degree conferred, as well as any post-degree course work.

B. An evaluation of work history and achievements as demonstrated by a resume, statement of purpose and—when required by the program—letters of recommendation, and/or other relevant material may also be considered for applicants who do not meet minimum admission standards.

C. Truth in Information

If unexplained discrepancies appear between statements or documents provided to Capella University as a part of admission materials and information otherwise obtained, applicants may be rejected for admission, admission may be revoked, or learners may be disenrolled.

II. Evaluation Process

The submitted information is reviewed by the Registrar’s Office staff using a specific set of guidelines. Clinical programs may also require faculty interviews of applicants. The review of all application material produces one of the following recommendations:

A. Courses meet established transfer equivalency requirements developed by the appropriate school for admission into the desired program; the institution awarding the highest degree to the applicant is appropriately accredited; and, if applicable, the GPA criteria are met. Refer application to the registrar for admission.

B. Application meets all criteria except for business rules. The application is referred to the school for decision. If school approves the application, it is referred to the registrar for admission.

C. Conditional Admission

1. Applicants who have not submitted all official transcripts and any other required documents may be granted conditional admission and matriculate into their program.

2. Conditional admission is available to graduate school applicants, with the exception of the PsyD program in the Harold Abel School of Psychology (HASOP).
University Policies, continued

3. Conditional admission is not available to applicants to the School of Undergraduate Studies.

4. Learners granted conditional admission have 60 days from their program start date to submit all required documentation and are allowed to register for their second quarter only upon acceptance of their admissions offer.

5. Failure to complete the application, submit all official transcripts and other required documents, and/or failure to meet admissions criteria will result in the learner being disenrolled from the university.

D. Application does not meet admission criteria.
Admission is denied.

III. Supervised Internships or Practica
To ensure availability, appropriate supervision, and an equivalent experience, clinical internships or practica in the following specializations must be completed in the United States, Canada, Guam, Puerto Rico, or the Virgin Islands.

A. School of Education
   Leadership in Educational Administration
   (PhD and MS)

B. School of Human Services
   1. Marital, Couple, and Family Counseling/Therapy (MS)
   2. Mental Health Counseling (MS)

C. School of Psychology
   1. Clinical Psychology (PsyD, MS)
   2. Counseling Psychology (PsyD, MS)
   3. School Psychology (Specialist Certificate)

Note: All individuals admitted to the above specializations must be eligible to work within the United States, Canada, Guam, Puerto Rico, or the Virgin Islands at the time of the internship or practicum and must agree that this experience will be completed within the United States, Canada, Guam, Puerto Rico, or the Virgin Islands. Capella University is not able to offer visas or other types of work permits; therefore, obtaining any necessary authorization is the sole responsibility of the learner.

ADMISSION COMPONENTS

<table>
<thead>
<tr>
<th>School</th>
<th>Undergraduate Studies</th>
<th>Business and Technology</th>
<th>Education</th>
<th>Human Services</th>
<th>Psychology</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>✓</td>
<td>✓</td>
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<td>✓</td>
</tr>
</tbody>
</table>

* Applicants are required to submit official transcripts for every institution where they have earned and/or attempted college/university credits. All transcripts must be received by Capella prior to the admission decision for the bachelor’s degree program. Any discrepancies or inaccuracies regarding previous course work may result in denied or revoked admission, or disenrollment.
University Policies, continued

IV. Readmission
Learners who do not enroll in courses for four consecutive quarters must apply for readmission and be readmitted prior to re-enrolling. Readmitted learners must meet the program requirements effective in the catalog current at the time of readmission.

2.01.02 Maximum Time to Degree Completion
Capella University requires learners to complete all degree or certificate requirements within specific time limits in order to be eligible to graduate. Learners who do not complete their degree and certificate requirements within the specified time limits will be dismissed from the university. These time limits are the outside dates for completion, and do not supercede the obligation to maintain satisfactory academic progress throughout the learner’s program of study. Time limits for each degree or certificate are outlined in this policy.

Time limits for Capella University degree or certificate programs are as follows:

<table>
<thead>
<tr>
<th>Degrees and Certificates</th>
<th>Maximum time from date of matriculation to completion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bachelor’s Degree</td>
<td>8 years</td>
</tr>
<tr>
<td>Master’s Degree*</td>
<td>4 years</td>
</tr>
<tr>
<td>Graduate Certificate**</td>
<td>3 years</td>
</tr>
<tr>
<td>Doctoral Degree</td>
<td>7 years</td>
</tr>
</tbody>
</table>

* Learners enrolled in the Master of Science in Human Services with a specialization in Marital, Couple, and Family Counseling/Therapy or with a specialization in Mental Health Counseling have a maximum of six years to complete their degree.

** Learners enrolled in the master certificate program in the Harold Abel School of Psychology have a maximum of four years to complete their certificate.

** Learners enrolled in the Leadership in Educational Administration Post-Master’s Certificate have a maximum of four years to complete their certificate.

PROCEDURES
I. Federal Financial Aid Impact
This is an academic policy, separate from financial aid policies, and therefore the listed time limits may not align with financial aid eligibility requirements. For further information, see the financial aid policies posted on iGuide.

II. Failure to Meet Maximum Time To Completion
A. Learners will be notified via e-mail one quarter prior to the last date of eligibility for maximum time to completion that they will be disenrolled unless they have a signed a Degree Extension Agreement (DEA) extending their maximum time deadline.

B. Learners will be notified via e-mail that they have been disenrolled from Capella effective as of the last date of their maximum time to completion.

III. Extensions
Criteria
Extensions requested due to program changes or extenuating circumstances may be approved by the faculty chair of the specialization, and validated by the registrar. Extensions are generally limited to between two and four quarters, unless the learner’s circumstance warrants a longer period, as approved by the dean or his/her designee.

1. Program Changes
   Learners who apply for a change of degree, specialization, or certificate may request an extension based on their individual academic circumstance.

2. Extenuating Circumstance
   A leave of absence or a military leave may qualify as an extenuating circumstance.

ENROLLMENT AND REGISTRATION
2.02.01 Academic Year
Capella University operates on a July 1 through June 30 calendar.
See Academic Calendar on next page.

2.02.02 Course Registration and Enrollment
Learners register for courses using iGuide’s online course registration process. Upon registration, learners agree to pay tuition and fees to Capella University as stated in university policy 4.03.01 Tuition and Fees. Learners may not register for more than three concurrent courses. Doctoral learners enrolled in comprehensive examination and dissertation courses may only enroll in courses in the comprehensive examination and dissertation course sequence. Learners are allowed one opportunity to repeat a course they have completed and for which they have been assigned a grade. Learners’ enrollment status is based on course registration.

Learners who wish to cancel their course registration must adhere to the deadlines outlined in the academic calendar. A learner may drop a course during the first 12 calendar days of the course without academic penalty. A learner may withdraw from a course on or after the 13th calendar day of the course through the last day to withdraw from a course, as defined in this policy.

Continued on page 18
University Policies, continued

### ACADEMIC CALENDAR - 10 WEEK (EXCLUDES MBA PROGRAM)

<table>
<thead>
<tr>
<th>ACADEMIC DEADLINES</th>
<th>July</th>
<th>August</th>
<th>Mid-Aug</th>
<th>September</th>
<th>October</th>
<th>November</th>
<th>Mid-Nov</th>
<th>December</th>
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</thead>
<tbody>
<tr>
<td>Course Registration Begins</td>
<td>4-12-07</td>
<td>4-12-07</td>
<td>4-12-07</td>
<td>4-12-07</td>
<td>7-12-07</td>
<td>7-12-07</td>
<td>7-12-07</td>
<td>7-12-07</td>
</tr>
<tr>
<td>Quarterly and Monthly Start Courses Begin</td>
<td>7-9-07</td>
<td>8-6-07</td>
<td>9-3-07</td>
<td>9-3-07</td>
<td>10-8-07</td>
<td>11-5-07</td>
<td>12-3-07</td>
<td>12-3-07</td>
</tr>
<tr>
<td>Last Day to Register Without Fee</td>
<td>6-29-07</td>
<td>7-27-07</td>
<td>8-24-07</td>
<td>8-24-07</td>
<td>9-28-07</td>
<td>10-26-07</td>
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<tr>
<td>Quarterly and Monthly Start Registration Ends</td>
<td>7-11-07</td>
<td>8-8-07</td>
<td>9-5-07</td>
<td>9-5-07</td>
<td>10-10-07</td>
<td>11-7-07</td>
<td>12-5-07</td>
<td>12-5-07</td>
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<tr>
<td>Last Day to Drop Course Without &quot;W&quot;</td>
<td>7-20-07</td>
<td>8-17-07</td>
<td>9-14-07</td>
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<td>10-19-07</td>
<td>11-16-07</td>
<td>12-14-07</td>
<td>12-14-07</td>
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<tr>
<td>Midquarter Courses Begin</td>
<td>8-13-07</td>
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<td>11-12-07</td>
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<tr>
<td>Last Day to Register Without Fee</td>
<td>8-3-07</td>
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<td>11-2-07</td>
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</tr>
<tr>
<td>Midquarter Course Registration Ends</td>
<td>8-15-07</td>
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<td>11-14-07</td>
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</tr>
<tr>
<td>Last Day to Drop Midquarter Course Without &quot;W&quot;</td>
<td>8-24-07</td>
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<td>11-23-07</td>
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<td>End of Quarter</td>
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#### FINANCIAL DEADLINES

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<tr>
<th>ACADEMIC DEADLINES</th>
<th>July</th>
<th>August</th>
<th>Mid-Aug</th>
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<tbody>
<tr>
<td>Last Day to Drop Quarter and Monthly Start Courses With 100% Refund</td>
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<tr>
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### MBA ACADEMIC CALENDAR - 12 WEEK

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<tr>
<th>ACADEMIC DEADLINES</th>
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<tr>
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<td>4-12-07</td>
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<tr>
<td>Last Day to Register Without Fee</td>
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<tr>
<td>End of Quarter</td>
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#### 2007 Holiday Schedule

Capella will observe the following holiday schedule in 2007. The office switchboard will be closed on the following dates:

- **New Year's Day** Monday, January 1, 2007
- **Martin Luther King Day** Monday, January 15, 2007
- **Memorial Day** Monday, May 28, 2007
- **Independence Day** Wednesday, July 4, 2007
- **Labor Day** Monday, September 3, 2007
- **Thanksgiving Day** Thursday, November 22, 2007
- **Day after Thanksgiving** Friday, November 23, 2007
- **Christmas Eve Day** Monday, December 24, 2007
- **Christmas Day** Tuesday, December 25, 2007
University Policies, continued

### ACADEMIC CALENDAR - 10 WEEK (EXCLUDES MBA PROGRAM)

<table>
<thead>
<tr>
<th>ACADEMIC DEADLINES</th>
<th>January</th>
<th>February</th>
<th>Mid-Feb</th>
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<tr>
<td>Course Registration Begins</td>
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<tr>
<td>Quarterly and Monthly Start Courses Begin</td>
<td>1-07-08</td>
<td>02-04-08</td>
<td>3-03-08</td>
<td>4-07-08</td>
<td>5-05-08</td>
<td>6-09-08</td>
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<tr>
<td>Last Day to Register Without Fee</td>
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<td>Quarterly and Monthly Start Registration Ends</td>
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<tr>
<td>Midquarter Courses Begin</td>
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<td>Last Day to Drop Course With &quot;W&quot;</td>
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<td>50th calendar day for 10-week courses</td>
<td>25th calendar day for 5-week courses</td>
<td>50th calendar day for 10-week courses</td>
<td>25th calendar day for 5-week courses</td>
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<tr>
<td>End of Quarter</td>
<td>3-14-08</td>
<td>4-11-08</td>
<td>3-14-08</td>
<td>5-09-08</td>
<td>6-13-08</td>
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### MBA ACADEMIC CALENDAR - 12 WEEK

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</table>
University Policies, continued

2.02.02 Course Registration and Enrollment, continued

PROCEDURES

I. Registration

A. Learners register for courses using iGuide’s online course registration process.

B. Upon registration, learners agree to pay tuition and fees to Capella University as stated in university policy 4.03.01 Tuition and Fees.

C. Learners should refer to the current academic calendar available on iGuide for registration dates and deadlines.

II. Concurrent Course Registration for Comprehensive Examination and Dissertation Learners

Doctoral learners enrolled in comprehensive examination and dissertation courses may only enroll in courses in the comprehensive examination and dissertation course sequence.

Note: Learners completing an internship or practicum may request an exception from their school allowing them to complete their internship or practicum while enrolled in the comprehensive examination and dissertation course sequence.

III. Repeating Courses

A. Learners are allowed one opportunity to repeat a course they have completed for which they have been assigned a grade.

B. Courses from which learners withdraw and receive a “W” on their transcript are not considered completed courses; therefore, the single repeat restriction does not apply.

C. In exceptional circumstances, learners who wish to repeat a course more than once may request an exception to this policy. Learners must obtain written approval for the exception from the school dean or designee prior to registration.

D. While federal financial aid may be used to cover the cost of the first repeat of a course, learners approved to repeat a course more than once may not use federal financial aid to cover the cost of the additional course repeats.

E. When a course is repeated, the grade considered for credit and GPA calculations will be the higher of the two grades earned.

1. Each attempt at the course appears on the transcript, and all attempts are used to evaluate the learner’s completion percentage for evaluation of satisfactory academic progress.

2. Only one course attempt is excluded from the GPA calculation. For example, if a learner repeats a course twice, enrolling in the course a total of three times, only the two highest course grades of the three is incorporated into the GPA calculation.

F. For a course to be considered a repeat of a previous course, the learner must complete the same course, as defined by the title and course number. If a new course has been designated by the school as the original course’s equivalent, it will be considered an identical course for purposes of this policy. If a course is retired, it will no longer be possible to repeat the course.

G. The school may approve course substitutions in lieu of repeating a course to fulfill graduation requirements for the content area, but the credit and GPA calculations for both courses is included in the cumulative statistics.

H. Special topics courses may not be repeated.

IV. Enrollment Status Based on Course Registration

A. Graduate Learners

1. Graduate learners enrolled in six or more credits of Capella courses each quarter are considered to be enrolled on a full-time basis.

2. Graduate learners who enroll in three or more but fewer than six credits of Capella courses each quarter are considered to be enrolled on a half-time basis.

B. Undergraduate Learners

1. Undergraduate learners enrolled in twelve or more credits of Capella courses each quarter are considered to be enrolled on a full-time basis.

2. Undergraduate learners who enroll in six or more but fewer than 12 credits of Capella courses each quarter are considered to be enrolled on a half-time basis.

V. Late Course Registration

A. Learners must request permission to register for a course between the end of open registration and the 12th calendar day of the course.

B. Learners who register for courses after the registration deadline incur a late course registration fee.
C. Late Registration Process
1. Learners may request permission to register for a course after open registration closes and before the 12th calendar day of the course by contacting their advisor.
2. The request is reviewed by the registrar and by the school in which the learner requests the course enrollment.
3. If approved, Capella staff enrolls the learner in the course.

VI. Course Drop or Withdrawal

<table>
<thead>
<tr>
<th></th>
<th>Course Drop Period</th>
<th>Course Withdrawal Period</th>
<th>Unable to Withdraw (Late Withdrawal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>3-week course session</td>
<td>0 – 12 calendar days</td>
<td>13 – 15 calendar days</td>
<td>16 days – end of session</td>
</tr>
<tr>
<td>5-week course session</td>
<td>0 – 12 calendar days</td>
<td>13 – 25 calendar days</td>
<td>26 days – end of session</td>
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<tr>
<td>6-week course session</td>
<td>0 – 12 calendar days</td>
<td>13 – 30 calendar days</td>
<td>31 days – end of session</td>
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<tr>
<td>10-week course session</td>
<td>0 – 12 calendar days</td>
<td>13 – 50 calendar days</td>
<td>51 days – end of session</td>
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</tbody>
</table>

A. Learners canceling, dropping, or withdrawing from their course(s) are encouraged to refer to university policy 4.03.02 Tuition Refunds to determine the financial implications of their action.

B. Course Drop
1. Learners are responsible for executing course drops and must conduct them either online using the My Courses & Course Drop link on iGuide, or over the phone by contacting Learner Support.
2. A learner may drop a course during the first 12 calendar days of the course without academic penalty. A course drop during this time does not appear on the learner’s transcript and does not affect grade point average.
3. Refer to university policy 4.03.02 Tuition Refunds to determine the financial implications of a course drop.

C. Course Withdrawal
1. A course withdrawal may be requested on the 13th calendar day of the course through the official last day to withdraw from a course.
2. The following consequences apply to a learner who withdraws from a course from the 13th calendar day of the course through the last day to withdraw:
   a. The learner receives a grade of “W” for the course.
   b. The grade of “W” appears on the learner’s transcript.
   c. The grade of “W” does not affect grade point average, but course credits are included in attempted credits when monitoring satisfactory academic progress, as described in university policy 3.01.02 Satisfactory Academic Progress.

VII. Late Course Withdrawal
A. If unforeseen, extenuating circumstances require learners to withdraw from their course(s) following the official last day to withdraw, learners may petition for a late course withdrawal to receive a “W” (Withdrawal) grade on their academic record for the course(s) by providing proper documentation of the circumstance. Such requests must be submitted prior to the end of the course.

B. The late course withdrawal process is for academic purposes only and is limited to modifications to a learner’s transcript.
   1. Learners are encouraged to discuss the situation with their instructor to determine, given the circumstances of the need for late course withdrawal, if a course withdrawal or an “I” (Incomplete) grade request best suits the situation. In instances when “I” (Incomplete) grades are requested and approved, learners have no longer than the end of the next academic quarter (or sooner if so noted by the instructor) to complete their course work in compliance with university policy 3.04.08 Incomplete Grades.
   2. If it is determined that the learner needs to withdraw from the course, the learner should contact their advisor. Learners who receive federal financial aid should discuss the potential financial implications of a late course withdrawal with their advisors.
   3. Extenuating circumstances may include but are not limited to the death of a family member, job-required relocation, or severe physical injury or illness. Documentation of the circumstance must be provided by parties other than the learner; for example, a death certificate, a letter from the learner’s supervisor, or a letter from the learner’s physician must accompany the request.
   4. In order to be considered for a late course withdrawal accommodation, learners must be able to demonstrate ongoing participation in the course(s) in question up to the time they make the request to withdraw.
University Policies, continued

5. Military learners called to active duty should refer to university policy 2.02.08 Leave of Absence.

6. University policy 4.03.02 Tuition Refunds remains in effect and does not provide any financial accommodation for late course withdrawals.

7. No grades can be changed to a “W” for any previous terms.

2.02.03 Multiple Program Enrollments
Learners may not be enrolled in more than one Capella degree program concurrently. Within a degree program, learners may not pursue more than one specialization concurrently.

Certificates may be completed at the same time that learners are enrolled in a degree program. However, learners may not pursue the Leadership in Educational Administration Post-Master’s Certificate concurrent with a Capella degree program.

2.02.04 Single Course Enrollment
A learner may enroll in up to three courses for which they meet the requirements without being admitted to a degree or certificate program at Capella University. These courses (no more than three) may be applied toward an established certificate or degree program if the learner is later admitted to a program.

PROCEDURES
I. Decisions regarding application of credit are based on relevance to the program and are made by the school.

II. Exceptions to this policy will be made at the discretion of the deans. All decisions rendered by the deans are final.

2.02.05 Directed Study Enrollment
(merged with 02.41 PhD Directed Study Courses)
Capella University offers learners an opportunity to complete a limited number of courses in a one-on-one independent study format. This format is primarily available to assist learners in meeting their degree requirements in those circumstances in which Capella’s existing offerings do not meet the learners’ needs. Learners who enroll in a directed study course must complete a course learning plan (CLP) with a designated faculty member, articulating course topic, competencies, and outcomes in accordance with the requirements stated in the course guide. Directed study registrations must be approved by the school’s faculty chair. Directed learners may elect to utilize directed study format courses for no more than 25 percent of all course work in their required Degree Completion Plan.

II. Directed Study Course Requirements
Directed study learners must follow established university policy for enrolling in, dropping, or withdrawing from their directed study course.

2.02.06 Continuous Enrollment for Advanced Doctoral Learners
All doctoral learners are expected to remain continuously enrolled once they begin the comprehensive examination and dissertation phase of their program, registering every quarter for the appropriate course in accordance with the comprehensive examination and dissertation course sequence.
University Policies, continued

However, learners are allowed one quarter of inactivity during this final phase of their program. Doctoral learners in the comprehensive examination and dissertation phase of their program who do not register (either for a credit-bearing course, a continuation course, or for a quarter of inactivity) during any given quarter will be administratively disenrolled from the university. Administratively disenrolled learners who wish to return to the university must reapply to the program and must meet the admission criteria in effect at the time of reapplication. Learners who are readmitted after disenrollment must fulfill the program requirements in effect at the time of their readmission.

2.02.07 Changing Program, Specialization, Certificate
(formerly policies 04.36 Change of Degree Program, 04.37 Change of Specialization, and 04.38 Change of Certificate Program)

Learners may apply to change their degree, specialization, or certificate program at Capella at any point in their program studies pursuant to the procedures established to support this policy. If accepted, the change becomes effective at the start of the next academic quarter. Learners must adhere to the degree requirements as listed in the university catalog in effect at the time of the change. Learners may not enroll in more than one Capella degree program or specialization concurrently.

PROCEDURES

I. Change in Degree Program

A. Change in Degree Program Requirements
   1. Learners may not pursue more than one Capella degree program concurrently.
   2. If accepted, learners begin new degree programs at the start of the next academic quarter.

B. Current Course Enrollment
   Learners will remain enrolled in their current course(s) unless they initiate course withdrawals. The course withdrawal process is governed by university policy 2.02.02 Course Registration and Enrollment.

C. Admission Process
   1. For all degree program changes, learners must apply for admission to the new school or program using the Program Change form on iGuide.
   2. Application fees are waived for degree program change applications.
   3. Learners who are approved for admission to new schools and/or programs must meet program requirements in effect at the time they are admitted to the new programs and/or school.

II. Change in Specialization

A. Change in Specialization Requirements
   1. Prior to initiating a specialization change, learners are encouraged to consult with their advisor to discuss options, considerations, and process for the change.
   2. A field of study change relates to any change in specialization within a program.
   3. Learners may not pursue more than one specialization concurrently.
   4. If accepted, learners begin the new specialization at the start of the next academic quarter.

B. Current Course Enrollment
   Learners will remain enrolled in their current course(s) unless they initiate a course withdrawal. The course withdrawal process is governed by university policy 2.02.02 Course Registration and Enrollment.

C. Admission Process
   1. For all specialization changes, learners must apply for admission to the new specialization using the Change of Specialization form through iGuide.

III. Change in Certificate Program

A. Change in Certificate Program Requirements
   1. Prior to initiating certificate program changes, learners are encouraged to consult with their advisor to discuss options, considerations, and process for the change.
   2. Learners may change to certificate programs within their current school or in a different school.
   3. If accepted, learners start new certificate programs at the beginning of the next academic quarter.

B. Current Course Enrollment
   Learners will remain enrolled in their current course(s) unless they initiate a course withdrawal. The course withdrawal process is governed by university policy 2.02.02 Course Registration and Enrollment.

C. Admission Process
   1. For all certificate program changes, learners must apply for admission to the new program using the Change of Certificate form on iGuide.
University Policies, continued

2. Application fees are waived for certificate program change applications.

3. Learners who are approved for admission to new certificate programs must meet program requirements in effect at the time they are admitted to the new certificate program.

2.02.08 Leave of Absence
Capella learners may request a leave of absence from their academic program when medical conditions, active military duty, or national emergencies prevent their active enrollment and engagement in their course(s).

Under extreme circumstances, a leave may be granted for reasons other than medical conditions, active military duty, or a national emergency.

Learners with loan obligations are advised to contact their lender(s) to discuss their circumstances and loan repayment status during their leave of absence.

General Terms for All Categories of Leave of Absence
During a leave of absence, learners have access to learner support services (including adviser). However, access to academic services (such as academic support, the University Library, or mentoring support) are not granted.

Learners on academic probation per university policy 3.01.02 Satisfactory Academic Progress at the time of their leave of absence will remain at the same status upon restarting course(s) at the conclusion of the leave.

Learners granted a leave of absence who restart course(s) at the conclusion of the leave will remain under the same catalog that applied at the time the leave of absence was granted.

If learners do not re-enroll in course(s) at the conclusion of their leave, the last day of the quarter in which the learner was enrolled in course(s) is designated as the last date of attendance.

Medical Leave of Absence
Learners may request a medical leave of absence for circumstances protected under the Family Medical Leave Act (FMLA). Learners must be enrolled in course(s) when requesting a leave of absence. A leave of absence status is not granted retroactively. Requests must be made by the close of registration for the quarter in which the learner requests the leave of absence. The start and end dates of the leave of absence must coincide with the start and end of the quarter. Learners may not request a leave of absence for more than 180 calendar days in any twelve month period.

Learners are required to provide documentation from a medical provider to certify the learner’s medical leave of absence request. When deemed appropriate by course instructor(s), Capella will accommodate incomplete course(s) for learners granted a medical leave of absence.

Military Leave of Absence
The Higher Education Relief Opportunities for Students Act of 2003 provided by the Secretary of Education grants specific waiver authority in response to a war, military operation, or national emergency. In accordance with the act, Capella offers the following accommodations to learners who experience a disruption in their program due to active military service:

- Learners who experience an interruption in their program due to a active military service will be offered the option of withdrawing (resulting in a grade of “W”) from their course(s) or requesting an Incomplete (“I” or “IS”) grade for course(s) in which they were enrolled when called to active duty. Learners who withdraw from their course(s) as a result of active military duty will be offered the option of a tuition credit or appropriate refund for the course(s) they were unable to complete. Learners who request an Incomplete (“I” or “IS”) grade must get approval from the instructor(s) of their course(s) and be able to complete the required assignments independently, outside of the courseroom. Learners who request an Incomplete (“I” or “IS”) grade are not issued a tuition credit. This will appear on the transcript as an “HM” grade.

- Learners on leave due to active military duty are not required to meet financial obligations to Capella while on approved leave.

- Time spent on leave due to active military duty does not count toward the maximum time for completion of the program.

- Faculty will be flexible and offer accommodations to academic deadlines for learners on a military leave of absence.

- Capella will provide flexibility and accommodations to administrative deadlines for learners on a military leave of absence.

Learners are encouraged to coordinate this process through the Learner Support armed forces liaison.

National Emergency Leave of Absence
The Department of Education directs schools to provide educational and financial accommodations to learners affected by national emergencies both at the time of the event and upon re-enrollment. Capella University provides the following accommodations to learners impacted by a national emergency during the academic term:
University Policies, continued

- Learners who experience an interruption in their program due to a national emergency will be offered the option of withdrawing (resulting in a grade of “W”) from their course(s) or requesting an Incomplete (“I” or “IS”) grade for course(s) in which they were enrolled when affected by the national emergency. Learners who withdraw from their course(s) as a result of a national emergency will be offered the option of a tuition credit or appropriate refund for the course(s) they were unable to complete. Learners who request an Incomplete (“I” or “IS”) grade must get approval from instructor(s) of their course(s) and be able to complete the required assignments independently, outside of the courseroom. Learners who request an Incomplete (“I” or “IS”) grade are not issued a tuition credit. This will appear on the transcript as an “HD” grade.

- Learners on leave due to a national emergency are not required to meet financial obligations to Capella while on approved leave.

- Time spent on leave due to a national emergency does not count toward the maximum time for completion of the program.

- Faculty will be flexible and offer accommodations to academic deadlines for learners affected by national emergencies.

Capella will provide flexibility and accommodations to administrative deadlines for learners impacted by national emergencies.

**2.02.10 Dismissal from the University**

Learners may be dismissed from the university through disenrollment, suspension, or expulsion. Dismissals may result from violations of university policy or for administrative reasons. The specific procedures and conditions for dismissal are contained in each relevant policy, as referenced in the procedure section of this policy.

Learners who are disenrolled or suspended may be eligible for readmission to Capella when stated conditions have been met.

Learners who are disenrolled as a result of the comprehensive examination and dissertation provisions of the Satisfactory Academic Progress university policy are not eligible for readmission.

Learners who are expelled are not eligible for readmission.

All actions are taken as a result of a final decision, as more specifically addressed in each policy.

**DEFINITIONS**

**Disenrollment**

Disenrollment is involuntary administrative withdrawal from the university. The learner may be eligible to return to enrolled status when stated conditions are met.

**Suspension**

Suspension is temporarily removing a learner from the university until either a specified amount of time has passed or the learner meets the necessary readmission conditions.

**Expulsion**

Expulsion is permanently removing a learner from the university.

**PROCEDURES**

**Relationship to Other Policies**

The specific procedures and conditions for dismissal are contained in the following policies:

- 4.02.02 Learner Code of Conduct
- 3.04.01 Academic Readiness
- 3.01.02 Satisfactory Academic Progress
- 3.01.01 Academic Honesty
- 2.01.02 Maximum Time to Degree Completion
- 4.02.03 Learner Grievance
- 4.02.05 Drugs and Alcohol
- 4.02.04 Discrimination, Harassment, and Assault
- 4.03.03 Reduced Tuition for Advanced Doctoral Learners
- 4.03.02 Tuition Refunds
- 2.01.01 Admission

**ACADEMIC STANDARDS**

**3.01.01 Academic Honesty**

Learners are expected to be the sole authors of their work. Use of another’s ideas must be accompanied by specific citation and reference. In addition, a learner may not submit the same work for credit in more than one course. The disciplinary consequences of plagiarism and other forms of academic dishonesty include one or more of the following: non-acceptance of work submitted, a failing grade in the course, written reprimands or other disciplinary action, and/or possible dismissal from the university. Similarly, due to the ease of accessing information via the Internet and the integration of learning concepts with practical application
expected at the graduate level of study, Capella extends the concept of academic integrity to include issues of copyright and trademark violation as well as misuse or misappropriation of company-owned and protected materials.

A computer program, marketing plan, PowerPoint presentation, course postings, or other similar forms of work products written to satisfy a course requirement are, like a paper, expected to be the original work of the learner submitting it. Copying documentation from another learner or from any other source without proper citation is a form of academic dishonesty, as is deriving a final work product substantially from the work of another. Learners must assume that collaboration in the completion of written assignments is prohibited unless explicitly permitted by the instructor. Learners must acknowledge any collaboration and its extent in all submitted course work. Learners are subject to disciplinary action if they submit as their own work a paper purchased from a term paper company or downloaded from the Internet.

The Publication Manual of the American Psychological Association (APA) is helpful in assessing what must be referenced and how work must be cited. In order to avoid any instances that may be construed as plagiarism, the learner should consult this guide to identify the proper citation format. Capella University reserves the right to engage a third party agent to investigate and evaluate all materials submitted in fulfillment of course requirements.

3.01.02 Satisfactory Academic Progress
Capella University and federal regulations require all learners to maintain satisfactory academic progress in their degree programs. Satisfactory academic progress is determined through two measures—grade point average (GPA) and course completion rate. In order to maintain satisfactory academic progress, learners must meet minimum requirements for both measures.

Undergraduate Programs
Undergraduate learners are required to maintain a cumulative grade point average (GPA) of 2.0 or better and complete a minimum of two out of every three attempted credits (completion ratio of 67 percent of cumulative attempted credits). Additionally, undergraduate learners will not be eligible for federal financial aid for any credits that exceed 150 percent of the undergraduate program requirements as described in their catalog.

Graduate Programs
Graduate learners are required to maintain a cumulative grade point average (GPA) of 3.0 or better and complete a minimum of one out of every two total attempted credits (completion ratio of 50 percent of cumulative attempted credits). Additionally, graduate learners will not be eligible for federal financial aid for any credits that exceed 200 percent of the graduate program requirements as described in their catalog.

Measuring Academic Progress
Capella University measures academic progress (at the end of each quarter) every academic year. Learners must meet minimum requirements for both cumulative GPA and completion ratio in order to maintain satisfactory academic progress and to ensure completion within maximum timeframes allowed for degree programs.

Factors Impacting Academic Progress
Grades—Grades such as W, I, IS, and NS are included in the course completion rate but do not impact the learner’s GPA.

Repeated Courses—When a course is repeated, the grade considered for the credit and GPA calculations will be the higher of the two grades earned. Each attempt will be used in evaluating course completion rates.

Refer to university policies 3.04.07 Grading, 3.04.08 Incomplete Grades, and 2.02.02 Course Registration and Enrollment for more information.

Academic Probation
With the exception of learners who are disenrolled for failing to meet the academic standards for first course outlined in university policy 3.04.01 Academic Readiness, learners who do not meet satisfactory academic progress requirements in any subsequent quarter will be placed on academic probation. There are five stages of probation, each accumulating additional restrictions.

<table>
<thead>
<tr>
<th>Stage</th>
<th>Probation Code</th>
<th>Academic Impact</th>
</tr>
</thead>
</table>
| Stage 1 | AP1 | • Eligible for financial aid, subject to possible financial aid restrictions.  
• Must meet satisfactory academic progress requirements or be moved to stage 2. |
| Stage 2 | AP2 | • Eligible for financial aid, subject to possible financial aid restrictions which include pending financial aid disbursements on hold until AP review is completed.  
• Must meet satisfactory academic progress requirements or be moved to stage 3. |
| Stage 3 | AP3 | • Not eligible for financial aid.  
• May appeal for reinstatement of financial aid, if applicable.  
• Must meet satisfactory academic progress requirements or be moved to stage 4. |
University Policies, continued

<table>
<thead>
<tr>
<th>Stage</th>
<th>Probation Code</th>
<th>Academic Impact</th>
</tr>
</thead>
</table>
| Stage 4 | AP4            | • Not eligible for financial aid.  
|         |                | • May appeal for reinstatement of financial aid, if applicable.  
|         |                | • Must meet satisfactory academic progress requirements or be moved to stage 5, disenrolled from the university. |
| Stage 5 | AP5            | • Not eligible for financial aid.  
|         |                | • Disenrolled from the university.  
|         |                | • May appeal disenrollment and reinstatement of financial aid, if applicable. |

A learner’s academic probation status may change (whether academic probation status is cleared or progresses to the next stage) only following quarters during which the learner is registered for one or more courses. Thus, a learner’s academic probation status will not change following a quarter of academic inactivity. The learner’s current probation status remains on record until there is academic activity for evaluation. When evaluation shows that a learner on academic probation meets the satisfactory academic progress requirements, all restrictions are removed and financial aid will be reinstated if applicable.

Learners failing to show academic progress following two consecutive terms at the university may be denied financial aid and/or disenrolled from the university.

Learners who reach stage 5 of academic probation and are subsequently disenrolled from the university are ineligible to register for any Capella course for four full quarters. After four full quarters of absence from the university, learners may apply for readmission. If accepted for readmission, the learner will be reinstated at stage 4 of academic probation. Learners must meet the program requirements effective in the university catalog current at the time of readmission.

Learners at any stage of academic probation who withdraw from the university mid-quarter will be reinstated at an appropriate level based upon an evaluation of the circumstances at the time of withdrawal and re-enrollment.

Removal from Academic Probation
Learners will be removed from probation once they have met the aforementioned grade point average (GPA) and course completion ratio requirements.

Doctoral Learners
Capella University recognizes that learners in the comprehensive examination and dissertation phases of a doctoral program progress at different rates. Although the comprehensive examination and dissertation courses are designed to help learners move through these phases in an appropriate amount of time, learners may need more than one quarter to complete a course within the sequence. Learners enrolled in comprehensive examination and dissertation courses are allowed to register for continuation (dash C) courses the following quarter.

Comprehensive Examination Courses
It is expected that learners making satisfactory academic progress in the 9984 comprehensive examination course will require no more than one additional quarter to complete the course requirements. Learners with extenuating circumstances who request a second continuation course for 9984 must receive approval of the dean of their school. Further, it is expected that learners will earn a passing grade on each of the four comprehensive examination questions written in the 9985 comprehensive examination course. Should a learner earn a no-pass grade on any examination question, the learner will have one opportunity to rewrite the question. Learners will be disenrolled from the university and will not be eligible for readmission if they

• do not earn passing grades on all comprehensive examination questions after one rewrite

or

• fail to complete the course requirements during the continuation course(s).

Dissertation Courses
It is expected that learners making satisfactory academic progress in the dissertation course sequence will require no more than two additional quarters to complete the requirements for any original course. Learners who do not complete the course requirements after the second continuation course are not eligible to receive financial aid for subsequent continuation course registrations. Learners who wish to register for more than two continuation (dash C) versions of the same dissertation course may do so only with the approval of the dean of their school, and must agree to a written completion plan. Learners who fail to meet the terms of the written completion plan will be disenrolled from the university and will not be eligible for readmission.
University Policies, continued

3.01.03 Academic Honors
Learners at the bachelor's level may be eligible to graduate with honors based on minimum GPA and other academic requirements pursuant to the procedures established to support this policy.

GPA Requirements
Graduation with Honors—Cum Laude: 3.500–3.7499
Graduation with High Honors—Magna Cum Laude: 3.7500–3.8499
Graduation with Highest Honors—Summa Cum Laude: 3.8500 or better

PROCEDURES
I. Academic Requirements
   A. No credit-bearing course may be taken under the S/NS option.
   B. No incomplete grades may be considered.
   C. No grade may be lower than a C.
   D. No course may be repeated.
II. Academic Honors Calculation
    Honors will be determined at the time of graduation and will only consider academic work completed at Capella.
III. Academic Honors Notation
    This distinction will be noted on the learner’s official transcript and diploma.

RESEARCH
3.03.01 Use of Human Participants/Subjects in Research
Capella University recognizes its institutional responsibility to respect and protect the rights of individuals involved in research as human participants/subjects. The IRB process is intended to safeguard the welfare of participants/subjects without causing undue obstruction to the research. All learners, core faculty, adjunct faculty, administrators, staff, consultants, and directed employees/agents who plan to undertake research that is designed to develop or contribute to generalizable knowledge and that grows out of their affiliation with the university are required to obtain institutional approval prior to beginning research.

Capella University’s Institutional Review Board (IRB) is responsible for assessing all research proposals involving human participants/subjects or records about them and preventing human participants/subjects from the risk of psychological, social, or physical harm. To that end, the university IRB delegates to each school the authority and responsibility to conduct the first review to determine whether the planned research involves the risk of psychological, social, or physical harm to human participants/subjects. If the school representative to the IRB determines that there is the risk of harm, then the university IRB reviews the proposal and weighs the potential risk against the potential benefit of the research in order to approve or deny the proposal.

3.03.02 Publication of Dissertations
Capella University requires all doctoral learners to publish a dissertation written in partial fulfillment of their doctoral degree.

In relation to learner dissertations, Capella University has perpetual, royalty-free rights to the following: copying and distributing dissertations as part of Capella University’s normal dissertation review process; placing copies of dissertations on Capella University’s Web site or archiving them with Proquest/UMI; making the dissertations available to accrediting bodies, regulators, and other external groups who ask to review the dissertations for purposes of Capella’s business operations status; and performing any other action with respect to dissertations that is required by law, accreditation, or regulation. Further, Capella University has the right to publish dissertations, subject to learners’ advance approval; that approval must not be unreasonably withheld or delayed. Capella University strongly encourages learners to include a copyright notice on their dissertations and to register their dissertations with the United States Copyright Office.

3.03.03 Use of Confidential Information
Capella University respects intellectual property rights, and expects and requires that Capella University learners do so also. To ensure that faculty, learners and Capella University live up to this standard, Capella University has adopted this policy regarding intellectual property and the use of confidential information in course work.

1. Learners will generally continue to own all of their intellectual property in their course work. This includes, for example, copyrights in written work and patents for inventions. There may, however, be exceptions to this general principle that will be addressed on a case-by-case basis (e.g., when a learner is working on faculty sponsored research where participation is contingent upon the learner assigning certain of his/her intellectual property rights and/or maintaining certain information as a trade secret of Capella University or of the faculty member).
University Policies, continued

2. In accordance with Capella University’s educational privacy policy, learners may not violate other parties’ rights in connection with their course work. For example, plagiarism or other forms of copyright infringement are forbidden, as is the disclosure of another party’s confidential information or trade secrets.

3. To ensure that Capella University continues to respect learners’ rights, as a matter of policy, Capella University and faculty members will not accept information from learners under an obligation of confidentiality. Types of information that could be subject to confidentiality requirements include information obtained from an employer, unpatented inventions, and information obtained pursuant to a nondisclosure agreement. Information that is subject to an obligation of confidentiality may not be used in any part of the Capella University learning process, including but not limited to Web postings, materials prepared for a course, dissertation work, and comprehensive exams.

4. Of course, to the degree that applicable laws or regulations provide for confidentiality, such as in connection with certain learner records and financial aid, Capella University will abide by such laws or regulations.

Faculty members do not have authority to modify this policy. Capella University therefore recommends that prior to disclosing any information to faculty members, learners apply for patent protection for any patentable inventions and advise the faculty member to whom information is disclosed of the patent application and the scope thereof.

ASSESSMENT, CREDITS, AND GRADING

3.04.01 Academic Readiness

To participate in Capella University programs, all learners must display academic readiness by successfully completing Capella’s first course. In addition, undergraduate learners must demonstrate fundamental writing skills and logical reasoning competence as described in the procedures contained within this policy. Learners who do not successfully demonstrate academic readiness may not continue their academic program and will be disenrolled from the university. Such learners are ineligible to re-enroll in any program at the university for one calendar year from the date of dismissal.

3.04.02 Credit for Prior Learning

As a competency-based institution, Capella allows learners to document their prior learning through Prior Learning Assessment (PLA). Capella University awards credit for learning that has been achieved outside of the university classroom through the following three assessment processes: Nationally recognized examination programs such as CLEP and DANTES; American Council on Education (ACE) recommended credits for military training, corporate training, and business related certifications; and PLA through documentation of learning. Through PLA, learners use assessment means that are appropriate to the learning content to demonstrate that they have mastered the competencies of one or more specific Capella courses. If mastery of the competencies is successfully demonstrated, learners are granted credit for the Capella course(s) as described in this policy and its related procedures.

DEFINITIONS

Upper-division courses
Upper-division courses are undergraduate courses at the 3000 and 4000 levels.

Lower-division courses
Lower-division courses are undergraduate courses at the 1000 and 2000 levels.

Prior Learning Documentation
Prior learning documentation is information provided by the learner verifying his or her claims of competency. It is used to perform a valid assessment of learning.

Prior Learning Assessment (PLA)
Prior Learning Assessment is any academically approved means of evaluating and measuring (assessing) knowledge that is accomplished prior to beginning a Capella degree program.

Some prior learning is assessed by other institutions and accepted by Capella. This type of PLA includes transfer credit from other regionally accredited institutions, ACE recommended credit, and national examinations such as CLEP and DANTES.

If prior learning has not been assessed through an external process, but includes learning accomplishments that are the same as what learners accomplish through a Capella course in their program, then this prior learning can be assessed through Capella’s own PLA process.

Academically approved
Approved by an appropriate combination of the Higher Learning Commission, regional accreditors, and Capella University.
University Policies, continued

**Competencies**

Competencies are the defined outcomes of the learning experience as determined for each course in Capella University’s academic programs. Learners must demonstrate these abilities to successfully complete a course.

**PROCEDURES**

I. **Prior Learning Assessment (PLA) at the Graduate Level**

A. Eligibility
   Capella currently grants credit for prior learning for a limited number of courses within the School of Business and Technology. Master’s learners may document prior learning through the PLA process using the following guidelines:

B. Credit Allocation

1. The total number of credits awarded through the transfer and PLA processes cannot exceed the equivalent of five graduate courses.

2. The maximum number of credits that can be awarded through the transfer and PLA processes for the master’s in Organization and Management, or the master’s in Information Technology is 20.

3. The maximum number of credits that can be awarded through the transfer and PLA processes in the MBA program is 15.

C. Capella Learning Assessments

1. Learners must demonstrate they have mastered the competencies of one or more specific Capella courses. If mastery of the specific course competencies are successfully demonstrated, learners are granted credit for those Capella course(s).

2. Learners must prepare separate documentation for each course for which they are seeking credit.

3. Capella PLA assessment fees are non-refundable. Fees for each course are located in the tuition and fees schedule.

II. **Prior Learning Assessment (PLA) at the Undergraduate Level**

A. Eligibility

1. Capella currently grants credit for prior learning for a wide selection of courses within the School of Undergraduate Studies. Prior learning will be assessed either through external assessment processes as listed below, or through Capella’s own PLA process.

B. Credit Allocation

1. The total number of credits awarded through the transfer process, national examinations, ACE recommended credits, and PLA cannot exceed 75 percent of the total degree credit requirements.

2. At least 25 percent of the total degree credit requirements must be earned through the completion of upper-division Capella courses.

3. A maximum of 45 nationally recognized examination credits may be applied toward a Capella bachelor’s degree.

4. Undergraduate credit earned through documented PLA credits cannot exceed 50 percent (48 credits) of upper-division requirements, and cannot exceed 50 percent (90 credits) of the total credits for the undergraduate degree.

5. Internal Capella PLA credits may not be used to fulfill the 45-credit general education requirements.

C. External Learning Assessments

1. Nationally Recognized Examination Programs (bachelor’s degree only)
   a. Advanced Placement (AP) Exams: Scores of 3 or above on AP exams are awarded six quarter credits. When applicable, these credits are counted toward the completion of general education requirements and lower-division electives.

   b. International Baccalaureate (IB) Exams:
      Learners who have earned an IB diploma with composite scores of 30 or higher are awarded 12 quarter credits for each higher-level exam, and three quarter credits for each standard-level exam. Learners who participated in an IB program but did not receive an IB diploma, or received a composite score lower than 30, are awarded 12 quarter credits for each higher level exam on which they scored 5 or higher. When applicable, these credits are counted toward the completion of general education requirements.

   c. College-Level Examination Program (CLEP) Exams: Credit is awarded for the successful completion of CLEP exams as outlined by ACE recommendations. When applicable, these credits are counted toward the completion of general education requirements.
University Policies, continued

d. Defense Activity for Non-Traditional Education Support (DANTES) Exams: Credit is awarded for successful completion of DANTES exams as outlined by ACE recommendations. When applicable, these credits are counted toward the completion of general education requirements.

II. International Transfer Credits

International transfer credits will be reviewed by a third-party evaluator to assess their equivalency to U.S. courses or degrees. Both an official transcript (or equivalent) and a diploma (if a degree has been awarded) must be submitted to complete the evaluation process.

III. Maximum Transfer Credit

A. Undergraduate Credit

1. Applicants with previous undergraduate course work from institutions meeting Capella’s qualifications for transfer credit may only be awarded transfer credit for course work completed with a grade of “C” (or equivalent) or better.

2. Learners must complete a minimum of 50 percent of their upper-division courses at Capella University.

3. Only three quarter-credit hours of physical education will be accepted for transfer credit.
University Policies, continued

B. Graduate Credit

1. Schools of Business and Technology, Education, and Human Services
   a. Applicants with previous graduate course work from institutions meeting Capella's qualifications for transfer credit may only be awarded transfer credit for course work completed with a grade of “B” (or equivalent) or better.
   b. Applicants may transfer up to a maximum of 12 quarter credits toward a master’s degree or MBA and a maximum of 48 quarter credits toward a PhD.
   c. School of Education Leadership in Educational Administration Post-Master’s Certificate program applicants with previous post-master’s course work from institutions meeting Capella’s qualifications may transfer up to 12 quarter credits toward a post-master’s certificate.

2. Harold Abel School of Psychology
   a. Applicants with previous graduate course work from institutions meeting Capella’s qualifications for transfer credit may only be awarded transfer credit for course work completed with a grade of “B” (or equivalent) or better.
   b. Applicants may transfer a maximum of 15 quarter credits toward a master’s degree or PsyD, and up to a maximum of 50 quarter credits toward a PhD.

C. Exceptions
   Transfer credit articulation or alliance agreements approved by the university president may allow exceptions to maximum transfer credit guidelines.

V. Appeal of Transfer Credit Evaluation

A. Learners and applicants have the right to appeal their transfer credit evaluation to the Registrar’s Office.

B. All decisions rendered by the Registrar’s Office are final.

3.04.04 Application of Capella University Credits Toward Certificate and Degree Programs

Course credits previously earned at Capella University are evaluated for applicability to a new certificate, specialization, or degree during the admission process. If appropriate to the new program, learners may be allowed to apply previously earned credits toward a new certificate, specialization or degree, pursuant to the procedures established to support this policy.
University Policies, continued

3.04.05 Attendance at Residencies

Capella University requires academic residential experiences for learners in all of its doctoral programs and in some master’s programs. These academic residential experiences allow faculty and learners to have face-to-face contact, they foster community building, and they provide knowledge and skill development that will support continued learner success.

See Residency Requirements table below.

Completion of Residency Requirements for Master’s Learners

Masters learners entering July 1, 2005 or later are required to complete all of their residency requirements prior to registering for the final integrative project course(s) in their master’s program. Learners will not be allowed to register

for the integrative project course(s) until all residency requirements are fulfilled. In unusual circumstances, an exception may be granted by the provost, upon the recommendation of the dean of the school.

Completion of Residency Requirements for Doctoral Learners

Doctoral learners entering July 1, 2005 or later are required to complete all of their residency requirements prior to entering the comprehensive examination and dissertation phases of their doctoral program. Learners will not be allowed to register for the comprehensive examination courses until all residency requirements are fulfilled. In unusual circumstances, an exception may be granted by the provost, upon the recommendation of the dean of the school.

RESIDENCY REQUIREMENTS

Residency requirements by program—number of residential experiences required.

<table>
<thead>
<tr>
<th>PROGRAM AND SCHOOL</th>
<th>6-day colloquium</th>
<th>6-day residency</th>
<th>2-week extended seminar</th>
<th>3-day weekend-in-residence</th>
</tr>
</thead>
<tbody>
<tr>
<td>PhD programs, all schools</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PsyD and PhD learners enrolled before January 2004</td>
<td></td>
<td>2</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>Harold Abel School of Psychology (Clinical and Counseling Psychology specializations only*)</td>
<td></td>
<td></td>
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<tr>
<td>MS</td>
<td></td>
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<tr>
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<tr>
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</table>

* PsyD and PhD Clinical and Counseling learners enrolled before January 2004 are required to complete the full year in residence sequence, which includes full-time enrollment in course work and no less than 500 hours of contact over a period not to exceed 13 months. The year in residence requires attendance at residency activities with faculty and learners, beginning with a two-week extended seminar. Following the initial seminar, learners attend 10 weekends-in-residence (approximately one per month), followed by a second two-week extended seminar.

** Harold Abel School of Psychology master’s learners in the School Psychology specialization are required to complete part I of the year-in-residence. This includes the first two-week extended seminar and the first four weekends-in-residence.

*** Harold Abel School of Psychology Specialist Certificate in School Psychology learners are required to complete part II of the year-in-residence. This includes the last three weekends-in-residence and the final two-week extended seminar. Most School Psychology learners will complete both the master’s degree and the Specialist Certificate in School Psychology.
University Policies, continued

Tuition
Tuition is charged separately for each colloquium, extended seminar, and weekend-in-residence (see iGuide for the current fee schedule). In addition, learners are responsible for the cost of their travel, accommodations, food, and other expenses associated with residencies.

Attendance Requirements
Learners are required to attend the entire residency in order to be considered to have successfully completed the residency. Exceptions to the attendance requirement may be granted in cases of emergency, subject to approval by the school’s dean or designee. If an exception is approved, the learner will be required to complete additional assignments in order to be considered to have successfully completed the residency.

Residency Registration Cancellation Fees
Learners canceling their residency registration may be charged a cancellation fee or the full tuition of the residency, depending on when the cancellation is made.

<table>
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<th>Timing of cancellation</th>
<th>Cancellation fee</th>
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<td>More than 30 days in advance</td>
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<tr>
<td>Between 8 and 30 days in advance</td>
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<tr>
<td>Between 3 and 7 days in advance</td>
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</tr>
<tr>
<td>2 calendar days or less</td>
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Disability Accommodation Cancellation Fee
A learner who is unable to attend an event for which accommodations have been contracted must cancel these accommodations at least seven calendar days prior to start of the event. Learners canceling less than seven calendar prior to the event will be required to pay all cancellation fees incurred by the university in arranging for the service.

PROCEDURES
Registration
Learners should register for their residencies according to the following guidelines:

PhD learners
- PhD Colloquium, Track I should be taken during the first year of enrollment (or before completing 56 credits of earned and transferred course work). Learners are strongly encouraged to complete this week during the first quarter of enrollment.
- PhD Colloquium, Track II should be taken during the second year (as learners are completing 57–72 credits), while learners are immersed in their core course work.
- PhD Colloquium, Track III should be taken during the third year (as learners are completing 73–96 credits).

PsyD learners and PhD in Psychology learners enrolled before January 2004
- The year-in-residence should be taken during the learner’s final year of course work, after completing 30 credits and prior to enrolling in the comprehensive examination and dissertation courses.

Master’s learners in the Harold Abel School of Psychology’s School Psychology specialization
- Part I of the year-in-residence, which includes the first extended seminar and the first four weekends-in-residence, is required. Once they have matriculated, learners may register for part I of the year-in-residence, which typically begins in June. Thus, learners will typically have completed some course work before their residency.

Learners in the Harold Abel School of Psychology’s Specialist Certificate in School Psychology
- Part II of the year-in-residence, which includes the second extended seminar and the last three weekends-in-residence, is required. Once they have matriculated, learners may register for part II of the year-in-residence, which typically begins in April. Thus, learners will typically have completed some course work before their residency.

Educational Accommodations for Learners with Disabilities
Capella University is dedicated to providing accommodations and services to qualified learners with disabilities so that they may achieve their full academic potential. The type of accommodation provided is dependent on a learner’s disability and limitations. Learners with disabilities who require academic accommodations should contact the Disabilities Coordinator at DisabilityServices@capella.edu.

Learners are not charged additional fees for disability accommodations. However, the university reserves the right to utilize external service agencies to provide the necessary accommodations. Examples include, but are not limited to, the following: sign language interpreters, mobility services, and real-time captionists.
University Policies, continued

Learners in the School of Education’s Leadership in Educational Administration Post-Master’s Certificate
- One seven-day colloquium is required and should be completed within the first two quarters of enrollment.

Master’s learners in the Harold Abel School of Psychology’s Clinical or Counseling Psychology specializations
- Three residential colloquia, Tracks I, II, and III are required.
- Learners are strongly encouraged to attend Track I during the first two quarters of enrollment.
- Master’s learners must have completed all three tracks before registering for their final master’s projects.

Master’s learners in the School of Human Services’ Mental Health Counseling or Marital, Couple, and Family Counseling/Therapy specializations
- Two clinical laboratories, which include two six-day residencies and online course work, are required. Learners must have completed or be progressing in prerequisite course work before registering.

Attendance Policy Exceptions
Approved exceptions to the residency attendance policy
In emergency situations, learners may be allowed to arrive late for a residency or to depart early. To receive credit, an exception must be requested and make-up work completed. Requests for approval of an emergency exception must be submitted to the school’s dean or designee by the last scheduled day of the residency. Such requests will be reviewed on a case-by-case basis.

Non-emergency absences do not warrant an exception and will not be approved.

Requesting an exception
To request an exception due to an emergency, learners must complete and submit a Residency Attendance Exception Form to the school’s executive director or designee. Forms are available on iGuide and at the Capella registration desk at the residency.

Residency absence and make-up work
Learners for whom an exception is approved must complete make-up assignments to receive credit for the residency. For each missed half-day of residency, the learner must complete and submit a five-page paper addressing the topics and outcomes of the missed session(s) within 30 days of the absence. The specific topic will be determined by the school and assigned by a school designee.

For colloquia Tracks I, II, and III, seven-day:
Learners must arrive by the end of the first full day.

For colloquia Tracks I, II, and III, 10-day:
Learners must arrive by the end of the first full day.

For the year-in-residence extended seminars:
Learners must arrive by the end of the first full day.

For the weekends-in-residence:
Learners must arrive by the morning of the first full day.

Registration Cancellation and Refunds
Learners who cancel their registration 48 hours prior to the start of a colloquium, extended seminar, or weekend-in-residence will receive a full tuition refund, but may be charged a cancellation fee as outlined in the policy statement. Cancellations must be received via e-mail. Learners who cancel their registration after the 48-hour deadline or fail to attend for reasons other than approved exception will not be eligible for a refund. Some exceptions for late cancellations may be approved for a refund. Send cancellation requests to seminarcancellation@capella.edu.

3.04.07 Grading
Grades are awarded for all courses taken at Capella University. As a competency-based educational institution, Capella University expects the grade in a course to reflect the degree to which the learner has demonstrated the specific competencies taught and assessed within a course. Grading decisions may also be based on the learner’s demonstration of academic knowledge and skills indicating that learner has achieved the course competencies.

PROCEDURES
I. Letter grades are the default grading option for most courses. When stated in the University Catalog, learners may choose to be graded on a Satisfactory/Not Satisfactory grading scale. Learners who elect that option must request it within twelve calendar days from the course start. Once the 12th calendar day deadline has passed, or once a Satisfactory/Not Satisfactory grading option has been approved and processed, the decision is final and cannot be changed. Grading scales for each course are predetermined by the school’s administration.

- A grade of “A” is earned for course work that demonstrates mastery of the published competencies in a manner that exceeds course expectations as defined in the course syllabus or course learning plan. A grade of “A” earns four (4) quality points toward the learner’s GPA.
- A grade of “B” is earned for course work that demonstrates mastery of the published competencies in a manner that meets course expectations as defined in the course syllabus or course learning plan. A grade of “B” earns three (3) quality points toward the learner’s GPA.
University Policies, continued

• A grade of “C” is earned for course work that demonstrates mastery of the published competencies in a manner that minimally meets course expectations as defined in the course syllabus or course learning plan. A grade of “C” earns two (2) quality points toward the learner’s GPA.

• A grade of “D” is earned for undergraduate course work that demonstrates mastery of the published competencies in a manner that marginally meets course expectations as defined in the course syllabus or course learning plan. A grade of “D” earns one (1) quality point toward the learner’s GPA. The grade of “D” is for undergraduate courses only and may not be awarded for graduate course work.

• A grade of “I” (Incomplete) may be granted by the instructor. Final work must be completed by the end of the following quarter or earlier, if so directed by the instructor. A grade of “I” is not awarded quality points and is not included in a learner’s GPA. Incompletes are included as attempted credits but not as earned credits. When a learner completes the final necessary course work prior to the stated deadline, the grade will be changed to the appropriate letter grade (“A,” “B,” etc.) and will earn the corresponding quality points. If the final course work is not completed prior to the stated deadline, the learner will be awarded a final grade of “F.” See Incomplete Grades policy.

• A grade of “F” is earned for course work that does not demonstrate mastery of the published competencies or meet course expectations as described in the course syllabus or course learning plan. It is also used for learners who had been assigned an “I” but did not meet all of the course requirements by the end of the following quarter. Learners who do not participate in their course(s) will be assigned a grade of “F.” A grade of “F” earns zero (0) quality points and affects the learner’s GPA. A grade of “F” counts toward attempted credits but not earned credits.

• A grade of “S” (Satisfactory) is earned for course work that demonstrates mastery of the published competencies in a manner that meets course expectations as defined in the course syllabus or course learning plan for those courses in which the learner has received approval to be graded on the S/NS scale. The “S” grade is equivalent to a letter grade of “B” or better. It does not earn quality points and is not included in the learner’s GPA. It counts toward attempted and earned credits.

• A grade of “IS” (Incomplete - S/NS Scale) may be granted by the instructor if the learner has received approval to be graded on the S/NS scale. Final work must be completed by the end of the following quarter or earlier, if so directed by the instructor. A grade of “IS” does not earn quality points and is not included in the learner’s GPA. It counts toward attempted credits but not earned credits. If the learner completes the final paper/project prior to the stated deadline the grade will convert to an “S.” If the final required course work is not completed prior to the stated deadline, the learner will receive final a grade of “NS.”

• A grade of “NS” (Not Satisfactory) is earned for course work that does not demonstrate mastery of the published competencies or meet course expectations as defined in the syllabus or course learning plan for those courses in which the learner has received approval to be graded on the S/NS scale. It is also used for learners who had been assigned an “IS” but did not meet all of the course requirements by the end of the following quarter. A grade of “NS” does not earn quality points and is not included in the learner’s GPA. It counts toward attempted credits but not earned credits.

• A grade of “IP” (In Progress) is assigned for doctoral comprehensive examination, dissertation, and select internship and practicum courses when learners require additional quarters in which to complete all components of the course. A grade of “IP” does not earn quality points and is not included in the learner’s GPA. “IP” grades do not count toward attempted credits or earned credits. When a learner completes all course requirements, the grade will be changed to either “S,” “NS,” or the appropriate letter grade. If a learner does not register for this course, or the faculty does not submit a grade, the grade will convert to an “NS” or “F.”

• A grade of “NG” (No Grade) is assigned to doctoral comprehensive examination, dissertation, and select internship and practicum courses for all continuing course registrations (subsequent to the initial registration), or to course registrations the registrar has determined that due to university curricular changes, “NG” is the appropriate final grade. A grade of “NG” does not earn quality points and is not included in a learner’s GPA. It does not count toward attempted or earned credits and does not affect the total credits on the transcript.

• A grade of “W” (Withdrawal) is assigned when a learner drops a course prior to the final date which learners may drop courses without academic consequences as defined in the Course Drop policy. A grade of “W” is not awarded quality points and is not included in the learner’s GPA. It counts toward attempted credits but not earned credits.
University Policies, continued

- A grade of “HM” (Military Hold) is assigned when a learner is called to active military duty and serves as a placeholder for the learner until he/she returns to the course. A grade of “HM” is not awarded quality points and is not included in the learner’s GPA. It does not count toward attempted or earned credits.

- A grade of “HD” (Hold Due to National Emergency) is assigned when a learner “resides in or is employed in an area that is declared a disaster area by any Federal, State, or local official in connection with a national emergency or suffered direct economic hardship as a result of... national emergency.”* A grade of “HD” is not awarded quality points and is not included in the learner’s GPA. It does not count toward attempted or earned credits.

* HEROS Act

- A grade of “PC” (Petition for Credit) is assigned when a learner is awarded credit for learning and competencies gained from previous work experience or educational experiences. A grade of “PC” does not earn quality points and is not included in the learner’s GPA. It does not count toward attempted credits and only affects the total credits on the transcript.

- A grade of “T” (Transfer) is assigned for courses that are taken at another institution and are accepted for credit at Capella University. A grade of “T” does not earn quality points and is not included in the learner’s GPA. It does not count toward attempted or earned credits.

- A grade of “NR” (No Grade Report Received) is assigned for courses for which Capella University has not received a grade report from the course instructor. A grade of “NR” does not earn quality points and is not included in the learner’s GPA. A grade of “NR” counts toward attempted but not earned credits.

Note: The grades “NC” (No Credit) and “NP” (Non-participation) were assigned to courses prior to April 1, 2003. Grades “NC” and “NP” do not earn quality points and are not included in a learner’s GPA. They count toward attempted credits but not earned credits. The grade “VR” was assigned to residency courses for which learners met attendance requirements prior to October 1, 2006. A “VR” grade does not earn quality points and is not included in a learner’s GPA. The “VR” grade does not count toward attempted or earned credits.

II. Grade Values Summary

See table below.

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<th>Grade</th>
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</tbody>
</table>
University Policies, continued

III. In order to be graded on the “S/”NS” (Satisfactory/Not Satisfactory) or “pass/fail” scale in a course in which such grading is permitted, learners must send an e-mail with their request to Registrar@capella.edu within the first 12 calendar days of the course. Approval for the alternate grading option is granted by school administrators.

IV. Grades are submitted by the faculty within nine calendar days after the final day of the course. Grade notification is sent by Learner Support via e-mail within nine calendar days after they are submitted to the university by the instructor.

3.04.08 Incomplete Grades

In the event that a learner is unable to complete the course requirements by the published course end date due to unavoidable and unforeseen circumstances, the learner must request an incomplete grade from the instructor. The instructor may choose to grant a grade of “I” (Incomplete) only if the learner can complete the remaining assignments independently (i.e., only have assignments and not discussions to complete). A grade of “I” is not awarded quality points and is not included in a learner’s GPA. Incompletes are included as attempted credits but not as earned credits.

When a learner completes the final paper/project prior to the stated deadline, the grade will be changed to the appropriate grade (“A”, “B”, etc. or “S”) and will earn the corresponding quality points. If the course work is not completed by the stated deadline, the learner will be awarded a final grade of “F” or “NS.”

PROCEDURES

I. Request for Incomplete Grade

Learners must request an “I” (Incomplete) grade no later than the last day of the course by contacting the instructor.

II. Granting an Incomplete and Submission of the Incomplete Grade Contract

A. Completing the Contract

1. If the instructor chooses to grant the learner an Incomplete, he/she will:
   a. Complete an Incomplete Grade Contract (located on iGuide).
      The Incomplete Grade Contract contains a list of work products to be submitted by the learner by a deadline determined by the instructor.
   b. Forward the completed Incomplete Grade Contract to the learner.
   c. Assign the learner a grade of “I” or “IS.”

2. The learner will complete and electronically sign the Incomplete Grade Contract and send it to the Registrar’s Office for implementation.

B. Deadlines

1. The Incomplete Grade Contract must be signed by both the learner and instructor and submitted to Academic Records in the Registrar’s Office no later than one week (seven calendar days) after the last day of the course.
2. The deadline is not to exceed the end of the following academic quarter.
3. No extensions will be granted.
4. If the contract is not received by the deadline, the learner will be graded based on the work that had been submitted up through the last day of the course.

III. Completion of Work

When the remaining work is completed by the deadline as described in the Incomplete Grade Contract, the instructor will submit the final grade via the online grading tool.

IV. Failure to Complete Work

If the remaining work is not completed by the stated deadline, the Incomplete (“I”) grade will automatically convert to a Failing (“F”) or Not Satisfactory (“NS”) grade, depending upon the learner’s grading option.

3.04.09 Appealing a Grade

Learners at Capella University may appeal a grade, no later than 60 calendar days after receipt of the grade, which the learner believes is in error as a result of instructor capriciousness.

The assessment of a learner’s academic performance is one of the major professional responsibilities of faculty members and is solely and properly their responsibility. It is essential for the standards of the academic programs at Capella University and the integrity of the degrees conferred by this university that the professional judgments of faculty members not be subject to pressures or other interference from any source.

The following procedures are to be used only for review of an allegation of capricious grading, not for review of the judgment of a faculty member in assessing the quality of a learner’s work.

Capricious grading, as that term is used in this policy, is limited to one or more of the following criteria:

a. The assignment of a grade to a particular learner on some basis other than performance in the course;
University Policies, continued

b. The assignment of a grade to a particular learner by more
   exacting or demanding standards than those applied to
   other learners in that course;

c. The assignment of a grade that is a substantial departure
   from the faculty member’s established criteria.

RECORDS AND DOCUMENTS

4.01.01 FERPA and Learner Directory Information

Capella University complies with the provisions of the 1974
Family Educational Rights and Privacy Act (FERPA), which
regulates the confidentiality of data in learner education
records and the terms for its disclosure. A copy of the act is on
file in the Registrar’s Office. The registrar is the university
official responsible for ensuring compliance with the act and
creating relevant policies and procedures regarding the
release of learner education records and related information
under the act.

DEFINITIONS

Education Records
Section 99.3 of FERPA defines education records as
“(1) directly related to a student; and (2) maintained by an
educational agency or institution or by a party acting for the
agency or institution.”

Withholding Consent for Disclosure

Learners who want to withhold consent for the disclosure of
their directory information must complete and submit the
Withholding Disclosure of Directory Information form on
iGuide. Registrar’s Office staff will identify the records of these
learners and their directory information will not be released.

Annual Notification of Rights

The Registrar’s Office will submit the required annual
notification for learners to the communications department
for distribution during the summer quarter.

PROCEDURES

I. Education Records

A. At Capella University, education records include the
   following documents, whether in electronic or any
   other format:

1. Documents collected or created during the
   application process, including but not limited to
   the university application, professional history, and
   transcripts.

2. Documents collected or created during the course
   of an academic program, including but not limited
to transcripts, test scores, grades, university advising
records, financial aid information, academic
   dishonesty records, learner conduct files, and
   records of educational services provided to the
   learner.

3. Official correspondence to or from a learner
   pertaining to his or her academic progress, advising,
   financial status, learning disability records, physical
disability records, academic dishonesty records, and
disciplinary and learner conduct records.

B. Education records do not include the following
documents:

1. Records and notes of instructional, supervisory,
   administrative, and certain educational personnel
   that are the sole possession of their originator and
   are not accessible or revealed to any other
   individual except a substitute performing the duties
   of the individual who originated the records
   and/or notes.

2. Records related to individuals employed by the
   institution that are made and maintained in the
   normal course of business, that are related to
   individuals exclusively in their capacity as employees,
   and that are not used for any other purpose.

3. Records relating to a learner that are (1)
   originated or maintained by a physician,
   psychiatrist, psychologist, or paraprofessional acting
   in his or her professional capacity or assisting in a
   paraprofessional capacity (2) used solely in
   connection with providing treatment to the learner
   and (3) not disclosed to anyone other than
   individuals providing such treatment. These
   records must be available to a physician or other
   appropriate professional of the learner’s choice.
   “Treatment” in this context does not include
   remedial educational activities or activities that are
   part of the program of instruction at the institution.

4. Institutional records that contain only information
   related to previous learners (e.g., information
   gathered on the accomplishments of alumni).
University Policies, continued

II. Notification of Rights under FERPA

A. The Family Educational Rights and Privacy Act (FERPA) provides learners certain rights with respect to their education records. The rights include:

1. The right to inspect and review the learner’s education records within 45 days of the university receiving a request for access. Learners must submit a written request to the registrar identifying the record(s) they wish to review. The registrar will make arrangements for access and notify the learner of procedures for records access and inspection.

2. The right to request the amendment of the learner’s education records where the learner believes information is inaccurate or misleading. Learners may ask the university to amend a record they believe is inaccurate or misleading. To do so, learners must submit a written request to the registrar clearly identifying the part of the record they want changed, specifying why the record is inaccurate or misleading. If the university decides not to amend the record as requested by the learner, the university will notify the learner of the decision and advise the learner of the right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the learner when he or she is notified of the right to a hearing.

3. The right to consent to disclosure of personally identifiable information contained in education records is permitted under specific circumstances. FERPA allows disclosure without consent to school officials with legitimate educational interests. A school official is a person employed by the university in an administrative, supervisory, academic or research, or support staff position (including law enforcement personnel and health staff); a person or company with whom the university has contracted (such as an attorney, auditor, or collection agent); a person serving on the Board of Directors; or a learner serving on an official committee, such as a disciplinary or grievance committee or assisting another school official in performing his or her tasks. A school official has a legitimate educational interest if an education record must be reviewed in order to fulfill his or her professional responsibility. Upon request, the university may disclose education records without consent to officials of another school in which a learner seeks or intends to enroll.

4. The right to file a complaint with the U.S. Department of Education alleging failures by the university to comply with the requirements of FERPA. The name and address of the office that administers FERPA:

   Family Policy Compliance Office
   U.S. Department of Education
   400 Maryland Avenue, SW
   Washington, DC 20202-4605
   phone: (202) 260-3887
   fax: (202) 260-9001

   Learners receive notification of their rights under FERPA each July.

III. Right to withhold copies of official documents

The university reserves the right to deny copies of official transcripts or other records (not including records required to be made available under FERPA) if the learner has past-due financial obligations to the university or if there is an unresolved disciplinary or academic dishonesty action against the learner.

IV. Disclosure of Learner Information

A. Information contained in a learner’s education record that generally would not be considered harmful or an invasion of privacy if disclosed to outside organizations is considered directory information. Directory information may be released without prior learner consent upon request by any individual or agency.

At Capella University, directory information is defined as the following:

1. Learner name
2. State or country of residence
3. E-mail address
4. School affiliation
5. Degree program (BS, MS, MBA, Certificate, PhD, PsyD)
6. Major field of study (specialization or concentration)
7. Class level (freshman, sophomore, junior, senior, graduate, or year in program)
8. Enrollment status (full-time or part-time)
9. Certificates or degrees received, and dates conferred
10. Dates of attendance
11. Photographs (individual photographs posted by learners in the course room, or group photographs taken at public events; this does not include photographs to be used for marketing materials)
12. Anticipated graduation date
University Policies, continued

B. FERPA provides learners the right to withhold disclosure of their directory information. Learners are encouraged to carefully consider the ramifications of withholding directory information. Without subsequent written consent from the learner, withholding the disclosure of directory information will prohibit the university from publishing the learner’s name in commencement programs, completing employer verifications, and complying with other common requests for directory information.

C. FERPA generally requires prior written consent from the learner before an educational agency or institution may disclose personally identifiable information from education records to a third party. However, the law contains exceptions to this general rule. Exceptions that permit the release of personally identifiable information without the learner’s prior written consent are as follows:

1. **Ex Parte order**—permits educational agencies and institutions to disclose personally identifiable information from the learner’s education records, without the consent of the learner, to the Attorney General of the United States or designee in connection with the investigation or prosecution of terrorist crimes.

2. **Lawfully issued subpoena and court order**—allows educational agencies and institutions to disclose education records to the entity or persons designated in a federal grand jury subpoena and/or law enforcement subpoena without notifying the learner. With all other subpoenas, a reasonable effort will be made to contact the learner prior to the release of information.

3. **Health or safety emergency**—permits non-consensual disclosure of education records or personally identifiable information in response to a situation that presents imminent danger to a learner or other members of the community, or to avert or diffuse serious threats to the safety or health of a learner or another individual.

4. **Directory information**—allows a school to disclose directory information as defined in this policy from its education records without prior consent from a learner only after giving notice to learners of the institution’s directory information policy and allowing learners the opportunity to deny disclosure of their “directory information.”

5. **Disclosure to the Immigration and Naturalization Service (INS)**—permits educational institutions to release personally identifiable information of learners who have signed Form I-20 for the purpose of allowing the INS to determine a learner’s nonimmigrant status. Form I-20 contains a consent provision allowing the disclosure of information to INS.

6. **Disclosure to federal, state, local, or independent organizations engaged in studies for or on behalf of Capella University**—allows disclosure of personally identifiable information in order to develop, validate, or administer learner aid programs, to administer predictive tests, or to improve education only if the following two conditions are met:
   a. Capella University receives confirmation that the study will be conducted in a manner that does not permit personal identification of learners and/or parents by anyone other than a representative of the organization conducting the study; and
   b. Information that could result in personal identification of learners and/or parents will be destroyed when it is no longer needed for the study or the purposes for which the study was conducted.

4.01.03 Retaining Learner Work Products and Grading Records

Capella University requires faculty and learners to retain learner work products and grading records according to this policy and its related definitions and procedures.

Faculty members are required to retain all grading records and learner correspondence related to a learner’s final course grade for one calendar year from the end of the quarter during which the course was offered. Final work products are returned to the learner at the end of the quarter during which the learner completed a course. Faculty members retain copies of all such work products for one quarter. Faculty members do not permanently retain copies of learner work products, nor does the university provide learners with archived course materials. Faculty members who take an unplanned leave of absence during the quarter or who leave the university are responsible for forwarding all grading records and active correspondence with learners to the appropriate program’s faculty chair.

In the courseroom, each learner has access to a personal file area called “My Files.” Learners are responsible for maintaining the files in their “My Files” folder. Learners may not maintain more than 20 megabytes (MB) of files in the
“My Files” area. The university reserves the right to restrict the amount of data learners may upload if they have more than 20 MB stored in the “My Files” area. Files with a “Last Modified” date older than the beginning of the previous quarter are automatically removed from the “My Files” folder. Learners are also responsible for removing files created prior to the beginning of the previous quarter from their “My Files” folder. The File Manager function in the courseroom displays the “Last Modified” date.

PROCEDURES

Learner Responsibilities

A. Learners are strongly advised to retain all course-related work and faculty correspondence pertaining to final course grades in their own electronic files.

B. “My Files” Storage

1. In the courseroom, each learner has access to a personal file area called “My Files.” “My Files” is a temporary storage area. Any time files are uploaded to the courseroom, a copy of the uploaded file is placed in “My Files.” Learners may also create and edit text and HTML files, upload and download files, create directories, and move files into this space. Files added to “My Files”—automatically or by the learner—are stored as part of the courseroom and are not identified by course.

2. Learners are responsible for maintaining the files in their “My Files” folder. Learners may not maintain more than 20 megabytes (MB) of files in the “My Files” area. The university reserves the right to restrict the amount of data learners may upload if they have more than 20 MB stored in the “My Files” area.

3. Files with a “Last Modified” date older than the beginning of the previous quarter are automatically removed from the “My Files” folder. Learners are also responsible for removing files created prior to the beginning of the previous quarter from their “My Files” folder. The File Manager function in the courseroom displays the “Last Modified” date.

4. Only learners enrolled in online courses may access the courseroom and “My Files” folder.

RIGHTS AND RESPONSIBILITIES

4.02.01 Learner Disability Accommodations

Capella University is committed to extending educational access to adult learners and is dedicated to providing accommodations and services to qualified learners with disabilities so that they may achieve their full academic potential. Capella University recognizes and fulfills its reasonable accommodations obligations under the Americans with Disabilities Act of 1990 (ADA), the Rehabilitation Act of 1973 and similar state laws. The type of accommodation provided is dependent on a learner’s disability and limitations. Learners are not charged additional fees for disability accommodations. The university reserves the right to utilize external service agencies to provide the necessary accommodations.

Section 504 of the Rehabilitation Act of 1973 requires that all services, benefits, and programs provided by the university be accessible to any student with a documented disability. The law is a guide that cannot and does not address all possible situations. It is essential for all parties to understand that there may be a variety of accommodations and that there may be differences regarding which services are appropriate in a given situation. Section 504 requires the university to publish a grievance procedure whereby disputes may be addressed in an impartial and efficient manner. The appeal procedures are used only in situations for which appropriate physician documentation is submitted to Disability Services and one or more of the following circumstances apply:

1. Accommodations requested were denied, or
2. Alternative accommodations, if any, were not considered sufficient by the learner.

PROCEDURES

I. Requesting Disability Accommodations

A. To request a disability accommodation, learners must:

1. Complete and submit the Learner Information form found on the Disabilities Services page of iGuide.

2. Provide required documentation of the disability from an appropriate professional, such as a medical doctor, psychologist, and/or psychiatrist.

3. Files with a “Last Modified” date older than the beginning of the previous quarter are automatically removed from the “My Files” folder. Learners are also responsible for removing files created prior to the beginning of the previous quarter from their “My Files” folder. The File Manager function in the courseroom displays the “Last Modified” date.

4. Only learners enrolled in online courses may access the courseroom and “My Files” folder.

The File Manager function in the courseroom displays the “Last Modified” date.
B. Documentation and accommodation requests must be received at least three weeks prior to the start of a course, residency, or event to allow adequate time to process the request. Late requests will be considered, but there is a risk the request cannot be reasonably evaluated or implemented before the course, residency, or event begins.

C. Upon receipt of all documentation, a disability services specialist will contact the learner to determine the appropriate accommodations.

II. Canceling a Disability Accommodation

Learners who are unable to attend a residency or any other event for which the university has contracted a disability accommodation on their behalf must cancel these accommodations at least seven calendar days prior to start of the event. Learners canceling accommodations less than seven calendar days prior to the event will be required to pay all cancellation fees incurred by the university in arranging for the service.

To cancel a disability accommodation, learners must submit written cancellation notification to the disabilities services specialist at DisabilityServices@capella.edu.

4.02.02 Learner Code of Conduct

Capella University is committed to providing its learners a high quality educational experience. Capella faculty and staff play a primary role in assuring a high quality educational experience; learners play a role as well. They are responsible for conducting themselves in a manner guided by respect, collegiality, and honesty. Learner conduct that infringes on the quality of the educational experience is not acceptable; this policy describes the types of conduct that are unacceptable. (Guidelines for academic dishonesty and harassment are addressed in separate university policies. For further details see university policy 3.01.01 Academic Honesty, and university policy 4.02.04 Discrimination, Harassment, Assault.)

Prohibited learner conduct includes, but is not limited to the following:

Illegal activities: Learners may not post, transmit, promote, or distribute content that they know is illegal or could reasonably be expected to know is illegal. Conduct that violates federal, state or local laws is prohibited.

Theft: Learners may not post, transmit, promote, or distribute content that violates copyright or other protected intellectual property rights. Unauthorized use of university property is prohibited. Theft or abuse of computer resources is prohibited.

Disrespect: Learners may not harass, threaten, or embarrass others. Learners may not post, transmit, promote, or distribute content that is racially, religiously or ethnically offensive or is harmful, abusive, vulgar, sexually explicit, or otherwise potentially offensive. Learners must refrain from behavior that may be perceived as inappropriate, offensive, and unfair and must treat all other learners, university faculty, staff, and administrators with respect at all times.

Interfering with university activities: Actions that interfere with, obstruct, or disrupt university courses, functions, and activities are prohibited. Inappropriate, offensive, or irrelevant course postings are prohibited.

Dishonesty: Learners may not intentionally provide false information, forge, alter, or falsify university documents. Learners may not misrepresent their academic record or status (which includes referring to oneself publicly as a “doctor” prior to the conferral of an earned doctoral degree). Learners may not represent the academic work of others as their own.

Learners engaging in prohibited conduct will be subject to disciplinary action, including, but not limited to: course failure, probation, suspension, or expulsion. Such sanctions may lead to additional academic and financial consequences.

Learners who are unable to complete a course as a result of disciplinary sanctions, suspended or expelled are not eligible for tuition refunds.

The university reserves the right to immediately suspend a learner accused of violating this policy. This suspension may remain in effect until a full investigation and all disciplinary action involving the allegations has been completed. Notification of such suspension will be provided to the learner at the time the sanction is issued.

4.02.03 Learner Grievance

Capella University supports the right of faculty, staff, and learners to a review of decisions made or actions taken that they consider unfair or an impediment to working and/or learning at the university.

Capella University does not discriminate in its educational or employment programs, policies, practices, or procedures on the basis of race, gender, sexual orientation, color, creed, age, ethnic or national origin, disability, or veteran status. In addition, harassment related to any of these areas is prohibited. Learner claims of harassment and/or discrimination are appropriate grounds for initiating a grievance.
University Policies, continued

Capella University will not subject learners to unfair or retaliatory action as a result of initiating a grievance. If informal grievance procedures such as making a good faith effort to resolve the grievance with the person(s) involved are not satisfactory, the learner may initiate formal grievance procedures by contacting Learner Support at LearnerSupport@capella.edu or 1-888-CAPELLA (227-3552), option 2.

For Arizona Learners
If a complaint cannot be resolved after exhausting the institution’s learner grievance procedure, the learner may file a complaint with the Arizona State Board for Private Postsecondary Education, 1400 W. Washington, Room 260, Phoenix, AZ 85007, (602) 542-5709; http://azppse.state.az.us. Learners must contact the state board for further details.

For Arkansas Learners—School of Business and Technology, School of Undergraduate Studies
If a complaint cannot be resolved after exhausting the institution’s learner grievance procedure, the learner may file a complaint with the Arkansas Higher Education Coordinating Board, 114 E. Capitol, Little Rock, AR, 72201-3918, (501) 371-2065.

For Florida Learners
If a complaint cannot be resolved after exhausting the institution’s learner grievance procedure, the learner may file a complaint with the Florida Commission for Independent Education, 325 W. Gaines St., Suite 1414, Tallahassee, FL 32301, (850) 245-3200. Learners must contact the Commission for further details.

For Georgia Learners
If a complaint cannot be resolved after exhausting the institution’s learner grievance procedure, the learner may file a complaint with the Georgia Nonpublic Postsecondary Education Commission, 2082 E. Exchange Place, Suite 220, Tucker, GA 30084-4113, (770) 414-3235. Learners must contact the Commission for further details.

For Ohio Learners—School of Undergraduate Studies, Master’s Programs in the schools of Education, Human Services, Psychology, and Business and Technology (including MBA)
If a complaint cannot be resolved after exhausting the institution’s learner grievance procedure, the learner may file a complaint with the Ohio Board of Regents, 30 E. Broad St., 36th Floor, Columbus, OH 43215-3414, (614) 466-6000.

For Ohio Certificate Learners
If a complaint cannot be resolved after exhausting the institution’s learner grievance procedure, the learner may file a complaint with the Ohio State Board of Career Colleges and Schools, 35 East Gay Street, Suite 403, Columbus, OH 43215-3138, (614) 466-2752. Registration No. 04-03-1709T. Learners must contact the State Board for further details.

For South Carolina Learners
If a complaint cannot be resolved after exhausting the institution’s learner grievance procedure, the learner may file a complaint with the South Carolina Commission on Higher Education, 1333 Main Street, Suite 200, Columbia, SC 29201, (803) 737-2260.

For Wisconsin Learners
If a complaint cannot be resolved after exhausting the institution’s learner grievance procedure, the learner may file a complaint with the Wisconsin Educational Approval Board, 30 W. Mifflin St., 9th Floor, Madison, WI, 53707-8896, (608) 266-1354.

4.02.04 Discrimination, Harassment, Assault
Capella University prohibits discriminatory practices or the harassment/assault of any members of University community, as described in the definition section of this policy and in accordance with the described procedures.

DEFINITIONS

Discrimination
Discrimination is the segregation or separation of individuals based on race, gender, age, ethnicity, religion, national origin, disability, sexual orientation, marital status, or status with regard to public assistance, as more precisely defined under the Minnesota Human Rights Act, and Title VII of the Civil Rights Act.

Harassment
Harassment encompasses any behavior that is unwanted resulting in a hostile environment.

Sexual Harassment
Sexual harassment is unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature, including but not limited to the following:

- Submission to such conduct is made either explicitly or implicitly a term or a condition of an individual’s employment or education.
- Submission to or rejection of such conduct by an individual is used as a basis for employment or educational decisions affecting such individual.
- The conduct interferes with an individual’s work or academic performance or creates an intimidating, hostile or offensive working or academic environment.
University Policies, continued

III. Reporting

Learners who violate the law will be reported to the appropriate law enforcement officials.

4.02.06 Consensual Relationships

Capella University seeks to maintain a professional educational environment. Actions of faculty members, staff and academic administrators that are unprofessional or appear to be unprofessional are inconsistent with the university’s educational mission. It is essential that those in a position of authority or power not abuse, nor appear to abuse, the authority or power with which they are entrusted.

Faculty, staff and administrators shall not engage in consensual relationships with learners whenever an individual has a professional “position of authority” or “power differential” with respect to the learner in such matters as teaching a course, facilitating a residential colloquium or in otherwise evaluating, supervising, mentoring, or advising a learner as part of academic activities.

A violation of this policy will result in disciplinary action.

4.02.07 Nondiscrimination

Capella University does not discriminate on the basis of race, gender, age, ethnicity, religious beliefs, national origin, disability, sexual orientation, marital status, status with regard to public assistance or in its admission, enrollment, or employment policies or practices.

TUITION AND FEES

See Tuition and Fees table on following page.

4.03.01 Tuition and Fees

Capella University’s executive leadership is authorized to establish a tuition and fee structure for all university programs and activities. Tuition and fees are listed in the tuition and fees schedule as published in the University Catalog and on the university Web site. Learners are responsible for payment of their tuition and fees according to the schedule and this policy and its related procedures.

PROCEDURES

I. Tuition Structure

A. Per-Course

1. Bachelor’s, MBA, Master’s, and Certificate Programs (excluding Post-Master’s Certificate) in all schools
### University Policies, continued

#### TUITION AND FEES
The following charges apply as of this catalog’s effective date, July 9, 2007, and are subject to change. For current pricing, visit the Capella University Web site at [www.capella.edu](http://www.capella.edu). See applicable schools’ degree programs.

<table>
<thead>
<tr>
<th>ALL PROGRAMS</th>
<th>BUSINESS AND TECHNOLOGY</th>
<th>EDUCATION</th>
<th>HUMAN SERVICES</th>
<th>PSYCHOLOGY</th>
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**BACHELOR OF SCIENCE (BS) PROGRAM**

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**MASTER OF BUSINESS ADMINISTRATION (MBA) PROGRAM**

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**MASTER OF SCIENCE (MS) PROGRAM**

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**DOCTOR OF PHILOSOPHY (PhD) PROGRAM**

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**DOCTOR OF PSYCHOLOGY (PsyD) PROGRAM**

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<tr>
<td>Tuition Per 3-Credit Course</td>
<td>$1,311</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tuition Per 2-Credit Course</td>
<td>$874</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tuition Per 1-Credit Course</td>
<td>$437</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Year-in-Residence—Weekends-in-Residence (9)*</td>
<td>$1,700</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Year-in-Residence—Extended Seminars (2)*</td>
<td>$5,400</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PsyD Graduation Fee</td>
<td>$450</td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

**CERTIFICATE PROGRAM**

<table>
<thead>
<tr>
<th></th>
<th>BUSINESS AND TECHNOLOGY</th>
<th>EDUCATION</th>
<th>HUMAN SERVICES</th>
<th>PSYCHOLOGY</th>
<th>UNDERGRADUATE STUDIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition Per Course</td>
<td>$2,060</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Tuition Per Quarter, Post-Master’s Certificate</td>
<td>$4,176</td>
<td></td>
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<tr>
<td>Residential Colloquium Per Week (Track II)*</td>
<td>$1,395</td>
<td></td>
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</tr>
<tr>
<td>School of Psychology Certificate Practicum 3-Credit Course</td>
<td>$1,077</td>
<td></td>
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</tr>
<tr>
<td>School of Psychology Certificate Practicum 2-Credit Course</td>
<td>$718</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>School of Psychology Year-in-Residence—Weekends-in-Residence (3)*</td>
<td>$567</td>
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<td></td>
</tr>
<tr>
<td>School of Psychology Year-in-Residence—Extended Seminar (1)*</td>
<td>$2,700</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

* See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.
University Policies, continued

4.03.01 Tuition and Fees, continued

a. New doctoral learners entering the program after the beginning of a quarter pay 100 percent tuition for that quarter and receive a prorated tuition charge for the following quarter if they register for a course.
b. Payment is due prior to the start of the quarter or prior to the start of the course for those courses beginning mid-quarter.
c. American Express, Discover, MasterCard, Visa, wire transfer, and paper check payments are accepted.*

2. PhD and PsyD Programs in the Harold Abel School of Psychology

a. Psychology PhD and PsyD learners pay tuition on a per-course basis.
b. Learners enrolled in two or more five-credit courses in their program (10 credits or more) receive discounted pricing.
c. Payment may be made at the time of course registration and is due prior to the start of the course.
d. American Express, Discover, MasterCard, Visa, wire transfer, and paper check payments are accepted.*

3. Doctoral Continuation Courses

a. Learners who require additional quarter(s) to complete all required components of comprehensive examination and dissertation courses, practicum courses, and internship courses should enroll in continuation courses (sometimes called dash C courses).
b. Learners in continuation courses do not earn additional credit.
c. To maintain active learner status and access to university activities, academic personnel and services (including advisors, mentors, courses, and library), learners must register and pay for continuation courses based on their school’s regular registration, tuition, and payment schedules.

B. Flat Rate

1. Post-Master’s Certificate

a. Learners in the post-master’s certificate program in the School of Education pay tuition quarterly on a flat rate, not on a per-course basis.
b. Payment is due prior to the start of the quarter or prior to the start of the course for those courses beginning mid-quarter.
c. American Express, Discover, MasterCard, Visa, wire transfer, and paper check payments are accepted.*

2. PhD Programs in the Schools of Business and Technology, Human Services, and Education

a. Doctoral learners in the schools of Business and Technology, Human Services, and Education pay tuition quarterly on a flat rate, not on a per-course basis.

C. Residency

1. Residency Tuition and Fees

a. Learners pay tuition for each residency they attend.
b. Learners are responsible for food, travel, and lodging expenses for all residencies.

2. Residency Cancellation Fee

As of January 2005, learners canceling their residency registration may be charged a cancellation fee or may be ineligible for a tuition refund, depending on when the cancellation is made. See university policy 3.04.05 Attendance at Residencies for full details on residency requirements, tuition, and cancellation fees.
University Policies, continued

II. Other Fees

A. Application Fees
   1. Applicants must complete the online payment section of the application.
   2. A credit card or U.S. bank account (e-check) payment is required with the online application.
   3. The amount of the application fee is automatically determined based on the information provided.
   4. Refer to the tuition and fees schedule on the Capella University Web site for domestic and international application fees.
   5. All application fees are non-refundable.

B. Late Registration Fee
   1. Learners who register for courses after the registration deadline will incur a late course registration fee.
   2. Refer to the tuition and fees schedule on the Capella University Web site for the late course registration fee.
   3. Late registration fees are non-refundable.

C. Official Transcript Fee
   1. Capella University does not charge for official transcripts. However, excessive requests for official transcripts will be reviewed and may be subject to a fee.
   2. The university also reserves the right to withhold the official transcripts of learners who are not in good financial standing with the institution.

D. Prior Learning Assessment Petition Process Fee
   1. The petition for credit process requires learners seeking credit for prior learning to pay an evaluation fee for each petition.
   2. Refer to the tuition and fees schedule on the Capella University Web site for the petition for credit for prior learning evaluation fee.
   3. Petition for credit fees are nonrefundable, regardless of petition outcome.

E. Graduation Fee
   All degree applicants must pay a non-refundable graduation fee to cover the costs associated with the final degree audit, the printing of diplomas, academic regalia, and other commencement expenses. The learner’s graduation fee must be paid in full prior to receiving a diploma or official transcripts.

III. Reimbursement and Discounts

A. Employer Reimbursement
   1. Learners receiving employer tuition assistance must arrange for payment to Capella prior to the start of their course(s).
   2. This policy does not affect learners receiving veterans or vocational rehabilitation assistance, active armed forces learners, or learners whose employers arrange to receive an invoice directly from Capella.
   3. Direct bill invoicing must be completed prior to the start of the course and is only an option when no specific grade is required by the employer as a condition of reimbursement.
   4. Direct bill invoices are due upon receipt.

B. Employer, Military, or Educational Institution Affiliation Discount
   1. Learners may be eligible for an affiliation tuition discount due to an arrangement between Capella University and either their employer, or a military or educational institution.
   2. Affiliation discounts are contingent on an ongoing agreement between Capella University and the employer or military or educational institution.
   3. It is the eligible learner’s responsibility to request the applicable discount.
   4. Capella University will not retroactively apply a discount.
   5. Capella University reserves the right to validate the affiliation status of all learners offered a tuition discount prior to and after applying the discount.
   6. Learners must maintain the applicable affiliation in order to continue to receive the discount. Learners may be subject to yearly verification of their affiliation.
   7. If a learner qualifies for more than one affiliation discount, the most favorable discount to the learner applies.
   8. If the learner provides evidence of the affiliation status after the requested time frame, the discount will be applied to future quarters only.

IV. Special Business Office Hold

A. All learners with an outstanding balance may be placed on Special Business Office Hold (SBOH).
University Policies, continued

B. While on SBOH, learners are not granted access to university activities or academic personnel or services, including advisors, mentors, courses, or library.

C. Access to the courseroom may be regained upon resolution of the account balance within the timelines communicated to affected learners.

D. Learners who do not pay their outstanding account balance while on SBOH may be disenrolled from the university.

4.03.02 Tuition Refunds

Capella University’s executive leadership is authorized to establish the tuition and fees refund structure and schedule for all university programs and activities as established in this policy and its related procedures and schedules. Individual states may require a separate tuition refund schedule.

PROCEDURES

I. Tuition Structure and Fees

A. Per-Course

1. Bachelor’s, MBA, Master’s, and Certificate Programs (excluding Post-Master’s Certificate) in all schools

Learners in bachelor’s, MBA, master’s, and certificate programs pay tuition on a per-course basis. Learners who completely withdraw from Capella University or drop one or more courses will have their tuition refunded as specified in the refund schedules outlined below.

2. PhD and PsyD Programs in the Harold Abel School of Psychology

Doctoral learners in these programs pay tuition on a per-course basis. Learners who completely withdraw from Capella University or drop one or more courses will have their tuition refunded in accordance with the refund schedules outlined below.

B. Flat Rate

PhD Programs in the Schools of Business and Technology, Human Services, and Education

For doctoral learners in these programs, tuition is charged quarterly on a flat rate, not on a per-course basis. Learners who completely withdraw from Capella University or drop all of their courses will have their tuition refunded in accordance with the refund schedules outlined below.

Note: No tuition refund is given if a learner remains enrolled in one or more courses.

C. Fees

Capella University does not provide refunds for books, supplies, or other listed fees.

II. Tuition Refund Schedule

A. The following schedule applies to learners residing in locations other than Florida, Georgia, South Carolina, or Wisconsin:

<table>
<thead>
<tr>
<th>Withdrawal or Drop Date</th>
<th>Tuition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Through fifth calendar day</td>
<td>100%</td>
</tr>
<tr>
<td>6 – 12 calendar days</td>
<td>75%</td>
</tr>
<tr>
<td>Remainder of the term</td>
<td>No refund</td>
</tr>
</tbody>
</table>

B. Florida Residents Refund Policy

1. The refund policy applicable to Florida learners is the Capella University institutional refund policy or the following minimum refund policy as stipulated by Florida law, whichever is more favorable to the learner. If a Florida applicant requests a refund within three business days after making a payment to Capella University, the applicant will receive a full refund, provided that the class start date has not passed.

2. Florida learners who withdraw or are disenrolled after the start date of a course but before 50 percent of the course term has passed, are entitled to a pro rata refund as follows. (All percentages are based on the total number of calendar days in the course.)

As part of this policy, Capella University may retain an administrative fee of no more than $150. This fee may be assessed in addition to the percentage of tuition, which may be retained by the institution as provided above.

3. Florida learners should notify Capella if they wish to withdraw from a program or drop a course. Refunds are calculated using the date provided by the learner, unless the learner immediately contacts Capella requesting an earlier withdrawal date and provides acceptable verification that no academic interaction occurred after the requested date. Capella University will issue the appropriate refund.
in full to the learner within a maximum of 30 days of receiving the notification. A portion or all of the refund will be used to pay grants, loans, scholarships or other financial aid in adherence with federal and state laws.

C. Georgia Residents Refund Policy

1. The refund policy applicable to Georgia learners is the Capella University institutional refund policy or the following minimum refund policy as stipulated by Georgia law, whichever is more favorable to the learner. If a Georgia applicant requests a refund within three business days after making a payment to Capella University, the applicant will receive a full refund, provided that the class start date has not passed.

2. Georgia learners who withdraw or are disenrolled after the start date of a course but before 50 percent of the course term has passed, are entitled to a pro rata refund as follows. (All percentages are based on the total number of calendar days in the course.)

<table>
<thead>
<tr>
<th>% of Total Calendar Days</th>
<th>Tuition Refund</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 day – 5%</td>
<td>95%</td>
</tr>
<tr>
<td>6% – 10%</td>
<td>90%</td>
</tr>
<tr>
<td>11% – 25%</td>
<td>75%</td>
</tr>
<tr>
<td>26% – 50%</td>
<td>50%</td>
</tr>
<tr>
<td>51% +</td>
<td>No refund</td>
</tr>
</tbody>
</table>

As part of this policy, Capella University may retain an administrative fee of no more than $150. This administrative cost may be in addition to the percentage of tuition, which may be retained by the institution as provided above.

3. Georgia learners should notify Capella if they wish to withdraw from a program or drop a course. Refunds are calculated using the date provided by the learner, unless the learner immediately contacts Capella requesting an earlier withdrawal date and provides acceptable verification that no academic interaction occurred after the requested date.

E. Wisconsin Residents Refund Policy

1. Wisconsin regulations require Capella University to apply a separate refund policy to Wisconsin learners. Refund credits will be processed in two steps. Each may be reflected on separate days and/or separate monthly statements. Capella’s refund will be recorded first, and South Carolina’s refund (if applicable) will be recorded as a second line item. All refunds will be applied within 40 days of the withdrawal date.

2. Wisconsin learners will receive a full refund of all tuition money paid if they withdraw from a course within a three-business-day cancellation period from the course start date.
University Policies, continued

or are disenrolled after the start date of a course, but before 60 percent of the course term has passed, are entitled to a pro rata refund as follows. (All percentages are based on the total number of calendar days in the course.)

3.

<table>
<thead>
<tr>
<th>% of Total Calendar Days</th>
<th>Tuition Refund</th>
</tr>
</thead>
<tbody>
<tr>
<td>4th day – 9%</td>
<td>90%</td>
</tr>
<tr>
<td>10% – 19%</td>
<td>80%</td>
</tr>
<tr>
<td>20% – 29%</td>
<td>70%</td>
</tr>
<tr>
<td>30% – 39%</td>
<td>60%</td>
</tr>
<tr>
<td>40% – 49%</td>
<td>50%</td>
</tr>
<tr>
<td>50% – 59%</td>
<td>40%</td>
</tr>
<tr>
<td>60% +</td>
<td>No refund</td>
</tr>
</tbody>
</table>

As part of the percentage breakdown, Capella may retain a one-time administrative fee of no more than $100. Learners will receive the tuition credit within 40 days of withdrawal date. Learners must notify the institution of their intention to withdraw from courses either by phone or in writing. The effective date of the withdrawals will be the date the institutions receive the proper notification. All portion or all of refunds will be used to pay grants, loans, scholarships, or other financial aid in adherence with federal and state law.

4.03.03 Reduced Tuition for Advanced Doctoral Learners

Doctoral learners in the schools of Business and Technology, Education, and Human Services who have completed and paid for at least four full years (16 complete quarters) of active enrollment in their doctoral program and have completed all residency requirements and degree course work (except the comprehensive examinations and the dissertation) may qualify for a reduced tuition rate.

B. Quarters in which a current doctoral learner was enrolled in Capella as a certificate or master’s learner, and time off taken for administrative, medical, military, or family leave shall not count toward the minimum active enrollment period.

ACADEMIC SERVICES

4.04.01 Interlibrary Loan

Capella University Library (CUL) borrows printed materials from other libraries for use by current Capella University learners, faculty, and staff, at their request. Learners are limited to borrowing 25 interlibrary items per quarter. The loan period is determined by the lending library. Capella University Library will notify learners of due dates. Books must be returned promptly according to specified due dates to avoid penalties. Interlibrary loans are administered through the procedures described below.

PROCEDURES

I. Loan Period

The loan period is determined by the lending library. Capella University does not control the loan period. Books must be returned promptly according to specified due dates.

II. Restrictions

A. The following items are not available through interlibrary loan:
   1. Required textbooks
   2. Dissertations
   3. Reference books
   4. Entire issues or several articles from the same journal
   5. Non-academic related items (such as books on a best seller list or books on hobbies)
   6. Media: videos, films, CDs

B. Learners are limited to borrowing 25 interlibrary loan items per quarter.

C. Fulfillment of interlibrary loan requests submitted by learners outside of the continental United States are handled on a case-by-case basis. Capella University Library may provide a table of contents of the book for review and a selection of specific chapters in lieu of sending the book.
III. Overdue Books

A. The Capella University Library reserves the right to limit or refuse interlibrary loan service to learners who repeatedly lose or return items late.

B. Overdue notices are courtesy notices only. Failure to receive overdue notices will not be accepted as grounds to cancel fines. Books that are not returned or renewed by the date due will be assessed a fine at the rates listed below.

C. If a book is returned at any time between seven and 60 days past the due date, charges will be applied. Interlibrary loan requests will be processed when all charges are paid. All charges are irreversible.

D. All interlibrary loan users will be subject to the following penalties for overdue and lost interlibrary loan materials:
   1. Seven calendar days overdue:
      A fine of $1/day begins on the seventh calendar day.
   2. Sixty calendar days overdue:
      a. The material is considered lost.
      b. In addition to the accumulated fine, a $60 processing fee will be assessed on the 60th calendar day.
      c. Future interlibrary loan requests will not be processed.
      d. Replacement charges as determined by the lending library will also be assessed.
      e. Charges will be applied to the learner’s account.

IV. Book Recalls

A. On occasion, a lending library will recall a book from Capella in order to sufficiently meet demand for materials. If a book is recalled, the book must be returned immediately even if the original loan period has not yet expired.

B. If a book is returned at any time between seven and 60 days past the recall notice, appropriate charges will be applied. Future interlibrary loan requests will be processed when all charges are paid. All charges are irreversible.

C. The following penalties will be applied for recalled items that are not returned promptly:
   1. Seven calendar days following recall notice:
      A fine of $1/day begins on the seventh calendar day.
   2. Thirty calendar days following recall notice:
      a. In addition to the accumulated fine, a $60 processing fee will be assessed on the 30th calendar day.
      b. Future interlibrary loan requests will not be processed.
      c. Charges will be applied to the learner’s account.
   3. Sixty calendar days following recall notice:
      a. The book is considered lost.
      b. In addition to the accumulated fine, a $60 processing fee will be assessed on the 60th calendar day.
      c. Charges will be applied to the learner’s account.
      d. Replacement charges as determined by the lending library will also be assessed.

4.04.02 Licensure

Capella University offers academic programs leading toward advanced degrees in a number of fields for which professional practice requires licensure or certification by state, local, or professional boards. Capella University makes no representation, warranty, or guarantee that successful completion of the course of study will result in the learner obtaining the necessary licensure or certification.

Learners may not enroll in a Capella University degree program for which licensure or certification may ultimately be required without signing a statement of agreement acknowledging that compliance with state or professional licensure and certification requirements is the learner’s sole responsibility.

As with all programs involving endorsement, licensure, or certification, individual states have varying requirements. Capella University cannot guarantee that licensure, endorsement, or certification will be granted. For this reason, it is important that learners interested in these programs contact the appropriate authorities in their state.
Financial Aid

Capella University offers assistance to learners who would like to secure educational funding to help finance their academic program. Learners can find out more about financial aid by calling 1-888-CAPELLA (227-3552), option 2, or on iGuide under Finances.

Satisfactory Academic Progress Policy for Financial Aid
Federal and state laws require learners to make satisfactory academic progress during their period of enrollment to remain eligible for financial aid. In compliance with federal and state regulations, Capella University has established policies for all learners regarding satisfactory academic progress, academic probation, academic progress review, and the appeals process.

These policies are described in detail in the University Policies section on iGuide.

Scholarships
Capella has three scholarship options available. First, Capella offers two internal scholarships to learners; the Robert C. Ford Human Services Scholarship and the Helene Krivosha Scholarship. Second, learners are encouraged to apply for external scholarships that are offered specifically to Capella learners, e.g., the Go the Distance Scholarship. Third, free scholarship search engines are available on iGuide.

Veterans’ Educational Benefits
Capella University is approved by the Minnesota State Approving Agency for veterans’ educational benefits. Eligible learners may apply for benefits by calling the Veterans Administration (VA) Office for assistance at 1-800-827-1000. The original application should be mailed to Capella University’s Office of Financial Aid.

To receive full-time veterans’ educational benefits, learners must meet the following criteria based upon their program of study.

Bachelor’s learners must complete a minimum of 12 quarter credits in that quarter. The date of course completion is determined by the last day of the quarter. Those who do not complete at least 12 credits per quarter will not be entitled to receive full-time benefits for that quarter.

Master’s learners must complete a minimum of six quarter credits in that quarter.

MBA learners must complete a minimum of six quarter credits in that quarter. Those who do not complete the required credits per quarter will not be entitled to receive full-time benefits for that quarter.

Graduate certificate learners must complete a minimum of six quarter credits in that quarter to qualify for full-time benefits.

The date of course completion is determined by the last day of the quarter.

Doctoral learners must complete a minimum of six quarter credits in that quarter to qualify for full-time benefits. Doctoral learners enrolled in the Harold Abel School of Psychology must complete a minimum of 10 quarter credits in that quarter to qualify for full-time benefits. The date of course completion is determined by the last day of the quarter. Doctoral learners who are in the comprehensive examination and dissertation phases of their program will be certified as full time.

In order to receive veterans’ education benefits, all post-high school transcripts must be submitted to the Registrar’s Office prior to enrollment. Learners who fail to satisfy the requirements for veterans’ educational benefits are personally responsible for tuition payments.

Payment is based upon pursuit as defined by the VA. This means that Capella University will certify the day the course begins and the day the course ends as the period during which learners are pursuing education. The eligibility of benefits is based upon the number of days between the start and end of the course(s).

Additional information for veterans can be found on the Capella University Web site visitor section under the U.S. Armed Forces tab and on iGuide.

Capella reserves the right to change these requirements if there are changes in the structure of a particular program.

Refund Procedure for Financial Aid Recipients
Learners receiving financial aid should contact the Office of Financial Aid before canceling registration and requesting a refund. They may be required to pay back all or part of the financial aid award prior to receiving any refund from Capella University.

Financial aid recipients who completely withdraw from their program or drop all of their courses prior to the 60 percent point of a term are subject to the Federal Return of Title IV Funds policy regulations for any federal aid not earned. Details of actual refund calculations are available upon request from the Office of Financial Aid. Financial aid funds will be returned to the appropriate agency in the following order:
• Unsubsidized Federal Stafford Loans
• Subsidized Federal Stafford Loans

The amount of the refund is in direct correlation to the learner’s approved withdrawal date as determined by the Registrar’s Office. If learners withdraw from Capella and have received financial aid, specific requirements will be followed. These can be found on iGuide at Tuition Refunds policy.
Capella University
School of Undergraduate Studies
School of Undergraduate Studies

From the Dean

I am pleased to welcome you to Capella University’s School of Undergraduate Studies. Today’s competitive work environment is rapidly changing, as are the skills necessary for career success. Programs in the School of Undergraduate Studies have an immediate and long-term impact, transforming the lives and careers of learners. Our programs and curricula help learners expand their experience into the global community through interactive technology, broad-based discussions, and a recognition of the importance and impact of diversity and culture.

Degree programs in the School of Undergraduate Studies are designed for working adult learners who want to develop relevant skills in a variety of areas in the fields of business, information technology, and public safety. Capella’s Business bachelor’s program develops foundational knowledge and scholarship related to current issues in the specializations of Accounting, Business Administration, Finance, Human Resource Management, Management and Leadership, Marketing, and Project Management. Learners in the Information Technology bachelor’s program benefit from a relevant curriculum that addresses essential IT competencies in Health Informatics, Information Assurance and Security, Project Management, Network Technology, Graphics and Multimedia, and Software Architecture specializations. Capella’s Public Safety bachelor’s program prepares learners to assess and address complex issues surrounding criminal justice.

Online learning at Capella is led by experienced faculty who share their knowledge and passion for their subject areas; who link theory, research, and practice; who are active in business, public safety, and information technology fields, and who support learners as they work to achieve personal goals and transform their lives and careers. The faculty and staff of the School of Undergraduate Studies are dedicated to offering a rewarding learning experience that provides professional and personal value; they join me in welcoming you.

Valerie Perkins, EdD
Dean
About the School of Undergraduate Studies

Mission Statement
The mission of the School of Undergraduate Studies is to create competency-based, online degree programs that serve a collaborative community of learners. Capella University provides an invigorating and challenging educational experience for adult working professionals and is dedicated to the development of learners’ knowledge, values, and skills. The programs in the School of Undergraduate Studies have an immediate and long-term impact on learners’ lives and careers as they demonstrate increased leadership, scholarship, and service.

Undergraduate Degree Programs

**Bachelor of Science (BS) in Business**
This School of Undergraduate Studies bachelor’s degree program integrates the mastery of business fundamentals with practical application in a rich, interactive learning environment that enhances learners’ personal and organizational effectiveness in their chosen field of study.

Capella’s bachelor’s degree in Information Technology focuses on key elements of the information technology life cycle: requirements analysis, architecture, software construction, and support and maintenance. Learners develop a fundamental understanding of software hardware, networks, databases, human-computer interaction, project management, and security. Building on all of these concepts and skills, learners then specialize in fields that prepare them for specific careers in technology.

**Bachelor of Science (BS) in Public Safety**
The Bachelor of Science in Public Safety program provides undergraduate learners with knowledge of the processes and procedures involved in public safety. Learners may focus on a specialized area of study, such as criminal justice. Successful graduates of this program are prepared to pursue careers in the field of public safety such as border patrol agent, central intelligence agent, detective, law enforcement officer, intelligence analyst, public safety director, U.S. marshal, juvenile detention officer, emergency response specialist, anti-terrorism task force coordinator, corporate security manager, and mediation specialist.

**General Education Requirements**
General education courses develop the knowledge, skills, and abilities foundational to a baccalaureate program and to more advanced study. Capella University’s general education curriculum works in concert with the course work in a learner’s field of study to develop reflective-practitioners at the bachelor’s level. Reflective-practitioners learn to use analytical and relational skills to improve their professional practices through action, reflection, and adaptation.

<table>
<thead>
<tr>
<th>SPECIALIZATIONS OFFERED IN THE SCHOOL OF UNDERGRADUATE STUDIES</th>
<th>Degree</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Business Program</strong></td>
<td></td>
</tr>
<tr>
<td>Accounting</td>
<td>BS</td>
</tr>
<tr>
<td>Business Administration</td>
<td>BS</td>
</tr>
<tr>
<td>Finance</td>
<td>BS</td>
</tr>
<tr>
<td>Human Resource Management</td>
<td>BS</td>
</tr>
<tr>
<td>Management and Leadership</td>
<td>BS</td>
</tr>
<tr>
<td>Project Management *</td>
<td>BS</td>
</tr>
<tr>
<td>Marketing</td>
<td>BS</td>
</tr>
<tr>
<td><strong>Information Technology Program</strong></td>
<td></td>
</tr>
<tr>
<td>General Information Technology</td>
<td>BS</td>
</tr>
<tr>
<td>Graphics and Multimedia</td>
<td>BS</td>
</tr>
<tr>
<td>Health Informatics *</td>
<td>BS</td>
</tr>
<tr>
<td>Information Assurance and Security</td>
<td>BS</td>
</tr>
<tr>
<td>Network Technology</td>
<td>BS</td>
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<tr>
<td>Project Management</td>
<td>BS</td>
</tr>
<tr>
<td>Software Architecture *</td>
<td>BS</td>
</tr>
<tr>
<td><strong>Public Safety Program</strong></td>
<td>Degree</td>
</tr>
<tr>
<td>Criminal Justice</td>
<td>BS</td>
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</tbody>
</table>

* Review of these specializations is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding these specializations.

** Review of this program is pending in the following states: AL, AZ, FL, GA, KY, MN, WA, and WI. Contact an enrollment counselor for additional information regarding this program.
At Capella University, the general education program is structured around the development of knowledge and skills within four major categories.

1. **Communication**: Capella learners develop the communication skills necessary to effectively use the English language to communicate both verbally and in written form. They develop the thinking skills necessary to critically evaluate information, integrate differing points of view, and establish a reasoned course of action for effectively solving problems. These critical thinking skills are reinforced throughout the program and through reading, writing, speaking, and listening.

2. **Humanities**: Capella learners develop an understanding of the arts and humanities as an expression of human culture, and through the critical analysis of works of art, literature, and philosophy, they develop the ability to form their own aesthetic judgments. Through reflection on their own values and positions, as well as those of others, they learn what it means to be a socially responsible citizen in today’s world and develop the ability to appropriately exercise that citizenship.

3. **Natural Science and Mathematics**: Capella learners develop an understanding of the scientific methods used to study the natural sciences phenomena and an appreciation of the role scientific inquiry plays in addressing the critical issues facing today’s world. They develop an understanding of mathematical and logical reasoning and the ability to use mathematics and logic to address problems in their personal and professional lives.

4. **Social Science**: Capella learners develop an understanding of the scientific methods used to study human behavior and interaction and acquire knowledge of the predominant social science theories.

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### General Education Requirements

*Choose 45 quarter credits with a minimum of 6 quarter credits from each category.*

**Communication (6 quarter credits required)**
- ENG1000 English Composition
- ENG2000 Research Writing
- SPC1000 Public Speaking (3 quarter credits)
- SPC2000 Intercultural Communication
- SPC2050 Visual Design in Communications (3 quarter credits)

**Humanities (6 quarter credits required)**
- ART2000 Art History Survey
- HUM1000 Introduction to the Humanities
- HUM1050 World Religions (3 quarter credits)
- LIT2001 Introduction to Literature: Short Stories (3 quarter credits)
- PHI1000 Introduction to Philosophy
- PHI2000 Ethics
- PHI2050 Human Nature and Ethics (3 quarter credits)

**Natural Science and Mathematics (6 quarter credits required)**
- BIO1000 Human Biology
- BIO1050 Biology and Society (3 quarter credits)
- CHM1000 Chemistry for Changing Times
- PHY1000 Introduction to Astronomy
- MAT1050 College Algebra
- MAT1051 Pre-Calculus
- MAT2001 * Statistical Reasoning
- MAT2050 ‡ Statistical Literacy (3 quarter credits)
- MAT2051 † Discrete Mathematics (MAT1050)

* † MAT2001 required for Accounting, Finance, Marketing, and Project Management (Business) specializations.

**Social Science (6 quarter credits required)**
- ECO1050 Microeconomics
- ECO1051 Macroeconomics
- HIS1000 Immigrants in the American City (3 quarter credits)
- PSY1000 Introduction to Psychology
- POL1000 The Politics of American Government
- SOC1000 Introduction to Human Society

Choose 21 quarter credits of additional undergraduate courses from general education courses above.

Residents of Arkansas must complete Arkansas general education requirements.

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### Lower-Division Courses

Lower-division courses may not be used to fulfill general education requirements.

- BUS1000 Introduction to Business (3 quarter credits)
- TS1000 Introduction to Information Technology (3 quarter credits)
- TS2200 Introduction to Web Application Development (3 quarter credits)
- TS2230 Introduction to Database Systems (3 quarter credits)
- TS2240 Introduction to Programming (3 quarter credits)
- TS2250 Introduction to Network Technology (3 quarter credits)
School of Undergraduate Studies Degree Programs

Bachelor of Science (BS) in Business Specializations

Accounting
Accounting professionals design, examine, and manage accurate financial recording and reporting procedures for financial and business transactions. Undergraduate learners in the Accounting specialization acquire and apply various methods of ethically maintaining accurate and up-to-date records. The specialization provides learners with an understanding of a wide array of accounting-related services, including budget analysis, financial and investment planning, and financial statement and internal control auditing. These skills prepare graduates for a profession in financial, managerial, or government accounting. In addition to accounting expertise, learners in this specialization demonstrate the interpersonal and communication skills required to present information to both internal and external clients, influencing organizational effectiveness at all levels of their organization. This specialization is not designed to prepare learners for a CPA exam.

General Education Requirements
Choose 45 quarter credits with a minimum of 6 quarter credits from each category.
See General Education Requirements.
MAT201 Statistical Reasoning required for Accounting specialization.
Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 42 quarter credits
BUS3004 Developing a Business Perspective
BUS3010 Fundamentals of Management and Leadership
BUS3020 Fundamentals of E-Business
BUS3030 Fundamentals of Marketing and Sales
BUS3040 Fundamentals of Human Resource Management
BUS3050 Fundamentals of Organizational Communication
BUS3060 Fundamentals of Finance and Accounting

Specialization courses - 48 quarter credits
BUS4060 Financial Accounting Principles (BUS3060)
BUS4061 Managerial Accounting Principles (BUS4061)
BUS4062 Intermediate Financial Accounting Topics (BUS4062)
BUS4063 Advanced Financial Accounting Topics (BUS4063)
BUS4064 Cost Accounting for Planning and Control (BUS4064)
BUS4065 Income Tax Concepts and Strategies (BUS4065)
BUS4066 Contemporary Auditing: An Ethical Perspective (BUS4066)
BUS4067 Business Capstone Project (BUS4067)
BUS4068 Financial Institution Management (BUS4068)
BUS4069 Risk Management Strategies (BUS4069)
BUS4070 Introduction to Project Management (BUS4070)
BUS4071 Financial Markets and Institutions (BUS4071)
BUS4072 Cost Accounting for Planning and Control (BUS4072)
BUS4073 Investments and Portfolio Management (BUS4073)
BUS4074 Entrepreneurial Finance (BUS4074)
BUS4075 Public and Nonprofit Finance (BUS4075)
BUS4076 Issues in International Finance (BUS4076)
BUS4077 Corporate Financial Management (BUS4077)
BUS4078 Financial Institution Management (BUS4078)
BUS4079 Real Estate Finance (BUS4079)
BUS4080 Introduction to Project Management (BUS4080)
BUS4081 Strategic Planning and Implementation (BUS4081)
BUS4082 Operations Management for Competitive Advantage (BUS4082)
BUS4083 Global Business Relationships (BUS4083)
BUS4084 E-Business Technology Infrastructure (BUS4084)
BUS4085 E-Business Sourcing, Marketing, and Sales (BUS4085)
BUS4086 E-Business Project Implementation (BUS4086)
BUS4087 Marketing, Sales, and Channel Management (BUS4087)
BUS4088 Customer Psychology and Marketing Research (BUS4088)

Elective courses - 39 quarter credits
Choose 39 quarter credits of additional undergraduate courses.
Capstone course - 6 quarter credits
To be taken during the learner’s final quarter:
BUS4993 Business Capstone Project
Total 180 quarter credits

Business Administration
Undergraduate learners in the Business Administration specialization develop the business, interpersonal, and professional thinking skills to impact organizational effectiveness across all functional levels of organizations in manufacturing, service, professional, and government arenas. Learners select elective courses based on their individual professional needs.

General Education Requirements
Choose 45 quarter credits with a minimum of 6 quarter credits from each category.
See General Education Requirements.
Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 42 quarter credits
BUS3004 Developing a Business Perspective
BUS3010 Fundamentals of Management and Leadership
BUS3020 Fundamentals of E-Business
BUS3030 Fundamentals of Marketing and Sales
BUS3040 Fundamentals of Human Resource Management
BUS3050 Fundamentals of Organizational Communication
BUS3060 Fundamentals of Finance and Accounting

Specialization courses - 48 quarter credits
Required course:
BUS4801 Ethics and Enterprise
Choose 42 quarter credits from the following courses:
BUS4010 Virtual Team Collaboration (BUS4010)
BUS4012 Leadership in Organizations (BUS4012)
BUS4013 Organizational Structure, Learning, and Performance (BUS4013)
BUS4014 Operations Management for Competitive Advantage (BUS4014)
BUS4015 Strategic Planning and Implementation (BUS4015)
BUS4016 Global Business Relationships (BUS4016)
BUS4021 E-Business Technology Infrastructure (BUS4021)
BUS4022 E-Business Sourcing, Marketing, and Sales (BUS4022)
BUS4023 E-Business Project Implementation (BUS4023)
BUS4031 Marketing, Sales, and Channel Management (BUS4031)
BUS4032 Customer Psychology and Marketing Research (BUS4032)
BUS4033 Brand Identity and Marketing Communication (BUS4033)
BUS4034 Marketing Strategy (BUS4034)
BUS4035 Marketing Across Borders (BUS4035)
BUS4043 Compensation and Benefits Management (BUS4043)
BUS4044 Legal Issues in Human Resource Management (BUS4044)
BUS4045 Recruitment, Retention, and Development (BUS4045)
BUS4046 Employee and Labor Relations (BUS4046)
BUS4047 Employee Training and Development (BUS4047)
BUS4048 International Human Resource Management Issues (BUS4048)
BUS4060 Financial Accounting Principles (BUS4060)
BUS4061 Managerial Accounting Principles (BUS4061)
BUS4062 Intermediate Financial Accounting Topics and Trends (BUS4062)
BUS4063 Advanced Financial Accounting Topics and Trends (BUS4063)
BUS4064 Cost Accounting for Planning and Control (BUS4064)
BUS4065 Income Tax Concepts and Strategies (BUS4065)
BUS4066 Contemporary Auditing: An Ethical Perspective (BUS4066)
BUS4070 Foundations in Finance (BUS4070)
BUS4071 Financial Markets and Institutions (BUS4071)
BUS4072 Analysis for Financial Management (BUS4072)
BUS4073 Investments and Portfolio Management (BUS4073)
BUS4074 Entrepreneurial Finance (BUS4074)
BUS4075 Public and Nonprofit Finance (BUS4075)
BUS4076 Issues in International Finance (BUS4076)
BUS4077 Risk Management Strategies (BUS4077)
BUS4078 Financial Institution Management (BUS4078)
BUS4079 Real Estate Finance (BUS4079)
BUS4090 Introduction to Project Management (BUS4090)
BUS4091 Project Management I (BUS4091)
BUS4092 Project Management II (BUS4092)
BUS4093 Contracts and Procurement (BUS4093)
BUS4094 Managing Project Risk (BUS4094)
BUS4095 Motivating Project Teams (BUS4095)
BUS4096 Change Management (BUS4096)

Total 180 quarter credits

All courses are 6 quarter credits except as noted. Courses listed in parentheses denote prerequisites.
School of Undergraduate Studies Degree Programs, continued

BS in Business Specializations, continued

Human Resource Management

The human resource professional wears many hats, and his or her specific duties depend upon the nature and size of the organization. Typical responsibilities may include staffing the organization, training and developing employees at all levels, maintaining a fair and equitable compensation system, developing personnel policies and procedures, and developing strategies to meet the HR needs for the organization’s future. Undergraduate learners in the Human Resource Management specialization develop the human resource management, interpersonal, and professional thinking skills needed to manage talent, develop intellectual capital, work in networked relationships, deal with continuous change, and impact organizational effectiveness as HR leaders and managers at all levels of their organizations.

Additional Program Requirements

Choose 45 quarter credits with a minimum of 6 quarter credits from each category.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements

Core courses - 42 quarter credits
BUS3004 Developing a Business Perspective
BUS3010 Fundamentals of Management and Leadership
BUS3020 Fundamentals of E-Business
BUS3030 Fundamentals of Marketing and Sales
BUS3040 Fundamentals of Human Resource Management
BUS3050 Fundamentals of Organizational Communication
BUS3060 Fundamentals of Finance and Accounting
BUS4070 Foundations in Finance (BUS3060)
BUS4071 Financial Markets and Institutions (BUS4070)
BUS4072 Analysis for Financial Management (BUS4070)
BUS4073 Investments and Portfolio Management (BUS4070)
BUS4801 Ethics and Enterprise
BUS4802 Change Management
BUS4803 Compensation and Benefits Management (BUS3040)
BUS4804 Legal Issues in Human Resource Management (BUS3040)
BUS4805 Recruitment, Retention, and Development (BUS3040)
BUS4806 Employee and Labor Relations (BUS3040)
BUS4807 Employee Training and Development (BUS3040)
BUS4808 International Human Resource Management Issues (BUS3040)
BUS4809 Ethics and Enterprise
BUS4810 Change Management

Specialization courses - 48 quarter credits
BUS3004 Developing a Business Perspective
BUS3010 Fundamentals of Management and Leadership
BUS3020 Fundamentals of E-Business
BUS3030 Fundamentals of Marketing and Sales
BUS3040 Fundamentals of Human Resource Management
BUS3050 Fundamentals of Organizational Communication
BUS3060 Fundamentals of Finance and Accounting

Total 180 quarter credits

Management and Leadership

Management involves coordinating, implementing, promoting, supervising, and directing the activities of individuals, organizations, and businesses. The focus of the Management and Leadership specialization is to develop individuals who have the skills and competencies necessary to successfully lead people and manage organizations in a dynamic, global environment. Undergraduate learners in this specialization demonstrate the management, interpersonal, and professional thinking skills needed to impact organizational effectiveness as leaders and managers at all levels of their organizations.

General Education Requirements

Choose 45 quarter credits with a minimum of 6 quarter credits from each category.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements

Core courses - 42 quarter credits
BUS3004 Developing a Business Perspective
BUS3010 Fundamentals of Management and Leadership
BUS3020 Fundamentals of E-Business
BUS3030 Fundamentals of Marketing and Sales
BUS3040 Fundamentals of Human Resource Management
BUS3050 Fundamentals of Organizational Communication
BUS3060 Fundamentals of Finance and Accounting

Specialization courses - 48 quarter credits
BUS4070 Foundations in Finance (BUS3060)
BUS4071 Financial Markets and Institutions (BUS4070)
BUS4072 Analysis for Financial Management (BUS4070)
BUS4073 Investments and Portfolio Management (BUS4070)
BUS4801 Ethics and Enterprise
BUS4802 Change Management
BUS4803 Compensation and Benefits Management (BUS3040)
BUS4804 Legal Issues in Human Resource Management (BUS3040)
BUS4805 Recruitment, Retention, and Development (BUS3040)
BUS4806 Employee and Labor Relations (BUS3040)
BUS4807 Employee Training and Development (BUS3040)
BUS4808 International Human Resource Management Issues (BUS3040)
BUS4809 Ethics and Enterprise
BUS4810 Change Management

Elective courses - 39 quarter credits

Choose 39 quarter credits from the following courses:
BUS4070 Developing a Business Perspective
BUS4071 Fundamentals of Management and Leadership
BUS4072 Fundamentals of E-Business
BUS4073 Fundamentals of Marketing and Sales
BUS4074 Fundamentals of Organizational Communication
BUS4075 Fundamentals of Finance and Accounting

Total 180 quarter credits

All courses are 6 quarter credits except as noted. Courses listed in parentheses denote prerequisites.
School of Undergraduate Studies Degree Programs, continued

BS in Business Specializations, continued

Marketing
Marketing professionals must be prepared for a diverse set of challenges, from understanding the needs of the customer to managing sales and distribution operations. Because of its broad scope, marketing can also serve as a foundation from which to build a successful career in product development or general business management.

Undergraduate learners in this specialization may choose to focus on the fundamentals of sales and marketing or broaden their study to include a stronger emphasis on the marketing aspects of e-business. E-business has changed the way companies operate, going beyond e-commerce into ways that organizations relate to the whole chain of enterprise, from raw materials to satisfied customers. In addition to marketing expertise, learners demonstrate the management, interpersonal, and professional thinking skills needed to impact organizational effectiveness at all levels of their organizations.

General Education Requirements
Choose 45 quarter credits with a minimum of 6 quarter credits from each category.

See General Education Requirements.


Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 42 quarter credits
BUS3004 Developing a Business Perspective
BUS3010 Fundamentals of Management and Leadership
BUS3020 Fundamentals of E-Business
BUS3030 Fundamentals of Marketing and Sales
BUS3040 Fundamentals of Human Resource Management
BUS3050 Fundamentals of Organizational Communication
BUS3060 Fundamentals of Finance and Accounting

Specialization courses - 48 quarter credits
BUS4021 E-Business Technology Infrastructure (BUS3020)
BUS4023 E-Business Project Implementation (BUS3020)
BUS4034 Marketing Strategy (BUS3030)
BUS4035 Marketing Across Borders (BUS3030)

Elective courses - 39 quarter credits
Choose 39 quarter credits of additional undergraduate courses.

Capstone course - 6 quarter credits
To be taken during the learner’s final quarter:
BUS4993 Business Capstone Project

Total 180 quarter credits

Project Management
The Project Management specialization provides undergraduate learners with a foundational education in the processes, procedures, tools, and techniques of coordinating and managing projects in an organizational setting. The curriculum focuses on the basics of project management, resource allocation, risk assessment, and teamwork. Learners examine the role of project manager as a change agent—working with others to create value for an organization. Successful graduates of this specialization are prepared to pursue careers as project coordinators, project managers, business analysts, and program managers.

General Education Requirements
Choose 45 quarter credits with a minimum of 6 quarter credits from each category.

See General Education Requirements.


Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 42 quarter credits
BUS3004 Developing a Business Perspective
BUS3010 Fundamentals of Management and Leadership
BUS3020 Fundamentals of E-Business
BUS3030 Fundamentals of Marketing and Sales
BUS3040 Fundamentals of Human Resource Management
BUS3050 Fundamentals of Organizational Communication
BUS3060 Fundamentals of Finance and Accounting

Specialization courses - 48 quarter credits
BUS4090 Introduction to Project Management (BUS3010, BUS3050)
BUS4091 Project Management I (BUS4090)
BUS4092 Project Management II (BUS4091)
BUS4093 Contracts and Procurement (BUS4092)
BUS4094 Managing Project Risk (BUS4092)
BUS4095 Motivating Project Teams (BUS4092)
BUS4801 Ethics and Enterprise
BUS4802 Change Management

Elective courses - 39 quarter credits
Choose 39 quarter credits of additional undergraduate courses.

Capstone course - 6 quarter credits
To be taken during the learner’s final quarter:
BUS4993 Business Capstone Project

Total 180 quarter credits

Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact and enrollment counselor for more information regarding this specialization
School of Undergraduate Studies Degree Programs, continued

Bachelor of Science (BS) in Information Technology Specializations

General Information Technology
In the General Information Technology specialization, undergraduate learners explore a range of information technology topics. This specialization consists of a set of core courses that cover the fundamental IT domains of networking, database, Web development, systems analysis and design, and project management. Learners have an opportunity to select a variety of more advanced IT courses that allow them to develop deeper and broader knowledge and skills in IT topics including Web development, networking, project management, and graphics and multimedia.

General Education Requirements
Choose 45 quarter credits with a minimum of 6 quarter credits from each category.
See General Education Requirements.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 48 quarter credits
TS3006 Communication Strategies for the Information Technology Professional
TS3120 Fundamentals of Project Management
TS3160 Ethical and Human Side of Information Technology
TS3200 Enterprise Architecture
TS3300 Human-Computer Interaction (TS3200)
TS3310 Hardware and OS Architecture (TS3200)
TS3340 Software Architecture (TS3200)
TS3350 Network and Security Architecture (TS3200)

Specialization courses - 42 quarter credits
Choose 42 quarter credits from the following courses:
TS4030 Project Estimation and Budgeting (TS3120)
TS4031 Risk Management in Information System Development (TS3120)
TS4040 Network Administration (TS3350)
TS4041 Advanced Network Administration (TS4040)
TS4045 Network Analysis and Design (TS4041)
TS4050 Vector Graphics Animation (TS3300)
TS4051 Web Graphics Production (TS3300)
TS4052 Image Processing (TS3300)
TS4063 Project Integration and Scope Management (TS3120)
TS4064 Project Communications (TS3120)
TS4065 Project Human Resources Management (TS3120)
TS4068 Project Procurement Management (TS3120)
TS4070 Cyber Defense and Countermeasures (TS3350, TS4803)
TS4071 Cyber Attacks and Ethical Hacking (TS3350, TS4803)
TS4072 Operating Systems Security (TS3350, TS4803)
TS4073 Organizational Security (TS3350, TS4803)
TS4074 Applications Security (TS3350, TS4803)
TS4075 Computer Forensics (TS3350, TS4803)
TS4076 Security Management and Policies (TS3350, TS4803)
TS4140 Introduction to Internetworking (TS3350)
TS4610 Anatomical and Medical Terminology
TS4620 Managing Data in Multiple System Environments (TS4610 or equivalent knowledge upon school approval)
TS4630 Statistical Analysis for Health Care (TS4610 or equivalent knowledge upon school approval)
TS4640 Electronic Health Records/ Clinical Systems (TS4610 or equivalent knowledge upon school approval)
TS4650 Decision Support/ Quality Management (TS4610 or equivalent knowledge upon school approval)
TS4660 Information Security and Privacy in Health Care (TS4610 or equivalent knowledge upon school approval)
TS4670 Health Care Organization and Management (TS4610 or equivalent knowledge upon school approval)
TS4710 Software Requirements Architecture (TS3340)
TS4715 Applications Architecture (TS3340)
TS4720 Software Construction I: Design and Modeling (TS4710, TS4715)
TS4725 Software Construction II: Database Development (TS4720)
TS4730 Software Construction III: Mobile Applications Development (TS4725)
TS4735 Software Construction IV: Advanced Web Application Development (TS4730)
TS4740 Software Construction III: Java (TS4725)
TS4745 Software Construction IV: Advanced Java (TS4740)
TS4750 Software Construction III: Mobile Applications Development (TS4725)
TS4755 Software Construction IV: Advanced Mobile Applications Development (TS4750)
TS4770 Support and Maintenance of Software Systems (TS4735, TS4745, TS4755)
TS4800 Information Systems Analysis and Design
TS4801 System Assurance Quality and Testing
TS4802 System Assurance Quality and Testing
TS4810 Web Design (TS3300)
TS4813 Operating Systems
TS4815 Introduction to Telecommunications

Elective courses - 39 quarter credits
Choose 39 quarter credits of additional undergraduate courses. The School of Undergraduate Studies recommends that 18 of these quarter credits be earned through undergraduate information technology courses.

Capstone course - 6 quarter credits
To be taken during the learner’s final quarter:
TS4990 Integrated Action Learning Project

Total 180 quarter credits

Graphics and Multimedia
As Web-enabled applications become more common, significant demand exists for technically proficient professionals who can design high quality, aesthetically pleasing graphic and multimedia content. The Graphics and Multimedia specialization helps undergraduate learners build the skills necessary to develop graphic-intensive content that enhances the appeal and navigability of Web sites.

While pursuing this specialization, learners are led by trained graphic artists and experts in Web-based design. Learners engage in a collaborative, online community that provides real-time feedback on their work from a variety of learner and instructor perspectives. The specialization leaves learners with a sound knowledge of the latest professional tools used for vector graphics, vector graphics animation, and image processing.

General Education Requirements
Choose 45 quarter credits with a minimum of 6 quarter credits from each category.
See General Education Requirements.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 48 quarter credits
TS3006 Communication Strategies for the Information Technology Professional
TS3120 Fundamentals of Project Management
TS3160 Ethical and Human Side of Information Technology
TS3200 Enterprise Architecture
TS3300 Human-Computer Interaction (TS3200)
TS3310 Hardware and OS Architecture (TS3200)
TS3340 Software Architecture (TS3200)
TS3350 Network and Security Architecture (TS3200)

Specialization courses - 42 quarter credits
TS4030 Project Estimation and Budgeting (TS3120)
TS4031 Risk Management in Information System Development (TS3120)
TS4040 Network Administration (TS3350)
TS4041 Advanced Network Administration (TS4040)
TS4045 Network Analysis and Design (TS4041)
TS4050 Vector Graphics Animation (TS3300)
TS4051 Web Graphics Production (TS3300)
TS4052 Image Processing (TS3300)
TS4063 Project Integration and Scope Management (TS3120)
TS4064 Project Communications (TS3120)
TS4065 Project Human Resources Management (TS3120)
TS4068 Project Procurement Management (TS3120)
TS4070 Cyber Defense and Countermeasures (TS3350, TS4803)

Total 180 quarter credits

All courses are 6 quarter credits except as noted.
Courses listed in parentheses denote prerequisites.
School of Undergraduate Studies Degree Programs, continued

BS in Information Technology
Specializations, continued

Health Informatics
Health informatics professionals design, implement, test, deploy, and maintain clinical applications and networks in health care environments. The Health Informatics specialization allows undergraduate learners to acquire and apply various processes, tools, technologies, and methods used to support clinicians who gather, store, and manipulate clinical data. Specialization topics include anatomical and medical terminology, electronic medical records and other clinical data systems, data management, statistical analysis, and information security. Learners evaluate methods of designing clinical data systems to support data extraction and manipulation by clinical researchers and examine the organizational and market-based issues of the health care industry. Upon successful completion of this specialization, learners have gained the skills necessary to be successful in health care information technology and informatics environments. The Health Informatics specialization prepares learners for possible careers as clinical systems architects, software developers, data architects, database administrators, and network administrators in health care settings.

General Education Requirements
Choose 45 quarter credits with a minimum of 6 quarter credits from each category. See General Education Requirements.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 48 quarter credits
TS3006 Communication Strategies for the Information Technology Professional
TS3120 Fundamentals of Project Management
TS3160 Ethical and Human Side of Information Technology
TS3300 Human-Computer Interaction (TS3200)
TS3310 Hardware and Operating Systems Architecture (TS3200)
TS3320 Enterprise Architecture
TS3340 Fundamentals of Software Architecture (TS3200)
TS3350 Network and Security Architecture (TS3200)

Specialization courses - 42 quarter credits
TS4610 Anatomical and Medical Terminology
TS4620 Managing Data in Multiple System Environments (TS4610 or equivalent knowledge upon school approval)
TS4630 Statistical Analysis for Health Care (TS4610 or equivalent knowledge upon school approval)
TS4640 Electronic Health Records/Clinical Systems (TS4610 or equivalent knowledge upon school approval)
TS4650 Decision Support/Quality Management (TS4610 or equivalent knowledge upon school approval)

Elective courses - 39 quarter credits
Choose 39 quarter credits of additional undergraduate courses. The School of Undergraduate Studies recommends that 18 of these quarter credits be earned through undergraduate technology courses.

Capstone course - 6 quarter credits
To be taken during the learner’s final quarter:
TS4990 Integrated Action Learning Project

Total 180 quarter credits

Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding this specialization.

Information Assurance and Security
Information assurance and security professionals design, install, configure, manage, and troubleshoot an organization’s security policies, processes, network, hardware, and software infrastructure. They apply tools and technologies to ensure that the organization is secure. The Information Assurance and Security specialization allows undergraduate learners to acquire and apply various processes, tools, technologies, and methods of securing an enterprise, including security policies, social engineering, access control, authentication, perimeter security, disaster recovery and business continuity, risk management, incident response, viruses, malware, spam, encryption, and other infrastructure security techniques. In addition to information assurance and security expertise, learners in this specialization demonstrate the business, interpersonal, and communication skills required to influence internal decision making and overall organizational effectiveness.

General Education Requirements
Choose 45 quarter credits with a minimum of 6 quarter credits from each category. See General Education Requirements.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 48 quarter credits
TS3006 Communication Strategies for the Information Technology Professional
TS3120 Fundamentals of Project Management
TS3160 Ethical and Human Side of Information Technology
TS3300 Human-Computer Interaction (TS3200)
TS3310 Hardware and Operating Systems Architecture (TS3200)
TS3320 Enterprise Architecture
TS3340 Fundamentals of Software Architecture (TS3200)
TS3350 Network and Security Architecture (TS3200)

Elective courses - 33 quarter credits
Choose 33 quarter credits of additional undergraduate courses. The School of Undergraduate Studies recommends that 18 of these quarter credits be earned through undergraduate information technology courses.

Capstone course - 6 quarter credits
To be taken during the learner’s final quarter:
TS4990 Integrated Action Learning Project

Total 180 quarter credits

All courses are 6 quarter credits except as noted. Courses listed in parentheses denote prerequisites.
School of Undergraduate Studies Degree Programs, continued

BS in Information Technology
Specializations, continued

Network Technology

The Network Technology specialization provides undergraduate learners with the skills they need to take certification tests in the areas of network administration, network design, and network security from Microsoft, Cisco, CompTIA, and other leading technology organizations. Some key technologies are introduced, including local and wide area networking, directory services, network security, authentication schemes, and various operating systems. Innovative software tools and Capella’s advanced information technology infrastructure enable simulated hands-on learning in a flexible, online environment. As learners work toward various in-demand certifications, they continue acquiring the broader critical thinking, strategic, and managerial skills that make the IT professional a valuable asset throughout an organization.

General Education Requirements

Choose 45 quarter credits with a minimum of 6 quarter credits from each category.

See General Education Requirements.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements

Core courses - 48 quarter credits
TS3006 Communication Strategies for the Information Technology Professional
TS3120 Fundamentals of Project Management
TS3160 Ethical and Human Side of Information Technology
TS3200 Enterprise Architecture
TS3300 Human-Computer Interaction (TS3200)
TS3310 Hardware and OS Architecture (TS3200)
TS3340 Software Architecture (TS3200)
TS3350 Network and Security Architecture (TS3200)

Specialization courses - 42 quarter credits
TS4040 Advanced Network Administration (TS3350)
TS4041 Network Analysis and Design (TS4041)
TS4140 Introduction to Internetworking (TS3350)
TS4803 System Assurance Security (TS3350)
TS4813 Operating Systems
TS4815 Introduction to Telecommunications

Elective courses - 39 quarter credits

Choose 39 quarter credits of additional undergraduate courses. The School of Undergraduate Studies recommends that 18 of these quarter credits be earned through undergraduate information technology courses.

Capstone course - 6 quarter credits

To be taken during the learner’s final quarter:
TS4990 Integrated Action Learning Project

Total 180 quarter credits

Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding this specialization.

Software Architecture

Software architecture professionals analyze, design, implement, test, deploy, and maintain an organization’s custom software architecture, which includes Web, traditional, and mobile applications. The Software Architecture specialization allows undergraduate learners to acquire and apply various processes, tools, technologies, and methods used to create software. Learners study proposal development; software requirements analysis; the architectural elements of software, database, and applications; software construction; and support and maintenance. Upon successful completion of this specialization, learners have gained information technology-related organizational, communications, and decision-making skills.

The Software Architecture specialization prepares learners for possible careers as software engineers, software architects, software developers, data architects, database administrators, and applications architects.

General Education Requirements

Choose 45 quarter credits with a minimum of 6 quarter credits from each category.

See General Education Requirements.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements

Core courses - 48 quarter credits
TS3006 Communication Strategies for the Information Technology Professional
TS3120 Fundamentals of Project Management
TS3160 Ethical and Human Side of Information Technology
TS3200 Enterprise Architecture
TS3300 Human-Computer Interaction (TS3200)
TS3310 Hardware and OS Architecture (TS3200)
TS3340 Software Architecture (TS3200)
TS3350 Network and Security Architecture (TS3200)

Specialization courses - 42 quarter credits
TS4030 Project Estimating and Budgeting (TS3120)
TS4031 Risk Management in Information System Development (TS3120)
TS4063 Project Integration and Scope Management (TS3120)
TS4064 Project Communications (TS3120)
TS4065 Project Human Resources Management (TS3120)
TS4068 Project Procurement Management (TS3120)
TS4802 System Assurance Quality and Testing

Elective courses - 39 quarter credits

Choose 39 quarter credits of additional undergraduate courses. The School of Undergraduate Studies recommends that 18 of these quarter credits be earned through undergraduate information technology courses.

Capstone course - 6 quarter credits

To be taken during the learner’s final quarter:
TS4990 Integrated Action Learning Project

Total 180 quarter credits

All courses are 6 quarter credits except as noted. Courses listed in parentheses denote prerequisites.
School of Undergraduate Studies Degree Programs, continued

**BS in Information Technology Specializations, continued**

Choose one of the following groups:

For an emphasis in Web development:
- TS4730 Software Construction III: Web Application Development (TS4725)
- TS4735 Software Construction IV: Advanced Web Application Development (TS4730)

For an emphasis on traditional development:
- TS4740 Software Construction III: Java (TS4725)
- TS4745 Software Construction IV: Advanced Java (TS4740)

For an emphasis on mobile development:
- TS4750 Software Construction III: Mobile Application Development (TS4725)
- TS4755 Software Construction IV: Advanced Mobile Application Development (TS4750)

**Elective courses - 39 quarter credits**

Choose 39 quarter credits of additional undergraduate courses. The School of Undergraduate Studies recommends that 18 of these quarter credits be earned through undergraduate information technology courses.

**Capstone course - 6 quarter credits**

To be taken during the learner's final quarter:
- TS4990 Integrated Action Learning Project

**Total 180 quarter credits**

Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding this specialization.

**Bachelor of Science (BS) in Public Safety Specialization**

**Criminal Justice**

The Criminal Justice specialization provides undergraduate learners with knowledge of the processes and procedures related to the criminal justice profession. Learners examine the criminal justice system and the relationships among private, local, state, and federal law enforcement organizations. Learners also analyze crime investigation techniques and law enforcement principles. Upon successful completion of this specialization, learners are prepared for entry-level public safety careers such as U.S. Postal Service Inspectors and U.S. marshalls; agents of the Drug Enforcement Administration; Internal Revenue Service; Bureau of Alcohol, Tobacco, and Firearms; United States Customs Service; Immigration and Naturalization Service; Department of the Treasury; Bureau of Engraving and Printing; and other local and state law enforcement agencies.

**General Education Requirements**

Choose 45 quarter credits with a minimum of

6 quarter credits from each category.

See General Education Requirements.

**MAT2050 Statistical Literacy required for Criminal Justice specialization**

**Residents of Arkansas must complete Arkansas general education requirements.**

**Additional Program Requirements**

**Core courses - 48 quarter credits**

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credits</th>
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</thead>
<tbody>
<tr>
<td>PS3004</td>
<td>Communication Strategies for the Public Safety Professional</td>
<td>(4 quarter credits)</td>
</tr>
<tr>
<td>PS3100</td>
<td>Introduction to Criminal Justice</td>
<td>(4 quarter credits)</td>
</tr>
<tr>
<td>PS3200</td>
<td>Introduction to Emergency Management</td>
<td>(4 quarter credits)</td>
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<tr>
<td>PS3300</td>
<td>Principles of Security Management</td>
<td>(4 quarter credits)</td>
</tr>
<tr>
<td>PS3400</td>
<td>Introduction to Homeland Security</td>
<td>(4 quarter credits)</td>
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<tr>
<td>PS3500</td>
<td>Applied Public Safety Theory</td>
<td>(4 quarter credits)</td>
</tr>
<tr>
<td>PS3600</td>
<td>Principles of Public Safety Investigation</td>
<td>(4 quarter credits)</td>
</tr>
<tr>
<td>PS3700</td>
<td>Justice, Crime, and Ethics</td>
<td>(4 quarter credits)</td>
</tr>
<tr>
<td>PS3800</td>
<td>Applied Public Safety Research Methods</td>
<td>(4 quarter credits)</td>
</tr>
<tr>
<td>PS3900</td>
<td>History of Violence in the U.S. Society</td>
<td>(4 quarter credits)</td>
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<tr>
<td>PS3950</td>
<td>Introductory Public Safety Statistical Research (MAT2050, PS3800)</td>
<td>(4 quarter credits)</td>
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**Specialization courses - 44 quarter credits**

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credits</th>
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</thead>
<tbody>
<tr>
<td>PS4105</td>
<td>White Collar and Organized Crime Investigations</td>
<td>(4 quarter credits) (PS3100)</td>
</tr>
<tr>
<td>PS4110</td>
<td>Corrections, Probation, and Parole</td>
<td>(4 quarter credits) (PS3100)</td>
</tr>
<tr>
<td>PS4115</td>
<td>Juvenile Justice Practice</td>
<td>(4 quarter credits) (PS3100)</td>
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<tr>
<td>PS4120</td>
<td>Police-Community Relations</td>
<td>(4 quarter credits) (PS3100)</td>
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<tr>
<td>PS4125</td>
<td>Policing in the U.S. Society</td>
<td>(4 quarter credits) (PS3100)</td>
</tr>
<tr>
<td>PS4135</td>
<td>Race, Crime, and Criminal Justice</td>
<td>(4 quarter credits) (PS3100)</td>
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<tr>
<td>PS4140</td>
<td>Criminal Law and the Legal Process</td>
<td>(4 quarter credits) (PS3100)</td>
</tr>
<tr>
<td>PS4145</td>
<td>Criminal Law</td>
<td>(4 quarter credits) (PS3100)</td>
</tr>
<tr>
<td>PS4150</td>
<td>History of Drug Control</td>
<td>(4 quarter credits) (PS3100)</td>
</tr>
<tr>
<td>PS4155</td>
<td>Police Administration</td>
<td>(4 quarter credits) (PS3100)</td>
</tr>
<tr>
<td>PS4160</td>
<td>Criminal Procedure and Evidence</td>
<td>(4 quarter credits) (PS3100)</td>
</tr>
</tbody>
</table>

**Elective courses - 37 quarter credits**

Choose 37 quarter credits of additional undergraduate courses.

**Capstone course - 6 quarter credits**

To be taken during the learner's final quarter:
- PS4990 Public Safety Senior Capstone Project

**Total 180 quarter credits**

Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, MN, WA, and WI. Contact an enrollment counselor for additional information regarding this specialization.

All courses are 6 quarter credits except as noted. Courses listed in parentheses denote prerequisites.
The following course list is correct as of the date this catalog was prepared. These descriptions indicate the general content and topics typically covered in the course. Capella University retains the right to withdraw, modify, or add courses to the existing list without prior notice.

Three-credit general education courses are offered during both the first and second half of each quarter.

**General Education Courses**

**Communication**

**ENG1000 - English Composition (6 quarter credits).** This course is an introduction to expository writing and includes learning research techniques and writing in a variety of forms. Particular attention is given to increasing learners' effectiveness in organizing and developing topics, thinking critically, and revising for clarity of purpose, readability, and style.

**ENG2000 - Research Writing (6 quarter credits).** This course helps learners become more familiar and comfortable with writing that depends on source material. Since most writing in professional or academic contexts calls for evaluating or interpreting information provided by others, this course's main goal is to give learners portable and adaptable skills that help them critically assess sources and incorporate them appropriately into professional or academic writing.

**SPC1000 - Public Speaking (3 quarter credits).** The focus of this course is on preparing and organizing a speech, developing good delivery skills, and overcoming speech anxieties. Learners prepare, practice, and deliver a series of short speeches demonstrating different styles and strategies of public speaking.

**SPC2000 - Intercultural Communication (6 quarter credits).** Learners in this course explore cultural differences and their implications for communication including differences in values, norms, social interaction, and code systems.

**SPC2050 - Visual Design in Communications (3 quarter credits).** This course introduces learners to the use of visual design in communication. Learners apply fundamental concepts of graphic design and the principles of visual design through the use of online exercises, discussions, critiques, and texts. Learners also explore methods of analyzing visual images and their influence on communication.

**Humanities**

**ART2000 - Art History Survey (6 quarter credits).** This course provides a survey of art of the Western world from prehistoric to modern times. Activities include exploring museums or galleries, analyzing art and buildings, and examining art in everyday life.

**HUM1000 - Introduction to the Humanities (6 quarter credits).** This course provides learners with a broad-based introduction to the humanities including topics within the various arts, philosophy, and religion. The course emphasizes developing an understanding of the uniqueness as well as the interrelatedness of these fields, how they significantly shape the cultures in which they are found, and how they reflect their culture’s values and vision of the human condition.

**HUM1050 - World Religions (3 quarter credits).** This course introduces learners to the religious wisdom and traditions of both East and West including Hinduism, Buddhism, Confucianism, Taoism, Judaism, Christianity, and Islam.

**LIT2001 - Introduction to Literature: Short Stories (3 quarter credits).** Learners examine depictions of the relationship between the individual and society in short stories. The course introduces basic literary terms and concepts and the application of critical thinking skills; learners continue to develop their academic writing skills.

**PHI1000 - Introduction to Philosophy (6 quarter credits).** Learners analyze the main problems of philosophical inquiry beginning with an introduction to the nature of philosophy and a logic module that includes basic logic concepts, syllogistic reasoning, Venn diagrams, deductive reasoning, inductive reasoning, and informal fallacies. Learners also explore topics in philosophy such as religion, knowledge and perspectives on truth, rationality and cognitive relativism, philosophy of mind issues including monism/dualism, personal identity and immortality, freedom of the will and determinism, theoretic and applied ethics, and the meaning of human existence.

**PHI2000 - Ethics (6 quarter credits).** In this course, learners explore major philosophical approaches to evaluating moral actions and apply them to contemporary issues. Learners reflect on their own moral beliefs and the ways in which these beliefs influence and inform their moral judgments and behavior.

**PHI2050 - Human Nature and Ethics (3 quarter credits).** This course introduces learners to some of the principal Western conceptions of human nature and how these conceptions give rise to and affect ethical issues. Specific course topics include the human aspiration to improve human nature, the scientific view and approach to human nature, the relation between bodies and minds (souls), how we change over the course of our lives and yet still remain “ourselves,” and the character and dignity of human beings. Interdisciplinary readings range from the ancient Greeks to the twenty-first century.

**Natural Science and Mathematics**

**BIO1000 - Human Biology (6 quarter credits).** This course provides an overview of our solar system, stars, and galaxies. The development of scientific thought is traced from early civilization to the present day.

**BIO1050 - Biology and Society (3 quarter credits).** This course builds an awareness of environmental issues that shape our world. Learners explore human roles in the environment, consider the causes for environmental stresses and degradation, and study initiatives currently underway to deal with these issues.

**CHM1000 - Chemistry for Changing Times (6 quarter credits).** This course provides a broad introduction to basic chemistry and basic risk analysis. These concepts are applied to ecological, environmental, health, nuclear, and medical concerns with an emphasis on understanding the impact of chemistry in society. There is no lab associated with the course.

**PHY1000 - Introduction to Astronomy (6 quarter credits).** This course provides an overview of our solar system, stars, and galaxies. The development of scientific thought is traced from early civilization to the present day.

**MAT1050 - College Algebra (6 quarter credits).** This course introduces learners to the study of mathematical functions including linear, exponential, logarithmic, and other functions that include algebraic, graphic, and numeric properties. The course emphasizes applying these concepts to applications in the social and natural sciences, business, and everyday life.

**MAT1051 - Pre-Calculus (6 quarter credits).** Pre-calculus extends the formal study of elementary functions introduced in algebra. In this course, learners use technology, modeling, and problem-solving skills to study and apply trigonometric and circular functions, identities, and inverses, polar coordinates, complex numbers, and vectors in two and three dimensions. The course focuses on problem solving by applying multiple tools: algebraic, graphic, and numeric. Quadratic relations are represented in polar, rectangular, and parametric forms. Each of these topics provides a bridge to further study in calculus and other fields including economics, business, physics, chemistry, biology, computer science, and natural and social sciences. Prior college algebra course work or completion of MAT1050 is strongly recommended prior to enrollment in this course.

**MAT2001 - Statistical Reasoning (6 quarter credits).** This course covers the basic concepts of elementary statistics including descriptive statistics, methods of counting, probability distributions, approximations, estimation, and hypothesis testing. While the computation of statistics (with software) is important, more emphasis is placed on the application and interpretation of statistical results.
MAT2050 - Statistical Literacy (3 quarter credits). Learners in this course concentrate on applying critical thinking skills to arguments involving statistics. The course emphasizes the learner as a consumer of statistics rather than a producer of statistical calculations. Course activities focus on interpreting, evaluating, and communicating real-world situations and news stories.

MAT2051 - Discrete Mathematics (6 quarter credits). Topics for this course include number logic and set theory, functions and sequences, relations equivalence, partial order, digraphs, recurrence relations, counting techniques, logic and techniques of proof, graphs, and algorithms. Other topics include networks (graphs), fundamentals of counting and discrete probability, and matrices. This course prepares learners for further study in business, especially marketing and information technology. Prerequisite(s): MAT1050.

Social Science

ECO1050 - Microeconomics (6 quarter credits). This economics course focuses on the optimizing behavior of individual consumers and firms and the coordination of these individual decisions through markets. It includes the evaluation of market outcomes in terms of efficiency and fairness. Topics include the theory of the consumer, the theory of the firm, market structures and market failure, and the role of government. Application to real-world events provides examples of microeconomics principles.

ECO1051 - Introduction to Macroeconomics (6 quarter credits). This course provides an introduction to the major topics of macroeconomics: national income analysis, unemployment and price stability, the business cycle, monetary and fiscal policy, and international trade. Applications to real-world events are used to provide examples of principles of elementary economic theory.

HIS1000 - Immigrants in the American City (3 quarter credits). This course covers the historical experiences of immigrants moving to and living in American cities and how these factors affect immigrants living in American cities today. Topics include immigration history, responses of immigrants to conditions they faced, and urban policies and their effects on immigrants.

PSY1000 - Introduction to Psychology (6 quarter credits). This course provides an introduction to the basic principles of psychology and the scientific methods that psychologists employ. A variety of topics, including the brain, learning and memory, personality, social influence, child and lifespan development, and psychopathology are addressed. Applying psychology concepts to everyday situations is emphasized.

POL1000 - The Politics of American Government (6 quarter credits). This course covers the fundamental workings of the American political system, particularly how the constitutional structure shapes American politics and how institutions and processes connect individuals to the larger political system.

SOC1000 - Introduction to Human Society (6 quarter credits). This course explores questions such as “What is society?” and “How does it make us who we are?” The course helps learners discuss the ways sociology offers insights into discovering the world and one’s place in it. The course also emphasizes developing an understanding of culture, social structure, institutions, and our interactions with each other.

Lower-Division Courses

BUS1000 - Introduction to Business (3 quarter credits). This course covers a wide range of business topics, including basic business functions, organizational methods, and basic business techniques and processes. Learners examine key functions that help a business operate successfully and develop an understanding of how business are organized. This course cannot be used to satisfy general education requirements, but it can be used to satisfy lower division elective credit requirements.

TS2000 - Introduction to Programming (3 quarter credits). This course provides an introduction to the fundamental concepts, design, and logic of information technology programming languages. Learners examine the criteria used to plan, code, employ, test, and produce information technology programming processes.

Business Courses

BUS3004 - Developing a Business Perspective (6 quarter credits). Success in today's global business world requires effective communication strategies and the ability to articulately share ideas in writing. In this course, learners build and enhance the skills necessary for success in the workplace and in their bachelor's degree program. Through interactive activities, learners develop their business perspective while preparing professional-caliber communications. In this course, learners expand their business skills, participate in building a learning community, and tap into the talents and resources of their peers in the courseroom. Topics covered in course activities include written communications, research, teamwork, critical thinking, problem solving, ethics, and project creation. Learners must take BUS3004 in their first quarter. BUS3004 cannot be fulfilled by transfer or petition.

BUS3100 - Fundamentals of Management and Leadership (6 quarter credits). This course is an introduction to the primary forces that drive contemporary business. Learners explore the implications for organizational management and collaborative leadership within a changing business climate. The course focuses on key elements of the business world including the manager, the enterprise, and the environment within which both the manager and the enterprise operate.
BUS3020 - Fundamentals of E-Business (6 quarter credits). This course presents fundamentals of e-business, acquisition of hands-on experience with e-business technology, evaluation of primary management considerations in the development process of commercial e-business systems, and assessment of the implications of an e-business initiative. Learners also study the development of an e-business technological and management plan for an enterprise.

BUS3030 - Fundamentals of Marketing and Sales (6 quarter credits). In this course, learners examine the fundamentals of marketing and sales: market research and planning, product differentiation and positioning, marketing communications, differences between consumer and business markets, and relational marketing and sales strategy. Learners prepare a marketing and sales plan, and a corresponding marketing and sales strategy for a simple product offering.

BUS3040 - Fundamentals of Human Resource Management (6 quarter credits). This course helps learners develop an understanding of the fundamentals of human resource management, explore the human capital perspective of employees as the principal economic asset of the enterprise, examine human capital development, and study how the HRM function is evolving in different types of organizations. The implications for human resource professionals are underscored in each of these functions. Learners are assigned a case study in which they work to identify and understand the evolving talents, motivations, and needs of employees of different generations, backgrounds, and personalities.

BUS3050 - Fundamentals of Organizational Communication (6 quarter credits). This course helps learners develop an understanding of the fundamentals of organizational communication; explore the interrelationship of organizational communication, symbols, culture, and performance; learn effective communication practices in relationships internal and external to the enterprise; and realize how they contribute to successful organizational performance. Through participation in a case study, learners examine the ways organizational communication factors are interrelated and function in an enterprise.

BUS3060 - Fundamentals of Finance and Accounting (6 quarter credits). This course enables learners to gain knowledge of the fundamentals of finance and accounting, to understand and create the standard financial statements of a simple enterprise, and to evaluate the financial condition of this simple enterprise from the different perspectives of various financial institutions using typical financial ratios and metrics. Learners practice reading and understanding annual reports of more complex publicly traded enterprises to interpret explanatory footnotes and to relate financial statements to the business performance of the enterprise.

BUS4011 - Virtual Team Collaboration (6 quarter credits). Learners examine practical communication and collaboration skills for effective participation in and leadership of teams in a virtual networked context. Learners also examine various forms of collaborative leadership and participate in collaborative leadership experiences within a virtual networked organizational setting. Prerequisite(s): BUS3010.

BUS4012 - Leadership in Organizations (6 quarter credits). In this course, learners examine the art and science of leadership in the networked enterprise at different organizational levels and from different perspectives. Learners study personal characteristics of effective leaders including coaching skills, personal integrity, trustworthiness, courage and generosity, and an ability to encourage others to participate in leadership. Prerequisite(s): BUS3010.

BUS4013 - Organizational Structure, Learning, and Performance (6 quarter credits). Learners study types of organizational structures and their influence on organizational intelligence, learning ability, and the practical performance of an enterprise. Special attention is given to the adaptive and responsive organization and its relationship to enterprise stakeholders and environment. The course includes a collaborative case study that illustrates the interrelatedness of organizational structure, learning, and performance. Prerequisite(s): BUS3010.

BUS4014 - Operations Management for Competitive Advantage (6 quarter credits). This course is a survey of the operations management. The course covers topics ranging from the strategic issues of designing products and services and making major capacity and location decisions to operating processes and control systems. Case studies help demonstrate important concepts and decision-making tools. Prerequisite(s): BUS3010.

BUS4015 - Strategic Planning and Implementation (6 quarter credits). Learners develop an understanding of strategic planning and implementation by participating in case studies and simulations of various business planning processes and by examining the unpredictable dimension of strategic business planning. Successfully integrating unplanned developments into an existing strategy and implementing them are addressed as an important part of real-world strategy. Prerequisite(s): BUS3010.

BUS4016 - Global Business Relationships (6 quarter credits). In this course, learners develop a broad understanding of international business by participating in selected case studies that are complemented by theory and an international business research framework. Multiple dimensions of international business are addressed including cultural; business structure; finance and trade; technology and communications; and political, economic, and legal dimensions. Prerequisite(s): BUS3010.

BUS4021 - E-Business Technology Infrastructure (6 quarter credits). Learners explore key characteristics of the Internet and related technologies for their implications to developing successful e-business enterprise models. The history of e-business technology’s ability to provide a context for management in an evolving field and its future possibilities are also examined. Learners develop an e-business technology plan for an enterprise including scenarios of the plausible future of e-business driven by technological change. Prerequisite(s): BUS3020.

BUS4022 - E-Business Sourcing, Marketing, and Sales (6 quarter credits). Through participation in a case study, learners examine the integrated and interrelated factors involved in e-business sourcing, marketing, and sales for a new e-business initiative and create a new e-business enterprise model. Other topics include supply chain and logistics enabled by e-business, marketing operations and strategy, and sales cycle and management. Learners prepare an e-business sourcing, marketing, and sales plan for an enterprise. Prerequisite(s): BUS3020.

BUS4023 - E-Business Project Implementation (6 quarter credits). This course helps learners identify the key factors for successful implementation of e-business projects. Learners participate in a case study project, illustrating the nature of the e-business technology development process, risk management issues, and the uncertainty and potential for the unexpected in this rapidly evolving field. Special attention is given to nurturing effective working relationships with diverse stakeholders in e-business initiatives. Prerequisite(s): BUS3020.

BUS4031 - Marketing, Sales, and Channel Management (6 quarter credits). In this course, learners develop an understanding of marketing, sales, and channel management as an integrated and interrelated process. A case study that illustrates the mutual interdependencies of marketing, sales, and channel management required for success in a new product launch helps learners explore both the strategic and operational aspects of marketing, sales, and channel functions. Learners prepare and present a plan for marketing, sales, and channel management. Prerequisite(s): BUS3030.

BUS4032 - Customer Psychology and Marketing Research (6 quarter credits). In this course, learners explore market research on customer psychology including topics such as why customers buy; surface reasons for buying; deep needs customers attempt to satisfy when they buy, and the significance of customer trust and membership-in-community with the enterprise. Learners examine the methodology and assumptions underlying market research on customer psychology. Prerequisite(s): BUS3030.
BUS4033 - Brand Identity and Marketing Communications (6 quarter credits). Learners explore multiple forms of marketing communications media and messages in this course, including the hidden power of word-of-mouth marketing and the expanding media of the Internet. The communication-saturated nature of the marketplace is explored for its practical significance in focusing brand identity and selecting marketing communications. Prerequisite(s): BUS3030.

BUS4034 - Marketing Strategy (6 quarter credits). This course introduces and illustrates major concepts and strategies that help learners connect concepts to real-world marketing strategy situations and problems. Learners analyze the kind of marketing information available, learn about the tools and procedures used to gather and evaluate this information, and develop an understanding of the growing role of the Internet in market opportunities. Other topics include advances in information technology and the role these advances play in affecting environmental, competitive, and customer information. Prerequisite(s): BUS3030.

BUS4035 - Marketing Across Borders (6 quarter credits). This course presents an accurate picture of events in the global marketplace without overemphasizing current issues and includes discussion of the negative side of global business especially relevant to recent world events. Course topics progress from marketing an existing product to global issues in marketing and managing topics from a global outside the domestic market and developing a new product. The primary focus of this course is on the characteristics and motivations of applicants and employees from varying backgrounds and the match between their needs and aspirations and relevant characteristics of the employing enterprise. Learners examine the practical operations of recruiting, retention, and development of employees. Special attention is paid to effective performance review processes and their relationship to coaching and mentoring. Prerequisite(s): BUS3040.

BUS4046 - Employee and Labor Relations (6 quarter credits). In this course, learners examine the types of relationships and contracts an employer may offer and the regulatory framework that governs how they may be interpreted within various organizational structures. The history of labor in the U.S. and how it has evolved is central to this course. Union organizing, bargaining, dispute resolution, and employment-at-will are also core topics that are studied along with the policies inherent in communicating performance expectations within union and non-union organizations. Understanding the dynamics of creating a balance between employer goals and employee rights is the overarching theme of this course. Prerequisite(s): BUS3040.

BUS4047 - Employee Training and Development (6 quarter credits). This course covers the most up-to-date developments in training and research including the strategic role of training and the use of new technologies. Course material realistically balances research with company practices and provides learners with a solid background in the fundamentals of training and development: needs assessment, transfer of training, designing a learning environment, methods, and evaluation. Current topics such as strategic training and development processes, e-learning, blended learning, learning management systems, knowledge management, older workers, issues in work-life balance and work-life balance programs, and protein careers are also discussed. Prerequisite(s): BUS3040.

BUS4048 - International Human Resource Management Issues (6 quarter credits). Human resource management issues play a significant role in strategy and decision-making—whether a company is considering its international presence, transitioning to a global entity, or acquiring new business lines. Learners in this course examine the critical role that HRM plays in the competitive and collaborative world of international business. Course topics include managing expatriates, retooling policies for global practice, creating inclusive management structures, and avoiding the pitfalls of international joint ventures. The primary goal of the course is to equip HRM professionals to act as effective support for change and serve as internal consultants to the growing multinational organization. Prerequisite(s): BUS3040.

BUS4060 - Financial Accounting Principles (6 quarter credits). Learners are introduced to Generally Accepted Accounting Principles (GAAP), which provide guidance for an organization’s financial accounting systems and reports generated by these systems such as income statements and balance sheets. Learners are introduced to ways that external stakeholders and internal managers and leaders use accounting information to assess the performance and financial strength of an organization. Prerequisite(s): BUS3060.

BUS4061 - Managerial Accounting Principles (6 quarter credits). This course provides insight into the roles of accounting and finance as they relate to direct management of a firm and emphasizes internal business reporting and fundamental analysis. Various costing systems and the comprehensive budget process are a particular focus. Other topics include cash flow planning, inventory control, capital investments, differential analysis, product pricing, and financial statement analysis. Prerequisite(s): BUS4060.

BUS4062 - Intermediate Financial Accounting Topics and Trends (6 quarter credits). This course is an in-depth study of financial accounting theory and practice with a focus on Generally Accepted Accounting Principles (GAAP) and Financial Accounting Standards Board (FASB) pronouncements, which are guides for recording economic resources and obligations. Topics include principal financial statements, the time value of money, investments, pension and post-retirement benefits, and revenue recognition. Learners develop an understanding of accounting concepts and the ability to apply this knowledge to solve problems. Prerequisite(s): BUS4060.

BUS4063 - Advanced Financial Accounting Topics and Trends (6 quarter credits). In this course, learners study advanced financial accounting concepts such as consolidating financial statement information, accounting treatment of foreign currency transactions, and advanced concepts related to partnerships and state and local governments. Prerequisite(s): BUS4062.

BUS4064 - Cost Accounting for Planning and Control (6 quarter credits). This course emphasizes the role of cost and managerial accounting for planning, control, and performance evaluation in business, government, and not-for-profit organizations within a global context. Topics include costing, pricing, analyses, budgeting, performance evaluation, centers of responsibility, modern control methods, allocation, and transfer pricing. Along with a focus on managerial decision making in organizations with an emphasis on the effective use of financial data and critical thinking.
processes, the course focuses on the theory and practice of management control with particular attention to strategic aspects within the decision cycles. **Prerequisite(s): BUS4061.**

**BUS4065 - Income Tax Concepts and Strategies** (6 quarter credits). This course is an introduction to basic concepts of individual income taxation and tax-related transactions that pertain to gains, losses, income, expenses, tax free exchanges, depreciation, deductions, and credits. Course material is presented on a conceptual level with additional projects that teach and reinforce tax compliance rules and provide a basic foundation for tax research. The course highlights topics from an individual taxation standpoint with an emphasis on business application. **Prerequisite(s): BUS4062.**

**BUS4066 - Contemporary Auditing: An Ethical Perspective** (6 quarter credits). This course emphasizes the philosophy and current environment of the auditing profession. It focuses on the nature and economic purpose of auditing, auditing standards, professional conduct, and the legal liability of auditors. Other topics include the auditor’s consideration of internal control, audit sampling, and the nature of audit evidence. The course also covers the American Institute Certified Public Accountants (AICPA) code of professional ethics, auditing techniques, the auditor’s reporting responsibilities, and other attestation and accounting services. **Prerequisite(s): BUS4063.**

**BUS4070 - Foundations in Finance** (6 quarter credits). This course emphasizes the philosophy and current environment of the auditing profession. It focuses on the nature and economic purpose of auditing, auditing standards, professional conduct, and the legal liability of auditors. Other topics include the auditor’s consideration of internal control, audit sampling, and the nature of audit evidence. The course also covers the American Institute Certified Public Accountants (AICPA) code of professional ethics, auditing techniques, the auditor’s reporting responsibilities, and other attestation and accounting services. **Prerequisite(s): BUS4063.**

**BUS4071 - Financial Markets and Institutions** (6 quarter credits). This course introduces financial markets and institutions by providing a conceptual framework for the reasons markets exist and their role in the financial environment. Each type of financial market is described with a focus on its utilization by financial institutions, its internationalization, and recent events that have affected it. Topics include regulatory aspects, management, use of financial markets, and performance of financial institutions. **Prerequisite(s): BUS4070.**

**BUS4072 - Analysis for Financial Management** (6 quarter credits). Learners in this course examine financial statements as the basis for a wide range of business analysis, and the ways managers, securities analysts, bankers, and consultants use these statements to make business decisions. The course provides learners with a framework for using financial statement data in a variety of business analysis and valuation contexts. **Prerequisite(s): BUS4070.**

**BUS4073 - Investments and Portfolio Management** (6 quarter credits). This course provides learners with a survey of important components of investment: valuation, the marketplace, fixed income instruments and markets, equity instruments and markets, and derivative instruments. Special topics include international markets and mutual funds. The course establishes an appropriate theoretical base for investing while applying theory to real-world examples. **Prerequisite(s): BUS4070.**

**BUS4074 - Entrepreneurial Finance** (6 quarter credits). In this course, learners examine personal finance concepts, small business finance issues, and real estate financing and investments. Other topics include personal financial planning principles such as investment planning, tax planning, estate planning, retirement planning, education planning, and risk management. Learners examine and analyze small business finance concepts such as sources of capital, payroll, taxation, and forecasting. **Prerequisite(s): BUS4070.**

**BUS4075 - Public and Nonprofit Finance** (6 quarter credits). This course provides an overview of non-corporate finance practices, techniques, and concepts. Learners examine public finance principles at all governmental and municipal levels including government revenues and expenditures, intergovernmental fiscal relations, public debt, and fiscal policy. Financial issues of nonprofit organizations such as health care financing and nonprofit financial statements are also presented. **Prerequisite(s): BUS4070.**

**BUS4076 - Issues in International Finance** (6 quarter credits). This course focuses on the fundamental environment of international financial management. Learners explore the financial environment in which the multinational firm and its managers must function, foreign exchange management, and financial management in multinational firms. The course emphasizes business strategy more than accessibility so that learners assume the role of the financial manager making real-world decisions. Learners are provided with thorough information and follow-up on the effects of the European and Asian currency crises as well as other topics in international finance. **Prerequisite(s): BUS4070.**

**BUS4077 - Risk Management Strategies** (6 quarter credits). This course provides a thorough introduction to risk management in the financial environment. Learners identify, analyze, and manage risk through insurance and alternative tools and techniques such as loss control, risk retention, and risk transfer. Risk management concepts are presented as they apply to business, personal, and international situations. **Prerequisite(s): BUS4070.**

**BUS4078 - Financial Institution Management** (6 quarter credits). In this course, learners focus on managing return and risk in modern financial institutions. The central themes are the risks faced by financial institution managers and the methods and markets through which these risks are managed, methods that are becoming increasingly similar whether an institution is chartered as a commercial bank, a savings bank, an investment bank, or an insurance company. **Prerequisite(s): BUS4070.**

**BUS4079 - Real Estate Finance** (6 quarter credits). Learners in this course develop an understanding of real estate partnerships, secondary mortgage markets, fixed and adjustable rate mortgages, and real estate construction and land development. Corporate real estate topics include lease-versus-own analysis, sale and leaseback decisions, and the role of real estate in corporate restructuring. The course also covers the importance of understanding underlying economic factors that affect property values. **Prerequisite(s): BUS4070.**

**BUS4090 - Introduction to Project Management** (6 quarter credits). This course introduces learners to the project management field and its role within organizations. Learners examine the responsibilities associated with managing and leading business and organizational projects. Learners also study examples of project successes and failures and investigate the reasons for both. **Prerequisite(s): BUS3010, BUS3050.**

**BUS4091 - Project Management I** (6 quarter credits). This course focuses on the first three phases of project development and execution: initiating, planning, and executing a project. Learners gain the knowledge needed to gather, assess, and integrate budgetary resources, schedules, and other related resources during the project planning process. This course helps learners identify and negotiate with stakeholders, define appropriate team performance measures, identify key cultural opportunities and constraints, and prepare a cost and resource estimate of a project. **Prerequisite(s): BUS4090.**

**BUS4092 - Project Management II** (6 quarter credits). This course focuses on the last two phases of project development and execution: controlling and closing a project. Learners become familiar with data collection techniques, apply risk management tools and techniques, describe the process of inspection, record project results, prepare closing documents, and set up procedures for implementation after project completion. This course also covers important project management responsibilities, such as fostering diversity and ethics, developing interpersonal skills, and making continuous improvements. **Prerequisite(s): BUS4091.**

**BUS4093 - Contracts and Procurement** (6 quarter credits). Learners in this course study the significance of contracts and the procurement process in project management. Learners analyze various types of contracts and develop an understanding of contract negotiation, administration, closure, and enforcement.
course provides an explanation of the procurement process, including defining requirements, finalizing requisition and solicitation parameters, and establishing appropriate selection criteria. **Prerequisite(s): BUS4092.**

**BUS4094 - Managing Project Risk (6 quarter credits).** This course provides an overview of proven risk management techniques that project managers and project leaders use to better meet their project estimates. Learners develop the skills necessary to systematically manage project risks using readings, online discussions, practical exercises, and computer-based tools. **Prerequisite(s): BUS4092.**

**BUS4095 - Motivating Project Teams (6 quarter credits).** In this course, learners examine strategies for improving creativity, teamwork, and job satisfaction within a project team. Learners examine the strengths and weaknesses of organizational development in supporting employee development and analyze case studies to gain knowledge of how to effectively motivate project teams. **Prerequisite(s): BUS4092.**

**BUS4801 - Ethics and Enterprise (6 quarter credits).** In this course, learners develop the ability to recognize and exercise leadership in significant enterprise-wide ethical and human matters. Case examples and projects highlight the ethical and human dimensions of enterprise. Special attention is given to the ways commitment to social and environmental ethical responsibility can be compatible with and complement the economic success of an enterprise and satisfy enterprise stakeholders. **Prerequisite(s): BUS4092.**

**BUS4802 - Change Management (6 quarter credits).** In this course, learners explore change management by understanding the dynamics of change and exploring ways to facilitate change. In addition, learners develop an understanding of the knowledge and skills required to lead, facilitate, and support change management. Participation in case studies is used to gain an understanding of the unfolding dynamics of planned and unplanned change in organizations from the multiple perspectives of various stakeholders. Trust building, fear containment, and broad participation in the change process receive special attention. **Prerequisite(s): BUS4092.**

**BUS4993 - Business Capstone Project (6 quarter credits).** This course provides an overview of proven risk management techniques that project managers and project leaders use to better meet their project estimates. Learners develop the skills necessary to systematically manage project risks using readings, online discussions, practical exercises, and computer-based tools. **Prerequisite(s): BUS4092.**

**Information Technology Courses**

**TS3006 - Communication Strategies for the Information Technology Professional (6 quarter credits).** Success in today's high-tech information age requires effective communication strategies and the ability to articulately share ideas in writing. In this course, learners build and enhance the skills necessary for success in the workplace and in their bachelor's degree program. Through interactive activities, learners develop a business perspective of information technology while preparing professional-caliber communications. In this course, learners expand their IT industry knowledge, participate in building a learning community, and tap into the talents and resources of their peers in the course room. Topics covered in course activities include written communications, research, teamwork, critical thinking, problem solving, ethics, and project creation. **Learners must take TS3006 in their first quarter. Cannot be fulfilled by transfer or petition.**

**TS3100 - Fundamentals of Project Management (6 quarter credits).** This course emphasizes the critical activities associated with managing and leading information technology projects. It includes vendor management, configuration management, project estimation, risk management, and managing cross-functional and multi-national teams. Learners explore case studies of IT project successes and failures and are introduced to software management practices within the Software Engineering Institute's Capability Maturity Model. In addition, learners build and apply a project plan during this course. **Prerequisite(s): TS3200.**

**TS3110 - Hardware and Operating Systems Architecture (6 quarter credits).** This course provides an introduction to the fundamentals of software and database architecture. Topics include the role of the software and data architect, requirements and tools used to create software architecture, database management systems, and database architecture. Learners define a software and data architecture appropriate for organizational needs and gain an understanding of the role of design in software and data architecture. **Prerequisite(s): TS3200.**

**TS3300 - Human-Computer Interaction (6 quarter credits).** Learners in this course analyze the cognitive and affective dynamics of human-computer interaction. Learners also examine the impact of user-centric guidelines on the design cycle of technological products and evaluate the usability of device interfaces and computer applications. **Prerequisite(s): TS3200.**

**TS3310 - Hardware and Operating Systems Architecture (6 quarter credits).** Learners in this course study the fundamentals of hardware and operating systems architecture. Topics include computer architecture, operating systems architecture, number systems, peripherals, file management, and programming tools. The course also includes a review of current computer architectures and modern operating systems such as Windows, Linux, and MacOS. **Prerequisite(s): TS3200.**

**TS3340 - Fundamentals of Software Architecture (6 quarter credits).** This course provides an introduction to the fundamentals of software and database architecture. Topics include the role of the software and data architect, requirements and tools used to create software architecture, database management systems, and database architecture. Learners define a software and data architecture appropriate for organizational needs and gain an understanding of the role of design in software and data architecture. **Prerequisite(s): TS3200.**

**TS3350 - Network and Security Architecture (6 quarter credits).** This course provides an introduction to the fundamentals of network and security architecture. Learners gain an understanding of how networks function to support the requirements needed to build a network and security architecture. Course topics include requirements analysis, network architecture, security architecture, network analysis, and systems methodology. **Prerequisite(s): TS3200.**

**TS4031 - Risk Management in Information Technology (6 quarter credits).** This course provides an introduction to the fundamentals of software and database architecture. Topics include the role of the software and data architect, requirements and tools used to create software architecture, database management systems, and database architecture. Learners define a software and data architecture appropriate for organizational needs and gain an understanding of the role of design in software and data architecture. **Prerequisite(s): TS3200.**

**TS4030 - Project Estimation and Budgeting (6 quarter credits).** This course focuses on the critical aspects of planning an information technology project including estimating the schedule, effort, cost, and required quality level of the resulting IT product. Learners develop skills to systematically estimate the projects in which they are involved using readings, online discussions, practical exercises, and computer-based tools. **Prerequisite(s): TS3120 or equivalent experience upon school approval.**

**TS4031 - Risk Management in Information System Development (6 quarter credits).** This course provides an overview of proven risk management techniques that information technology project managers and project leaders use to better meet their project estimates. Learners develop skills to systematically manage project risks using readings, online discussions, practical exercises, and computer-based tools. **Prerequisite(s): TS3120 or equivalent experience upon school approval.**

**TS4040 - Network Administration (6 quarter credits).** This course provides an overview of proven risk management techniques that information technology project managers and project leaders use to better meet their project estimates. Learners develop skills to systematically manage project risks using readings, online discussions, practical exercises, and computer-based tools. **Prerequisite(s): TS3120 or equivalent experience upon school approval.**

**TS4040 - Network Administration (6 quarter credits).** This course provides an overview of proven risk management techniques that information technology project managers and project leaders use to better meet their project estimates. Learners develop skills to systematically manage project risks using readings, online discussions, practical exercises, and computer-based tools. **Prerequisite(s): TS3120 or equivalent experience upon school approval.**

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networks. Upon successful completion of this course, learners have an understanding of network administration practices in a productive environment and are prepared to take one of the industry certification exams. Prerequisite(s): TS3350 or equivalent experience upon school approval.

TS4041 - Advanced Network Administration (6 quarter credits). In this course, learners are introduced to advanced networking concepts such as directory services, authentication, advanced connectivity issues, traffic, advanced security issues, remote access, remote management, advanced multi-protocol concepts, and monitoring network performance. This course provides learners with a solid understanding of network administration and prepares them to take one of two of the industry certification exams. Prerequisite(s): TS4040 or equivalent experience upon school approval.

TS4045 - Network Analysis and Design (6 quarter credits). This course focuses on the concepts, best practices, and tools for analyzing and designing a network. Topics include analyzing, planning, designing, and securing networks. Upon completion of this course, learners have an understanding of network design practices in a productive environment and are prepared to take one or more of the industry’s certification exams. This course uses a business simulation to explore network design. Prerequisite(s): TS4041.

TS4050 - Vector Graphics Animation (6 quarter credits). This course covers the basic functionality of Web animation and interactivity. Learners become familiar with illustrating with Flash using animation techniques and special effects. This course familiarizes learners with embedding exported Flash movies into HTML documents for play in a browser. Prerequisite(s): TS3300 or equivalent experience upon school approval.

TS4051 - Web Graphics Production (6 quarter credits). This course covers creating, editing, and animating Web graphics using bitmap and vector tools. Learners use export controls to optimize images with advanced interactivity and export them into Macromedia Dreamweaver and other HTML editors. Learners gain knowledge of launching and editing Fireworks graphics from inside Dreamweaver or Macromedia Flash. In addition, learners use tools to help them efficiently manage graphic layers, behaviors, and colors and improve Web page loading. Prerequisite(s): TS3300 or equivalent experience upon school approval.

TS4052 - Image Processing (6 quarter credits). This course is for Web designers who wish to create and have optimum control over the images used in a Web site. Learners use Photoshop, the industry-standard program for image editing for Web site design, digital photography, collage, prepress production, and fine art. Learners develop their skill in using traditional bitmap image editing features combined with a new vector feature, which provides control when compositing photographic pixel-based images and crisp, resolution-independent type. While the focus of this course is image processing for the Web, learners are able to use the same image for high DPI print media, such as brochures and catalogs. It is recommended that learners have access to a scanner or digital camera. Prerequisite(s): TS3300 or equivalent experience upon school approval.

TS4063 - Project Integration and Scope Management (6 quarter credits). In this course, learners apply project integration and scope management principles to information technology projects. Course topics include project charter development, project and product scope management, and scope planning, definition, and verification processes. Prerequisite(s): TS3120.

TS4064 - Project Communications (6 quarter credits). This course focuses on project communication in an information technology project management context. Topics include the timely and correct generation, compilation, distribution, storage, and administration of IT project information. Learners study communications preparation, information allocation, performance reporting, and the organization of stakeholders’ IT project management procedures. Prerequisite(s): TS3120.

TS4065 - Project Human Resources Management (6 quarter credits). Managing human resource activities is an integral part of the project management field. This course introduces concepts and practices related to project human resources planning, developing, acquiring, and managing. Through readings, assignments, case study analysis, and online discussion, learners gain an understanding of how to effectively manage human resources during a project. Prerequisite(s): TS3120.

TS4066 - Project Procurement Management (6 quarter credits). This course covers product and services purchasing and acquisition and the contract administration processes required to oversee contracts and complete projects. Learners examine case studies that provide knowledge of project procurement and contracting issues from both consumer and vendor perspectives. Learners also study the functions of the project procurement process, from making purchasing and contracting plans to selecting the appropriate sellers and administering and closing contracts. Prerequisite(s): TS3120.

TS4070 - Cyber Defense and Countermeasures (6 quarter credits). This course provides an in-depth coverage of the design, implementation, and troubleshooting of security infrastructure. Learners explore and apply the principles of cyber defense in-depth techniques utilizing cryptography, encryption, Public Key Infrastructure (PKI), digital signatures, and perimeter security techniques. Prerequisite(s): TS3350, TS4803.

TS4071 - Cyber Attacks and Ethical Hacking (6 quarter credits). This course covers ways that computers and networks are attacked by hackers using techniques and common utilities. Learners explore security threats and ways that system vulnerabilities are exploited to attack systems. Topics include Intrusion Detection Systems (IDS), ethical hacking techniques, sniffers, protocols, social engineering, vulnerability analysis, and penetration testing to ensure infrastructure security. Prerequisite(s): TS3350, TS4803.

TS4072 - Operating Systems Security (6 quarter credits). This course focuses on securing and hardening both Windows and Linux operating systems, as well as techniques for maintaining the confidentiality and integrity of systems. Topics include patch management, authentication, auditing and monitoring, and access control. Prerequisite(s): TS3350, TS4803.

TS4073 - Organizational Security (6 quarter credits). This course covers the people and process aspect of information assurance and security, which is the most widely ignored part of the information technology industry. Topics include security life cycle, certification and accreditation, configuration management, employment practices, and security awareness. The course covers best practices of policy development along with industry-specific standards. Industry-specific laws and regulations such as Health Insurance Portability and Accountability Act (HIPAA), Sarbanes-Oxley (SARBOX), and National Institute of Standards and Technology (NIST), are explored. Privacy issues in computing, personnel, and physical security are discussed along with biometrics. Prerequisite(s): TS3350, TS4803.

TS4074 - Applications Security (6 quarter credits). This course addresses securing applications, security vulnerabilities, services, and learning secure coding techniques. The course covers all classes of applications including mobile, e-mail, databases, and Web applications. Prerequisite(s): TS3350, TS4803.

TS4075 - Computer Forensics (6 quarter credits). Computer forensics is a discipline that supports law enforcement and lawyers in investigating white collar crime. Learners in this course explore computer forensic tools and techniques, investigations, incident response and handling, and legal issues. Prerequisite(s): TS3350, TS4803.

TS4076 - Security Management and Policies (6 quarter credits). This course covers hands-on security management practices through the study of security policies and procedures, risk management, and business continuity planning. Topics include security and business need trade-offs, risk assessments, designing security policies and procedures and a business continuity plan, and enforcement of security policies and procedures. Prerequisite(s): TS3350, TS4803.
TS4140 - Introduction to Internetworking (6 quarter credits). This course focuses on the design and integration of multi-protocol networks (local area networks and wide area networks) to form an enterprise network. Learners study how to design internetworking devices and media, and gain the skills needed to configure Cisco equipments. Learners also examine the cost, compatibility, expandability, security, and future requirements associated with designing enterprise networks. Prerequisite(s): TS3350.

TS4610 - Anatomical and Medical Terminology (6 quarter credits). This course presents medical terminology and abbreviations used in various specialty areas within the health care field. Learners study the roots, prefixes, and suffixes of common word configurations and practice correctly pronouncing, spelling, and using medical terms and abbreviations in the appropriate contexts.

TS4620 - Managing Data in Multiple System Environments (6 quarter credits). This course covers the operational and financial principles of managing health data from multiple source systems. Learners study various data integration tools and techniques used to support a clinical viewing system, including data warehousing, batch processing, interface engines, and clinical presentation viewers. Learners also examine network and database design and architecture and their effects on source system development. Prerequisite(s): TS4610 or equivalent knowledge upon school approval.

TS4630 - Statistical Analysis for Health Care (6 quarter credits). In this course, learners study basic statistical strategies and tools used to analyze and interpret health care data, including pattern recognition, data classification, and data mining, modeling and sampling. Learners also evaluate the resources that provide health care information and support health informatics research. Prerequisite(s): TS4610 or equivalent knowledge upon school approval.

TS4640 - Electronic Health Records/Clinical Systems (6 quarter credits). Learners in this course study the history of health data management and the role of the Electronic Health Record (EHR) in health care organizations. Learners identify the characteristics of the EHR and other clinical systems and evaluate the standards being developed to encourage EHR interoperability and data sharing. Prerequisite(s): TS4610 or equivalent knowledge upon school approval.

TS4650 - Decision Support/Quality Management (6 quarter credits). This course focuses on decision-support practices and quality-management techniques used to improve the quality of health care. Learners apply decision-modeling techniques that incorporate comparative analysis, simulation, optimization, and decision analysis and design quantitative and qualitative support models. Learners also evaluate the impact of Computerized Provider Order Entry (CPOE) on the quality, safety, and efficiency of health care data. Prerequisite(s): TS4610 or equivalent knowledge upon school approval.

TS4660 - Information Security and Privacy in Health Care (6 quarter credits). This course covers the legal landscape of the health information industry, including the role of the Health Information Portability and Accountability Act (HIPAA). Learners analyze security and privacy issues related to gathering and sharing health data and examine the legal constraints of transmitting data outside the parameters of treatment, payment, and health operations. Prerequisite(s): TS4610 or equivalent knowledge upon school approval.

TS4670 - Health Care Organization and Management (6 quarter credits). This course provides an analysis of the impact of managed health care and other market-based health care delivery systems on health informatics. Learners examine organizational relationships, business associations, and market forces that affect the health care industry. Learners also analyze strategic planning processes and develop strategies that support quality health care without compromising productivity or efficiency. Prerequisite(s): TS4610 or equivalent knowledge upon school approval.

TS4710 - Software Requirements Architecture (6 quarter credits). This course provides an introduction to software requirements architecture. Learners study the roles of stakeholders and examine the analysis and requirements phases of the architecture development process. Learners also apply appropriate tools and techniques for requirements gathering and modeling and practice defining an organizational software architecture using those tools. Prerequisite(s): TS4610 or equivalent knowledge upon school approval.

TS4715 - Applications Architecture (6 quarter credits). This course provides an introduction to applications architecture. Course topics include client-server architecture and Model-View-Controller (MVC) paradigms, object-oriented design and programming, modeling, data structures, programming constructs, algorithms, and event-driven development processes. Learners study the role of applications architecture in software architecture and use the appropriate tools to define an organizational applications architecture. Prerequisite(s): TS4610 or equivalent knowledge upon school approval.

TS4720 - Software Construction I: Design and Modeling (6 quarter credits). In this course, learners study and apply object-oriented analysis and design concepts using Unified Modeling Language (UML) and a high-level, compiled programming language. Course topics include techniques for modeling, constructing, testing, and debugging object-oriented software applications. Prerequisite(s): TS4710 and TS4715 or equivalent knowledge upon school approval.

TS4725 - Software Construction II: Database Development (6 quarter credits). This course focuses on data requirements and modeling, database development, and Structured Query Language (SQL). Learners study database design and implementation principles and apply SQL to create tables and queries. Learners also examine storage procedures and various uses of databases in contemporary Web, traditional, and mobile applications. Prerequisite(s): TS4720 or equivalent knowledge upon school approval.

TS4730 - Software Construction III: Web Application Development (6 quarter credits). This course focuses on developing Web applications using an Integrated Development Environment (IDE). Learners apply object-oriented software design and programming tools, including dynamic Internet scripting, standard library packages and classes, basic Web and AJAX interface elements, and dynamic scripting algorithms and database access algorithms. Learners create object-oriented software solutions using a Web 2.0 frontend and a database backend. Prerequisite(s): TS4725 or equivalent knowledge upon school approval.

TS4735 - Software Construction IV: Advanced Web Application Development (6 quarter credits). This course extends the topics covered in TS4720 by focusing on several advanced features of dynamic Internet programming. Learners apply advanced object-oriented development and dynamic Internet programming principles to create advanced Web-based, interface-based applications, data structures, and software solutions. Prerequisite(s): TS4730 or equivalent knowledge upon school approval.

TS4740 - Software Construction III: Java (6 quarter credits). This course focuses on developing object-oriented applications using a modern object-oriented language. Learners create object-oriented software solutions using object-oriented code, standard library packages and classes, object-oriented algorithms and database access algorithms, and a Graphical User Interface (GUI) frontend and a database backend. Prerequisite(s): TS4735 or equivalent knowledge upon school approval.

TS4745 - Software Construction IV: Advanced Java (6 quarter credits). This course extends the topics covered in TS4730 by focusing on advanced object-oriented development using modern object-oriented programming. Learners apply advanced features and libraries of a platform, including Database Connectivity and Input/Output programming to create advanced Graphical User Interface (GUI)-based applications and a complete software solution. Prerequisite(s): TS4740 or equivalent knowledge upon school approval.
TS4750 - Software Construction III: Mobile Application Development (6 quarter credits). This course focuses on object-oriented development using an Integrated Development Environment (IDE) for mobile applications. Learners use dynamic scripting language, including coding, interface elements, algorithms and database access algorithms, and standard library packages and classes to create object-oriented software solutions using a mobile interface and a database backend. Prerequisite(s): TS4725 or equivalent knowledge upon school approval.

TS4755 - Software Construction IV: Advanced Mobile Application Development (6 quarter credits). This course extends the topics covered in TS4750 by focusing on advanced object-oriented development using dynamic scripting language for mobile programming. Learners apply advanced features and libraries of a platform to create advanced mobile-based applications, data structures, and a complete software solution using advanced mobile interfaces and database features. Prerequisite(s): TS4750 or equivalent knowledge upon school approval.

TS4770 - Support and Maintenance of Software Systems (6 quarter credits). This course presents strategies for improving the quality of information systems. Learners examine common quality characteristics and apply quality assurance concepts and configuration management methodologies to develop effective testing processes. Learners also review system requirements for testability, participate in simulated design and code inspections, analyze testing strategies, and explore ways to integrate improvement processes in organizations or workplaces. Prerequisite(s): TS4735 or TS4745 or TS4755 or equivalent knowledge upon school approval.

TS4801 - Information Systems Analysis and Design (6 quarter credits). This course covers the process of developing an information system from conception to implementation. Although the course focuses on the traditional system development methods, alternative methods are also described. These alternative methods include object-oriented, rapid application development, and joint applications development. A variety of systems analysis and design tools are used as part of the process.

TS4802 - System Assurance Quality and Testing (6 quarter credits). This course covers proven strategies for improving the quality of an information system through quality assurance and testing methods. Learners review system requirements for testability, participate in simulated design and code inspections, explore testing strategies, and prepare test plans. Learners are introduced to a common list of quality characteristics and methods to obtain them. Process improvement strategies and models are also discussed.

TS4803 - System Assurance Security (6 quarter credits). This course is an introduction to information assurance and security. It is an overview for network administrators who must implement security strategies to protect their organization from exposure to the Internet and helps network designers incorporate security-conscious designs. The course presents strategies to guard against hackers and forms of viruses, describes firewalls and gateways, and helps learners explore authentication and encryption techniques. It also covers a list of the methods most often used for attacking a network system and how to defend against them. Upon successful completion of this course, learners are prepared to take the exam for the Security+ certification. Prerequisite(s): TS3350.

TS4810 - Web Design (6 quarter credits). This course is for learners who already know the basic techniques of creating a Web page and want to improve the aesthetics, design, and usability of a Web site. This course covers general design elements of page layout and typography as it relates to Web pages. Learners are expected to be familiar with optimum file size for graphics, safe colors, screen size resolution as it relates to page size, system platform differences, and browser differences. Prerequisite(s): TS3300 or equivalent experience upon school approval.

TS4813 - Operating Systems (6 quarter credits). This course is an introduction to the fundamental concepts in operating systems. Topics include main memory management, virtual memory, I/O and device drivers, secondary storage management, and file systems. The course includes practical examples using the Unix operating system, including the study of process, file structures, and inter-process communication. Learners explore how key concepts are implemented in Unix compared to other leading operating systems, including Windows and Linux.

TS4815 - Introduction to Telecommunications (6 quarter credits). This course is an introduction to basic concepts and structural components of the telephony and voice telecommunications industry. Learners explore a telecommunications platform that includes switching, wiring, and networking, as well as facilities that provide and support telecommunications. Voice-over IP, switching, and wireless are examined. This course focuses on the hardware aspect of the convergence of networking and telecommunications along with the software that is required to make it work. In addition, the course surveys the convergence of communications technologies.

TS4899 - Special Topics in Information Technology (6 quarter credits). This course enables learners to propose and conduct a study of special topics of interest related to information technology. Course topics address an area of study that complements the learner’s past experience and learning objectives. The course typically involves learners working on individual learning plans in the context of a learning community. Special permission is required for registration.

TS4990 - Integrated Action Learning Project (6 quarter credits). This course allows learners to apply knowledge and skills from other courses as they develop a project that benefits an organization, community, or industry. Learners prepare a proposal that includes a project description, deliverables, completion dates, and associated learning. Upon approval from the instructor, learners execute the proposal, record their progress weekly using a project tracking Web site, and produce a final project report.

Public Safety Courses

PS3004 - Communication Strategies for the Public Safety Professional. (6 quarter credits). In this course, learners build and enhance the skills necessary for success in the public safety industry and in their bachelor's degree program. Learners expand their public safety administration skills, participate in building a learning community, and develop a public safety perspective while preparing professional communications. Course work includes written communications, research, teamwork, critical thinking, problem solving, ethics, and project development. Learners must take PS3004 in their first quarter. PS3004 cannot be fulfilled by transfer or petition.

PS3100 - Introduction to Criminal Justice (4 quarter credits). In this course, learners examine the characteristics of the U.S. criminal justice system and its evolution in response to the continually changing forces that influence crime control. Learners gain an understanding of criminal justice theory and its relation to criminality, the criminal justice system, and the principles of the adjudication process.

PS3200 - Introduction to Emergency Management (4 quarter credits). This course provides an introduction to the growing field of emergency management. Learners study various hazard threats and examine strategies for determining and reducing vulnerability. Learners also analyze disaster response and recovery behaviors and activities. Course topics include local, state, and federal emergency management organizations and the impact of various stakeholders, including non-governmental organizations, on the emergency management process.

PS3300 - Principles of Security Management (4 quarter credits). In this course, learners examine the private security industry from a business perspective. Course topics include security department management and operations, emergency and disaster management, the role of security in risk management, and integrating security with local law enforcement organizations and the role of security management in the business environment.
Undergraduate Course Descriptions, continued

PS3400 - Introduction to Homeland Security (4 quarter credits). This course provides an overview of the essential concepts of the emerging field of homeland security. Learners study a range of threats to U.S. security, including specialty weapons, cyber attacks, and smuggling. Learners also examine current issues related to large-scale refugee flow and civil liberties, and evaluate homeland security domains, including strategy, fear management, and crisis communications. This course helps learners build a foundational vernacular upon which to critically analyze homeland security.

PS3500 - Applied Public Safety Theory (4 quarter credits). This course introduces the major theoretical approaches to threats to public safety from the eighteenth century and the Enlightenment period through the present. Learners study the work of experts associated with the historical, international body of criminology knowledge. Learners explore a range of issues and apply public safety theory and research to analyze them, further developing their critical thinking and writing skills.

**PS3600 - Principles of Public Safety Investigation (4 quarter credits).** This course focuses on analyzing breaches in physical, information, or personnel security. Learners examine the principles and procedures used for crime scene investigation and protection from security and law enforcement perspectives. Learners also study methods of collecting and preserving evidence; interviewing and interrogating complainants, witnesses, suspects, and victims; and employing scientific applications in criminal justice and private security investigations.

PS3700 - Justice, Crime, and Ethics (4 quarter credits). Learners in this course analyze the ethical dimension of policing practice and acquire the critical knowledge and skills that support ethical, on-the-job decision making. Learners examine major ethical problems such as discrimination, corruption, deception, racial profiling, and excessive force using material drawn from commissions of inquiry, internal affairs investigations, published literature, human rights documentation, and observed police-community relations. Learners explore the bases for developing personal and professional ethics, guided by professional codes of practice and human rights standards.

PS3800 - Applied Public Safety Research Methods (4 quarter credits). In this course, learners are introduced to the principles of social research in the field of public safety. Learners use the scientific method to collect data and analyze research questions specific to crime prevention, emergency planning, information security, and hazard assessment. Learners also explore the ethics of public safety research techniques and practical applications of research.

PS3900 - History of Violence in the U.S. Society (4 quarter credits). In this course, learners review the history of violence in U.S. society, focusing on war, terrorism, hostility, and conquest. Course content emphasizes the roles of local, state, and federal public safety agencies in addressing violence issues in the post-9/11 era.

PS3950 - Introductory Public Safety Statistical Research (6 quarter credits). This course introduces learners to basic statistical language and procedures related to crime phenomena data. Learners practice basic skills such as reading and calculating formulas and analyze the effects of measurement techniques, distribution shapes, and other factors of the statistic-selection process. Learners also examine two-variable relationships, including correlation and prediction measures. **Prerequisite(s): MAT2050, PS3800.**

PS4015 - White Collar and Organized Crime Investigations (4 quarter credits). This course focuses on the principles, parameters, and procedures of white collar and organized crime investigations. Learners study methods of collecting and documenting information as evidence and examine legal principles of criminal, civil, and administrative legislation. Learners also study best practice techniques for interviewing, taking statements, and documenting informant, suspect, and/or witness interview records. **Prerequisite(s): PS3100.**

PS4105 - Corrections, Probation, and Parole (4 quarter credits). This course introduces learners to the fields of penology and corrections. It covers the origins and historical development of the United States’ prison system and the processes associated with corrections, probation, and parole. Learners analyze the impact of reform movements, the rise of centralized correctional systems, and regional variations in the practice of punishment. Learners also examine criminal behavior assessments that help determine offender placement and incarceration alternatives. **Prerequisite(s): PS3100.**

PS4115 - Juvenile Justice Practice (4 quarter credits). This course introduces learners to current juvenile justice system practices and processes. Learners examine the principles of juvenile law and methods of dealing with youthful offenders. Course topics include accountability issues, safety and security demands, standards and rules related to juvenile justice practices, diversion and deinstitutionalization movements, police interaction, court processes, due process, and community intervention. **Prerequisite(s): PS3100.**

PS4120 - Police-Community Relations (4 quarter credits). Learners in this course study the philosophies, responsibilities, and limitations of police forces. Learners analyze formal social control processes in the U.S. and examine the effects of police training, education, and career development on community relations. **Prerequisite(s): PS3100.**

PS4125 - Policing in the U.S. Society (4 quarter credits). This course provides a broad overview of the historical development, organizational structure, responsibilities, and work performed in U.S. law enforcement agencies at the municipal, county, state, and federal levels. Learners analyze the relationships between local police agencies and the various levels of government charged with law enforcement responsibilities. **Prerequisite(s): PS3100.**

PS4135 - Race, Crime, and Criminal Justice (4 quarter credits). In this course, learners study the history, evolution, and operation of the criminal justice system, with an emphasis on race. Course topics include criminal justice ethics and the implications of race on definitions of crime, criminological theory, and crime victimization. **Prerequisite(s): PS3100.**

PS4140 - Criminal Law and the Legal Process (4 quarter credits). In this course, learners explore criminal law as it relates to an encounter with the legal system. Learners examine real-world legal disputes and analyze the legal principles used to resolve them to determine whether justice was served. Learners also study the relevance and potential impact of legal decisions. **Prerequisite(s): PS3100.**

PS4145 - Criminal Law (4 quarter credits). This course introduces learners to criminal law. Course topics include the historical development of criminal law, the basic dimensions of criminality, the relationships between social and legal definitions of crime, and particular elements of major crimes and criminal sanctions. **Prerequisite(s): PS3100.**

PS4150 - History of Drug Control (4 quarter credits). This course focuses on the history of drug control. Learners study the origin and impact of drug control, drug law enforcement, drug regulation trends and developments, and the evolution of drug treatment. Learners also analyze how drug treatment affects public safety at the local, state, and federal levels. **Prerequisite(s): PS3100.**

PS4155 - Police Administration (4 quarter credits). This course offers an overview of contemporary police administration concepts. Learners examine communication, decision making and leadership, and human resource management in modern-day law enforcement environments. Learners also analyze individual and group behavior and ethics within police organizations. **Prerequisite(s): PS3100.**

PS4160 - Criminal Procedure and Evidence (4 quarter credits). This course offers advanced analyses of the constitutional statutory foundations of modern criminal procedures, focusing on the Fourth, Fifth, and Sixth Amendments. Learners examine laws related to search and seizure, interrogations and confessions, warrants, indictments and information, pretrial evidence suppression, and exclusionary rule applications.
This course provides learners with an understanding of the formal rules for obtaining, qualifying, and admitting evidence for criminal investigation and prosecution.

Prerequisite(s): PS3100.

PS4990 - Public Safety Senior Capstone Project (6 quarter credits). The capstone project is the culmination of the bachelor’s degree program in Public Safety. The capstone project demonstrates the technical and applied public safety knowledge and the critical thinking and communication skills learners gain during their program. Learners formulate ideas for a new public safety approach, create a vision, and develop a strategic plan that describes how to implement their concept. This course must be taken during the learner’s final quarter. Cannot be fulfilled by transfer.
School of Business and Technology

From the Dean

Welcome to the School of Business and Technology. Our programs offer an integrated approach to solving contemporary issues in business and information technology.

In the School of Business and Technology, our high-caliber degree programs are designed to reflect the competitive and rapidly changing business environment. Program specializations provide opportunities to build knowledge, upgrade skills, and support career success through relevant curriculum. Professionals who have benefited from our approach to education include systems analysts, human resource professionals, project managers, health care professionals, corporate executives, corporate information officers, financial analysts, network designers, general managers, consultants, educators, and others.

Our faculty bring academic credentials and industry experience to our courserooms and contribute enormously to the success of our programs. With deep knowledge and passion for their subject areas, faculty members create learning experiences that link theory with practice and have immediate application to the workplace. Whether learners are at the beginning, middle, or peak of their careers, our faculty support their personal goals and professional evolution.

The Doctor of Philosophy in Organization and Management is designed to develop scholar-practitioners with the ability to make solid contributions in a variety of organizational and academic contexts.

The Doctor of Philosophy in Information Technology is designed to develop scholar-practitioners with the ability to make solid contributions in a variety of technological and academic contexts.

The Master of Science in Organization and Management provides deep subject matter knowledge and professional preparation for the workplace.

The Master of Science in Information Technology helps learners develop core IT leadership and business skills as well as deep subject matter expertise.

The Master of Business Administration offers high-impact curriculum focused on core business skills and professional effectiveness competencies that are essential for long-term results.

I am pleased to welcome you to Capella University’s School of Business and Technology. We are committed to providing a rich and rewarding learning experience and look forward to helping you celebrate the completion of your program.

Kurt R. Linberg, PhD
Dean
About the School of Business and Technology

Mission Statement
Our mission is to educate adult learners using highly relevant curriculum and exceptional instruction to deliver competency-based learning. Our learners’ educational experiences provide immediate impact to their job as well as lay the foundation for addressing challenges throughout their professional careers. Our learners participate in powerful, faculty-guided learning communities that support the sharing of experience and knowledge across industries, professions, and geographies. The School of Business and Technology is committed to continual integration of relevant theory with effective practice. In our own work and in the education of our learners, we provide and develop the necessary framework to drive meaningful solutions to complex problems. Through the development of business, research, and information technology knowledge, our learners are uniquely equipped to be exceptional problem-solvers who make a positive impact in their organizations and society.

Degree Programs

Doctor of Philosophy (PhD) in Information Technology
The Doctor of Philosophy in Information Technology provides learners with advanced information technology knowledge and skills, and assists them in developing solid research and scholarly writing abilities. Doctoral learners may pursue the General Area of Study or specialize in Information Technology Education. The program culminates in a dissertation that adds to the existing body of IT knowledge. The PhD in Information Technology prepares learners to pursue careers in consulting and/or teaching.

Master of Science (MS) in Information Technology
The Master of Science in Information Technology is specifically designed to help working adults acquire the skills and knowledge needed to advance their careers and make significant contributions within their organizations.

SPECIALIZATIONS OFFERED IN THE SCHOOL OF BUSINESS AND TECHNOLOGY

<table>
<thead>
<tr>
<th>Specializations</th>
<th>Degrees and Certificates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounting</td>
<td>MBA</td>
</tr>
<tr>
<td>Finance</td>
<td>MBA</td>
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<tr>
<td>Health Care Management</td>
<td>MBA</td>
</tr>
<tr>
<td>Human Resource Management</td>
<td>PhD-OM, MS-OM, Certificate</td>
</tr>
<tr>
<td>Information Security</td>
<td>MS-IT</td>
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<td>Information Security Professional</td>
<td>Certificate</td>
</tr>
<tr>
<td>Information Technology Education</td>
<td>PhD-IT</td>
</tr>
<tr>
<td>Information Technology Management</td>
<td>PhD-OM, MBA</td>
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<tr>
<td>Leadership</td>
<td>PhD-OM, MS-OM, Certificate</td>
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<tr>
<td>Management Education **</td>
<td>PhD-OM</td>
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<tr>
<td>Marketing</td>
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<tr>
<td>Network Architecture and Design</td>
<td>MS-IT</td>
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<tr>
<td>Project Management and Leadership</td>
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<tr>
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<td>MBA</td>
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<tr>
<td>Professional Project Management</td>
<td>Certificate</td>
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<tr>
<td>System Design and Development</td>
<td>MS-IT</td>
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<tr>
<td>General</td>
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</tr>
</tbody>
</table>

* Review of these specializations is pending in FL and GA. Contact an enrollment counselor for additional information regarding these specializations.

** Review of this specialization is pending in the following states: AR, AZ, FL, and GA. Contact an enrollment counselor for additional information regarding this specialization.
For the information technology professional who wants to lead in the design and deployment of secure enterprise applications and network technologies, Capella University offers specializations in System Design and Development, Network Architecture and Design, and Information Security. In addition, the Information Technology MS with a specialization in Project Management and Leadership offers learners a broad understanding of technology used in enterprise-wide systems projects and the methods and mastery of skills necessary for disciplined project management professionals. The program helps learners acquire higher-level managerial skills while familiarizing them with the newest applications being used by leading corporations. In the general specialization areas, learners apply their course work to work-related systems challenges in the virtual lab, helping to increase their credibility and effectiveness in their jobs.

Master of Business Administration (MBA)
The Master of Business Administration is designed to meet the needs of working professionals seeking to advance their careers in management and turn experienced managers into effective leaders. The MBA focuses on practical content, relevant skills, and job-related behaviors critical for success in today’s competitive environment. Additionally, the learning experience blends a supportive professional effectiveness process, individualized assessments, and self-reflection with a challenging curriculum and a deep commitment to adult-centered learning. The faculty who support the curriculum are experienced scholar-practitioners committed to learner success. Learners receive broad exposure to core business disciplines in the General MBA and have the option to increase the depth of their competency in the Accounting, Finance, Health Care Management, Information Technology Management, Marketing, or Project Management specializations.

Learners enrolled in specializations outside the MBA program may not take MBA courses.

MBA learners may not take courses associated with any other program within the School of Business and Technology or any other school at Capella University while they are enrolled in the MBA program.

Certificates
The School of Business and Technology certificate programs provide business professionals with the opportunity to pursue new knowledge and skills through completion of a concentrated graduate-level program of study. Learners may pursue certificates in Human Resource Management, Information Security, Leadership, and Project Management.
School of Business and Technology Degree Programs

Doctor of Philosophy (PhD) in Organization and Management Specializations

Learners in the PhD in Organization and Management program should carefully assess their ability to write and think critically and from a scholarly perspective. OM7006 - Research and Writing for Graduate Learners and OM7007 - Focused Research and Writing for Graduate Learners are specifically designed to help learners develop their writing and critical thinking skills.

General

Learners in the doctoral General Organization and Management specialization may select courses and electives from one or more specializations, provided that they meet the General program requirements and any course prerequisites. It is expected that learners choose electives that provide a coherent foundation for research in an area of organization and management inquiry. Completing the General PhD specialization prepares learners to lead, consult, or teach in the field of management from an informed, strategic viewpoint, creating practical solutions to real-world problems.

Residency Requirement(s):

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Seventeen Required Courses 68 quarter credits

OM8004 * Managing and Organizing People
OM7020 * Marketing Strategy and Practice
OM7040 * Accounting and Financial Management
OM7050 * Ethics and Social Responsibility
OM7080 * Statistical Research Techniques
OM8010 * Principles of Organization Theory and Practice
OM8012 * Strategy
OM8021 * Management Theory Creation
OM8022 * Survey of Applied Research Methods
OM8025 * Advanced Qualitative Research OR OM8026 * Applied Multivariate Modeling OR OM8027 * Survey Research Methodology
OM8910 * Leadership Practice Seminar OR OM8920 * Leadership Practice Seminar OR OM8930 * Consulting Practice Seminar

Upon completion of all required course work:

OM9984 * Doctoral Comprehensive Examination I
OM9985 * Doctoral Comprehensive Examination II
OM9996 * Dissertation Research I
OM9997 * Dissertation Research II
OM9998 * Dissertation Research III
OM9999 * Dissertation Research IV

 Eight Elective Courses 32 quarter credits

Choose any graduate course(s).

Total 120 quarter credits

Information Technology Management

The Information Technology Management specialization investigates the contemporary theories and practices that today’s organizations are using to gain a strategic advantage through the deployment of information technology. Doctoral learners develop the process skills and subject matter knowledge needed to excel as scholar-practitioners and leaders in this growing field. This specialization equips learners with the tools needed to pioneer innovative solutions to complex problems in the planning, development, and management of IT in the fast-moving environment of modern organizations. Completing the PhD in this specialization prepares learners to lead, consult, or teach in the field of IT management from an informed, strategic viewpoint, creating practical solutions to emerging real-world problems as organizations compete in the global marketplace.

Residency Requirement(s):

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Twenty-Two Required Courses 88 quarter credits

Core courses:

OM8004 * Managing and Organizing People
OM7020 * Marketing Strategy and Practice
OM7040 * Accounting and Financial Management
OM7050 * Ethics and Social Responsibility
OM7080 * Statistical Research Techniques
OM8010 * Principles of Organization Theory and Practice
OM8012 * Strategy
OM8021 * Management Theory Creation
OM8022 * Survey of Applied Research Methods
OM8025 * Advanced Qualitative Research OR OM8026 * Applied Multivariate Modeling OR OM8027 * Survey Research Methodology
OM8910 * Leadership Practice Seminar OR OM8920 * Leadership Practice Seminar OR OM8930 * Consulting Practice Seminar

Specialization courses:

Choose five from the following courses:

OM8201 * Theories of Executive Human Resource Management
OM8202 * The Human Resource Executive as Strategic Partner
OM8203 * Perspectives and Practices in Global Human Resource Management
OM8204 * Legal Systems, Labor Relations, and Regulatory Practices
OM8205 * Knowledge Management, Human Resource Information Systems, and Internet Technologies
OM8206 * Human Capital Management, Acquisition, Development, and Retention

Upon completion of all required course work:

OM9984 * Doctoral Comprehensive Examination I
OM9985 * Doctoral Comprehensive Examination II
OM9996 * Dissertation Research I
OM9997 * Dissertation Research II
OM9998 * Dissertation Research III
OM9999 * Dissertation Research IV

Eight Elective Courses 32 quarter credits

Choose any graduate course(s).

Total 120 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Business and Technology Degree Programs, continued

PhD in Organization and Management
Specializations, continued

Specialization courses:
OM8301 Survey of Research Literature in Information Technology Management Infrastructure
OM8302 Survey of Research Literature in Information Technology Planning and Delivery
OM8303 Information Technology Technical Foundations
OM8304 Information Technology Delivery
OM8305 Information Technology Strategy and Management
Upon completion of all required course work:
OM9984 * Doctoral Comprehensive Examination I
OM9985 * Doctoral Comprehensive Examination II
OM9996 * Dissertation Research I
OM9997 * Dissertation Research II
OM9998 * Dissertation Research III
OM9999 * Dissertation Research IV
Eight Elective Courses 32 quarter credits
Choose any graduate course(s).
Total 120 quarter credits

Leadership

The Leadership specialization prepares leaders for today’s fast-paced and complex global enterprise system by exploring and applying cutting-edge leadership theory to the challenges facing today’s organizations. Executive leadership, leader development, and issues on the frontier of the global economy are but a few of the topics covered in the Leadership specialization. Executives, mid-level managers, and those in the initial stages of their careers are prepared to develop real-world answers to the challenges of the twenty-first century organization. This specialization prepares doctoral learners to lead, consult, or teach in the area of leadership from an informed, strategic viewpoint, creating practical solutions to real-world problems.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Twenty-Two Required Courses 88 quarter credits
Core courses:
OM8004 Managing and Organizing People
OM7020 Marketing Strategy and Practice
OM7040 Accounting and Financial Management
OM7050 Ethics and Social Responsibility
OM7080 Statistical Research Techniques
OM8010 Principles of Organization Theory and Practice
OM8012 Strategy
OM8021 * Management Theory Creation
OM8027 * Survey Research Methodology
OM8910 * Teaching Practice Seminar
OM8920 * Leadership Practice Seminar
OM8930 * Consulting Practice Seminar
Specialization courses:
Choose five from the following courses:
OM8101 Theories of Leadership
OM8102 Leading at the Top: The Upper Echelon
OM8103 Global Executive/Manager Development
OM8104 Leadership: The Dark Side
OM8105 Issues on the Frontier of the Global Economy
OM8106 Leading the Global Enterprise System
OM8107 Entrepreneurial Leader as Pioneer
Upon completion of all required course work:
OM9984 * Doctoral Comprehensive Examination I
OM9985 * Doctoral Comprehensive Examination II
OM9996 * Dissertation Research I
OM9997 * Dissertation Research II
OM9998 * Dissertation Research III
OM9999 * Dissertation Research IV
Eight Elective Courses 32 quarter credits
Choose any graduate course(s).
Total 120 quarter credits

Management Education

The Management Education specialization prepares doctoral learners to teach organization and management courses at the post-secondary level. This specialization combines advanced organization and management knowledge and skills with management education literature analysis, teaching practice, learning and instructional design, learning theory and educational processes, classroom assessment, and course design and development. The Management Education specialization offers a terminal degree option for learners who want to excel in post-secondary management instruction, allowing them to develop solid research skills and culminating in a dissertation that advances the body of knowledge of management education.

Learners in the Management Education specialization may also enroll, concurrently, in the School of Education’s Post-Master’s Certificate in College Teaching.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Twenty-Two Required Courses 88 quarter credits
Core courses:
OM8004 Managing and Organizing People
OM7020 Marketing Strategy and Practice
OM7040 Accounting and Financial Management
OM7050 Ethics and Social Responsibility
OM7080 Statistical Research Techniques
OM8010 Principles of Organization Theory and Practice
OM8012 Strategy
OM8021 * Management Theory Creation
OM8027 * Survey Research Methodology
OM8910 * Teaching Practice Seminar
OM8920 * Leadership Practice Seminar
OM8930 * Consulting Practice Seminar
Specialization courses:
Choose five from the following courses:
OM8101 Theories of Leadership
OM8102 Leading at the Top: The Upper Echelon
OM8103 Global Executive/Manager Development
OM8104 Leadership: The Dark Side
OM8105 Issues on the Frontier of the Global Economy
OM8106 Leading the Global Enterprise System
OM8107 Entrepreneurial Leader as Pioneer
Upon completion of all required course work:
OM9984 * Doctoral Comprehensive Examination I
OM9985 * Doctoral Comprehensive Examination II
OM9996 * Dissertation Research I
OM9997 * Dissertation Research II
OM9998 * Dissertation Research III
OM9999 * Dissertation Research IV
Eight Elective Courses 32 quarter credits
Choose any graduate course(s).
Total 120 quarter credits

Note: Learners may not use more than two education transfer courses to fulfill their specialization requirements.

Review of this specialization is pending in the following states: AR, AZ, FL, and GA. Contact an enrollment counselor for additional information regarding this specialization.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Business and Technology Degree Programs, continued

Doctor of Philosophy (PhD) in Information Technology Specializations

Learners in the PhD in Information Technology program should carefully assess their ability to write and think critically and from a scholarly perspective. OM7006 - Research and Writing for Graduate Learners and OM7007 - Focused Research and Writing for Graduate Learners are courses specifically designed to help learners develop their writing and critical thinking skills.

General Area of Study

Learners in the doctoral Information Technology General Area of Study may select courses from one or more doctoral information technology specializations, provided they meet all the requirements for the PhD in Information Technology and any course prerequisites. Learners are expected to choose electives that provide a coherent foundation for research in one or more areas of information technology. Completing the PhD in Information Technology General Area of Study prepares learners to lead, consult, or teach in the field of IT.

Residency Requirement(s):

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Seventeen Required Courses 68 quarter credits

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<thead>
<tr>
<th>Course Code</th>
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<tbody>
<tr>
<td>TS8004</td>
<td>Information Technology Research and Practice</td>
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<tr>
<td>OM8301</td>
<td>Survey of Research Literature in Information Technology Management Infrastructure</td>
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<td>Survey of Research Literature in Information Technology Planning and Delivery</td>
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<td>OM8305</td>
<td>Information Technology Strategy and Management</td>
</tr>
<tr>
<td>TS8306</td>
<td>Advances in Information Technology</td>
</tr>
<tr>
<td>OM7080</td>
<td>Statistical Research Techniques</td>
</tr>
<tr>
<td>OM8022*</td>
<td>Survey of Applied Research Methods</td>
</tr>
<tr>
<td>OM8025*</td>
<td>Advanced Qualitative Research OR Applied Multivariate Modeling</td>
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<td>OM8026*</td>
<td>Survey Research Methodology</td>
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<td>OM8027*</td>
<td>Survey Research Methodology</td>
</tr>
<tr>
<td>TS8940*</td>
<td>Information Technology Consulting Practice Seminar OR Teaching Practice Seminar in Information Technology Education</td>
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<tr>
<td>TS8950*</td>
<td>Teaching Practice Seminar in Information Technology Education</td>
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Upon completion of all required course work:

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<tr>
<td>TS9984*</td>
<td>Doctoral Comprehensive Examination I</td>
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<td>TS9985*</td>
<td>Doctoral Comprehensive Examination II</td>
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<td>Dissertation Research I</td>
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<td>TS9998*</td>
<td>Dissertation Research III</td>
</tr>
<tr>
<td>TS9999*</td>
<td>Dissertation Research IV</td>
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Thirteen Elective Courses 52 quarter credits

Choose any graduate course(s).

Total 120 quarter credits

Review of this program is pending in FL and GA. Contact an enrollment counselor for additional information regarding this program.

Information Technology Education

The Information Technology Education specialization is intended for information technology professionals who have earned a master's degree in computer science or a related field. This specialization provides doctoral learners with advanced IT knowledge and skills, and assists them in developing solid research, scholarly writing, and advanced teaching abilities. This specialization culminates in a dissertation that adds to the existing body of IT knowledge and prepares learners to pursue IT faculty positions in higher education settings.

Learners in the Information Technology Education specialization may also enroll, concurrently, in the School of Education's Post-Master's Certificate in College Teaching.

Residency Requirement(s):

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Twenty-Two Required Courses 88 quarter credits

Core courses:

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<td>TS8306</td>
<td>Advances in Information Technology</td>
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<tr>
<td>OM7080</td>
<td>Statistical Research Techniques</td>
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<tr>
<td>OM8022*</td>
<td>Survey of Applied Research Methods</td>
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</table>

OM8025* Advanced Qualitative Research OR OM8026* Applied Multivariate Modeling OR OM8027* Survey Research Methodology

TS8950* Teaching Practice Seminar in Information Technology Education

Eight Elective Courses 32 quarter credits

Choose any graduate course(s).

Total 120 quarter credits

Note: Learners may not use more than two education transfer courses to fulfill their specialization requirements.

Review of this specialization is pending in FL and GA. Contact an enrollment counselor for additional information regarding this specialization.

* Denotes courses that have required prerequisite(s).

Refer to the descriptions for further details.
School of Business and Technology Degree Programs, continued

Master of Science (MS) in Organization and Management Specializations

General
Because of unique career circumstances or objectives, some learners in the master’s Organization and Management program may choose not to pursue a specialization. These learners may opt for a program consisting of courses from more than one area of specialization within the Organization and Management master’s program. The General specialization provides a broader examination of the fields of human resource management and leadership.

Seven Required Courses 28 quarter credits
OM5004 People at Work
OM5015 Marketing
OM5025 Accounting and Finance in Organizations
OM5030 Corporate Social Responsibility and Managerial Ethics
OM5035 Data Analysis and Decision Making for Managers
OM5040 Strategic Planning
The Integrative Project course should be taken during the learner’s final quarter.
OM5990 Integrative Project: Organizational Leadership and Change Management

Five Elective Courses 20 quarter credits
Choose up to five 5000-level organization and management courses listed in the graduate course descriptions. Learners may choose up to two approved graduate courses from other Capella University schools.

Total 48 quarter credits

Human Resource Management
The Human Resource Management specialization prepares mid-level managers who aspire to human resource executive leadership roles. The curriculum prepares master’s learners to think critically—beyond traditional functional boundaries—and to turn strategic plans into workplace practices that deliver business results. The course work also prepares learners to solve real-world HR challenges from a business perspective. Learners enhance their human resource management knowledge and acquire the skills needed to become strategic business partners in their organizations. Completion of this specialization helps position learners for a career as an HR leader.

Twelve Required Courses 48 quarter credits

Core courses:
OM5004 People at Work
OM5015 Marketing
OM5025 Accounting and Finance in Organizations
OM5030 Corporate Social Responsibility and Managerial Ethics
OM5035 Data Analysis and Decision Making for Managers
OM5040 Strategic Planning

Specialization courses:
OM5210 Human Resource Management
OM5212 * Managing Diversity and Inclusion in Organizations
OM5214 * Employment Law: Legal Structures, Compliance, and Reporting
OM5216 * Conflict Management and Employee Dispute Resolution
OM5218 * Managing Compensation, Benefits, and Reward Systems
OM5220 * Recruitment, Selection, and Assessment
OM5222 * Training, Development, and Succession Planning
OM5299 * Special Topics in Human Resource Management

The Integrative Project course should be taken during the learner’s final quarter.
OM5990 Integrative Project: Organizational Leadership and Change Management

Total 48 quarter credits

Leadership
The Leadership specialization introduces master’s learners to diverse techniques that successful leaders deploy in leading and managing today’s complex global organizations. Course content directly impacts mid-career professionals interested in leading in government, for-profit businesses, and not-for-profit organizations through assessment, skill-building, and the review of applicable leadership theories available to them as managers. Completing this specialization prepares learners to take on leadership or management roles within a variety of businesses, organizations, and industries.

Twelve Required Courses 48 quarter credits

Core courses:
OM5004 People at Work
OM5015 Marketing
OM5025 Accounting and Finance in Organizations
OM5030 Corporate Social Responsibility and Managerial Ethics
OM5035 Data Analysis and Decision Making for Managers
OM5040 Strategic Planning

Specialization courses:
OM5112 Leadership
OM5114 * Organization Structure and Design
OM5116 * Personal Leadership Development
OM5118 * Leading Organizational Change
OM5120 * Leading and Building Teams
OM5122 * Leading and Coaching Others
OM5199 * Special Topics in Leadership

The Integrative Project course should be taken during the learner’s final quarter.
OM5990 Integrative Project: Organizational Leadership and Change Management

Total 48 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Business and Technology Degree Programs, continued

Master of Science (MS) in Information Technology Specializations

School of Business and Technology learners pursuing a master’s degree in Information Technology who need to enhance their skills in the areas of Web application development, database systems, software design, and/or network systems are strongly encouraged to enroll in TS590 - Web Development and Networks and/or TS591 - Programming and Database Systems. Additionally, the Admissions Committee may request that the applicant enroll in one or both of these courses. In either case, these courses are in addition to the specialization requirements.

General Information Technology

Capella University’s Master of Science in Information Technology helps working information technology professionals acquire the intellectual capital and technical skills needed to make significant, far-reaching contributions to their organizations. It is also ideal for those with a bachelor’s degrees in other fields looking to enter the IT industry at a senior contributor or managerial level.

Master’s learners can select a specialization in Health Information Care Management, Information Security, Network Architecture and Design, Project Management and Leadership, or System Design and Development. Learners may also choose to obtain greater breadth in understanding IT topics by selecting the following General Information Technology specialization.

Twelve Required Courses 48 quarter credits

Core courses:
- TS5004 Technical Communications
- TS5110 Enterprise System and Application Development
- TS5111 Overview of Enterprise Applications
- TS5120 Project Management for Technology Professionals
- TS5130 System Development and Design
- TS5151 Quality Assurance
- TS5160 Business Foundations

Specialization courses:
- Choose five from the following courses AND the Integrative Project course:
  - TS5140 System Usability Analysis and Design
  - TS5150 Enterprise Application Testing
  - TS5500 Systems Analysis and Design
  - TS5501 Database Analysis and Design
  - TS5502* Programming Strategies
  - TS5503* Advanced Enterprise System Development
  - TS5504* Wireless Web Design and Development
  - TS5505 Object-Oriented Design and Development
  - TS5506* Graphics and Multimedia

  - TS5507 Network Technology
  - TS5508 Enterprise System Security
  - TS5513* Advanced Programming Strategies
  - TS5514* Advanced Graphics and Multimedia
  - TS5515* Advanced Wireless and Mobile Development
  - TS5516 Client-Server Architecture and Design
  - TS5517* Network Enterprise Architecture and Design
  - TS5518 Advanced Network Technology: Routing
  - TS5520 Operating System Theory and Application
  - TS5521* Advanced Network Technology: Switching
  - TS5522* Advanced Network Technology: Remote Access
  - TS5524 Advanced Project Management
  - TS5525 Project Risk Management
  - TS5526 Leadership and Human Resource Management
  - TS5527 Procurement Management
  - TS5528 Project Integration Management
  - TS5529* Component Development: Java Framework
  - TS5530* Component Development: Microsoft Framework
  - TS5531 Security Management Practices
  - TS5532 Secure System Development and Cryptology
  - TS5533 Wireless Security
  - TS5534 Computer Forensics and Investigations
  - TS5535 Software Engineering
  - TS5536 Ethical and Legal Considerations in Information Technology
  - TS5538* Programming Strategies: Microsoft Environment
  - TS5539* Enterprise Database Systems
  - TS5540 Introduction to XML and Web Services
  - TS5545 Advanced Network Technology: Optimized Convergence Networks
  - TS5899* Special Topics in Technology

Choose two 2-credit intensive study courses in place of one four-credit specialization course:
- TS5270 Cyber Threats to Enterprise Security
- TS5271 Network Security Solutions for the Enterprise

The Integrative Project course should be taken during the learner’s final quarter.

Total 48 quarter credits

Information Security

Information technology professionals need an in-depth knowledge of emerging security threats and solutions to ensure that networks and computer systems are secure. Today, they are responsible for developing information security and disaster recovery plans that proactively protect the enterprise. This specialization prepares technology leaders to identify, develop, and implement highly secure networks that support organizational goals. It combines both technical and policy-level course work to provide information assurance skills to protect information systems by ensuring their availability, integrity, and confidentiality. The curriculum is designed around the domains of knowledge represented in the Certified Information Systems Security Professional (CISSP) certification.

Twelve Required Courses 48 quarter credits

Core courses:
- TS5004 Technical Communications
- TS5110 Enterprise System and Application Development
- TS5111 Overview of Enterprise Applications
- TS5120 Project Management for Technology Professionals
- TS5130 System Development and Design
- TS5140 System Usability Analysis and Design
- TS5150* Enterprise Application Testing
- TS5151 Quality Assurance
- TS5160 Business Foundations

Specialization courses:
- Choose five from the following courses AND the Integrative Project course:
  - TS5507 Network Technology
  - TS5508 Enterprise System Security
  - TS5513* Advanced Programming Strategies
  - TS5514* Advanced Graphics and Multimedia
  - TS5515* Advanced Wireless and Mobile Development
  - TS5516 Client-Server Architecture and Design
  - TS5517* Network Enterprise Architecture and Design
  - TS5518 Advanced Network Technology: Routing
  - TS5520 Operating System Theory and Application
  - TS5521* Advanced Network Technology: Switching
  - TS5522* Advanced Network Technology: Remote Access
  - TS5524 Advanced Project Management
  - TS5525 Project Risk Management
  - TS5526 Leadership and Human Resource Management
  - TS5527 Procurement Management
  - TS5528 Project Integration Management
  - TS5529* Component Development: Java Framework
  - TS5530* Component Development: Microsoft Framework
  - TS5531 Security Management Practices
  - TS5532 Secure System Development and Cryptology
  - TS5533 Wireless Security
  - TS5534 Computer Forensics and Investigations
  - TS5535 Software Engineering
  - TS5536 Ethical and Legal Considerations in Information Technology
  - TS5538* Programming Strategies: Microsoft Environment
  - TS5539* Enterprise Database Systems
  - TS5540 Introduction to XML and Web Services
  - TS5545 Advanced Network Technology: Optimized Convergence Networks
  - TS5899* Special Topics in Technology

Choose two 2-credit intensive study courses in place of one four-credit specialization course:
- TS5270 Cyber Threats to Enterprise Security
- TS5271 Network Security Solutions for the Enterprise

The Integrative Project course should be taken during the learner’s final quarter.

Total 48 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Business and Technology Degree Programs, continued

MS in Information Technology
Specializations, continued

Network Architecture and Design

Organizations need systems design and development personnel, but without a secure and high-performing network infrastructure, a business cannot be successful. Network professionals ensure that networks are designed and maintained to support the success of an organization. They are responsible for making the right connections for the Internet, intranets, and extranets, including designing and maintaining local area networks and wide area networks. They are also responsible for developing and implementing the organization’s information security and disaster recovery plans. The master’s Network Architecture and Design specialization helps provide technology leaders with the skills necessary to design and implement high-quality networks that meet the needs of business.

Twelve Required Courses 48 quarter credits
Core courses:
- TS5004 Technical Communications
- TS5110 Enterprise System and Application Development OR
- TS5111 Overview of Enterprise Applications
- TS5120 Project Management for Technology Professionals
- TS5130 System Development Theory and Practice
- TS5151 Quality Assurance
- TS5160 Business Foundations

Specialization courses:
- Choose five from the following courses AND the Integrative Project course:
  - TS5507 Network Technology
  - TS5508 Enterprise System Security
  - TS5516 Client-Server Architecture and Design
  - TS5517* Network Enterprise Architecture and Design
  - TS5518 Advanced Network Technology: Routing
  - TS5521* Advanced Network Technology: Switching
  - TS5522* Advanced Network Technology: Remote Access
  - TS5536 Ethical and Legal Considerations in Information Technology
  - TS5545 Advanced Network Technology: Optimized Convergence Networks
  - TS5899* Special Topics in Technology

System Design and Development

The Internet, Web, and related technologies (XML, Web Services, Distributed Database Systems) have become integral to today’s business applications, creating higher demands on technology professionals. Many companies estimate that their greatest demand for information technology professionals fall in the area of systems integration, information management, software engineering, software development, and the management of development efforts locally and offshore. This master’s specialization helps prepare technology leaders with the skills necessary to design and implement high-quality applications and to utilize the components involved in that effort to most effectively meet the needs of business.

Twelve Required Courses 48 quarter credits
Core courses:
- TS5004 Technical Communications
- TS5110 Enterprise System and Application Development OR
- TS5120 Project Management for Technology Professionals
- TS5130 System Development Theory and Practice
- TS5151 Quality Assurance
- TS5160 Business Foundations

Specialization courses:
- Choose five from the following courses AND the Integrative Project course:
  - TS5500* Systems Analysis and Design
  - TS5508 Enterprise System Security
  - TS5524 Advanced Project Management
  - TS5525 Project Risk Management
  - TS5527 Leadership and Human Resource Management
  - TS5528 Project Integration Management
  - TS5536 Ethical and Legal Considerations in Information Technology
  - TS5899* Special Topics in Technology

The Integrative Project course should be taken during the learner’s final quarter.

Total 48 quarter credits

Separate courses:
- Choose two 2-credit intensive study courses in place of one four-credit specialization course:
  - TS5270 Cyber Threats to Enterprise Security
  - TS5271 Network Security Solutions for the Enterprise

The Integrative Project course should be taken during the learner’s final quarter.

Total 48 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Business and Technology Degree Programs, continued

Master of Business Administration (MBA) Specializations

Capella University's MBA program responds directly to the needs of the marketplace with an integrated curriculum focusing on core business knowledge and professional effectiveness competencies. The program builds essential skills required to achieve long-term business results. MBA learners are challenged to stretch beyond what is expected and are given impact assignments that can be immediately applied in the workplace. Learners create and develop a blueprint and portfolio of skills for being an effective leader. Because of the transformative nature of this MBA curriculum, learners are better prepared to reposition themselves for success in their careers.

Professional Effectiveness CoachingSM

Capella University's MBA Professional Effectiveness Coaching process helps learners focus on the areas where they need to stretch to become more effective managers, apply what they've learned to impact their current job, and reposition themselves to advance toward future goals. Learners have the option to establish a relationship with a professional coach who helps facilitate this growth process through one-on-one coaching sessions.

General

The General MBA specialization provides a broad examination of core business functions and organizational management aspects and meets the needs of business professionals by providing a thorough introduction to traditional business disciplines such as finance, marketing, operations, strategy, and sales/customer relationship management. This solid business foundation is supplemented with a core set of professional effectiveness courses that emphasize best practices for leading and managing others such as managing change, leading teams, negotiating for results, building relationships, and ethical leadership. The balanced curriculum of business discipline and professional effectiveness competencies prepares graduates to excel in a variety of business settings.

Sixteen Required Courses 48 quarter credits

- MBA9180 Accounting
- MBA9190 Applied Managerial Statistics
- Choose six from the following courses:
  - MBA9120 Sales and Customer Relationship Management
  - MBA9170 Regulatory and Ethical Environment of Business
  - MBA9210 Building Relationships
  - MBA9220 Developing and Coaching Others
  - MBA9230 Leading Teams
  - MBA9240 Facilitating Change
  - MBA9250 Leveraging Workplace Diversity
  - MBA9260 Negotiating for Results

The MBA Capstone course should be taken during the learner's final quarter.

MBA9300 *MBA Capstone: Judgment, Planning, and Action

Total 48 quarter credits

Accounting

The MBA Accounting specialization emphasizes accounting applications with respect to the nature and scope of business operations. The specialization cultivates learners' abilities to plan and control organizational budgeting. Learners gain knowledge and skills in the audit and evaluation of controls and computerized information systems of accounting. Learners examine the nature and function of accounting information in the decision-making process. Learners also study the conceptual framework of accounting theory and practice, focusing on processes of identification, measurement, documentation, and financial reporting. This specialization is not designed to lead to professional licensure in accounting.

Sixteen Required Courses 48 quarter credits

Core courses:
- MBA9010 Professional Effectiveness: Stretch, Impact, Reposition
- MBA9020 Leading for Results
- MBA9110 Marketing and Brand Management
- MBA9130 Operations and Process Management
- MBA9140 *Financial Management
- MBA9150 Strategy
- MBA9160 Managing Information Assets and Technology
- MBA9180 Accounting
- MBA9190 Applied Managerial Statistics
- Specialization courses:
  - MBA9182 *Advanced Accounting
  - MBA9184 *Budget Planning and Control
  - MBA9186 *Audit and Control of Accounting Information Systems
  - MBA9188 *Accounting Information for Decision Making

Choose two elective courses:
- MBA9120 Sales and Customer Relationship Management
- MBA9170 Regulatory and Ethical Environment of Business
- MBA9210 Building Relationships
- MBA9220 Developing and Coaching Others
- MBA9230 Leading Teams
- MBA9240 Facilitating Change
- MBA9250 Leveraging Workplace Diversity
- MBA9260 Negotiating for Results

The Accounting Capstone course should be taken during the learner's final quarter.

MBA9380 *Accounting Capstone: Judgment, Planning, and Action

Total 48 quarter credits

Finance

The MBA Finance specialization provides learners with current knowledge and skills in financial analysis and decision making, preparing them for careers in finance at middle or senior management levels. Learners who select Finance as their specialization are required to complete designated MBA core business and professional effectiveness courses that focus on leading and managing others, strategy, operations management, information technology, and marketing. The courses in the Finance specialization extend the core competencies by examining theories and techniques related to corporate finance, investment and portfolio management, international finance, and emerging topics in the field.

Sixteen Required Courses 48 quarter credits

Core courses:
- First two courses taken first and in sequence:
  - MBA9010 Professional Effectiveness: Stretch, Impact, Reposition
  - MBA9020 Leading for Results
- MBA9110 Marketing and Brand Management
- MBA9130 Operations and Process Management
- MBA9140 *Financial Management
- MBA9150 Strategy
- MBA9160 Managing Information Assets and Technology
- MBA9180 Accounting
- MBA9190 Applied Managerial Statistics
- Specialization courses:
  - Choose four from the following courses:
    - MBA9141 *Financial Markets and Institutions
    - MBA9142 *Advanced Finance
    - MBA9143 *Bank Management
    - MBA9144 *International Financial Management
    - MBA9146 *Investment and Portfolio Management
    - MBA9147 *Risk Management
    - MBA9148 *Corporate Finance Analysis and Decisions

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
**School of Business and Technology Degree Programs, continued**

**MBA Specializations, continued**

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<th>Choose two elective courses:</th>
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<td>MBA9120 Sales and Customer Relationship Management</td>
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<td>MBA9260 Negotiating for Results</td>
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The Finance Capstone course should be taken during the learner’s final quarter.

MBA9340 *Finance Capstone: Judgment, Planning, and Action

**Total** 48 quarter credits

**Health Care Management**

The MBA Health Care Management specialization enhances the management and business skills learners need to function effectively within the health care industry. The specialization emphasizes business models and analytics that are applicable within health care including medical device product development, health care financial management, clinical research methodologies, medical sales, information technology benefits programs, and health care e-business consulting. Upon successful completion of this specialization, learners possess knowledge that helps them assume mid-level and executive-level positions within a health care organization or an organization that serves the health care industry.

**Sixteen Required Courses 48 quarter credits**

**Core courses:**
First two courses taken first and in sequence:
MBA9010 Professional Effectiveness: Stretch, Impact, Reposition
MBA9020 Leading for Results
MBA9110 Marketing and Brand Management
MBA9130 Operations and Process Management
MBA9140 *Financial Management
MBA9150 Strategy
MBA9160 Managing Information Assets and Technology
MBA9180 Accounting
MBA9190 Applied Managerial Statistics

**Specialization courses:**
MBA9132 Strategic Management of Health Care Systems
MBA9134 *Health Care Financial Management
MBA9136 *Health Care Policy Analysis and Decision Making
MBA9138 *Ethical and Legal Considerations in Health Care

**Information Technology Management**

The MBA Information Technology Management specialization is targeted toward learners interested in moving into middle and senior management positions within information technology organizations. In preparation for this expanded responsibility, learners acquire the broader business perspectives and professional effectiveness skills to lead and manage others in the broader organization. The Information Technology Management specialization equips learners to leverage IT in order to enhance business competitiveness and optimize business management. The course work provides learners with techniques and skills needed to assess the impact of advances in technology on business. In addition, learners have an opportunity to practice evaluating and choosing the right leadership style for managing IT functions and staff in order to deliver the value of IT to the organization.

**Sixteen Required Courses 48 quarter credits**

**Core courses:**
First two courses taken first and in sequence:
MBA9010 Professional Effectiveness: Stretch, Impact, Reposition
MBA9020 Leading for Results
MBA9110 Marketing and Brand Management
MBA9130 Operations and Process Management
MBA9140 *Financial Management
MBA9150 Strategy
MBA9160 Managing Information Assets and Technology
MBA9180 Accounting
MBA9190 Applied Managerial Statistics

**Specialization courses:**
MBA9152 *Impact of Advances in Information Technology
MBA9152 *Project Planning, Management, and Financial Control
MBA9154 *Techniques for Managing Information Technology Professionals
MBA9156 *Strategic Information System Planning

Choose two elective courses:
MBA9120 Sales and Customer Relationship Management
MBA9170 Regulatory and Ethical Environment of Business
MBA9210 Building Relationships
MBA9220 Developing and Coaching Others
MBA9230 Leading Teams
MBA9240 Facilitating Change
MBA9250 Leveraging Workplace Diversity
MBA9260 Negotiating for Results

The Information Technology Management Capstone course should be taken during the learner’s final quarter.

MBA9350 *Information Technology Management Capstone: Judgment, Planning, and Action

**Total** 48 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
MBA Specializations, continued

Marketing
The Marketing specialization prepares MBA learners to move into middle or senior marketing management positions within their organizations. The Marketing specialization provides deeper insight into contemporary issues and examines various theories and techniques used by marketers in today’s competitive environment. The specialization extends a learner’s competencies in market research, analysis, planning, execution, and evaluation. During the capstone course, all learners synthesize and apply what they have learned into a final marketing plan. Learners who select Marketing as their specialization are required to complete designated MBA core business and professional effectiveness courses that focus on leading and managing others, strategy, operations management, information technology, and finance.

Sixteen Required Courses 48 quarter credits
Core courses:
First two courses taken first and in sequence:
MBA9010 Professional Effectiveness: Stretch, Impact, Reposition
MBA9020 Leading for Results
MBA9110 Marketing and Brand Management
MBA9130 Operations and Process Management
MBA9140 *Financial Management
MBA9150 Strategy
MBA9160 Managing Information Assets and Technology
MBA9180 Accounting
MBA9190 Applied Managerial Statistics

Specialization courses:
Choose four from the following courses:
MBA9112 *Market Research
MBA9114 *Consumer Behavior
MBA9116 *New Product Design and Development
MBA9118 *International Marketing
MBA9120 Sales and Customer Relationship Management

Choose two elective courses:
MBA9170 Regulatory and Ethical Environment of Business
MBA9210 Building Relationships
MBA9220 Developing and Coaching Others
MBA9230 Leading Teams
MBA9240 Facilitating Change
MBA9250 Leveraging Workplace Diversity
MBA9260 Negotiating for Results
The Marketing Capstone course should be taken during the learner’s final quarter.
MBA9310 *Marketing Capstone: Judgment, Planning, and Action

Total 48 quarter credits

Project Management
The Project Management specialization prepares MBA learners for expanded responsibility in an organization by sharpening their project management skills. In alignment with the Project Management Institute’s (PMI) standards, this specialization equips learners to manage projects in global enterprises and entrepreneurial start-ups. The course work provides learners with techniques in project procurement and solicitation and teaches learners to assess and mitigate risks to ensure project success. The capstone project allows learners to apply their skills in planning, managing, and controlling the processes to complete the project on time and within budget. Most important, this specialization offers learners an opportunity not only to exercise their skills in decision making but also to reflect on the impact of their judgment in dynamic project situations.

Sixteen Required Courses 48 quarter credits
Core courses:
First two courses taken first and in sequence:
MBA9010 Professional Effectiveness: Stretch, Impact, Reposition
MBA9020 Leading for Results
MBA9110 Marketing and Brand Management
MBA9130 Operations and Process Management
MBA9140 *Financial Management
MBA9150 Strategy
MBA9160 Managing Information Assets and Technology
MBA9180 Accounting
MBA9190 Applied Managerial Statistics

Specialization courses:
MBA9122 *Project Planning, Management, and Financial Control
MBA9124 *Assessing and Mitigating Risk
MBA9126 *Project Procurement and Solicitation
MBA9128 *Advanced Project Management Techniques

Choose two elective courses:
MBA9120 Sales and Customer Relationship Management
MBA9170 Regulatory and Ethical Environment of Business
MBA9210 Building Relationships
MBA9220 Developing and Coaching Others
MBA9230 Leading Teams
MBA9240 Facilitating Change
MBA9250 Leveraging Workplace Diversity
MBA9260 Negotiating for Results
The Project Management Capstone course should be taken during the learner’s final quarter.
MBA9320 *Project Management Capstone: Judgment, Planning, and Action

Total 48 quarter credits

Note: Learners enrolled in specializations outside the MBA program may not take MBA courses. MBA learners may not take courses associated with any other program within the School of Business and Technology or any other school at Capella University while they are enrolled in the MBA program.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Graduate Certificates

Certificates are an ideal way to update existing knowledge, gain new knowledge, and study at the graduate level. Course work completed in a certificate program may be transferred into the related Capella Master of Science specialization.

Note: Certification and Certificates—There is an important distinction between the two terms. The School of Business and Technology offers a variety of graduate certificates. University-sponsored certificates represent an advanced course of study intended to enhance knowledge in a specific discipline. However, obtaining a university-awarded certificate is not equivalent to “certification.” The term certification refers to the official mandate awarded by a state regulatory board or professional organization to an individual for a specific professional practice.

Human Resource Management
The Human Resource Management certificate helps professionals increase their expertise in the principles and practices of the human resource function. The certificate provides the opportunity to enhance skills, knowledge, and abilities through the development of HR competencies. By providing learners a better understanding of various HR disciplines, the certificate prepares participants for the challenges and demands faced by HR professionals.

Four Required Courses 16 quarter credits
OMS520 Human Resource Management
Choose three from the following courses:
OMS522 Managing Diversity and Inclusion in Organizations
OMS524 Employment Law: Legal Structures, Compliance, and Reporting
OMS526 Conflict Management and Employee Dispute Resolution
OMS528 Managing Compensation, Benefits, and Reward Systems
OMS529 Recruitment, Selection, and Assessment
OMS522 Training, Development, and Succession Planning
Total 16 quarter credits

Leadership
The Leadership certificate prepares learners to serve in leadership roles within their organizations. Managers at all levels of an organization gain considerable insight into the challenges and complexities of leading in today’s environment. Learners have the opportunity to reflect on their own leadership styles and to develop specific leadership competencies.

Four Required Courses 16 quarter credits
OMS5112 Leadership
Choose three from the following courses:
OMS5114 Organization Structure and Design
OMS5116 Personal Leadership Development
OMS5118 Leading Organizational Change
OMS5120 Leading and Building Teams
OMS5122 Leading and Coaching Others
Total 16 quarter credits

Professional Project Management
There is a significant need for professionals with a background in both enterprise technology and project management mastery to complete complex projects on time, on budget, and to specification. This certificate prepares learners who have previously earned a bachelor’s degree to manage larger projects utilizing methodology based on the Project Management Book of Knowledge (PMBOK) from the Project Management Institute (PMI). It goes well beyond certification by providing an opportunity to master information security principles through practice and interaction. This graduate certificate expands learners’ critical thinking skills and develops the competencies associated with the CISSP certification from (ISC)².

Five Required Courses 20 quarter credits
TSS524 Advanced Project Management
TSS525 Project Risk Management
TSS526 Leadership and Human Resource Management
TSS527 Procurement Management
TSS528 Project Integration Management
Total 20 quarter credits

Information Security Professional
Technology professionals with a background in both information security technology and policy-level management are in high demand in today’s organizations and corporations. This certificate prepares learners who have previously earned a bachelor’s degree to manage a large organization’s enterprise security based on the 10 domains of the Certified Information Systems Security Professional (CISSP) certification from International Information Systems Security Certification Consortium, Inc. (ISC)². It goes well beyond certification by providing an opportunity to master information security principles through practice and interaction. This graduate certificate expands learners’ critical thinking skills and develops the competencies associated with the CISSP certification from (ISC)².

Five Required Courses 20 quarter credits
TS5507 Network Technology
TS5508 Enterprise System Security
TS5531 Security Management Practices
TS5532 Secure System Development and Cryptology
TS5536 Ethical and Legal Considerations in Information Technology
Total 20 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Education

From the Dean

Welcome to the School of Education at Capella University. Our programs are about you and the impact that you want to make in the worlds of adult and higher education, K–12 teaching and leadership, and professional corporate settings.

Capella’s specializations in higher education (Leadership for Higher Education, Postsecondary and Adult Education, Instructional Design for Online Learning, Training and Performance Improvement, and Enrollment Management) focus on career requirements for educators and trainers working in adult learning environments. The competencies learners acquire are based on current adult learning theory and are designed for professionals in community colleges, four-year colleges, and other organizations serving adult learners. The specialization in Instructional Design for Online Learning prepares professionals to lead and to manage instructional challenges in Web-based environments and places equal importance on design and delivery of adult instruction.

Capella’s K–12 education specializations (K–12 Studies in Education, Curriculum and Instruction, Leadership in Educational Administration, and Reading and Literacy) prepare individuals to assume vital roles in schools, districts, and other organizations serving children and adolescents. The competency-based specializations are aligned with nationally recognized external standards and are specifically designed for dedicated, licensed K–12 teachers whose futures require recognized credentials but whose lives demand convenience. Our specializations in K–12 education deliver the practical skills needed to be more successful in today’s diverse schools. Capella’s Leadership in Educational Administration specializations have received unconditional approval to prepare learners for Minnesota principal and superintendent licensure by meeting the rigorous standards set forth by the Minnesota Board of School Administrators.

Our specialization in Professional Studies in Education offers learners the opportunity to customize their studies to meet profession-related requirements beyond the bachelor’s degree. The specialization can be designed to address current and future career requirements for individuals in the K–12 and higher education worlds.

At Capella University, you will be invigorated, challenged, and emboldened to achieve your educational goals. Your future is in your hands, and we would like to help you realize that future.

Harry McLenighan, EdD
Interim Dean
About the School of Education

Mission Statement
The mission of the School of Education is to provide relevant and competency-based learning experiences that have immediate professional impact and that empower learners to distinguish themselves through their contributions to the organizations they serve. School of Education learners prepare for the challenges, opportunities, and demands of contemporary education by engaging in rigorous and relevant programs where learner progress is assessed against recognized, respected professional standards.

Degree Programs

**Doctor of Philosophy (PhD)**
The School of Education’s Doctor of Philosophy program expands previous learning within a discipline and fosters the critical thinking, research, and problem-solving skills that practicing professionals need to excel as scholar-practitioners and emboldened leaders in a global society.

**Master of Science (MS)**
The School of Education’s Master of Science program integrates recognized theory and best practices with practical application in a collaborative environment in order to enhance learners’ abilities to excel as practitioners in their chosen specializations.

Certificates
The School of Education’s certificate programs provide learners with recognized, relevant competencies that have an immediate, positive impact on their professional lives.

Professional Licensure and Certification
Capella University offers academic programs leading to advanced degrees in a number of fields for which professional practice requires licensure or certification by state, local, or professional boards. However, because the licensing or certification standards vary, Capella University makes no representation, warranty, or guarantee that successful completion of the course of study will permit the learner to obtain licensure or certification. Learners who enroll in a Capella University degree program in a field for which professional practice requires any type of licensure or certification, are solely responsible for determining and complying with state, local, or professional licensure and certification requirements. These learners are also responsible for taking the steps necessary to satisfy those requirements.

As part of the admission process, Capella University requires all learners in these programs to sign an Understanding of the Curriculum form in which the learners agree that it is their responsibility to understand and to comply with licensing and certification laws and regulations. Additional information on professional licensure and certification can be found on iGuide.

<table>
<thead>
<tr>
<th>SPECIALIZATIONS OFFERED IN THE SCHOOL OF EDUCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specializations</td>
</tr>
<tr>
<td>Leadership in Educational Administration</td>
</tr>
<tr>
<td>Special Education Leadership *</td>
</tr>
<tr>
<td>Leadership for Higher Education</td>
</tr>
<tr>
<td>Curriculum and Instruction</td>
</tr>
<tr>
<td>Postsecondary and Adult Education</td>
</tr>
<tr>
<td>Instructional Design for Online Learning</td>
</tr>
<tr>
<td>Training and Performance Improvement</td>
</tr>
<tr>
<td>Professional Studies in Education</td>
</tr>
<tr>
<td>K-12 Studies in Education</td>
</tr>
<tr>
<td>Reading and Literacy</td>
</tr>
<tr>
<td>Enrollment Management</td>
</tr>
<tr>
<td>College Teaching</td>
</tr>
</tbody>
</table>

* Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding this specialization.
** Review of this certificate program is pending in FL and OH. Contact an enrollment counselor for more information regarding this certificate program.
School of Education Degree Programs

Doctor of Philosophy (PhD)

Specializations

To fulfill the School of Education’s graduation requirements, doctoral learners must complete a minimum of 24 credits of approved doctoral-level Capella course work after matriculation into the doctoral program, not including the required comprehensive examination and dissertation courses. Learners must complete 24 credits regardless of the number or type of credits completed prior to matriculating into a doctoral program.

This requirement does not apply to learners matriculating into the doctoral program in Leadership in Educational Administration after having completed the Leadership in Educational Administration Post-Master’s Certificate at Capella.

Leadership in Educational Administration

Learners in the doctoral Leadership in Educational Administration specialization develop the knowledge, skills, and attitudes needed to meet the rigorous demands and enjoy the profound rewards of twenty-first century principalship and superintendency. The doctoral research and problem-solving skills learners develop transfer to the leadership challenges of the current student achievement-focused world of K–12 education. The curriculum is aligned with nationally recognized leadership standards and is designed to prepare learners to be bold, innovative, ethical K–12 leaders.

Residency Requirement(s):

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Eighteen Required Courses 72 quarter credits

Core courses:

ED8007 Leading Innovation
ED8113 * Advanced Study in Research Methods

Specialization courses:

ED7541 Teacher Supervision and Evaluation
ED7542 The Politics of Pre-K–12 Education
ED7543 Special Education Administration
ED8111 The Historical and Social Foundations of Education
ED820 Principles of Educational Administration
ED822 The Funding of Educational Institutions
ED823 Education and the Law
ED853 Elementary School Administration OR ED854 Secondary School Administration
ED9984 * Doctoral Comprehensive Examination I
ED9985 * Doctoral Comprehensive Examination II
ED9996 * Dissertation Research I
ED9997 * Dissertation Research II
ED9998 * Dissertation Research III
ED9999 * Dissertation Research IV

Choose one internship sequence:

ED7901 Internship for Educational Administration I AND
ED7902 * Internship for Educational Administration II OR
ED7903 Internship for the Superintendentcy I AND
ED7904 * Internship for the Superintendentcy II

Twelve Elective Courses 48 quarter credits

Recommended elective courses:

ED7543 The Superintendentcy (required for those seeking superintendent license)
ED8910 The Minnesota Superintendency
ED8911 The Minnesota K–12 Principalship
ED7544 Introduction to School Business Administration
ED7560 Innovative Leadership
ED812 The Governance of Educational Institutions
ED814 Evaluating the Effectiveness of the Educational Process
ED815 The Future of Educational Institutions: Topics and Trends
ED818 The Future of Teaching and Learning: Issues for the Educational Leader
ED825 Curriculum Development
ED853 Elementary School Administration OR ED854 Secondary School Administration
ED857 Personnel Administration
ED8115 Advanced Quantitative Research Methods
ED8117 Advanced Qualitative Research Methods
ED8119 Advanced Practicum in Research Design OR

Choose any graduate course(s).

Total 120 quarter credits

Admission to the Leadership in Educational Administration specialization requires learners to complete and submit the Capella University School of Education Certification of Teaching Experience form located at www.capella.edu/asp/TeachingExperience.pdf. Completing and submitting the pre-assessment form is also part of the application process.

Capella University does not, and cannot, guarantee licensure. These programs are intended to prepare learners for the state’s licensure examination. Attestment of state licensure is the learner’s responsibility. Each learner must determine the requirements of each state in which the learner seeks to be licensed and is responsible for compliance with those requirements.

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate school representative or state agency.

Learners who have already taken an internship and who have the principal or superintendent license/certificate may petition the faculty chair to replace the internship with electives.

Learners seeking endorsement for Minnesota superintendency must take ED8910. Learners seeking endorsement for the Minnesota principalship must take ED8911.

Learners seeking licensure in Arizona after August 2006 must secure a Structured English Immersion endorsement (SEI). Capella University has entered into an alliance with Rio Salado College regarding course work for the SEI endorsement. Learners who need this endorsement are encouraged to contact academichadvisement@mail.riosalado.edu to discuss the necessary courses and the application process at Rio Salado College.

Prospective Washington state learners are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or profed@ospi.wednet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district as to whether this program may qualify for salary advancement.
School of Education Degree Programs, continued

PhD Specializations, continued

Special Education Leadership

The doctoral Special Education Leadership specialization focuses on K–12 special education leadership skills, including knowledge of laws and regulations, curriculum and instruction, financial resources, and community and family collaboration. Applicants must hold a master's degree in education and a certification or license in special education. The competencies gained from the course work, internship, and residence colloquium are aligned with Interstate State Leaders Licensure Consortium (ISLLC) and Council for Exceptional Children (CEC) national standards.

Upon successful completion of this specialization, learners are prepared to pursue leadership roles at the school, district, state, or higher education levels.

Residency Requirement(s):

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Eighteen Required Courses 72 quarter credits

Core courses:
ED8007  Leading Innovation
ED8113 * Advanced Study in Research Methods

Specialization courses:
ED820  Principles of Educational Administration
ED822  The Funding of Educational Institutions
ED823  Education and the Law
ED825  Curriculum Development
ED7541  Teacher Supervision and Evaluation
ED7545  Special Education Administration
ED7550  Leadership for Director of Special Education
ED7551  Special Education Curriculum and Instructional Strategies
ED7552  Special Education Law and Finance
ED9984 * Doctoral Comprehensive Examination I
ED9985 * Doctoral Comprehensive Examination II
ED9996 * Dissertation Research I
ED9997 * Dissertation Research II
ED9998 * Dissertation Research III
ED9999 * Dissertation Research IV

Twelve Elective Courses 48 quarter credits

Recommended elective courses:
ED7542  The Politics of Pre-K–12 Education
ED7543  The Superintendent
ED7544  Introduction to School Business Administration
ED7901  Internship for Educational Administration I
ED7902 * Internship for Educational Administration II
ED7903  Internship for the Superintendent I
ED7904 * Internship for the Superintendent II
ED812  The Governance of Educational Institutions
ED814  Evaluating the Effectiveness of the Educational Process
ED815  The Future of Educational Institutions: Topics and Trends
ED818  The Future of Teaching and Learning: Issues for the Educational Leader
ED812  The Governance of Educational Institutions
ED853  Elementary School Administration
ED854  Secondary School Administration
ED8111  The Historical and Social Foundations of Education
ED8115  Advanced Quantitative Research Methods
ED8117  Advanced Qualitative Research Methods
ED8119  Advanced Practicum in Research Design
ED8910  The Minnesota Superintendency
ED8911  The Minnesota K–12 Principalship

Total 120 quarter credits

Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding this specialization.

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate state agency.

As with all programs involving endorsement, licensure, or certification, individual states have varying requirements. Capella University cannot guarantee that licensure, endorsement, or certification will be granted. For this reason, it is important that learners interested in this program contact the appropriate authorities in their state.

Prospective Washington state learners are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or proofed@osp.iwdnet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district as to whether this program may qualify for salary advancement.

Leadership for Higher Education

Learners in the doctoral Leadership for Higher Education specialization prepare themselves to guide community colleges, universities, and other postsecondary, human service, military, and religious organizations at both the academic and executive levels. The specialization content, doctoral research, and problem-solving skills learners develop transfer to their leadership challenges as department chairs, deans, provosts, directors of student services, presidents, and vice presidents of these organizations. The curriculum is designed to prepare learners to be bold, innovative, ethical leaders.

Residency Requirement(s):

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Eighteen Required Courses 72 quarter credits

Core courses:
ED8002  Foundations of Theory and Practice in Doctoral Studies
ED8113 * Advanced Study in Research Methods

Specialization courses:
ED7540  Leadership in Higher Education
ED7546  Human Resources in Higher Education
ED7547  Assessment in Higher Education
ED818  The Future of Teaching and Learning: Issues for the Educational Leader
ED825  Curriculum Development
ED7834  Higher Education and the Law
ED837  Funding and Managing Education Enterprises
ED840  The Politics of Higher Education
ED841  The History of Higher Education
ED855  Higher Education Administration
ED9984 * Doctoral Comprehensive Examination I
ED9985 * Doctoral Comprehensive Examination II
ED9996 * Dissertation Research I
ED9997 * Dissertation Research II
ED9998 * Dissertation Research III
ED9999 * Dissertation Research IV

Twelve Elective Courses 48 quarter credits

Recommended elective courses:
ED7212  Administration and Leadership of Distance Education Programs
ED7541  Teacher Supervision and Evaluation
ED7692  Strategies for Building Online Learning Communities
ED7703  Student Development Challenges and Successes
ED7713  Student Advising and Retention
ED7800  Grant Writing for Higher Education
ED8111  The Historical and Social Foundations of Education
ED8115  Advanced Quantitative Research Methods
ED8117  Advanced Quantitative Research Methods
ED8119  Advanced Practicum in Research Design
HS834  Ethnic and Cultural Awareness

Choose any graduate course(s).

Total 120 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Education Degree Programs, continued

PhD Specializations, continued

Curriculum and Instruction
Learners in the doctoral Curriculum and Instruction specialization develop and demonstrate the research-based knowledge, skills, and attitudes necessary for effective classroom, building, and district-level leadership in curriculum and instruction. The specialization is designed for teachers and administrators interested in leadership careers as building or district-level administrators, or as teacher-leaders guiding curriculum and instructional improvement initiatives supported by current theory and research in curriculum design, instructional models, and assessment strategies focused on increasing student achievement. Learners participate in course discussions and activities that provide practical experiences and projects that demonstrate innovative and timely theory, research, and practice.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Seventeen Required Courses 68 quarter credits
Core courses:
ED8007 Leading Innovation
ED8113* Advanced Study in Research Methods

Specialization courses:
ED7541 Teacher Supervision and Evaluation
ED820 Principles of Educational Administration
ED825 Curriculum Development
ED8533 Advanced Curriculum Mapping: Reflection and Practice
ED8534 Advanced Instruction and Assessment: Theory and Practice
ED8535 Advanced Collaboration for the Improvement of Curriculum and Instruction
ED8536 Advanced Application of Research for the Improvement of Curriculum and Instruction
ED822 The Funding of Educational Institutions
ED823 Education and the Law
ED9984* Doctoral Comprehensive Examination I
ED9985* Doctoral Comprehensive Examination II
ED9996* Dissertation Research I
ED9997* Dissertation Research II
ED9998* Dissertation Research III
ED9999* Dissertation Research IV

Thirteen Elective Courses 52 quarter credits
Recommended elective courses:
ED5501 Assessment and Improvement of Instruction
ED5500 Standards-Based Curriculum, Instruction, and Assessment
ED5504 Strategies for Eliminating the Achievement Gap
ED5537 Emerging Technology and Multimedia for Curriculum and Instruction

ED5538 Curriculum and Instruction: Program Evaluation
ED7700 Learning Theory and the Educational Process
ED7701 Educational Philosophy and Change
ED7711 Course Design and Development
ED7560 Innovative Leadership
ED838 Teaching and Learning with Diverse Populations
ED8111 The Historical and Social Foundations of Education
ED812 The Governance of Educational Institutions
ED814 Evaluating the Effectiveness of the Educational Process
ED815 The Future of Educational Institutions: Topics and Trends
ED818 The Future of Teaching and Learning: Issues for the Educational Leader
HS834 Ethnic and Cultural Awareness
ED8115 Advanced Quantitative Research Methods
ED8117 Advanced Qualitative Research Methods
ED8119 Advanced Practicum in Research Design

Choose any graduate course(s).
Total 120 quarter credits

Postsecondary and Adult Education
The doctoral Postsecondary and Adult Education specialization is designed to develop and enhance skills for effective teaching in a variety of postsecondary settings and training environments, including adult education, workforce development, continuing higher education, community development, military education, and business and industry. It focuses on major theories of adult learning and distance education, the development of effective learning communities and environments, critical analysis and research skills, best practices in postsecondary instruction, and utilizing theory and research to enhance learning for individuals from a variety of backgrounds.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Fourteen Required Courses 56 quarter credits
Core courses:
ED8002 Foundations of Theory and Practice in Doctoral Studies
ED8113* Advanced Study in Research Methods

Specialization courses:
ED7701 Educational Philosophy and Change
ED815 The Future of Educational Institutions: Topics and Trends
ED7590 Critical Thinking in Adult Education
ED814 Evaluating the Effectiveness of the Educational Process
ED829 Theory and Methods of Educating Adults
ED838 Teaching and Learning with Diverse Populations
ED9984* Doctoral Comprehensive Examination I
ED9985* Doctoral Comprehensive Examination II
ED9996* Dissertation Research I
ED9997* Dissertation Research II
ED9998* Dissertation Research III
ED9999* Dissertation Research IV

Sixteen Elective Courses 64 quarter credits
Recommended elective courses:
ED7580 Theory and Development of Multiple Intelligences
ED7690 Critical Skills for Facilitating Online Learning
ED7692 Strategies for Building Online Learning Communities
ED7700 Learning Theory and the Educational Process
ED7703 Student Development, Challenges and Successes
ED7711 Course Design and Development
ED7712 Classroom Assessment in Education
ED7713 Student Advising and Retention
ED7716 Faculty Leadership
ED8111 The Historical and Social Foundations of Education
ED7800 Grant Writing for Higher Education
ED828 Intellectual Development and Learning Styles Across the Lifespan
ED836 The Collaborative Nature of Adult Education
ED8115 Advanced Quantitative Research Methods
ED8117 Advanced Qualitative Research Methods
ED8119 Advanced Practicum in Research Design
ED836 The Collaborative Nature of Adult Education
ED844 Higher Education Curriculum Development and Teaching Strategies
ED8600 Effective Online Course Design, Delivery, Facilitation, and Assessment

Choose any graduate course(s).
Total 120 quarter credits

* Denotes courses that have required prerequisite(s).
Refer to the descriptions for further details.
School of Education Degree Programs, continued

PhD Specializations, continued

Instructional Design for Online Learning

The doctoral Instructional Design for Online Learning specialization prepares professionals to lead and manage instructional challenges in a variety of online settings in educational institutions, corporations, the military, health care, and government agencies. This comprehensive course of study gives equal importance to design and delivery of adult instruction. This specialization prepares learners to practice the application of instructional design theory to real-world problems.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Eighteen Required Courses 72 quarter credits

Core courses:
ED8002 Foundations of Theory and Practice in Doctoral Studies
ED8113 * Advanced Study in Research Methods

Specialization courses:
ED815 The Future of Educational Institutions: Topics and Trends
ED8111 The Historical and Social Foundations of Education
ED7211 Designing Online Instruction
ED7624 * Theories of Learning and Instruction
ED7620 * Theoretical Basis of Instructional Design
ED852 * Ethics and Social Responsibility in Distance Education
ED7496 * Advanced Instructional Design
ED7504 * Leadership for Instructional Design
ED9984 * Doctoral Comprehensive Examination I
ED9985 * Doctoral Comprehensive Examination II
ED9996 * Dissertation Research I
ED9997 * Dissertation Research II
ED9998 * Dissertation Research III
ED9999 * Dissertation Research IV

Choose two from the following courses:
ED7210 The Delivery of Distance Education
ED722 Interface Design
ED7503 Instructional Media Tools
ED5810 Project Management for E-Learning Development
ED7505 * Evaluation and Assessment of Instructional Design

Twelve Elective Courses 48 quarter credits

Recommended elective courses:
ED7006 Research and Writing for Graduate Learners
ED7007 Focused Research and Writing for Graduate Learners
ED7008 Developing Voice and Style in Academic and Professional Writing
ED7212 Administration and Leadership of Distance Education Programs
ED7692 Strategies for Building Online Learning Communities
ED7673 The Future of Corporate and Technical Training: Topics and Trends
ED7631 Introduction to Training and Performance Systems
ED7641 Needs Assessment: Models and Procedures
ED7672 Delivery Systems for Training and Performance Improvement
ED7830 Coaching for High Performance
ED8115 Advanced Quantitative Research Methods OR Advanced Qualitative Research Methods
ED8117 Advanced Qualitative Research Methods
ED8119 Advanced Practicum in Research Design

The following electives are available for PhD learners as directed studies:
ED7495 Research Strategies and Methodologies for Online Learning
ED7497 * Storyboarding for Instructional Design
ED7499 * Needs Analysis for Instructional Design
ED7693 Curriculum Development for Online Learning
ED7493 * Internship for Instructional Design for Online Learning
ED9058 Special Topics for Instructional Design for Online Learning OR

Choose any graduate course(s).
Total 120 quarter credits

Training and Performance Improvement

The doctoral Training and Performance Improvement specialization is designed for experienced career professionals who wish to advance to leadership roles such as chief learning officer, training director, professor, or manager of learning and performance improvement. Required courses broaden and deepen the learner’s understanding of both strategic and tactical issues that are important to the success of any performance improvement intervention. The entire doctoral experience is designed to help create reflective scholar-practitioners and innovative thinkers with advanced skills in critical thinking, research, and problem solving. The curriculum is based on American Society for Training & Development’s (ASTD) Human Performance Improvement model.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Eighteen Required Courses 72 quarter credits

Core courses:
ED8002 Foundations of Theory and Practice in Doctoral Studies
ED8113 * Advanced Study in Research Methods

Specialization courses (suggested sequence):
ED7631 Introduction to Training and Performance Systems
ED7641 Needs Assessment: Models and Procedures
ED7662 Designing Training and Performance Solutions
ED7672 Delivery Systems for Training and Performance Improvement
ED7652 Evaluating Training and Performance Improvement Systems
ED7675 Return on Investment in Training and Performance Improvement
ED502 Survey of Human Resource Development Research
ED9984 * Doctoral Comprehensive Examination I
ED9985 * Doctoral Comprehensive Examination II
ED9996 * Dissertation Research I
ED9997 * Dissertation Research II
ED9998 * Dissertation Research III
ED9999 * Dissertation Research IV

Choose three from the following courses:
ED830 Coaching for High Performance
ED839 International Aspects of Adult Education
ED851 Principles of Instructional Design
ED7210 The Delivery of Distance Education
ED7673 The Future of Corporate and Technical Training: Topics and Trends
ED8111 The Historical and Social Foundations of Education

Twelve Elective Courses 48 quarter credits

Recommended elective courses:
ED8115 Advanced Quantitative Research Methods
ED8117 Advanced Qualitative Research Methods
ED8119 Advanced Practicum in Research Design OR

Choose any graduate course(s).
Total 120 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Education Degree Programs, continued

PhD Specializations, continued

K–12 Studies in Education

The doctoral K–12 Studies in Education specialization is designed for K–12 career-oriented professionals who wish to excel as scholar-practitioners. The specialization delivers research-based competencies focused on current issues in education including such broad topics as school governance and leadership and such focused topics as math instruction, science instruction, virtual school teaching, and teacher leadership. The specialization’s flexibility permits learners to create an individualized doctoral program whatever their K–12 research interests.

Residency Requirement(s):

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Fifteen Required Courses 60 quarter credits

Core courses:

ED8007 Leading Innovation
ED8113 * Advanced Study in Research Methods
ED8515 Advanced Action Research for Teacher-Leaders

Specialization courses:

ED8111 The Historical and Social Foundations of Education
ED814 Evaluating the Effectiveness of the Educational Process
ED7542 The Politics of Pre-K–12 Education
ED8502 Advanced Learning Theory and Instructional Practice
ED7701 Educational Philosophy and Change
ED815 The Future of Educational Institutions
ED9984 * Doctoral Comprehensive Examination I
ED9985 * Doctoral Comprehensive Examination II
ED9996 * Dissertation Research I
ED9997 * Dissertation Research II
ED9998 * Dissertation Research III
ED9999 * Dissertation Research IV

Fifteen Elective Courses 60 quarter credits

Recommended elective courses:

ED5516 Adult Learning and Professional Development
ED5523 Inquiry-Based Curriculum and Resources for Elementary Science Teachers
ED5508 Research and Best Practices in Mathematics Instruction
ED5513 Middle-Level Issues
ED5528 Technology Skills for the Virtual School Teacher
ED5511 Teaching Algebra for Understanding
ED5514 Educational Leadership for Teacher-Leaders
ED5522 The Art of Planning Science Instruction: Creating the Engaged Science Student
ED5524 Inquiry-Based Curriculum and Resources for Secondary Science Teachers
ED5526 Student Assessment and Work Analysis in Science Instruction
ED5506 Standards and the K–12 Mathematics Curriculum
ED5507 The Art of Planning Mathematics Instruction
ED5529 Instructional Strategies for the Virtual School Teacher
ED5530 Assessment Strategies for the Virtual School Teacher
ED5533 Curriculum Mapping: Reflection and Practice (recommended elective for all K–12 teachers)
ED8115 Advanced Quantitative Research Methods
ED8117 Advanced Qualitative Research Methods
ED8119 Advanced Practicum in Research Design

Choose any graduate course(s).

Total 120 quarter credits

Professional Studies in Education

The doctoral Professional Studies in Education specialization is designed for experienced career professionals in a variety of teaching and/or education training situations. Learners may come from areas of K–12, alternative programs, adult education, allied health care, military, higher education, government or other occupations and professions, but are united by the motivation to excel as educators and leaders. Professional studies learners seek this specialization whether they want to remain in their current profession or be prepared to change professions. The Professional Studies in Education specialization provides optimal opportunity to customize a program of study that meets the unique needs of a diverse group of learners. The entire doctoral experience is designed to create scholar-practitioners with advanced skills in critical thinking, problem solving, and research.

Residency Requirement(s):

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Twelve Required Courses 48 quarter credits

Core courses:

ED8802 Foundations of Theory and Practice in Doctoral Studies
ED8113 * Advanced Study in Research Methods

Specialization courses:

ED7700 Learning Theory and the Educational Process
ED8222 Professionalism in the 21st Century
ED7701 Educational Philosophy and Change
ED815 The Future of Educational Institutions
ED9984 * Doctoral Comprehensive Examination I
ED9985 * Doctoral Comprehensive Examination II
ED9996 * Dissertation Research I
ED9997 * Dissertation Research II
ED9998 * Dissertation Research III
ED9999 * Dissertation Research IV

Eighteen Elective Courses 72 quarter credits

Recommended elective courses:

ED8115 Advanced Quantitative Research Methods
ED8117 Advanced Qualitative Research Methods
ED8119 Advanced Practicum in Research Design

Choose any graduate course(s).

Total 120 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Education Degree Programs, continued

Master of Science (MS) Specializations

K-12 Studies in Education

Learners in the master’s K-12 Studies in Education specialization demonstrate the research-based knowledge, skills, and attitudes of exceptional elementary and secondary classroom teachers. The curriculum is aligned with nationally recognized teaching standards and is designed to prepare learners to produce significant improvements in student achievement. Learners may customize the elective portion of their programs to meet their educational, personal, professional, and school site needs by selecting courses from any of the specialization courses below. The following courses have been designed for licensed teachers and may require K-12 classroom access.

Nine Required Courses 40 quarter credits

Core courses:
- ED5007 Foundations of Educational Leadership (6 quarter credits)
- ED5006 Survey of Research Methodology
- ED5501 Assessment and Improvement of Instruction
- ED7541 Teacher Supervision and Evaluation *
- ED5500 Standards-Based Curriculum, Instruction, and Assessment
- ED5503 Classroom Management Strategies OR
- ED5502 Learning Theory and Instructional Practice *
- ED5504 Strategies for Eliminating the Achievement Gap

Specialization courses:
- ED5543 * Master’s Practicum in K-12 Studies in Education (6 quarter credits) OR
- ED5542 * Master’s Capstone in K-12 Studies in Education (6 quarter credits) *

In addition, choose two specialization courses from the following courses:
- ED5502 Learning Theory and Instructional Practice
- ED5506 Standards and the K-12 Mathematics Curriculum
- ED5507 The Art of Planning Mathematics Instruction
- ED5508 Research and Best Practices in Mathematics Instruction
- ED5511 Teaching Algebra for Understanding
- ED5513 Middle-Level Issues
- ED5514 Educational Leadership for Teacher-Leaders
- ED5515 Action Research for Teacher-Leaders
- ED5516 Adult Learning and Professional Development
- ED5522 The Art of Planning Science Instruction: Creating the Engaged Science Student
- ED5523 Inquiry-Based Curriculum and Resources for Elementary Science Teachers
- ED5524 Inquiry-Based Curriculum and Resources for Secondary Science Teachers

ED5526 Student Assessment and Work Analysis in Science Instruction
ED5528 Technology Skills for the Virtual School Teacher
ED5529 Instructional Strategies for the Virtual School Teacher
ED5530 Assessment Strategies for the Virtual School Teacher
ED5531 Communication Skills for the Virtual School Teacher
ED5532 Social Issues and Virtual School Teaching

Two Elective Courses 8 quarter credits

Choose any graduate course(s).
Total 48 quarter credits

* For learners without classroom access.

Admission to the K-12 Studies in Education master’s specialization requires learners to complete and submit the Capella University School of Education Certification of Teacher Licensure form located at www.capella.edu/aspscripts/schools/TeacherLicensure.pdf.

Prospective Washington state learners are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or profed@ospi.wednet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district as to whether this program may qualify for salary advancement.

Curriculum and Instruction

Learners in the master’s Curriculum and Instruction specialization develop and demonstrate the research-based knowledge, skills, and attitudes necessary for effective classroom, building, and district-level leadership in curriculum and instruction. The specialization is designed for teachers interested in teaching-improvement initiatives supported by current theory and research in curriculum design and instructional models, and assessment strategies focused on increasing student achievement. Teachers participate in course discussions and activities that provide practical experiences and projects that demonstrate innovative and timely theory, research, and practice.

Ten Required Courses 44 quarter credits

Core courses:
- ED5007 Foundations of Educational Leadership (6 quarter credits)
- ED5501 Assessment and Improvement of Instruction
- ED5500 Standards-Based Curriculum, Instruction, and Assessment
- ED5503 Classroom Management Strategies
- ED5504 Strategies for Eliminating the Achievement Gap

Specialization courses:
- ED5006 Survey of Research Methodology
- ED5533 Curriculum Mapping: Reflection and Practice
- ED5534 Instruction and Assessment: Theory and Practice
- ED5535 Collaboration for the Improvement of Curriculum and Instruction
- ED5540 * Master’s Practicum in Curriculum and Instruction (6 quarter credits)

One Elective Course 4 quarter credits

Recommended elective courses:
- ED5537 Emerging Technology and Multimedia for Curriculum and Instruction
- ED5538 Curriculum and Instruction: Program Evaluation
- ED5536 Applying Research to the Improvement of Curriculum and Instruction

Choose any graduate course(s).
Total 48 quarter credits

Admission to the Curriculum and Instruction specialization requires learners to complete and submit the Capella University School of Education Certification of Teacher Licensure form located at www.capella.edu/aspscripts/schools/TeacherLicensure.pdf.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Education Degree Programs, continued

MS Specializations, continued

Reading and Literacy

Learners in this master's specialization demonstrate and further build the research-based knowledge, skills, and attitudes of exceptional elementary and secondary teachers. The specialization is designed for licensed K–12 classroom teachers who want to enhance the reading skills of their students and to impart best practices and key instructional strategies to peers and others involved in teaching reading. Capella learners completing the Reading and Literacy specialization are prepared to assess student reading and provide reading instruction employing multiple modalities and learning styles based on assessment data as well as to develop, implement, and adapt the reading curriculum within and across grade levels at the school site. The specialization courses present a host of research-based concepts, demonstrate those concepts in action, and provide opportunities to put those concepts into practice.

Capella University’s Reading and Literacy specialization is offered in partnership with the University of California, Irvine Extension. Graduates of this specialization earn a master’s degree from Capella University and a reading certificate from UC-Irvine Extension.

Thirteen Required Courses 47 quarter credits

Core courses:
- ED5007 Foundations of Educational Leadership (6 quarter credits)
- ED5501 Assessment and Improvement of Instruction (4 quarter credits)
- ED5500 Standards-Based Curriculum, Instruction, and Assessment (4 quarter credits)
- ED5503 Classroom Management Strategies (4 quarter credits)
- ED5504 Strategies for Eliminating the Achievement Gap (4 quarter credits)
- ED5006 Survey of Research Methodology (4 quarter credits)

Specialization courses:
- ED5551 Developing Fluent Readers (3 quarter credits)
- ED5552 Teaching Comprehension Strategies (3 quarter credits)
- ED5553 Assessment-Based Reading Instruction (3 quarter credits)
- ED5554 Sociocultural Context of Reading Instruction (3 quarter credits)
- ED5555 Foundational Theories in Reading Instruction (3 quarter credits)
- ED5556 Reading and Literacy Practicum (3 quarter credits)
- ED5557 Reading and Literacy Portfolio Review (3 quarter credits)

Total 47 quarter credits

Admission to the Reading and Literacy specialization requires learners to complete and submit the Capella University School of Education Certification of Teacher Licensure form located at www.capella.edu/aspscripts/schools/TeacherLicense.pdf.

As with all programs involving endorsement, licensure, or certification, individual states have varying requirements. Capella University cannot guarantee that licensure, endorsement, or certification will be granted. For this reason, it is important that learners interested in these programs contact the appropriate authorities in their state.

Learners seeking Minnesota Teacher(s) of Reading endorsement upon completion of the MS in Education specialization in Reading and Literacy must document having completed a minimum of 25 percent of their clinical field work experiences at the elementary level (grades 1–6), the middle level (grades 5–8), and secondary level (grades 9–12). Access to active educational settings is required for all reading and literacy course work.

Applicants in Kentucky and Wisconsin are advised that the Reading and Literacy specialization is not pre-approved for specialist endorsement/licensure and should verify home state and local district requirements prior to enrollment. Individuals seeking endorsement must perform a transcript review with their state upon completion of their program.

Prospective Washington state learners are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or profed@ospi.wednet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district as to whether this program may qualify for salary advancement.

Leadership in Educational Administration

Learners in the master’s Leadership in Educational Administration specialization develop the skills, knowledge, and attitudes necessary to successfully meet the rigorous and enjoy the rewards of twenty-first century elementary and secondary principalship. The curriculum prepares learners to meet nationally recognized leadership standards including those of the Interstate School Leaders Licensure Consortium (ISLLC) and to have a profound, positive impact on student achievement. This results-oriented specialization prepares learners to translate theory into effective leadership practice.

Eleven Required Courses 48 quarter credits

Core courses:
- ED5007 Foundations of Educational Leadership (6 quarter credits)
- ED5501 Assessment and Improvement of Instruction (4 quarter credits)
- ED5500 Standards-Based Curriculum, Instruction, and Assessment (4 quarter credits)
- ED5503 Classroom Management Strategies (4 quarter credits)
- ED5504 Strategies for Eliminating the Achievement Gap (4 quarter credits)

Specialization courses:
- ED820 Principles of Educational Administration (6 quarter credits)
- ED822 The Funding of Educational Institutions (3 quarter credits)
- ED823 Education and the Law (3 quarter credits)
- ED5006 Survey of Research Methodology (3 quarter credits)
- ED853 Elementary School Administration (3 quarter credits)
- ED854 Secondary School Administration (3 quarter credits)
- ED900 * Master’s Internship in Educational Administration (6 quarter credits)

Total 48 quarter credits

Admission to the Leadership in Educational Administration specialization requires learners to complete and submit the Capella University School of Education Certification of Teaching Experience form located at www.capella.edu/aspscripts/schools/TeachingExperience.pdf.

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate school representative.

Learners seeking principal licensure should contact their state to determine whether they should take ED853 or ED854 or both courses.

Learners seeking licensure in Arizona after August 2006 must secure a Structured English Immersion endorsement (SEI). Capella University has entered into a strategic alliance with Rio Salado College regarding course work for the SEI endorsement. Learners who need this endorsement are encouraged to contact academicadvisement@mail.riosalado.edu to discuss the necessary courses and the application process at Rio Salado College.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Education Degree Programs, continued

**Leadership for Higher Education**

The master’s Leadership for Higher Education specialization integrates current, recognized theory and best practices with practical application—the basis of Capella’s scholar-practitioner model—to prepare learners to excel as leaders in community colleges, universities, and other postsecondary, human service, military, and nonprofit organizations.

**Eleven Required Courses** 44 quarter credits

**Core courses:**
- ED5002 Foundations of Theory and Practice in Master’s Studies
- ED5006 Survey of Research Methodology

**Specialization courses:**
- ED7212 Administration and Leadership of Distance Education Programs
- ED7540 Leadership in Higher Education
- ED7547 Assessment in Higher Education
- ED7834 Higher Education and the Law
- ED837 Funding and Managing Education Enterprises
- ED840 The Politics of Higher Education
- ED841 The History of Higher Education
- ED855 Higher Education Administration
- ED8890 Integrative Project

**One Elective Course** 4 quarter credits

Recommended elective courses:
- ED7541 Teacher Supervision and Evaluation
- ED7692 Strategies for Building Online Learning Communities
- ED7703 Student Development Challenges and Successes
- ED7713 Student Advising and Retention
- ED7800 Grant Writing for Higher Education
- ED8111 The Historical and Social Foundations of Education
- ED815 The Future of Educational Institutions: Topics and Trends
- ED818 The Future of Teaching and Learning: Issues for the Educational Leader
- ED825 Curriculum Development
- ED7546 Human Resources in Higher Education

Choose any graduate course(s).

Total 48 quarter credits

**Enrollment Management**

Learners in this master’s specialization develop the investigative knowledge, abilities, and attributes of outstanding college and university enrollment management professionals. The curriculum prepares learners to apply best principles and practices in enrollment management. Capella University’s Enrollment Management specialization is offered in partnership with Noel-Levitz, a nationally recognized consulting firm specializing in higher education student recruitment, financial aid, predictive modeling, and student retention. Graduates of this specialization earn a master’s degree from Capella University and certification in Enrollment Management—a professional certificate issued by Noel-Levitz.

With specialized course content based on the expertise of Noel-Levitz professionals, this specialization provides the latest tools and strategies for enrollment management. Applicable immediately to real-world higher education demands, the specialization’s curriculum focuses on effective enrollment planning, retention efforts, marketing strategies, technology applications, and strategic planning.

**Eight Required Courses** 32 quarter credits

**Core courses:**
- ED5002 Foundations of Theory and Practice in Master’s Studies
- ED5006 Survey of Research Methodology

**Specialization courses:**
- ED7601 Higher Education Enrollment Management
- ED7603 Effective Retention in Higher Education
- ED7605 Technology Applications to Enrollment Management
- ED7607 Financial Assistance and Enrollment Management
- ED7609 Enrollment Communications and Marketing Strategies and Issues
- ED7611 Strategic Enrollment Management Planning *

**Four Elective Courses** 16 quarter credits

Recommended elective courses:
- ED7703 Student Development Challenges and Successes
- ED841 History of Higher Education
- ED7540 Leadership in Higher Education
- ED855 Higher Education Administration
- ED840 The Politics of Higher Education
- ED837 Funding and Managing the Educational Enterprise

Choose any graduate course(s).

Total 48 quarter credits

**Postsecondary and Adult Education**

The master’s Postsecondary and Adult Education specialization is designed for mid-career professionals in community college, college, university, corporate, and other adult education environments who wish to enhance their teaching skills by integrating current theory and reflective practice within adult educational settings.

**Ten Required Courses** 40 quarter credits

**Core courses:**
- ED5002 Foundations of Theory and Practice in Master’s Studies
- ED5006 Survey of Research Methodology

**Specialization courses:**
- ED7701 Educational Philosophy and Change
- ED8111 The Historical and Social Foundations of Education
- ED7700 Learning Theory and the Educational Process
- ED829 Theory and Methods of Educating Adults
- ED5990 Integrative Project

Choose three from the following courses:
- ED7590 Critical Thinking in Adult Education
- ED814 Evaluating the Effectiveness of the Educational Process
- ED828 Intellectual Development and Learning Styles across the Lifespan
- ED836 The Collaborative Nature of Adult Education
- ED838 Teaching and Learning with Diverse Populations

**Two Elective Courses** 8 quarter credits

Recommended elective courses:
- ED7580 Theory and Development of Multiple Intelligences
- ED7690 Critical Skills for Facilitating Online Learning
- ED7692 Strategies for Building Online Learning Communities
- ED7703 Student Development, Challenges and Successes
- ED7711 Course Design and Development
- ED7713 Student Advising and Retention
- ED7716 Faculty Leadership
- ED815 The Future of Educational Institutions: Topics and Trends
- ED844 Higher Education Curriculum Development and Teaching Strategies
- ED8600 Effective Online Course Design, Delivery, Facilitation, and Assessment

Choose any graduate course(s).

Total 48 quarter credits

* Capstone course

Review of this specialization is pending in FL and OH. Contact an enrollment counselor for more information regarding this specialization.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Education Degree Programs, continued

MS Specializations, continued

Instructional Design for Online Learning

The master's Instructional Design for Online Learning specialization prepares professionals working in educational institutions, corporations, the military, health care, and government agencies to achieve a high level of competency in instructional design in order to advance their careers and serve their organizations. The coursework prepares instructional designers to solve real-world problems based on theory and practice in the field.

Ten Required Courses 40 quarter credits
Core courses:
ED5002 Foundations of Theory and Practice in Master's Studies
ED5006 Survey of Research Methodology
Specialization courses:
ED851 Principles of Instructional Design
ED815 The Future of Educational Institutions: Topics and Trends OR
ED8111 The Historical and Social Foundations of Education
ED5990 * Integrative Project

Choose five from the following courses:
ED5810 Project Management for e-Learning
ED7210 The Delivery of Distance Education
ED7211 Designing Online Instruction
ED7212 Administration and Leadership of Distance Education Programs
ED722 Interface Design
ED7503 Instructional Media Tools
ED7505 * Evaluation and Assessment of Instructional Design
ED7493 * Internship for Instructional Design for Online Learning

Two Elective Courses 8 quarter credits
Recommended elective courses:
ED7700 Learning Theory and the Educational Process
ED829 Theory and Methods for Educating Adults
OR
Choose any graduate course(s).

Total 48 quarter credits

Training and Performance Improvement

The master's Training and Performance Improvement specialization is intended for professionals in roles that include training specialists, career counselors, instructional designers, sales trainers, adult educators, and performance improvement consultants. Through courses such as Needs Assessment: Models and Procedures, learners obtain an in-depth understanding of and ability to apply human performance technology in order to improve organizational productivity. The curriculum helps learners clarify and define their career purpose and professional strengths. Frequent interactions with experienced faculty and peer professionals deepen learners' grasp of recognized theory and best practices while preparing them for more challenging job responsibilities. The curriculum is based on the American Society for Training & Development's (ASTD) Human Performance Improvement model.

Ten Required Courses 40 quarter credits
Core courses:
ED5002 Foundations of Theory and Practice in Master's Studies
ED5006 Survey of Research Methodology
Specialization courses (suggested sequence):
ED7631 Introduction to Training and Performance Systems (prerequisite for specialization)
ED7641 Needs Assessment: Models and Procedures
ED7662 Designing Training and Performance Solutions
ED7672 Delivery Systems for Training and Performance Improvement
ED7675 Return on Investment in Training and Performance Improvement
ED5990 * Integrative Project

Choose one from the following courses:
ED502 Survey of Human Resource Development
ED7210 The Delivery of Distance Education
ED7672 Delivery Systems for Training and Performance Improvement
ED7652 Evaluating Training and Performance Improvement Systems
ED7675 Return on Investment in Training and Performance Improvement
ED5990 * Integrative Project

Choose any graduate course(s).

Total 48 quarter credits

Professional Studies in Education

The master's Professional Studies in Education specialization prepares learners to excel as educators in a variety of teaching and/or educational training situations. Learners may come from areas of adult education, alternative programs, K–12, allied health care, military, higher education, government or other occupations and professions, but are united by the motivation to excel as educators and leaders. Professional studies learners seek this specialization whether they want to remain in their current profession or be prepared to change professions. The Professional Studies in Education specialization provides optimal opportunity to customize a program of study that meets the unique needs of a diverse group of learners. The entire master's experience is designed to develop teaching practitioners and builds upon previous knowledge and experience.

Seven Required Courses 28 quarter credits
Core courses:
ED5002 Foundations of Theory and Practice in Master's Studies
ED5006 Survey of Research Methodology
Specialization courses:
ED7701 Educational Philosophy and Change
ED8111 The Historical and Social Foundations of Education
ED814 Evaluating the Effectiveness of the Educational Process OR
ED7712 Classroom Assessment in Education
ED7700 Learning Theory and the Educational Process OR
ED829 Theory and Methods for Educating Adults
ED5990 * Integrative Project

Five Elective Courses 20 quarter credits
Choose any graduate course(s).

Total 48 quarter credits

* Denotes courses that have required prerequisite(s).
Refer to the descriptions for further details.
School of Education Degree Programs, continued

Certificates

Post-Master's Certificate in College Teaching
The Post-Master’s Certificate in College Teaching is designed to assist college-level academic subject experts in mastering academic instructional skills, including the ability to teach effectively online. The certificate prepares learners to excel as teachers, based on acquired knowledge of learning theory, educational philosophy, classroom assessment, course design and development, and other essential instructional skills. This certificate requires learners to complete four courses and one residential colloquium.

The courses in the Post-Master’s Certificate in College Teaching articulate with the Postsecondary and Adult Education and Professional Studies in Education PhD specializations and are directly applicable to those degrees.

Residency Requirement(s):
One 1-week colloquium session (Track I). See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquium page on iGuide.

Six Required Courses 24 quarter credits
ED7601 Higher Education Enrollment Management
ED7603 Effective Retention in Higher Education
ED7605 Technology Applications to Enrollment Management
ED7607 Financial Assistance and Enrollment
ED7609 Enrollment Management Communications and Marketing Strategies and Issues
ED7611 Strategic Enrollment Management Planning

Total 24 quarter credits

Review of this certificate program is pending in FL and OH. Contact an enrollment counselor for additional information regarding this certificate program.

Leadership in Educational Administration Post-Master’s Certificate
This post-master’s certificate is designed exclusively for learners with three years of licensed teaching experience seeking principal and/or superintendent licensure. The course work, internship, and residential colloquium deliver 21 principal and eight superintendent competencies that prepare learners to seek licensure and to succeed in K-12 administration.

Residency Requirement(s):
One 1-week colloquium session (Track I). See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquium page on iGuide.

Twelve Required Courses 48 quarter credits
ED8007 Leading Innovation
ED8113 Advanced Study in Research Methods
ED8200 The Principles of Educational Administration
ED8201 The Funding of Educational Institutions
ED8202 The Principles of Educational Administration
ED8203 Education and the Law
ED8531 Elementary School Administration OR ED8541 Secondary School Administration
ED7541 Teacher Supervision and Evaluation
ED7542 The Politics of Pre-K–12 Education
ED7545 Special Education Administration
ED8910 The Minnesota Superintendency—For MN learners—replaces ED7542
ED8911 The Minnesota K-12 Principalship—For MN learners—replaces ED7545 or ED853
ED8111 The Historical and Social Foundations of Education

Choose one internship sequence:
ED7901 Internship in Educational Administration I AND ED7902 Internship in Educational Administration II OR ED7903 Internship in the Superintendency I AND ED7904 Internship in the Superintendency II

Total 48 quarter credits

Admission to the Leadership in Educational Administration Post-Master’s Certificate program requires learners to complete and submit the Capella University School of Education Certification of Teaching Experience form located at www.capella.edu/ascripts/schools/TeachingExperience.pdf. Completing and submitting the pre-assessment form is also part of the application process.

Learners who have already taken an internship and who have the principal or superintendent license/certificate may petition the faculty chair to replace the internship with electives.

Learners who have completed this post-master’s certificate may transfer up to 48 master’s degree credits and 48 post-master’s certificate credits into the Capella doctoral program in Leadership in Educational Administration. Learners who transfer the maximum 96 credits will be required to complete, at a minimum, two additional residential colloquia, and all comprehensive examination and dissertation courses.

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate school representative.

Learners who wish to add endorsements to an existing license must do additional field work. To expand an elementary or secondary license to K–12, Minnesota learners need to complete a second 200-hour internship. To add a principal endorsement to a superintendent endorsement in Minnesota (or vice versa), the internship is 320 hours (MR, 3512.0200, Subp. 3.).

Learners seeking licensure in Arizona after August 2006 must secure a Structured English Immersion endorsement (SEI). Capella University has entered into an alliance with Rio Salado College regarding course work for the SEI endorsement. Learners who need this endorsement are encouraged to contact academicaidvirement@mail.riosalado.edu to discuss the necessary courses and the application process at Rio Salado College.

Prospective Washington state learners are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or profed@osp.wednet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district as to whether this program may qualify for salary advancement.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Human Services

From the Dean

As one of the founding schools at Capella University, the School of Human Services continues to design and offer advanced programs of academic study and real-world preparation needed by today’s human services professionals.

The school provides graduate study in 10 areas including two CACREP-accredited counselor education specializations (Mental Health Counseling, and Marital, Couple, and Family Counseling/Therapy). Our leading-edge MS and PhD programs are designed to prepare professionals to make an impact on the social problems and issues that confront contemporary society. The challenges faced by our social institutions, communities, health and health-related organizations, and families are complex. These challenges demand the attention and commitment of professionals who have achieved advanced graduate education in a health and human services-related specialization, and interdisciplinary skills. With such dedicated involvement, workable solutions to these complex issues can be found.

Acquisition of graduate education is part of a personal and professional change process that directly impacts society. Adults who seek advanced education have a vision that guides them to push beyond personal limits and to pursue goals that, at times, seem unattainable. Individual goals for graduate education can be achieved in Capella University’s online learning environment that is supportive, stimulating, and sensitive to diversity and multiculturalism, and the needs of adult learners. Our philosophy of education is driven by a model of support for adult learners. Capella’s learning environment is one that consistently strives to deliver a superior learning experience and learning outcomes that are professionally relevant, competency-based, and leading edge. Such an environment makes dreams come true, makes visions for a better society a possibility, and makes individual academic accomplishments a reality.

I welcome you to Capella University and to the School of Human Services. We are committed to the mission of guiding you through your educational journey and making your dream of earning a graduate degree in a health and human services profession a reality.

Christopher Cassirer, ScD, MPH
Dean

Christopher Cassirer, ScD, MPH
Dean
About the School of Human Services

Mission Statement
The Capella University School of Human Services mission is to impact social change within specific professional areas of practice as well as within U.S. health and social systems. To accomplish this mission, the school provides highly relevant graduate education to adult learners in counselor education and contemporary areas of professional human service delivery. Graduates of the School of Human Services degree programs implement this mission by applying academic knowledge and expertise in a variety of institutional, agency, community, educational, and health and health-related settings as leaders, teachers, or practitioners.

Degree Programs

Doctor of Philosophy (PhD) in Human Services
The Capella University School of Human Services Doctor of Philosophy program utilizes the scholar-practitioner model to guide learners toward the acquisition and application of advanced theory and leadership competencies needed to affect social change. Doctoral-level course work prepares learners to conduct valid, reliable, and ethical human services research and to think critically and write effectively in the field of human services.

Doctoral learners may pursue Human Services specializations in General Human Services, Counseling Studies, Health Care Administration, Management of Nonprofit Agencies, or Social and Community Services.

Doctor of Philosophy (PhD) in Public Safety
The Doctor of Philosophy in Public Safety provides an in-depth examination of relevant theory and research common to the fields of law enforcement, criminal justice, corrections, probation and parole, fire services, emergency management, 9-1-1 emergency communications, Emergency Medical Services (EMS), and other protective and corporate security professions. The PhD in Public Safety focuses on leadership, emergency management and preparedness, homeland security and terrorism, and security management at the local, state, and national levels.

Doctoral-level course work based on Capella’s scholar-practitioner philosophy prepares learners to understand and apply public safety research and theory to pertinent issues in public safety settings. This program also prepares professionals to effectively assess and address the complex issues that surround managing and leading public safety and emergency services organizations in the post-9/11 environment.

Doctoral learners may pursue Public Safety specializations in Public Safety Leadership, Criminal Justice, and Emergency Management.

Master of Science (MS) in Human Services
The Capella University School of Human Services Master of Science program prepares learners to assume leadership positions and influence social change as they build professional expertise. Capella seeks to deliver this program through a dynamic, interactive, and collaborative learning environment, and to gain insight from the diverse professional experiences brought to the program by its learners.

Master’s learners may pursue Human Services specializations in General Human Services; Counseling Studies; Health Care Administration; Management of Nonprofit Agencies; Social and Community Services; Marital, Couple, and Family Counseling/Therapy; or Mental Health Counseling.

SPECIALIZATIONS OFFERED IN THE SCHOOL OF HUMAN SERVICES

<table>
<thead>
<tr>
<th>Human Services Program</th>
<th>Degrees and Certificates</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Human Services</td>
<td>PhD, MS</td>
</tr>
<tr>
<td>Counseling Studies</td>
<td>PhD, MS</td>
</tr>
<tr>
<td>Health Care Administration</td>
<td>PhD, MS, Certificate</td>
</tr>
<tr>
<td>Management of Nonprofit Agencies</td>
<td>PhD, MS, Certificate</td>
</tr>
<tr>
<td>Social and Community Services</td>
<td>PhD, MS, Certificate</td>
</tr>
<tr>
<td>Marital, Couple, and Family Counseling/Therapy</td>
<td>MS</td>
</tr>
<tr>
<td>Mental Health Counseling</td>
<td>MS</td>
</tr>
<tr>
<td>Addictions Counseling</td>
<td>Certificate</td>
</tr>
<tr>
<td>Diversity Studies</td>
<td>Certificate</td>
</tr>
<tr>
<td>Marriage and Family Services</td>
<td>Certificate</td>
</tr>
<tr>
<td>Professional Counseling</td>
<td>Certificate</td>
</tr>
</tbody>
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<thead>
<tr>
<th>Public Safety Program *</th>
<th>Degrees and Certificates</th>
</tr>
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<tbody>
<tr>
<td>Public Safety Leadership</td>
<td>PhD, MS</td>
</tr>
<tr>
<td>Criminal Justice</td>
<td>PhD, MS, Certificate</td>
</tr>
<tr>
<td>Emergency Management</td>
<td>PhD, MS</td>
</tr>
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* Review of this program is pending in FL and GA. Contact an enrollment counselor for additional information regarding this program.
Master of Science (MS) in Public Safety
The Master of Science in Public Safety provides focused explorations of topics and issues within the fields of public safety leadership, emergency management, or criminal justice in a range of public safety settings. The curriculum prepares learners to think critically when assessing and addressing the complex issues of managing and leading public safety and emergency services organizations in the post-9/11 environment. The MS Public Safety program, based on Capella’s practitioner-scholar philosophy, focuses on leadership, emergency management and preparedness, homeland security and terrorism, and security management at the local, state, and national levels. Successful graduates of this program are prepared for careers in law enforcement, criminal justice, corrections, probation and parole, fire services, emergency management, 9-1-1 emergency communications, Emergency Medical Services (EMS), and other protective and corporate security professions.

Master’s learners may pursue Public Safety specializations in Public Safety Leadership, Criminal Justice, and Emergency Management.

Certificates
The Capella University School of Human Services certificate program mission is to provide concentrated, discipline-specific knowledge that is directly applicable to human services professionals.

Professional Licensure and Certification
Capella University offers academic programs leading to advanced degrees in a number of fields for which professional practice requires licensure or certification by state, local, or professional boards. However, because the licensing or certification standards vary, Capella University makes no representation, warranty, or guarantee that successful completion of the course of study will permit the learner to obtain licensure or certification. Learners who enroll in a Capella University degree program in a field for which professional practice requires any type of licensure or certification, are solely responsible for determining and complying with state, local, or professional licensure and certification requirements. These learners are also responsible for taking the steps necessary to satisfy those requirements.

As part of the admission process, Capella University requires all learners in these programs to sign an Understanding of the Curriculum form in which the learners agree that it is their responsibility to understand and to comply with licensing and certification laws and regulations. Additional information on professional licensure and certification can be found on iGuide.
School of Human Services Degree Programs

Doctor of Philosophy (PhD) in Human Services Specializations

General Human Services
The General Human Services doctoral specialization is designed for professionals in a wide range of human services and health care leadership roles. The core courses expose learners to the field's most relevant content, including adult development, diversity, ethics, and strategic planning. The specialization also integrates key content from today's changing health care industry and its considerable impact on the human services profession. The elective courses allow learners the flexibility to focus on a specific area of human services such as counseling, family therapy, criminal justice, or social services. This specialization prepares learners to teach, consult, conduct research, and contribute to a range of professions and disciplines.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Sixteen Required Courses 64 quarter credits
- HS8002 Advanced Research in Adult Human Development and Behavior
- HS8300 Diversity in the Workplace
- HS8502 Health Care Strategic Planning and Management
- HS8505 Ethics and Decision Making in Health Care
- HS869 Families, Systems, and Health Care
- HS8106 Epistemology of Practice Knowledge
- HS8101 * Fundamentals of Social Science Research
- HS8111 * Quantitative Research Methods in the Human Services
- HS8112 * Advanced Qualitative Research Methods
- HS8113 * Advanced Study in Research Methods
- HS9994 * Doctoral Comprehensive Examination I
- HS9995 * Doctoral Comprehensive Examination II
- HS9996 * Dissertation Research I
- HS9997 * Dissertation Research II
- HS9998 * Dissertation Research III
- HS9999 * Dissertation Research IV

Fourteen Elective Courses 56 quarter credits
Choose any graduate course(s).

Total 120 quarter credits

Counseling Studies
The Counseling Studies specialization offers doctoral preparation for human services professionals seeking career advancement within the counseling professions. The Counseling Studies specialization is ideal for licensed counseling professionals and learners seeking positions in educational, consultative, and leadership roles in agency, institutional, public, or private human services settings. This specialization is not designed to meet licensure requirements for the counseling professions.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Twenty-Three Required Courses 92 quarter credits
Core courses:
- HS8002 Advanced Research in Adult Human Development and Behavior
- HS831 Psychopathology: Assessment and Treatment
- HS839 Theories of Psychotherapy
- HS879 Life Planning and Career Development
- HS8106 Epistemology of Practice Knowledge
- HS8101 * Fundamentals of Social Science Research
- HS8111 * Quantitative Research Methods in the Human Services
- HS8112 * Advanced Qualitative Research Methods
- HS8113 * Advanced Study in Research Methods
- HS825 Human Sexuality
- HS841 Group Counseling and Psychotherapy
- HS845 Grief and Bereavement Counseling
- HS854 Child and Adolescent Counseling
- HS854 Mental Health and Aging
- HS864 Contemporary Issues in Compulsive and Addictive Behavior Treatment
- HS878 Family in the Social Context
- HS8501 Contemporary Issues in Counseling Studies
- HS9994 * Doctoral Comprehensive Examination I
- HS9995 * Doctoral Comprehensive Examination II
- HS9996 * Dissertation Research I
- HS9997 * Dissertation Research II
- HS9998 * Dissertation Research III
- HS9999 * Dissertation Research IV

Seven Elective Courses 28 quarter credits
Choose any graduate course(s).

Total 120 quarter credits

Health Care Administration
The Health Care Administration specialization includes advanced course work and research that is based on the scholar-practitioner model emphasizing critical analysis of theory, research, and practice within the health care field. Designed for experienced professionals with a master's degree in health care services, business, public administration, or a related field, this PhD specialization is ideal for learners who seek doctoral preparation for roles as researchers, educators, administrators, or consultants.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Twenty-Three Required Courses 92 quarter credits
Core courses:
- HS8002 Advanced Research in Adult Human Development and Behavior
- HS8106 Epistemology of Practice Knowledge
- HS8101 * Fundamentals of Social Science Research
- HS8111 * Quantitative Research Methods in the Human Services
- HS878 Life Planning and Career Development
- HS8502 Health Care Strategic Planning and Management
- HS8503 Health Systems Analysis and Evaluation
- HS8504 Law and Health Care Administration
- HS8505 Ethics and Decision Making in Health Care
- HS8506 Leading Organizational Change in Health Care Systems
- HS7500 Quality Improvement and Organizational Performance in Health Care
- HS9994 * Doctoral Comprehensive Examination I
- HS9995 * Doctoral Comprehensive Examination II
- HS9996 * Dissertation Research I
- HS9997 * Dissertation Research II
- HS9998 * Dissertation Research III
- HS9999 * Dissertation Research IV

Seven Elective Courses 28 quarter credits
Choose any graduate course(s).

Total 120 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
### PhD Specializations, continued

#### Management of Nonprofit Agencies

The doctoral Management of Nonprofit Agencies specialization is designed for professionals with a master’s degree in human services, counseling, business, administration, or related fields. This specialization offers advanced study and research learning experiences necessary to effectively lead nonprofit agencies. Included in this specialization is course work that addresses contemporary issues impacting the nonprofit agency such as financial management, marketing, public policy, advocacy, and human resource management. Successful graduates of this specialization are prepared to assume leadership positions within nonprofit agencies, serve as consultants, and fulfill roles as educators.

**Residency Requirement(s):**

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

**Twenty-Four Required Courses**  
96 quarter credits  

| Core courses: |
| HS8002 | Advanced Research in Adult Human Development and Behavior |
| HS8300 | Diversity in the Workplace |
| HS8106 | Epistemology of Practice Knowledge |
| HS8110 * | Fundamentals of Social Science Research |
| HS8111 * | Quantitative Research Methods in the Human Services |
| HS8112 * | Advanced Qualitative Research Methods |
| HS8113 * | Advanced Study in Research Methods |

| Specialization courses: |
| HS8919 | Management of Human Service Agencies |
| HS899 | Role and Function of Boards and CEOs |
| HS8107 | Marketing and Public Relations for Nonprofits |
| HS8108 | Financial Analysis and Reporting for Nonprofit Executives |
| HS8109 | Nonprofit Public Policy and Advocacy |
| HS7501 | Fundraising Strategies for Nonprofit Organizations |
| HS7502 | Grant Proposal Development and Administration |
| HS8508 | Ethics for Nonprofit Executives |
| HS8509 | Law and Nonprofit Organizations |
| HS8511 | Resource Management in Nonprofit Organizations |
| HS8512 | Organizational Assessment and Program Evaluation in Nonprofit Organizations |
| HS9984 * | Doctoral Comprehensive Examination I |
| HS9985 * | Doctoral Comprehensive Examination II |
| HS9996 * | Dissertation Research I |
| HS9997 * | Dissertation Research II |
| HS9998 * | Dissertation Research III |
| HS9999 * | Dissertation Research IV |

**Six Elective Courses**  
24 quarter credits  
Choose any graduate course(s).  

Total  
120 quarter credits

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#### Social and Community Services

The doctoral Social and Community Services specialization is designed for individuals who have a master’s degree in sociology, social work, or a related field. Learners may be licensed clinical social workers or licensed professional counselors who wish to teach, pursue advanced research, administer programs, or supervise clinicians. This specialization provides advanced study of contemporary issues impacting social work and community services as well as preparation to assume leadership roles as social change agents at community, state, and national levels. Successful graduates of this specialization are prepared to teach, engage in research, and provide consultation services within the field. This specialization is not designed to meet licensure requirements for the social work professions.

**Residency Requirement(s):**

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

**Twenty-Two Required Courses**  
88 quarter credits  

| Core courses: |
| HS8002 | Advanced Research in Adult Human Development and Behavior |
| HS815 | Professional and Scientific Ethics |
| HS8300 | Diversity in the Workplace |
| HS8106 | Epistemology of Practice Knowledge |
| HS81010 * | Fundamentals of Social Science Research |
| HS8111 * | Quantitative Research Methods in the Human Services |
| HS8112 * | Advanced Qualitative Research Methods |
| HS8113 * | Advanced Study in Research Methods |

| Specialization courses: |
| HS8113 | Social Influences of Behavior |
| HS845 | Grief and Bereavement Counseling |
| HS847 | Applied/Clinical Sociology |
| HS853 | Prevention and Causes of Child Abuse |
| HS864 | Contemporary Issues in Compulsive and Addictive Behavior Treatment |
| HS876 | Methods of Family Research |
| HS878 | The Family in Social Context |
| HS8103 | Principles and Practice of Social Work |
| HS9984 * | Doctoral Comprehensive Examination I |
| HS9985 * | Doctoral Comprehensive Examination II |
| HS9996 * | Dissertation Research I |
| HS9997 * | Dissertation Research II |
| HS9998 * | Dissertation Research III |
| HS9999 * | Dissertation Research IV |

**Eight Elective Courses**  
32 quarter credits  
Choose any graduate course(s).  

Total  
120 quarter credits

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#### Doctor of Philosophy (PhD) in Public Safety Specializations

##### Public Safety Leadership

The doctoral Public Safety Leadership specialization focuses on mid-level and executive leadership theory, organizational theory, and research relevant to leading a public safety organization in a complex, post-9/11 environment. Doctoral-level courses based on Capella’s scholar-practitioner philosophy address relevant leadership and organizational theories and research common across the fields of law enforcement, criminal justice, corrections, probation and parole, fire services, emergency management, 9-1-1 emergency communications, Emergency Medical Services (EMS), and other protective and corporate security professions. Specific courses address principles of organizational theory, theories of leadership, organizational needs assessment, and grantmanship. Successful completion of this specialization prepares doctoral learners for leadership or managerial careers in law enforcement, criminal justice, corrections, probation and parole, fire services, emergency management, 9-1-1 emergency communications, EMS, and other protective and corporate security professions.

**Residency Requirement(s):**

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

**Twenty-Four Required Courses**  
96 quarter credits  

| Core courses: |
| HS8002 | Advanced Research in Adult Human Development and Behavior |
| HS8300 | Diversity in the Workplace |
| HS8106 | Epistemology of Practice Knowledge |
| HS8110 | Fundamentals of Social Science Research |
| HS8111 | Quantitative Research Methods in the Human Services |
| HS8112 | Advanced Qualitative Research Methods |
| HS8113 | Advanced Study in Research Methods |

| Specialization courses: |
| HS8113 | Social Influences of Behavior |
| HS845 | Grief and Bereavement Counseling |
| HS847 | Applied/Clinical Sociology |
| HS853 | Prevention and Causes of Child Abuse |
| HS864 | Contemporary Issues in Compulsive and Addictive Behavior Treatment |
| HS876 | Methods of Family Research |
| HS878 | The Family in Social Context |
| HS8103 | Principles and Practice of Social Work |
| HS9984 * | Doctoral Comprehensive Examination I |
| HS9985 * | Doctoral Comprehensive Examination II |
| HS9996 * | Dissertation Research I |
| HS9997 * | Dissertation Research II |
| HS9998 * | Dissertation Research III |
| HS9999 * | Dissertation Research IV |

**Eight Elective Courses**  
32 quarter credits  
Choose any graduate course(s).  

Total  
120 quarter credits

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* Denotes courses that have required prerequisite(s).  
Refer to the descriptions for further details.
School of Human Services Degree Programs, continued

PhD Specializations, continued

**Criminal Justice**

The doctoral Criminal Justice specialization prepares learners to understand and effectively address the complex issues surrounding criminal behavior prevention, intervention programming, and development of public policy strategies at the community, state, and national levels. Designed for professionals with a master's degree in human services, psychology, or a related social sciences field, the Criminal Justice specialization provides learners with opportunities for advanced study and research in the field that support career advancement to academic, supervisory, or administrative levels. Graduates are prepared for leadership, research, and consulting positions that have a positive impact on criminal justice systems.

**Residency Requirement(s):**

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

**Twenty-Three Required Courses** 92 quarter credits

<table>
<thead>
<tr>
<th>Core courses:</th>
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<tbody>
<tr>
<td>HS8002</td>
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<tr>
<td>HS864</td>
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<tr>
<td>HS8106</td>
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<td>HS8100</td>
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<td>HS8111</td>
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<td>HS8112</td>
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<td>HS8113</td>
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</tbody>
</table>

**Specialization courses:**

| HS8210 | Issues in Police-Community Relations |
| HS8370 | The Criminal Mind |
| HS8371 | Race/Culture in Criminal Justice |
| HS8372 | Criminal Behavior: A Sociological Primus |
| HS8373 | Understanding Criminology |
| HS8374 | Current Research on Violent Behavior |
| HS8375 | Deviance: The Interactionist Perspective |
| HS8376 | Correlates of Crime |
| HS8377 | The Penal System: Its Role in the U.S. Society |
| HS847 | Applied/Clinical Sociology |
| HS9984 | Doctoral Comprehensive Examination I |
| HS9985 | Doctoral Comprehensive Examination II |
| HS9996 | Dissertation Research I |
| HS9997 | Dissertation Research II |
| HS9998 | Dissertation Research III |
| HS9999 | Dissertation Research IV |

**Seven Elective Courses** 28 quarter credits

Choose any graduate course(s).

Total 120 quarter credits

Review of this specialization is pending in FL and GA. Contact an enrollment counselor for additional information regarding this specialization.

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**Emergency Management**

In the doctoral Emergency Management specialization, learners examine the dynamic nature of critical incidents and disaster management theory, research, and scholarship. Doctoral-level courses based on Capella’s scholar-practitioner philosophy emphasize the significance of effective critical incident management and prepare learners to become leaders in this emerging discipline. Courses include case studies of Chemical, Biological, Radiological/Nuclear and Explosive (CBRNE) incidents, the National Incident Management System (NIMS), and critical incident stress management. Successful graduates of this specialization are prepared to manage and lead public safety and emergency management organizations within a critical incident setting.

**Residency Requirement(s):**

Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

**Twenty-Five Required Courses** 100 quarter credits

<table>
<thead>
<tr>
<th>Core courses:</th>
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<tbody>
<tr>
<td>HS8002</td>
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<td>HS8300</td>
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<td>HS8106</td>
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<td>HS8100</td>
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<td>HS8111</td>
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<tr>
<td>HS8112</td>
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<tr>
<td>HS8113</td>
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</tbody>
</table>

**Specialization courses:**

| HS8210 | Issues in Police-Community Relations |
| HS8370 | The Criminal Mind |
| HS8371 | Race/Culture in Criminal Justice |
| HS8372 | Criminal Behavior: A Sociological Primus |
| HS8373 | Understanding Criminology |
| HS8374 | Current Research on Violent Behavior |
| HS8375 | Deviance: The Interactionist Perspective |
| HS8376 | Correlates of Crime |
| HS8377 | The Penal System: Its Role in the U.S. Society |
| HS847 | Applied/Clinical Sociology |
| HS9984 | Doctoral Comprehensive Examination I |
| HS9985 | Doctoral Comprehensive Examination II |
| HS9996 | Dissertation Research I |
| HS9997 | Dissertation Research II |
| HS9998 | Dissertation Research III |
| HS9999 | Dissertation Research IV |

**Seven Elective Courses** 28 quarter credits

Choose any graduate course(s).

Total 120 quarter credits

Review of this specialization is pending in FL and GA. Contact an enrollment counselor for additional information regarding this specialization.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Human Services Degree Programs, continued

Master of Science (MS) in Human Services Specializations

General Human Services

The master’s General Human Services specialization is designed for professionals seeking advanced graduate education in a flexible, inclusive academic curriculum. Included in this specialization is required course work that provides a foundation upon which a distinctive program of study can be positioned. Learners are provided the maximum level of elective courses so that course selection may be based on personal areas of interest, unique professional areas of concentration, and traditional as well as contemporary areas of study and research within the human services field.

Seven Required Courses 28 quarter credits
- HS5002 Survey of Research in Human Development and Behavior
- HS815 Professional and Scientific Ethics
- HS818 Scope of Human Services
- HS834 Ethnic and Cultural Awareness
- HS5006 Survey of Research Methodology
- HS5500 Multicultural Issues in Health Care
- HS5990 Integrative Project

Five Elective Courses 20 quarter credits
Choose any graduate course(s).
Total 48 quarter credits

Counseling Studies

The master’s Counseling Studies specialization is designed for professionals in counseling, psychology, or sociology fields who wish to advance in their field and for those wishing to enter the human services profession. Successful graduates of this specialization are prepared to pursue career opportunities in public or private human services settings or continue into the doctoral program. The Counseling Studies specialization is not designed to meet licensure requirements for the counseling professions.

Ten Required Courses 40 quarter credits
Core courses:
- HS5002 Survey of Research in Human Development and Behavior
- HS818 Scope of Human Services
- HS834 Ethnic and Cultural Awareness
- HS5006 Survey of Research Methodology

Specialization courses:
- HS5108 Foundations of Addictive and Compulsive Behavior
- HS5990 Integrative Project

Two Elective Courses 8 quarter credits
Choose any graduate course(s).
Total 48 quarter credits

Health Care Administration

The master’s Health Care Administration specialization prepares health care professionals including administrators, nurses, analysts, caregivers, and researchers to successfully manage and lead health care organizations. The Health Care Administration specialization focuses on the mastery of fundamental health care knowledge needed to serve as change agents and strengthen the delivery of services to consumers.

Ten Required Courses 40 quarter credits
Core courses:
- HS5002 Survey of Research in Human Development and Behavior
- HS880 Contexts and Models of Health
- HS885 Managed Care and Health Services

Specialization courses:
- HS884 Contexts and Models of Health
- HS886 Health Care Communication: Providers and Receivers
- HS5108 Foundations of Addictive and Compulsive Behavior
- HS5109 Health Care Management
- HS5110 Health Care Finance

Two Elective Courses 8 quarter credits
Choose any graduate course(s).
Total 48 quarter credits

* Denotes courses that have required prerequisite(s).
Refer to the descriptions for further details.
School of Human Services Degree Programs, continued

**Management of Nonprofit Agencies**
The master’s Management of Nonprofit Agencies specialization is designed for professionals including mental health workers, social service workers, health care professionals, employment specialists, and case workers who wish to move into administrative or supervisory positions. Included in this specialization is course work that addresses contemporary issues impacting the nonprofit agency such as financial management, grant writing, advocacy, and human resource management. This specialization prepares learners to assume leadership roles in nonprofit agencies.

**Nine Required Courses** 36 quarter credits

<table>
<thead>
<tr>
<th>Course</th>
<th>Title</th>
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<tbody>
<tr>
<td>HS5002</td>
<td>Survey of Research in Human Development and Behavior</td>
</tr>
<tr>
<td>HS5002</td>
<td>Nonprofit Entrepreneur</td>
</tr>
<tr>
<td>HS834</td>
<td>Ethnic and Cultural Awareness</td>
</tr>
<tr>
<td>HS5006</td>
<td>Survey of Research Methodology</td>
</tr>
</tbody>
</table>

**Specialization courses:**
- HS5102 Nonprofit Organization and Management
- HS5103 Strategic Planning for Nonprofit Organizations
- HS5104 Accounting and Economics for the Nonprofit Manager
- HS5105 Human Resources and Volunteer Management in Nonprofits

**Three Elective Courses** 12 quarter credits

Choose any graduate course(s).

**Total** 48 quarter credits

**Social and Community Services**
The master’s Social and Community Services specialization is designed for entry-level professionals in the human services field who wish to advance their careers. Successful graduates of this specialization are prepared to assume leadership roles in social and community service agencies in both private and publicly funded agencies and organizations. This specialization is not designed to meet licensure requirements for the social work professions.

**Nine Required Courses** 36 quarter credits

<table>
<thead>
<tr>
<th>Course</th>
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</tr>
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<tbody>
<tr>
<td>HS5002</td>
<td>Survey of Research in Human Development and Behavior</td>
</tr>
<tr>
<td>HS818</td>
<td>Scope of Human Services</td>
</tr>
<tr>
<td>HS834</td>
<td>Ethnic and Cultural Awareness</td>
</tr>
<tr>
<td>HS5006</td>
<td>Survey of Research Methodology</td>
</tr>
</tbody>
</table>

**Specialization courses:**
- HS8101 Social Change and Public Policy
- HS8102 History of Social Welfare
- HS823  Philosophy of Social Work
- HS836  Utilization of Community Resources
- HS5990 * Integrative Project

**Three Elective Courses** 12 quarter credits

Choose any graduate course(s).

**Total** 48 quarter credits

*Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.*

Capella University does not, and cannot, guarantee licensure. This program is intended to prepare learners to sit for their state’s licensure examination. Attainment of state license is the learner’s responsibility. Each learner must determine the requirements of each state in which the learner seeks to be licensed and is responsible for compliance with those requirements.

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate school representative.

As with all programs involving endorsement, licensure, or certification, individual states have varying requirements. Capella University cannot guarantee that licensure, endorsement, or certification will be granted. For this reason, it is important that learners interested in these programs contact the appropriate authorities in their state. Graduates of this specialization are not eligible for licensure in South Carolina. Learners residing in South Carolina should check with the state licensing agency for specific requirements for professional licensure.
School of Human Services Degree Programs, continued

MS Specializations, continued

Mental Health Counseling

The mission of the CACREP-accredited Mental Health Counseling specialization is to prepare master’s learners to assume positions as mental health counselors in institutional, community, and private practice settings. Learners receive academic preparation and clinical training designed to instill high standards for professional practice based on established ethical standards for counselors and sensitivity to the complex mental health needs of a multicultural and ethnically diverse society. The primary goal of this specialization is to develop the ability to apply varied mental health theoretical approaches and integrate wellness theory and research into the contemporary practice of mental health assessment and treatment services for individuals, groups, and families. This specialization contains course work and clinical experience; see Clinical Experience.

Residency Requirement(s):
Two six-day residencies (HS-R5900, HS-R5901).

Twenty-Two Required Courses 88 quarter credits

Core courses:
- HS5002 Survey of Research in Human Development and Behavior
- HS5006 Survey of Research Methodology
- HS5107 Principles of Psychopathology: Diagnosis and Treatment
- HS5106 Assessment, Tests, and Measures
- HS514 Theories of Personality
- HS515 Professional and Scientific Ethics
- HS521 Mental Health Counseling
- HS534 Ethnic and Cultural Awareness
- HS539 Theories of Psychotherapy
- HS541 Group Counseling and Psychotherapy
- HS552 Personal Growth Seminar

All academic courses listed below are 10-week online courses. Each includes specific residency days or field experience. Learners must complete prerequisite(s) and residency or clinical experience requirements to be eligible to complete each course in the sequence.

Specialization courses:
- HS879 Life Planning and Career Development
- HS5108 Foundations of Addictive and Compulsive Behavior
- HS849 Health Advocacy in the Community
- HS871 Marriage and Family Systems
- HS5990 * Integrative Project

One Elective Course 4 quarter credits

Choose one from the following courses:
- HS876 Methods of Family Research
- HS877 Family Therapy Theory and Methods
- HS869 Families, Systems, and Health Care
- HS854 Child and Adolescent Counseling
- HS872 Marriage and Marital Therapy
- HS825 Human Sexuality
- HS8212 History of the Juvenile Criminal Justice System
- HS881 Health in the Workplace
- HS8300 Diversity in the Workplace
- PSY420 Multicultural Issues in Addiction (5 quarter credits)
- PSY7230 Adolescent Psychology (5 quarter credits)
Total 92 quarter credits

Capella University does not, and cannot, guarantee licensure. This program is intended to prepare learners to sit for their state's licensure examination. Attainment of state license is the learner's responsibility. Each learner must determine the requirements of each state in which the learner seeks to be licensed and is responsible for compliance with those requirements.

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate state representative.

As with all programs involving endorsement, licensure, or certification, individual states have varying requirements. Capella University cannot guarantee that licensure, endorsement, or certification will be granted. For this reason, it is important that learners interested in these programs contact the appropriate authorities in their state.

Graduates of this specialization are not eligible for licensure in South Carolina. Learners residing in South Carolina should check with the state licensing agency for specific requirements for professional licensure.

Clinical Experience

Master of Science learners enrolled in the Mental Health Counseling and Marital, Couple, and Family Counseling/Therapy specializations complete clinical courses as a requirement of their specialization. The clinical experience consists of online courses and supervised laboratory practice/client interactions as follows:

The Clinical Laboratories are online courses combined with corresponding two six-day pre-practicum residencies (40 contact hours each). The residencies provide clinical skills development coordinated with an online course.

The Practicum (HS9002) is an online course and 100-hour clinical experience. Skills learned and practiced in the clinical residencies are applied in a mental health setting where the practicum is completed.

The Clinical Internship (HS9031, HS9032, and HS9033) consists of three online courses that accompany the internship. Each internship has a 300-hour hands-on learning experience at an agency/program that provides agreed-upon clinical learning experiences as an intensive field experience. The internship represents a significant time of learning and applying clinical proficiencies that is critical to the provision of mental health counseling, and marital, couple, and family counseling/therapy services.

Learners should consult the Counselor Education Manual for details about the clinical experience.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
School of Human Services Degree Programs, continued

Master of Science (MS) in Public Safety Specializations

Public Safety Leadership
The master’s Public Safety Leadership specialization focuses on leadership and theory relevant to the fields of law enforcement, criminal justice, corrections, probation and parole, fire services, emergency management, 9-1-1 emergency communications, Emergency Medical Services (EMS), and other protective and corporate security professions. This specialization teaches learners to think critically and broadly when assessing and addressing the complex issues of management and leadership. The Public Safety program, based on Capella’s practitioner-scholar philosophy, focuses on leadership, emergency management and preparedness, homeland security and terrorism, and security management at the local, state, and national levels. Successful completion of this specialization prepares master’s learners for careers in law enforcement, criminal justice, corrections, probation and parole, fire services, emergency management, 9-1-1 emergency communications, EMS, and other protective and corporate security professions.

Nine Required Courses  36 quarter credits

Core courses:
- HS5002 Survey of Research in Human Development and Behavior
- HS5006 Survey of Research Methodology

Specialization courses:
- HS5620 Public Safety Organizational Leadership
- HS5621 Leadership and Human Resource Management
- HS5610 Accounting and Finance in Public Safety Organizations
- HS5611 Managing Training and Performance Improvement
- HS5991 Integrative Project for Public Safety Learners

Three Elective Courses  12 quarter credits
Choose any graduate course(s).
Total  48 quarter credits

Review of this specialization is pending in FL and GA. Contact an enrollment counselor for additional information regarding this specialization.

Criminal Justice
The master’s Criminal Justice specialization prepares learners to understand and effectively address the complex issues surrounding criminal behavior. This specialization supports learners who are currently caseworkers, probation and parole officers, juvenile specialists, law enforcement professionals, and federal government agents as they advance their careers in corrections, criminal justice, or the judicial system. The Criminal Justice curriculum emphasizes acquisition of knowledge, leadership, and research that prepares learners to facilitate positive changes in criminal justice fields.

Nine Required Courses  36 quarter credits

Core courses:
- HS5002 Survey of Research in Human Development and Behavior
- HS834 Ethnic and Cultural Awareness
- HS5006 Survey of Research Methodology

Specialization courses:
- HS8101 Social Change and Public Policy
- HS8211 Practice of Probation, Parole, and Community Corrections
- HS8212 History of the Juvenile Criminal Justice System
- HS827 Juvenile Delinquency
- HS867 Intervention with Compulsive and Addictive Behaviors
- HS5991 Integrative Project for Public Safety Learners

Three Elective Courses  12 quarter credits
Choose any graduate course(s).
Total  48 quarter credits

Review of this specialization is pending in FL and GA. Contact an enrollment counselor for additional information regarding this specialization.

Emergency Management
The Emergency Management specialization provides master’s learners with a breadth of critical incident management knowledge. This specialization is intended for professionals and others who wish to expand their knowledge in the emerging discipline of disaster management. Specific courses focus on disaster preparedness, response, recovery, and mitigation, critical infrastructure risk assessment, and management of critical incidents via the National Incident Management System (NIMS). Successful graduates of this specialization are prepared to manage and lead public safety and emergency management organizations within a critical incident setting.

Nine Required Courses  36 quarter credits

Core courses:
- HS5002 Survey of Research in Human Development and Behavior
- HS5006 Survey of Research Methodology
- HS834 Ethnic and Cultural Awareness

Specialization courses:
- HS5620 Public Safety Organizational Leadership
- HS5621 Disaster Management
- HS5622 National Incident Management Systems
- HS5623 Critical Infrastructure Risk Assessment, Evaluation, and Analysis
- HS5991 Integrative Project for Public Safety Learners

Three Elective Courses  12 quarter credits
Choose any graduate course(s).
Total  48 quarter credits

Review of this specialization is pending in FL and GA. Contact an enrollment counselor for additional information regarding this specialization.

* Denotes courses that have required prerequisite(s).
Refer to the descriptions for further details.
## School of Human Services Degree Programs, continued

### Certificates

#### Addictions Counseling
The Addictions Counseling certificate is designed for professionals in agencies or in private practice who want to build their knowledge related to substance abuse, addictions, and compulsive behaviors. The Addictions Counseling certificate is not designed to meet licensure requirements for the counseling professions.

<table>
<thead>
<tr>
<th>Four Required Courses</th>
<th>16 quarter credits</th>
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<tbody>
<tr>
<td>HS864</td>
<td>Contemporary Issues in Compulsive and Addictive Behavior Treatment</td>
</tr>
<tr>
<td>HS865</td>
<td>Group Therapy and Compulsive and Addictive Behavior</td>
</tr>
<tr>
<td>HS866</td>
<td>Compulsive Behavior and Disturbance of the Self</td>
</tr>
<tr>
<td>HS867</td>
<td>Intervention with Compulsive and Addictive Behaviors</td>
</tr>
<tr>
<td>Total</td>
<td>16 quarter credits</td>
</tr>
</tbody>
</table>

#### Health Care Administration
The Health Care Administration certificate is designed for professionals who want to increase their knowledge in the social, philosophical, economic, and administrative aspects of health care administration, including managed care and workplace health.

<table>
<thead>
<tr>
<th>Four Required Courses</th>
<th>16 quarter credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>HS869</td>
<td>Families, Systems, and Health Care</td>
</tr>
<tr>
<td>HS880</td>
<td>Contexts and Models of Health</td>
</tr>
<tr>
<td>HS881</td>
<td>Health in the Workplace</td>
</tr>
<tr>
<td>HS885</td>
<td>Managed Care and Health Services</td>
</tr>
<tr>
<td>Total</td>
<td>16 quarter credits</td>
</tr>
</tbody>
</table>

#### Management of Nonprofit Agencies
The Management of Nonprofit Agencies certificate provides professionals with a foundation of knowledge required to manage nonprofit agencies today. The certificate addresses leadership issues, organizational behavior, and financial management.

<table>
<thead>
<tr>
<th>Four Required Courses</th>
<th>16 quarter credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>HS889</td>
<td>Role and Function of Boards and CEOs</td>
</tr>
<tr>
<td>HS5103</td>
<td>Strategic Planning for Nonprofit Organizations</td>
</tr>
<tr>
<td>HS5102</td>
<td>Nonprofit Organization and Management</td>
</tr>
<tr>
<td>HS7502</td>
<td>Grant Proposal Development and Administration</td>
</tr>
<tr>
<td>Total</td>
<td>16 quarter credits</td>
</tr>
</tbody>
</table>

#### Criminal Justice
The Criminal Justice certificate is designed for professionals who want to increase their knowledge in human services as it relates to the criminal justice system. The certificate addresses key issues and concepts in juvenile delinquency, the juvenile and adult criminal justice system, and addiction counseling.

<table>
<thead>
<tr>
<th>Four Required Courses</th>
<th>16 quarter credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>HS827</td>
<td>Juvenile Delinquency</td>
</tr>
<tr>
<td>HS867</td>
<td>Intervention with Compulsive and Addictive Behaviors</td>
</tr>
<tr>
<td>HS8211</td>
<td>Practices of Probation, Parole, and Community Corrections</td>
</tr>
<tr>
<td>HS8212</td>
<td>History of the Juvenile Criminal Justice System</td>
</tr>
<tr>
<td>Total</td>
<td>16 quarter credits</td>
</tr>
</tbody>
</table>

#### Social and Community Services
The Social and Community Services certificate is designed for professionals who desire greater knowledge in the fundamentals of social and community services. The Social and Community Services certificate is not designed to meet licensure requirements for the social work professions.

<table>
<thead>
<tr>
<th>Four Required Courses</th>
<th>16 quarter credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>HS823</td>
<td>Philosophy of Social Work</td>
</tr>
<tr>
<td>HS836</td>
<td>Utilization of Community Resources</td>
</tr>
<tr>
<td>HS847</td>
<td>Applied/Clinical Sociology</td>
</tr>
<tr>
<td>HS878</td>
<td>The Family in Social Context</td>
</tr>
<tr>
<td>Total</td>
<td>16 quarter credits</td>
</tr>
</tbody>
</table>

#### Marriage and Family Services
The Marriage and Family Services certificate is designed for human services professionals and therapists who want to increase their knowledge of marital and family therapy. The Marriage and Family Services certificate is not designed to meet licensure requirements for the counseling professions.

<table>
<thead>
<tr>
<th>Four Required Courses</th>
<th>16 quarter credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>HS871</td>
<td>Marriage and Family Systems</td>
</tr>
<tr>
<td>HS872 *</td>
<td>Marriage and Marital Therapy</td>
</tr>
<tr>
<td>HS876</td>
<td>Methods of Family Research</td>
</tr>
<tr>
<td>HS877</td>
<td>Family Therapy Theories and Methods</td>
</tr>
<tr>
<td>Total</td>
<td>16 quarter credits</td>
</tr>
</tbody>
</table>

#### Diversity Studies
The Diversity Studies certificate is designed for professionals who desire greater understanding of ethnic, gender, cultural, and multicultural issues and applications in order to practice in industry, schools, the military, government, and other sectors of American society.

<table>
<thead>
<tr>
<th>Four Required Courses</th>
<th>16 quarter credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>HS5500</td>
<td>Multicultural Issues in Health Care</td>
</tr>
<tr>
<td>HS834</td>
<td>Ethnic and Cultural Awareness</td>
</tr>
<tr>
<td>HS8300</td>
<td>Diversity in the Workplace</td>
</tr>
<tr>
<td>HS837</td>
<td>Counseling and Guidance in Diverse Populations</td>
</tr>
<tr>
<td>Total</td>
<td>16 quarter credits</td>
</tr>
</tbody>
</table>

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Harold Abel School of Psychology

From the Dean

Welcome to the Harold Abel School of Psychology (HASOP) at Capella University. Our programs provide advanced education in fields of psychology that play important roles in our society and are designed around national standards to provide you with a high-quality learning experience and prepare you for careers as psychology practitioners. The school’s specializations follow two tracks of study, preparing learners for professional or academic practice at the master’s and doctoral level.

Learners interested in a career leading to professional practice in psychology may choose among the Clinical, Counseling, and School Psychology specializations. The Master of Science is offered in each of these areas. The School Psychology specialization and Specialist Certificate in School Psychology are designed around standards of the National Association of School Psychologists (NASP). Doctoral specializations in Clinical and Counseling Psychology lead to the Doctor of Psychology (PsyD). Capella’s PsyD specializations are designed around the national standards of the American Psychological Association (APA). The PsyD reflects our commitment to training practitioner psychologists within a scholar-practitioner model. While no program of psychology can guarantee its graduates will become licensed psychologists, the PsyD specializations in Clinical and Counseling Psychology prepare learners for that opportunity.

Learners interested in a career leading to academic practice in psychology may choose among Educational Psychology; Evaluation, Research, and Measurement; General Psychology; Industrial/Organizational Psychology; Leadership Coaching Psychology; Organizational Leader Development; and Sport Psychology. The Master of Science is offered in each of these areas. For learners interested in advanced academic practice, PhD specializations are offered in Educational, General, and Industrial/Organizational Psychology. Learners may focus their area of study in instructional design science, teaching science, and developmental science, or elect a breadth of study in educational psychology.

The General Psychology specialization offers focus areas in addiction, family, and health psychology. Academic track specializations are not intended to provide the necessary curricular or experiential requirements for graduates to become licensed as a psychologist, but will provide relevant knowledge sets, academic and intellectual skills, practice proficiencies, and effective attitudinal training to apply psychological principles in a variety of careers. We believe there is no limit to the range of psychosocial arenas that can benefit from applying psychological principles and raising psychological consciousness.

We are delighted to have you join us in the exciting world of Capella University and the Harold Abel School of Psychology.

Garvey House, PhD
Dean
About the Harold Abel School of Psychology

Mission Statement
The mission of the Harold Abel School of Psychology is to educate and train adult learners to apply psychological principles to improve the quality of life. Psychology practitioners provide assistance to individuals, groups, and families. In addition, graduates in all areas of study can apply psychological principles to a wide range of psychosocial environments, such as the workplace, school systems, organizations, and communities. The school subscribes to a scholar-practitioner model of educating psychologists that requires learners to apply theoretical and research knowledge to practice. The competency-based educational model is taught by skilled psychology professionals who are qualified to teach at the graduate level and are experienced in the application of their knowledge.

Degree Programs

Doctor of Psychology (PsyD)
The Harold Abel School of Psychology offers a Doctor of Psychology (PsyD) with specializations in Clinical Psychology and Counseling Psychology. Training requirements are outlined by a specific set of goals, objectives, and competencies that define the practice of professional psychology. Activities completed in course work, the year-in-residence, and field training prepare learners for a career as a clinical or counseling psychologist.

Professional training in these programs emphasizes the ability to form effective professional relationships, conduct assessments, and implement empirically supported interventions as well as provide consultation and supervision. In addition, the scholar-practitioner model prepares learners to conduct research and evaluate outcomes of programs and therapeutic interventions. The highest level of ethical standards and sensitivity to issues of diversity pervades every level of training.

The PsyD represents advanced preparation for professional practice that requires the incorporation of scientific knowledge and the use of methods of scientific inquiry in the application of psychological interventions. These professional activities include a broad range of services, such as psychotherapy, psychological assessment, consultation, and supervision.

Master of Science (MS)
The Harold Abel School of Psychology offers a Doctor of Philosophy (PhD) with specializations in Educational Psychology, Industrial/Organizational Psychology, and General Psychology. Graduates from these three academic tracks can apply psychological principles in areas such as teaching, administration, research, consultation, coaching, management, and leadership.

The PhD represents recognition for advanced academic preparation focusing on research and scholarship in a particular discipline of study. The research and scholarship can be used in the practical application of psychological principles and knowledge in a broad range of areas, such as education, business, public policy, sports, and social issues. A familiar parallel example is a microbiologist who holds a PhD in microbiology and does medical research exploring cures for cancer.

SPECIALIZATIONS OFFERED IN THE HAROLD ABEL SCHOOL OF PSYCHOLOGY

<table>
<thead>
<tr>
<th>Professional Specializations</th>
<th>Degrees and Certificates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Psychology</td>
<td>PsyD, MS</td>
</tr>
<tr>
<td>Counseling Psychology</td>
<td>PsyD, MS</td>
</tr>
<tr>
<td>School Psychology</td>
<td>MS, Specialist Certificate</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Academic Specializations</th>
<th>Degrees and Certificates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Educational Psychology</td>
<td>PhD, MS</td>
</tr>
<tr>
<td>General Psychology</td>
<td>PhD, MS</td>
</tr>
<tr>
<td>Industrial/Organizational Psychology</td>
<td>PhD, MS</td>
</tr>
<tr>
<td>Evaluation, Research, and Measurement *</td>
<td>MS</td>
</tr>
<tr>
<td>Leadership Coaching Psychology *</td>
<td>MS</td>
</tr>
<tr>
<td>Organizational Leader Development *</td>
<td>MS</td>
</tr>
<tr>
<td>Sport Psychology</td>
<td>MS</td>
</tr>
</tbody>
</table>

* Review of these specializations is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding these specializations.
Certificate
The Harold Abel School of Psychology offers a Specialist Certificate in School Psychology that is designed to be coupled with the MS specialization in School Psychology. The master’s degree and specialist certificate are offered in combination to prepare graduates for certification as school psychologists. Obtaining the specialist certificate alone is not equivalent to certification. The term certification refers to the official mandate awarded by a state regulatory board or professional organization to an individual for a specific professional practice.

Professional Licensure and Certification
Capella University offers advanced degrees in a number of fields for which professional practice requires licensure or certification by state, local, or professional boards. However, because licensing or certification standards vary, Capella University makes no representation, warranty, or guarantee that successful completion of the course of study will permit the learner to obtain licensure or certification. Learners who enroll in a Capella University degree program, in a field for which professional practice requires any type of licensure or certification, are solely responsible for determining and complying with state, local, or professional licensure and certification requirements. These learners are also responsible for taking the steps necessary to satisfy those requirements. Capella University requires all learners in these programs to sign an Understanding of the Curriculum form as part of the admission process in which the learners agree it is their responsibility to understand and to comply with licensing and certification laws and regulations. Additional information on professional licensure and certification can be found on iGuide.
Harold Abel School of Psychology Degree Programs

Doctor of Psychology (PsyD) Specializations

Clinical Psychology
Doctoral learners in the Clinical Psychology specialization typically plan to seek licensure as professional psychologists in their states and therefore need to be familiar with the license requirements of their state psychology boards. Some graduates pursue careers in teaching, research, program administration, or consulting.

Degree Requirement(s):
• Clinical PsyD learners start their program only in the first month of the quarter and complete PSY7021 before other courses.
• Up to 15 quarter credits (three courses) may be transferred to the PsyD program.
• Three academic years of full-time enrollment (at least nine quarters with 10 or more credits, exclusive of the internship and dissertation courses), of which two academic years must be in the Harold Abel School of Psychology at Capella University.
• Must complete a minimum of 15 credits at Capella University prior to beginning the year-in-residence.
• PSY7540, PSY7656, PSY8220, PSY8230, PSY8240, PSY8310, PSY8315, PSY8330, and PSY8371 must be taken during the quarter in which the complementary weekend-in-residence is offered. Many of these courses have prerequisites that must be completed in advance. (Refer to the Clinical PsyD Learner Manual for general sequencing guidelines.)
• Full-time enrollment (10 credits) at least three of the five quarters during the year-in-residence.

Residency Requirement(s):
A year-in-residence; see the following section, Academic Residencies, for more details.

Field Training Requirement(s):
1,000 total practicum hours and 2,000 pre-doctoral internship hours; see the following section, Field Training, for more details.

Twenty-Eight Required Courses 140 quarter credits
Core courses:
PSY7021 Foundations of Psychology—Doctoral Learners
PSY7110 History and Systems of Psychology
PSY7210 Lifespan Development
PSY7421 Cognitive/Affective Psychology
PSY7520 Social Psychology
PSY7540 Multicultural Perspectives in Human Behavior
PSY7656 * Advanced Research Methods
PSY7665 * Advanced Research Methods
PSY8220 * Advanced Psychopathology
PSY8230 * Psychological Testing
PSY8240 * Advanced Psychological Testing
PSY8310 Theories of Psychotherapy
PSY8315 Research in Psychotherapy and Empirically Supported Treatments
PSY8330 * Ethics and Standards of Professional Practice
PSY8371 Strategies of Clinical Supervision and Consultation
PSY8394 * Doctoral Practicum II
PSY8401 * Internship I
PSY8402 * Internship II
PSY8403 * Internship III
PSY8404 * Internship IV
PSY8594 * Doctoral Practicum III
PSY8794 * Doctoral Practicum IV
PSY8932 * Doctoral Practicum V
PSY8994 * Doctoral Comprehensive Examination III
PSY9093 Professional Standards and Ethics of Counseling
PSY9162 Career Counseling Theory
PSY9210 Lifespan Development
PSY9301 * Dissertation Research I
PSY9302 * Dissertation Research II
PSY9303 * Dissertation Research III
PSY9304 * Dissertation Research IV
PSY9984 * Doctoral Comprehensive Examination I
PSY9994 * Doctoral Comprehensive Examination II

One Elective Course 5 quarter credits
Choose from courses in the Harold Abel School of Psychology.
Total 145 quarter credits

Check state licensure requirements. The ability to practice as a professional psychologist—individually and without supervision—is regulated in all states. Learners who intend to seek licensure or certification should check the program requirements in their home state. This program is not accredited by the American Psychological Association (APA).

Counseling Psychology
Doctoral learners in the Counseling Psychology specialization typically intend to seek a license to practice professional psychology and must be familiar with the licensure requirements of their state psychology boards. Some graduates of this program choose to apply for licensure as a professional counselor and therefore need to be familiar with the separate licensure requirements in their states. In addition to providing counseling services to individuals and groups, successful graduates are prepared to work with nonprofit organizations or government agencies, teach at the undergraduate or graduate level, conduct program evaluations, offer consulting services, and provide supervision of other mental health professionals.

Degree Requirement(s):
• Counseling PsyD learners start their program only in the first month of the quarter and complete PSY7021 before other courses.
• Up to 15 quarter credits (three courses) may be transferred to the PsyD program.
• Three academic years of full-time enrollment (at least nine quarters with 10 or more credits, exclusive of the internship), of which two academic years must be in the Harold Abel School of Psychology at Capella University.

Residency Requirement(s):
A year-in-residence; see the following section, Academic Residencies, for more details.

Field Training Requirement(s):
1,000 total practicum hours and 2,000 pre-doctoral internship hours; see the following section, Field Training, for more details.

Twenty-Eight Required Courses 140 quarter credits
Core courses:
PSY7021 Foundations of Psychology—Doctoral Learners
PSY7110 History and Systems of Psychology
PSY7210 Lifespan Development
PSY7421 Cognitive/Affective Psychology
PSY7520 Social Psychology
PSY7540 Multicultural Perspectives in Human Behavior
PSY7656 * Advanced Research Methods
PSY7665 * Advanced Research Methods
PSY8220 * Advanced Psychopathology
PSY8230 * Psychological Testing
PSY8240 * Advanced Psychological Testing
PSY8310 Theories of Psychotherapy
PSY8315 Research in Psychotherapy and Empirically Supported Treatments
PSY8330 * Ethics and Standards of Professional Practice
PSY8371 Strategies of Clinical Supervision and Consultation
PSY8394 * Doctoral Practicum II
PSY8401 * Internship I
PSY8402 * Internship II
PSY8403 * Internship III
PSY8404 * Internship IV
PSY8594 * Doctoral Practicum III
PSY8794 * Doctoral Practicum IV
PSY8932 * Doctoral Practicum V
PSY8994 * Doctoral Comprehensive Examination III
PSY9093 Professional Standards and Ethics of Counseling
PSY9162 Career Counseling Theory
PSY9210 Lifespan Development
PSY9301 * Dissertation Research I
PSY9302 * Dissertation Research II
PSY9303 * Dissertation Research III
PSY9304 * Dissertation Research IV
PSY9984 * Doctoral Comprehensive Examination I
PSY9994 * Doctoral Comprehensive Examination II

One Elective Course 5 quarter credits
Choose from courses in the Harold Abel School of Psychology.
Total 145 quarter credits

Check state licensure requirements. The ability to practice as a professional psychologist—individually and without supervision—is regulated in all states. Learners who intend to seek licensure or certification should check the program requirements in their home state. This program is not accredited by the American Psychological Association (APA).

Specialization courses:
PSY7320 * Advanced Biological Psychology
PSY8310 Theories of Psychotherapy
PSY8315 Research in Psychotherapy and Empirically Supported Treatments
PSY8330 * Ethics and Standards of Professional Practice
PSY8340 * Internship V
PSY8394 * Doctoral Practicum II
PSY8401 * Internship I
PSY8402 * Internship II
PSY8403 * Internship III
PSY8404 * Internship IV
PSY9301 * Dissertation Research I
PSY9302 * Dissertation Research II
PSY9303 * Dissertation Research III
PSY9304 * Dissertation Research IV
PSY9994 * Doctoral Comprehensive Examination II

One Elective Course 5 quarter credits
Choose from courses in the Harold Abel School of Psychology.
Total 145 quarter credits

Check state licensure requirements. The ability to practice as a professional psychologist—individually and without supervision—is regulated in all states. Learners who intend to seek licensure or certification should check the program requirements in their home state. This program is not accredited by the American Psychological Association (APA).

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Harold Abel School of Psychology Degree Programs, continued

Doctor of Philosophy (PhD)
Specializations

Educational Psychology

Doctoral learners in this specialization acquire a broad base of information about learning, development, testing, research methods, and data analysis. Core courses provide a foundation in the discipline of psychology. Recommended electives allow learners to focus their study in areas such as instructional design science, teaching science, or developmental science. Learners who desire a broader field of study may work from the recommended electives for a breadth of study. Career opportunities available to successful graduates of this specialization include college-level teaching, corporate and military educational training, institutional research, program evaluation and test construction specialists. These specialization requirements are not intended to prepare graduates for licensure as a professional counselor or psychologist.

Residency Requirement(s):
Three one-week residential colloquia; see the following section, Academic Residencies, for more details.

Twenty Required Courses 100 quarter credits
Core courses:
- PSY7021 Foundations of Psychology—Doctoral Learners
- PSY7210 Lifespan Development
- PSY7421 Cognitive/Affective Psychology
- PSY7520 Social Psychology
- PSY7540 Multicultural Perspectives in Human Behavior
- PSY7610 Tests and Measurements
- PSY7630 Qualitative Analysis
- PSY7656 * Advanced Research Methods
- PSY8330 Ethics and Standards of Professional Practice
- PSY7625 * Advanced Inferential Statistics OR HS8112 * Advanced Qualitative Research Methods

See notation regarding total credit hours.

Specialization courses:
- PSY8100 * Principles of Educational Psychology
- PSY7411 Learning Theories in Psychology
- PSY8110 Teaching Psychology
- PSY8120 Computer Mediated Instruction/Learning
- PSY9984 * Doctoral Comprehensive Examination I
- PSY9985 * Doctoral Comprehensive Examination II
- PSY9301 * Dissertation Research I
- PSY9302 * Dissertation Research II
- PSY9303 * Dissertation Research III
- PSY9304 * Dissertation Research IV

Four Elective Courses 20 quarter credits
Choose four from the following courses:
For a focus in instructional design science, recommended electives include:
- PSY8130 Adult Learner in the Classroom
- PSY8170 Principles of Instructional Design
- ED7211 Designing Online Instruction

For a focus in teaching science, recommended electives include:
- PSY7110 History and Systems of Psychology
- PSY7530 Group Psychology
- PSY8130 Adult Learner in the Classroom

For a focus in developmental science, recommended electives include:
- PSY7225 Child and Adolescent Psychology
- PSY7230 Adolescent Psychology
- PSY7240 Adult Psychology
- PSY8620 Research in the Aging Process

For a breadth of study in educational psychology, recommended electives include:
- PSY7110 History and Systems of Psychology
- PSY7310 Biological Basis of Behavior
- PSY7510 Psychology of Personality
- PSY7530 Group Psychology
- PSY8130 Adult Learner in the Classroom
- PSY8140 Mentoring Psychological Research OR

Choose from courses in the Harold Abel School of Psychology and School of Education, excluding 8000-level Harold Abel School of Psychology testing courses, practicum, and internship.

Total 120 quarter credits

Note: Courses without a PSY designation may be worth fewer than five credits. Learners must carefully plan their elective courses to ensure that total credit requirements for the degree are met. Special topics courses in the Harold Abel School of Psychology can be used as an option to complete the total required credits needed for graduation.

General Psychology

The doctoral specialization in General Psychology is offered to those learners who want a great deal of flexibility in designing and individualizing their education based on their professional interests. Learners may choose electives that allow them to concentrate their course work in an established focus area of study such as addictions, family, or health psychology. Learners may also choose electives to design an individualized focus area of study in psychology or design an interdisciplinary focus area of study that blends psychology with education, business, or human services courses. The General Psychology specialization requirements are designed for learners who are not seeking licensure as a professional psychologist but who are interested in seeking careers as university professors, researchers, consultants, or program administrators.

Residency Requirement(s):
Three one-week residential colloquia; see the following section, Academic Residencies, for more details.

Eighteen Required Courses 90 quarter credits
Core courses:
- PSY7021 Foundations of Psychology—Doctoral Learners
- PSY7210 Lifespan Development
- PSY7421 Cognitive/Affective Psychology
- PSY7520 Social Psychology
- PSY7540 Multicultural Perspectives in Human Behavior
- PSY7610 Tests and Measurements
- PSY7625 * Advanced Inferential Statistics
- PSY7630 Qualitative Analysis
- PSY7656 * Advanced Research Methods
- PSY8330 Ethics and Standards of Professional Practice

Specialization courses:
- PSY7110 History and Systems of Psychology
- PSY7510 Psychology of Personality
- PSY9984 * Doctoral Comprehensive Examination I
- PSY9985 * Doctoral Comprehensive Examination II
- PSY9301 * Dissertation Research I
- PSY9302 * Dissertation Research II
- PSY9303 * Dissertation Research III
- PSY9304 * Dissertation Research IV

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Harold Abel School of Psychology Degree Programs, continued

PhD Specializations, continued

Six Elective Courses  30 quarter credits

Choose six from the following courses:

For a focus in addiction psychology, recommended electives include:
PSY7330 * Psychopharmacology
PSY8410 Substance Abuse Therapies
PSY8420 Multicultural Issues in Addictions
PSY8430 Issues and Trends in Addiction/Compulsion Treatments
PSY8440 Substance Abuse Program Evaluation
PSY8450 Compulsive Behavior and the Disturbance of the Self
PSY8460 Dual Diagnosis in Mental and Addictive Disorders
PSY8570 Family Systems Approach to Addictive Behavior Problems

For a focus in family psychology, recommended electives include:
PSY8510 Family Systems Theories
PSY8520 Couples Therapy
PSY8530 Family Therapy
PSY8540 Current Issues and Methods in Family Research
PSY8560 Principles of Family Pathology
PSY8570 Family Systems Approach to Addictive Behavior Problems

For a focus in health psychology, recommended electives include:
PSY7320 * Advanced Biological Psychology
PSY7330 * Psychopharmacology
PSY8610 Principles of Health Psychology
PSY8630 Health Care Delivery
PSY8640 Community Psychology
PSY8650 Innovative Health Care Practices
PSY8660 Coping with Chronic Physical Illness
PSY8670 Cognitive/Emotional Basis of Physical Illness
OR
Choose from graduate courses across the university, excluding 8000-level testing courses, practicum, and internship courses.

Total  120 quarter credits

Note: Courses without a PSY designation may be worth fewer than five credits. Learners must carefully plan their elective courses to ensure that total credit requirements for the degree are met. Special topics courses in the Harold Abel School of Psychology can be used as an option to complete the total required credits needed for graduation.

Industrial/Organizational Psychology

The doctoral specialization in Industrial/Organizational Psychology is for learners interested in the structure of behavior in the workplace and other organizational settings. Learners in this specialization are interested in leadership development, group development, organizational change management, systems planning, industrial/organizational assessment, employee motivation/performance improvement, and administrative and human resource management (including employee support services). Doctoral graduates typically pursue positions as consultants to organizations, including government, higher education, and scientific research. These specialization requirements are not designed for licensure as a professional psychologist.

Residency Requirement(s):
Three one-week residential colloquia; see the following section, Academic Residencies, for more details.

Twenty-Two Required Courses  110 quarter credits

Core courses:
PSY7021 Foundations of Psychology—Doctoral Learners
PSY7240 Adult Psychology
PSY7310 Biological Basis of Behavior
PSY7411 Learning Theories in Psychology
PSY7520 Social Psychology
PSY7530 Group Psychology
PSY7610 Tests and Measurements
PSY7625 * Advanced Inferential Statistics
PSY7655 * Advanced Research Methods
PSY8330 * Ethics and Standards of Professional Practice

Specialization courses:
PSY8711 Principles of Industrial/Organizational Psychology
PSY8720 Psychology of Leadership
PSY8730 Consultation Psychology
PSY8740 Psychology Practices in Personnel and Human Resource Management
PSY8750 Managing Psychological Services
PSY8765 * Testing and Assessment in Workplace Psychology
PSY9984 * Doctoral Comprehensive Examination I
PSY9985 * Doctoral Comprehensive Examination II
PSY9301 * Dissertation Research I
PSY9302 * Dissertation Research II
PSY9303 * Dissertation Research III
PSY9304 * Dissertation Research IV

Two Elective Courses  10 quarter credits

Choose from courses in the Harold Abel School of Psychology, excluding 8000-level testing courses, practicum, and internship.

Total  120 quarter credits

Master of Science (MS) Specializations

Educational Psychology

Learners pursuing this master’s specialization frequently plan to teach at the community college level or work with people in various levels of lifespan development from early childhood through aging adults. Specialization outcomes allow learners to gain knowledge and skills in the application of teaching, training, and learning issues. Learners gain an understanding of the psychological foundations of education, instructional strategies and designs, psychological research, human development, and adult learning. These specialization requirements are not intended to prepare graduates for licensure as a professional counselor or psychologist.

Residency Requirement(s): None

Eleven Required Courses  55 quarter credits

Core courses:
PSY7011 Foundations of Psychology—Master’s Learners
PSY7210 Lifespan Development
PSY7411 Learning Theories in Psychology
PSY7520 Social Psychology
PSY7540 Multicultural Perspectives in Human Behavior
PSY7610 Tests and Measurements
PSY7620 Inferential Statistics
PSY7650 Research Methods
PSY8330 Ethics and Standards of Professional Practice

Specialization courses:
PSY8100 * Principles of Educational Psychology
PSY9102 * Integrative Project for Master’s Degree in Psychology

Two Elective Courses  10 quarter credits

Choose two graduate courses in the Harold Abel School of Psychology, excluding 8000-level testing courses, practicum, and internship.

Total  65 quarter credits

Learners anticipating matriculation into the PhD program with a specialization in Educational Psychology should review the course requirements for the PhD specialization and select their electives accordingly.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Harold Abel School of Psychology Degree Programs, continued

**MS Specializations, continued**

**Evaluation, Research, and Measurement**

The master's specialization in Evaluation, Research, and Measurement facilitates the development of learners as professionals who assist individuals and organizations with planning and decision making. Specialization topics include program evaluation, statistics, research methodology, and tests and measurements. Upon successful completion of this specialization, learners are prepared to pursue careers in program evaluation, research, measurement, test construction, and data collection and analysis in a variety of organizations, including research and assessment, and credentialing and accreditation agencies.

**Residency Requirement(s):** None

**Thirteen Required Courses: 65 quarter credits**

<table>
<thead>
<tr>
<th>Core courses:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSY7011</td>
</tr>
<tr>
<td>PSY7210</td>
</tr>
<tr>
<td>PSY7543</td>
</tr>
<tr>
<td>PSY7610</td>
</tr>
<tr>
<td>PSY7620</td>
</tr>
<tr>
<td>PSY7650</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Specialization courses:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSY7615</td>
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<tr>
<td>PSY7625</td>
</tr>
<tr>
<td>PSY7630</td>
</tr>
<tr>
<td>PSY7656</td>
</tr>
<tr>
<td>PSY7660</td>
</tr>
<tr>
<td>PSY8763</td>
</tr>
<tr>
<td>PSY9102</td>
</tr>
</tbody>
</table>

| Total | 65 quarter credits |

Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding this specialization.

**General Psychology**

This specialization offers master's learners a great deal of flexibility in designing and personalizing their education since many individuals enter graduate school uncertain about their professional and occupational plans. Learners can choose this course of study as an opportunity to explore the curriculum in psychology. These degree requirements are not intended to prepare graduates for licensure as a professional counselor or psychologist.

**Residency Requirement(s):** None

**Ten Required Courses: 50 quarter credits**

<table>
<thead>
<tr>
<th>Core courses:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSY7011</td>
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<tr>
<td>PSY7210</td>
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<tr>
<td>PSY7411</td>
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<tr>
<td>PSY8741</td>
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<tr>
<td>PSY7520</td>
</tr>
<tr>
<td>PSY7540</td>
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<tr>
<td>PSY7610</td>
</tr>
<tr>
<td>PSY7620</td>
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<tr>
<td>PSY7650</td>
</tr>
<tr>
<td>PSY9102</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Three Elective Courses: 15 quarter credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Choose from graduate courses across the university, excluding 8000-level Harold Abel School of Psychology testing, practicum, and internship courses.</td>
</tr>
</tbody>
</table>

| Total | 65 quarter credits |

**Industrial/Organizational Psychology**

Master's learners interested in the application of industrial/organizational behavior principles and research found in the workplace and other organizational settings choose this specialization. Learners explore the application of leadership theories, group development, motivation and workplace performance, conflict resolution, and organizational processes in pursuit of entry-level to mid-management positions in business services, consulting, human resources, teaching, training and development, and organizational administration. These specialization requirements are not intended to prepare graduates for licensure as a professional counselor or psychologist.

**Residency Requirement(s):** None

**Twelve Required Courses: 60 quarter credits**

<table>
<thead>
<tr>
<th>Core courses:</th>
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<tbody>
<tr>
<td>PSY7011</td>
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<tr>
<td>PSY7110</td>
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<tr>
<td>PSY7210</td>
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<tr>
<td>PSY7411</td>
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<tr>
<td>PSY7610</td>
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<tr>
<td>PSY7620</td>
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<tr>
<td>PSY7650</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Specialization courses:</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSY8711</td>
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<tr>
<td>PSY8720</td>
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<tr>
<td>PSY8730</td>
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<tr>
<td>PSY8740</td>
</tr>
<tr>
<td>PSY9102</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>One Elective Course: 5 quarter credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Choose from courses in the Harold Abel School of Psychology, excluding 8000-level testing courses, practicum, and internship. (However, learners in the Industrial/Organizational specialization may take PSY8765.)</td>
</tr>
</tbody>
</table>

| Total | 65 quarter credits |

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Harold Abel School of Psychology Degree Programs, continued

**MS Specializations, continued**

**Leadership Coaching Psychology**

The Leadership Coaching Psychology specialization prepares master’s learners to coach organizational leaders based on fundamental psychological principles and models including personality theory, the dynamics of group process, multicultural influences and perspectives, and ethical reasoning. This specialization provides learners with the education and training necessary to develop effective coaching relationships with organizational leaders, helping them achieve their personal and professional potential. Leadership coaches may provide internal or external assistance to executives, managers, and leaders of small or large organizations.

**Residency Requirement(s): None**

**Thirteen Required Courses** 65 quarter credits

<table>
<thead>
<tr>
<th>Core courses:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>PSY7011 * Foundations of Psychology—Master's Learners</td>
<td></td>
</tr>
<tr>
<td>PSY7210 Lifespan Development</td>
<td></td>
</tr>
<tr>
<td>PSY7543 * Ethics and Multicultural Issues in Psychology</td>
<td></td>
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<tr>
<td>PSY7610 Tests and Measurements</td>
<td></td>
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<tr>
<td>PSY7620 Inferential Statistics</td>
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<tr>
<td>PSY7650 Research Methods</td>
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</table>

<table>
<thead>
<tr>
<th>Specialization courses:</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>PSY7510 Psychology of Personality</td>
<td></td>
</tr>
<tr>
<td>PSY7530 Group Psychology</td>
<td></td>
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<tr>
<td>PSY8720 Psychology of Leadership</td>
<td></td>
</tr>
<tr>
<td>PSY8721 * Introduction to Business Practices for Psychologists</td>
<td></td>
</tr>
<tr>
<td>PSY8765 * Testing and Assessment in Workplace Psychology</td>
<td></td>
</tr>
<tr>
<td>PSY8768 * Theory and Practice Of Psychological Coaching</td>
<td></td>
</tr>
<tr>
<td>PSY9102 * Integrative Project for Master's Degree in Psychology</td>
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</tr>
</tbody>
</table>

Total 65 quarter credits

Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding this specialization.

**Organizational Leader Development**

The Organizational Leader Development specialization provides master’s learners with the education and skills needed to become effective organizational leaders. Specialization topics include strategic planning principles, professional leadership development, leadership theory, group dynamics, multicultural issues, research and analysis, and ethics. Upon successful completion of this specialization, learners are prepared to lead individuals, teams, and organizations and pursue leadership positions within business, government, and other settings.

**Residency Requirement(s): None**

**Thirteen Required Courses** 65 quarter credits

<table>
<thead>
<tr>
<th>Core courses:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>PSY7011 * Foundations of Psychology—Master's Learners</td>
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</tr>
<tr>
<td>PSY7210 Lifespan Development</td>
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<tr>
<td>PSY7620 Inferential Statistics</td>
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<td>PSY7650 Research Methods</td>
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<table>
<thead>
<tr>
<th>Specialization courses:</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>PSY7530 Group Psychology</td>
<td></td>
</tr>
<tr>
<td>PSY7550 * Process of Professional Development</td>
<td></td>
</tr>
<tr>
<td>PSY7670 * Psychological Principles of Strategic Planning</td>
<td></td>
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<tr>
<td>PSY7690 * Leading Organizational Change</td>
<td></td>
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<tr>
<td>PSY8720 Psychology of Leadership</td>
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<tr>
<td>PSY8770 Performance Enhancement and Motivation</td>
<td></td>
</tr>
<tr>
<td>PSY9102 * Integrative Project for Master's Degree in Psychology</td>
<td></td>
</tr>
</tbody>
</table>

Total 65 quarter credits

Review of this specialization is pending in the following states: AL, AZ, FL, GA, KY, WA, and WI. Contact an enrollment counselor for additional information regarding this specialization.

**Sport Psychology**

Master’s learners in this specialization are frequently school-based coaches, physical education teachers, or individuals working in parks and recreation departments who wish to gain current theory and research knowledge associated with performance enhancement, individual and team motivation, injury recovery, and stress management as it applies to amateur athletes. Some learners plan to apply these principles to settings such as fitness/health clubs, sports camps, and resort-based wellness programs. These specialization requirements are not intended to prepare graduates for licensure as a professional counselor or psychologist.

**Residency Requirement(s): None**

**Twelve Required Courses** 60 quarter credits

<table>
<thead>
<tr>
<th>Core courses:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>PSY7011 * Foundations of Psychology—Master's Learners</td>
<td></td>
</tr>
<tr>
<td>PSY7210 Lifespan Development</td>
<td></td>
</tr>
<tr>
<td>PSY7411 Learning Theories in Psychology</td>
<td></td>
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<tr>
<td>PSY7540 Multicultural Perspectives in Human Behavior</td>
<td></td>
</tr>
<tr>
<td>PSY7610 Tests and Measurements</td>
<td></td>
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<tr>
<td>PSY7620 Inferential Statistics</td>
<td></td>
</tr>
<tr>
<td>PSY7650 Research Methods</td>
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</table>

<table>
<thead>
<tr>
<th>Specialization courses:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>PSY7310 Biological Basis of Behavior</td>
<td></td>
</tr>
<tr>
<td>PSY8840 Principles of Sport Psychology</td>
<td></td>
</tr>
<tr>
<td>PSY8841 Performance Enhancement in Sports</td>
<td></td>
</tr>
<tr>
<td>PSY8842 Applied Sport Psychology</td>
<td></td>
</tr>
<tr>
<td>PSY9102 * Integrative Project for Master's Degree in Psychology</td>
<td></td>
</tr>
</tbody>
</table>

| One Elective Course                                | 5 quarter credits      |

Choose from courses in the Harold Abel School of Psychology, excluding 8000-level testing courses, practicum, and internship.

Total 65 quarter credits

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Harold Abel School of Psychology Degree Programs, continued

MS Specializations, continued

Clinical Psychology

The master's Clinical Psychology specialization trains learners in the foundational scientific theories and practices of clinical psychology. Learners admitted to this specialization typically intend to pursue a doctoral degree in clinical psychology. This specialization introduces learners to clinical interviewing and interventions, testing and assessment, research methods, psychopathology, and diagnosis. The requirements for this specialization are not designed to prepare graduates for licensure as professional counselors or psychologists.

Residency Requirement(s):
Three one-week master's residential colloquia; see the following section, Academic Residencies, for more details.

Field Training Requirement(s):
None required. Learners do have the option to gain practicum experience through a two course series. See elective options below. Should this option be selected, see the following section, Field Training, for more details.

Twelve Required Courses 60 quarter credits
Core courses:
- PSY7011 Foundations of Psychology—Master's Learners
- PSY7210 Lifespan Development
- PSY7543* Ethics and Multicultural Issues in Psychology
- PSY7610 Tests and Measurements
- PSY7620 Inferential Statistics
- PSY7650 Research Methods
- PSY8210 Principles of Psychopathology
- PSY8230* Psychological Testing

Specialization courses:
- PSY7310 Biological Basis of Behavior
- PSY8310 Theories of Psychotherapy
- PSY8312 Clinical Interventions
- PSY8331 Principles of School Psychology
- PSY8390* Counseling Theories
- PSY8391* Master's Practicum I
- PSY8393* Master's Practicum II
- PSY89102* Integrative Project for Master’s Degree in Psychology

Total 65 quarter credits

Counseling Psychology

The master's Counseling Psychology specialization trains learners in the basic theories, practices, and research methods of the counseling psychology profession. Learners admitted to this specialization typically intend to pursue doctoral degrees in counseling psychology or in counseling-related fields such as human services, counselor education, community counseling, or clinical psychology. This specialization introduces learners to individual and group counseling interventions, testing and assessment, research methods, and counseling diagnosis. The requirements for this specialization are not designed to prepare graduates for licensure as professional counselors or psychologists.

Residency Requirement(s):
Three one-week master's residential colloquia; see the following section, Academic Residencies, for more details.

Field Training Requirement(s):
None required. Learners do have the option to gain practicum experience through a two course series. See elective options below. Should this option be selected, see the following section, Field Training, for more details.

Twelve Required Courses 60 quarter credits
Core courses:
- PSY7011 Foundations of Psychology—Master's Learners
- PSY7210 Lifespan Development
- PSY7543* Ethics and Multicultural Issues in Psychology
- PSY7610 Tests and Measurements
- PSY7620 Inferential Statistics
- PSY7650 Research Methods
- PSY8210 Principles of Psychopathology
- PSY8230* Psychological Testing

Specialization courses:
- PSY8090 Counseling Theories
- PSY8091 Group Counseling
- PSY8092 Counseling Skills and Procedures
- PSY9102* Integrative Project for Master's Degree in Psychology

Two Elective Courses 10 quarter credits
Choose from any graduate courses in the Harold Abel School of Psychology, excluding 8000-level psychology testing and internship courses. Recommended elective courses include:
- PSY7225 Child and Adolescent Psychology
- PSY7310 Biological Basis of Behavior
- PSY8162 Career Counseling Theory
- PSY8310 Theories of Psychotherapy
- PSY8510 Family Systems Theories
- PSY8520 Couples Therapy

For learners interested in gaining practicum experience, the following two-course sequence is available. Both courses must be taken to complete the practicum experience:

Total 70 quarter credits

School Psychology

Master's learners in the School Psychology specialization are typically interested in practicing as school psychologists in public and private settings. Learners who are interested in preparing to apply for state or national certification as a school psychologist need to enroll in both the School Psychology MS specialization and the Specialist Certificate in School Psychology. Completion of the School Psychology master's specialization alone does not adequately prepare learners to be eligible to sit for a licensure or certification exam as a school psychologist. Learners also need to know their specific state licensing requirements to ensure these programs meet those requirements.

Degree Requirement(s):
- Master's learners are admitted and start the academic program on a quarterly basis.
- Up to 15 quarter credits (three courses) may be transferred to the MS program.
- Learners must complete the following course sequence prior to starting the year-in-residence: PSY7101 the first quarter; PSY7610 the second quarter; PSY8231 the third quarter.
- Successfully pass final review, which evaluates overall progress and professional development while enrolled in MS program.

Residency Requirement(s):
School Psychology year-in-residence, part I; see the following section, Academic Residencies, for more details.

Fourteen Required Courses 70 quarter credits
Core courses:
- PSY7011 Foundations of Psychology—Master's Learners
- PSY7210 Lifespan Development
- PSY7610 Tests and Measurements
- PSY7620 Inferential Statistics
- PSY7650 Research Methods

Specialization courses:
- PSY7225 Child and Adolescent Psychology
- PSY7421 Cognitive/Artffective Psychology
- PSY7540 Multicultural Perspectives in Human Behavior
- PSY7612* Functional Behavioral Assessment
- PSY8231* Psychological Assessments for School Psychologists I
- PSY8331 Principles of School Psychology
- PSY8335 Consultation and Collaboration in the Schools
- PSY8335 Consultation and Collaboration in the Schools
- PSY8339 Professional Ethics
- PSY9102* Integrative Project for Master’s Degree in Psychology

Total 70 quarter credits

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate school representative.

Prospective Washington state students are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or profed@ospi.wednet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district to see whether the school psychologists may qualify for salary advancement.

*Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Harold Abel School of Psychology Degree Programs, continued

Certificate

Specialist Certificate in School Psychology
This certificate is designed for master’s degree graduates with a specialization in School Psychology from Capella University. Those who earn the specialist certificate typically are preparing to apply for a license or a certificate to practice as a school psychologist. The 50 quarter credits required for the specialist certificate are intended to complement the master’s specialization in School Psychology. Therefore, learners who complete both the MS and the Specialist Certificate in School Psychology from Capella University will have completed 120 quarter credits of study.

Degree Requirement(s):
• Specialist certificate learners start their program only in the first month of the quarter.
• Complete the master’s degree with the School Psychology specialization from Capella University.
• Successfully pass formative portfolio review during the year-in-residence, part II.
• Successfully pass annual review, which evaluates overall progress and professional development while enrolled in the specialist certificate program.
• Complete PSY8150, PSY8232, and PSY8332 prior to beginning practicum.
• Complete all course work, residencies, and initial portfolio review prior to beginning internship.
• Complete final, culminating portfolio review toward the end of field training, demonstrating proficiency across competency areas.

Residency Requirement(s):
School Psychology year-in-residence, part II; see the following section, Academic Residencies, for more details.

Field Training Requirement(s):
Minimum of 350 practicum hours and 1,200 internship hours; see the following section, Field Training, for more details.

Eleven Required Courses

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSY7310</td>
<td>Biological Basis of Behavior</td>
</tr>
<tr>
<td>PSY8150</td>
<td>Exceptional Children in the Classroom</td>
</tr>
<tr>
<td>PSY8210</td>
<td>Principles of Psychopathology</td>
</tr>
<tr>
<td>PSY8232*</td>
<td>Psychological Assessments for School Psychologists II</td>
</tr>
<tr>
<td>PSY8332</td>
<td>Advanced Methods in School Psychology</td>
</tr>
<tr>
<td>PSY8336</td>
<td>Organization and Operation of the School</td>
</tr>
<tr>
<td>PSY8377*</td>
<td>School Psychology Practicum I</td>
</tr>
<tr>
<td></td>
<td>(3 quarter credits)</td>
</tr>
<tr>
<td>PSY8378*</td>
<td>School Psychology Practicum II</td>
</tr>
<tr>
<td></td>
<td>(2 quarter credits)</td>
</tr>
<tr>
<td>PSY8385*</td>
<td>School Psychology Internship I</td>
</tr>
<tr>
<td>PSY8386*</td>
<td>School Psychology Internship II</td>
</tr>
<tr>
<td>PSY8387*</td>
<td>School Psychology Internship III</td>
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<tr>
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<td><strong>Total</strong></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Quarter Credits</th>
<th>50 quarter credits</th>
</tr>
</thead>
</table>

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate school representative.

Prospective Washington state students are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or profed@ospi.wednet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district as to whether this program may qualify for salary advancement.

Academic Residencies

The Harold Abel School of Psychology (HASOP) offers residencies that supplement course work and help learners to develop their identities as professionals in the field of psychology. Residency is an essential component of a graduate degree in psychology at Capella University. Residencies are required in the doctoral programs and in professional master’s degree specializations including Clinical Psychology, Counseling Psychology, and School Psychology. A residency is also required for the Specialist Certificate in School Psychology. The Harold Abel School of Psychology has two types of residency requirements: the master’s and PhD residential colloquia and the year-in-residence for all PsyD learners and learners in the MS/Specialist Certificate in School Psychology program. For more detailed information on residencies, learners should consult their specialization manual.

PhD and MS Residential Colloquia

Residential colloquia are required for PhD and MS learners in the following specializations:
• PhD learners in Educational Psychology, Industrial/Organizational Psychology, and General Psychology.
• MS learners in Clinical Psychology and Counseling Psychology.

The residency requirement for these programs is satisfied by attendance at three one-week colloquia (Track I, Track II, and Track III). PhD learners are required to complete three colloquia: one week each year for the first three years of their programs. Master’s learners take all three tracks prior to starting their master’s final projects. HASOP recommends that all learners attend the first colloquium (Track I) within the first two quarters of enrollment, Track II between 36 and 60 quarter credits, and Track III prior to completing 61 quarter credits.

Through residential colloquia, learners gain a stronger sense of academic community by networking and discussing course work, projects, and research issues face-to-face with fellow learners and faculty. This experience provides a learning environment that fosters the application of critical thinking and integrated knowledge to professional and research issues.

The following content areas are covered at each of the PhD colloquia:
Area 1: Development of scholar-practitioners
Area 2: Critical analysis skills
Area 3: Research skills
Area 4: Professional communication skills
Area 5: Development of learning communities
Area 6: Psychology-specific content and offerings

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Harold Abel School of Psychology Degree Programs, continued

Academic Residencies, continued

These content areas offer sequenced workshops, with Track I offering foundational workshops in the six areas, Track II offering intermediate workshops in the six areas, and Track III offering advanced workshops in the six areas. School-specific topics addressed at colloquia include issues in psychology such as critical thinking and analysis, the product and process of comps and dissertation, research design, quantitative and qualitative analysis, research ethics, and trends in psychology.

For master’s learners, these colloquia address skills training and practice in areas of interventions, assessment, ethics, diversity, and culture-specific issues. These workshops function as the “practice labs” associated with specialization course work. The three tracks are cumulative rather than sequential, allowing learners to achieve approximately 60 hours of training and practice in each skill set required for success in the practicum.

At all colloquia, in addition to formal instruction and practice, learners experience keynote addresses by Capella faculty and other experts, group sessions that allow faculty and learners to interact as a community of scholars, and individualized advising sessions with faculty to support their degree completion plans and assess academic progress.

PsyD Clinical and Counseling Psychology Year-in-Residence

The year-in-residence is a requirement for the PsyD Clinical and Counseling Psychology specializations.

The Clinical and Counseling Psychology year-in-residencies require the following:

- **Clinical Psychology learners** must complete a minimum of 15 quarter credits at Capella University prior to beginning the year-in-residence. PSY7540, PSY7656, PSY8220, PSY8230, PSY8240, PSY8310, PSY8315, PSY8330, and PSY8371 must be taken during the quarter in which the complementary weekend-in-residence is offered. Many of these courses also have prerequisites that must be completed in advance. (Refer to the Clinical PsyD Learner Manual for general sequencing guidelines.)

- **Counseling Psychology learners** must complete at least 30 quarter credits (including transferred credits) prior to starting the year-in-residence.

- **Clinical and Counseling Psychology learners** must enroll full time during the year-in-residence. That is, they must be enrolled each quarter and take at least 30 quarter credits during the year depending on the specialization’s sequencing guidelines.

- **Clinical and Counseling Psychology learners** must demonstrate readiness for field training.

- **Clinical and Counseling Psychology learners** must complete no fewer than 1,250 hours of psychological study, training, and interaction with faculty and other graduate psychology learners during the year. These hours are divided as follows:

  - **At least 500 hours** of formally scheduled face-to-face instruction with Clinical or Counseling Psychology faculty and learners, demonstrating competency in assessment, intervention, efficacy evaluation, ethics and diversity, professional practice, and other areas. The 500 hours of formally scheduled meetings of the year-in-residence take place over a period not to exceed 13 months and include the following main components, which are taken in the following sequence:

    - Learners begin the Clinical or Counseling Psychology year-in-residence with the opening weekend and the first extended seminar (PSY-R6350 and PSY-R6351 for the Clinical Psychology specialization and PSY-R6460 and PSY-R6461 for the Counseling Psychology specialization) typically scheduled in June.

    - Following the opening weekend and extended seminar, learners take eight consecutive weekends-in-residence (PSY-R6352–PSY-R6359 for the Clinical Psychology specialization and PSY-R6452–PSY-R6459 for the Counseling Psychology specialization) typically scheduled August through March.

    - Last, learners complete the Clinical or Counseling Psychology year-in-residence final weekend-in-residence and second extended seminar (PSY-R6370 and PSY-R6371 for the Clinical Psychology specialization and PSY-R6470 and PSY-R6471 for the Counseling Psychology specialization) typically scheduled in June.

  - **At least 100 additional hours** of informal face-to-face meetings with other psychologists and psychology learners (both inside and outside of HASOP), engaging in discussion, study, research, or other scholarly activities commonly associated with doctoral training in professional psychology. These additional hours, which must be documented in a way approved by the associate director of training for residency programs and the dean of the Harold Abel School of Psychology, include the following:

    - At least 25 hours of informal face-to-face scholarly activities with fellow learners in HASOP that should take place outside of formally scheduled events and meetings of the residence year.

    - At least 25 hours of face-to-face scholarly activities with other faculty members or practicing psychologists (who do not need to be affiliated with the Harold Abel School of Psychology), outside of formally scheduled events and meetings of the residence year.

    - At least 50 hours of direct engagement in professional societies or organizations dedicated to the promotion of the profession and practice of psychology.

    - At least 650 hours during the residency year of direct engagement in the scholarly study of clinical psychology and counseling psychology. “Direct engagement in scholarly study” is defined as participation in the courses, course-related reading, writing, research, or skills practice; and any other activities approved by an instructor in a psychology course in HASOP.

- **Learners must complete** the portfolio review and gain approvals from the associate director of training for residency programs, the chair of the program, and the mentor.

Year-in-residency requirements should not be confused with either the practicum or the internship requirements. In addition to the year-in-residence, PsyD learners in Clinical Psychology or Counseling Psychology specializations complete a practicum (a period of supervised field training separate and distinct from the year-in-residence), and the internship (a full year of supervised field experience). These requirements are described in the Field Training section.

The Clinical and Counseling Psychology year-in-residences have three fundamental objectives.

1. Learners experience face-to-face training and practice opportunities for skills development necessary to demonstrate readiness for field training and for independent practice. These skills are associated with the courses in individual, group, and family therapy; risk assessment and crisis intervention; advanced diagnostics and treatment planning; cognitive, achievement, adaptation, personality, and neuropsychological testing and assessment; supervision and consultation; efficacy and outcome evaluation; and ethical applications and diversity.

   Learners develop competency in the areas of relationship issues, assessment abilities, intervention abilities, elements of practice, roles of the psychologist, systematic evaluation abilities (outcome and evaluation-related research), consultation and supervision, ethical applications, diversity-
specific interventions, and reflective practice skills. The demonstration of skills is a significant part of determining the learner’s readiness for field training, which is evaluated throughout the year-in-residence and summarized in the portfolio review.  

2. Learners develop a network of relationships within the community of psychologists that promotes the learner’s identification with the profession of psychology and development of an attitude of lifelong learning and reflective practice. By preparing and giving presentations, participating in workshop activities and informal social and intellectual discussions with other learners and faculty, and creating advising and mentoring opportunities with resident faculty members, learners participate in the range of academic and intellectual activities common to departmental life in all programs in psychology.

3. Learners demonstrate the behaviors, attributes, and ethical characteristics congruent with the role and identity of the professional psychologist.

School Psychology Year-in-Residence for MS and Specialist Certificate Learners in School Psychology

The year-in-residence is the first face-to-face component of HASOP’s training in School Psychology and is followed by practicum and internship. The year-in-residence provides practice labs and workshops in the basic practice proficiencies of the school psychologist (assessment, ethics, intervention, interviewing, consultation, counseling, report writing, profile analysis, treatment planning, and supervision skills). It also provides interactive support, camaraderie, and professional development in the attitudes and behaviors appropriate to being a school psychologist and practitioner-scholar.  

Prerequisites: PSY7011, PSY7610, PSY8231.

School Psychology learners complete either part I (for School Psychology master’s learners) or part II (for School Psychology specialist certificate learners) of the full School Psychology year-in-residence. Each group of learners takes about half of this full year-in-residence. Learners seeking licensure as school psychologists typically earn both the master’s degree and the specialist certificate, which means they take both part I and part II of the School Psychology year-in-residence.

The School Psychology year-in-residence, like that of the doctoral Clinical and Counseling Psychology specializations, has two 2-week extended seminars (at the beginning of part I and at the end of part II), and seven weekends-in-residence in between. However, as currently designed, the full School Psychology year-in-residence is divided into two parts, the first part for the master’s learners, the second for the specialist certificate learners.

The two parts are divided as follows:

A. Master’s learners in School Psychology complete the School Psychology year-in-residence, part I. Part I requirements include the following components:

- Learners must complete no fewer than 240 hours of face-to-face contact with faculty and learners in School Psychology over a period not to exceed six months (typically June through December), including attendance at the following residencies:
  - Learners begin the School Psychology year-in-residence with the opening weekend and the first extended seminar, a two-week residency (PSY-R6560 and PSY-R6561) typically scheduled in June.
  - Following the opening weekend and extended seminar, learners take the first four weekends-in-residence (PSY-R6562-PSY-R6565) typically scheduled August through November.
- In addition, master’s learners must complete all outcome documentation and obtain approval from the associate director of training for residency programs, the chair of the School Psychology specialization, and their mentor.

B. Specialist certificate learners in School Psychology complete the year-in-residence, part II. Part II requirements include the following components:

- No fewer than 210 hours of contact over a six-month period, typically between January and June, including attendance at the following residencies:
  - Three School Psychology weekends-in-residence (PSY-R6568-PSY-R6570), typically offered during spring quarter.
  - The School Psychology year-in-residence extended seminar II (PSY-R6571), typically offered in June.
- Complete the certificate portfolio review at Extended Seminar II.

The demonstration of competency is linked to a determination of the learner’s readiness for field training, which is evaluated throughout the year-in-residence and summarized in the portfolio review.

2. Learners develop a network of relationships within the community of psychologists that promotes the learners’ identification with the profession of psychology and development of an attitude of lifelong learning and reflective practice. By preparing and giving presentations, participating in workshop activities in informal social and intellectual discussions with other learners and faculty, and creating advising and mentoring opportunities with resident faculty members, learners participate in the range of academic and intellectual activities common to departmental life in all programs in psychology.

3. Learners practice and begin to demonstrate the behaviors, attributes, and ethical characteristics congruent with the role and identity of the professional psychologist.

The School Psychology year-in-residence has three fundamental objectives.

1. Learners experience face-to-face training and practice opportunities for skills-development necessary to demonstrate readiness for field training and for practice. These skills are associated with the courses required in the School Psychology specialization. Competencies are developed in the areas of relationship issues, assessment abilities, intervention abilities, elements of practice, roles of the psychologist, systematic evaluation abilities (outcome and evaluation-related research), consultation and supervision, ethical applications, diversity-specific interventions, and reflective practice skills. The demonstration of competency is linked to a determination of the learner’s readiness for field training, which is evaluated throughout the year-in-residence and summarized in the portfolio review.

2. Learners develop a network of relationships within the community of psychologists that promotes the learners’ identification with the profession of psychology and development of an attitude of lifelong learning and reflective practice. By preparing and giving presentations, participating in workshop activities in informal social and intellectual discussions with other learners and faculty, and creating advising and mentoring opportunities with resident faculty members, learners participate in the range of academic and intellectual activities common to departmental life in all programs in psychology.

3. Learners practice and begin to demonstrate the behaviors, attributes, and ethical characteristics congruent with the role and identity of the professional psychologist.
Harold Abel School of Psychology Degree Programs, continued

Field Training

Introduction to Field Training
Field training is one of the most important parts of the educational experience for HASOP learners in the professional training specializations (Clinical Psychology, Counseling Psychology, and School Psychology). Learners apply the theory and skills learned in the course work and residencies in a professional setting under supervision. Given the level of importance associated with field training experiences, learners will benefit greatly from planning ahead to search for appropriate training experiences.

To assist learners, HASOP has developed materials that describe basic requirements and the application process. The associate director and/or director of training review all applications and will approve applications that meet the standards set by Capella University.

Overview of Practicum
A practicum learner works at a site to learn professional practice skills. In general, a practicum is a training experience that occurs in the second or third year of the program. Learners should plan on being at a site part time for approximately six months to one year while enrolled in the accompanying course(s). The first step for learners with regard to practicum is to review the current manual available on iGuide. Learners must follow the guidelines and the application process stated in the most current manual. Master’s learners in the Counseling Psychology specialization who choose to complete practicum must follow the procedures described in the manual with respect to application and completion of the practicum.

Overview of Internship
Doctoral degree
The pre-doctoral internship occurs in the final years of the doctoral program and is the last opportunity to gain practical training prior to the granting of the degree. Internship is a full-time, on-site commitment (2,000 hours) that takes place over a calendar year and includes enrollment in the accompanying internship courses. The pre-doctoral internship is viewed critically by licensing boards and future employers. All Clinical and Counseling Psychology doctoral learners are required to apply for internship through the Association of Psychology Postdoctoral and Internship Centers (APPIC). APPIC is not an accrediting body but is widely recognized as an organization that establishes minimum standards of internship training in areas that include, but are not limited to: supervision requirements, didactic training, and staffing requirements. Obtaining an internship through the APPIC match is a competitive process that may involve relocating for the year of internship. Additional information about the APPIC process can be found at www.appic.org.

Specialist Certificate in School Psychology
The internship occurs after all course work for the certificate has been completed and is the last opportunity to gain practical training prior to the granting of the specialist certificate. Internship is a full-time, on-site commitment that takes place over one academic year and also includes enrollment in the accompanying course(s). The first step for all learners with regard to internship is to review the manual. Learners must follow the guidelines and the application process stated in the most current manual. Learners are required to locate and arrange internship sites that must be approved by the director of training.

Field Training Requirements
PsyD—Clinical Psychology and Counseling Psychology

Practicum
• Approved practicum application.
• A minimum of 1,000 hours plus the online course work in PSY8392 and PSY8394.

Internship
• Learner demonstrates readiness for internship.
• Approved internship application.
• Full-time site placement with a minimum of 2,000 hours and the online course work in PSY8401, PSY8402, PSY8403, and PSY8404. These must be completed sequentially over a one-year period.

Note: Field training hours and supervisor credential requirements for licensure or certification vary across states and Canadian provinces. Learners are responsible for determining the specific licensing requirements for any state or province in which they plan to seek licensure.

Master’s Degree—Clinical Psychology

Practicum
• Approved practicum application.
• A minimum of 600 hours and the course work in PSY8377 and PSY8378.

Internship
• Internship not available.
Graduate Course Descriptions
By School and in Numerical Order by Program Prefix

The following course list is correct as of the date this catalog was prepared. These descriptions indicate the general content and topics typically covered in the course. Capella University retains the right to withdraw, modify, or add courses to the existing list without prior notice.

Learners enrolled in specializations outside the MBA program may not take MBA courses. MBA learners may not take courses associated with any other program within the School of Business and Technology or any other school at Capella University while they are enrolled in the MBA program.

School of Business and Technology

MBA Courses

MBA9010 - Professional Effectiveness: Stretch, Impact, Reposition (3 quarter credits). In this course, learners identify and prioritize their professional development goals. These activities help learners strategize about how to effectively manage their MBA experience so that they can stretch themselves, have a positive impact on their job, and reposition themselves for greater responsibility and influence within their organization. This course is the first component of the Professional Effectiveness Coaching™ process. The course offers assessment tools that help learners identify and articulate their management skills, values, purpose, and vision. Prerequisite for all other 15 MBA required courses. Cannot be fulfilled by transfer or petition.

MBA9020 - Leading for Results (3 quarter credits). In this course, learners gain knowledge of and apply the practices of leadership effectiveness to analyze and understand their personal leadership style as well as the different styles of leadership in their organization. This course focuses on how leaders mobilize others in their organizations to get extraordinary things done. Learners analyze their own leadership skills in terms of current strengths and areas for improvement. Learners develop measurable goals and plans for applying new behaviors in the context of a “personal best project” within their organization. Learners also assess their organization’s context for leadership. The framework for leadership effectiveness established in this course forms a foundation for the business core and the professional effectiveness core courses. Prerequisite for the remaining 14 required courses. Cannot be fulfilled by transfer or petition.

MBA9110 - Marketing and Brand Management (3 quarter credits). This course presents learners with a comprehensive approach to marketing and brand management including marketing strategy and competitive differentiation; segmentation and targeting; the positioning levers of product, price, promotion, and distribution; and creation and management of brand. Learners analyze the major decisions that marketers must make in their efforts to effectively use company resources to meet marketplace needs and use commonly accepted criteria to evaluate those decisions. Learners are asked to analyze how environmental variables affect marketing and how marketers must anticipate and respond to evolving changes related to these variables. Course assignments and discussions challenge learners to think strategically about the marketing process, evaluate the success or failure of the overall marketing strategy, and apply learning from the course to their work environment. Prerequisite(s): MBA9110.

MBA9112 - Market Research (3 quarter credits). This course addresses survey research techniques, research design, secondary/primary data collection, data analysis, and ethical implications of marketing research activities. Learners examine methods for gathering and analyzing data and learn how to apply techniques to contemporary marketing problems, market research projects, and effective decision making. Prerequisite(s): MBA9110, MBA9190.

MBA9114 - Consumer Behavior (3 quarter credits). Learners in this course explore critical contemporary issues related to consumer behavior perceptions, consumer motivation, market behavior and product reaction, and sociocultural influences that affect consumer behavior and the consumer decision process. Learners discuss the ethical implications of decisions related to consumer behavior and decisions and examine how economic, psychological, and sociocultural influences affect managerial decisions. Prerequisite(s): MBA9110, MBA9112.

MBA9116 - New Product Design and Development (3 quarter credits). This course provides a framework for product planning, implementation, and evaluation and for new product introductions. The course addresses the new product development process from idea generation to commercialization. Learners are introduced to basic concepts and tools to help them understand this process from a managerial perspective. The course emphasizes the process as it relates to the manager in his or her role as a product manager. Prerequisite(s): MBA9110.

MBA9118 - International Marketing (3 quarter credits). This course addresses the marketing challenges related to selling products or services in foreign markets. Topics include the impact of cultural differences; variations in market structure; methods of distribution; and issues related to the adaptation of products, pricing, and communications strategy. Learners examine the ethical implications of decisions, identify and synthesize the forces that shape the global business/marketing environment, examine the unique challenges of marketing products and services internationally, and identify issues in their own organization or industry. Prerequisite(s): MBA9110.

MBA9120 - Sales and Customer Relationship Management (3 quarter credits). This course covers the theory and practice of strategic consultative selling, including relationship selling, solution selling, and strategic account management. Learners explore topics in sales force management, including alignment of the field organization, the use of resellers, and compensation. The course is structured according to the five steps of consultative selling, which are presented in detail: development of a personal selling philosophy and the subsequent creation of a strategy for the relationship, product, customer and sales presentation. Learners also explore customer relationship management software applications and topics. Learners investigate roles in the selling process such as buyer, sales manager, and salesperson. Prerequisite(s): MBA9140.

MBA9122 - Project Planning, Management, and Financial Control (3 quarter credits). This course focuses on defining management techniques for planning, estimating, and facilitating successful enterprise projects. Learners define a project, develop work breakdown structures, prepare project schedules, and determine ways to coordinate the various resources. Techniques are introduced to help keep projects on track and enhance team motivation. In addition, learners explore planning, time management, and risk management activities that assist them throughout their program and professional careers. Prerequisite(s): MBA9140.

MBA9124 - Assessing and Mitigating Risk (3 quarter credits). This course addresses the important elements of risk management. Topics include risk management planning, risk identification, risk analysis, development of appropriate responses, and risk monitoring and control. The course emphasizes the systematic process of identifying, analyzing, and appropriately responding to project risk by implementing a risk management plan. Upon successful completion, learners have a better understanding of risk impact analysis techniques and how to appropriately apply them in managing projects. Prerequisite(s): MBA9122.

MBA9126 - Project Procurement and Solicitation (3 quarter credits). This course presents the major processes used in project procurement management including planning, solicitation, source selection, contract administration, and contract closeout. The impact of project assumptions and constraints on procurement management is examined. Learners apply procurement management tools and techniques by developing a procurement management plan based on current best practices. Prerequisite(s): MBA9122.
MBA9128 - Advanced Project Management Techniques (3 quarter credits). This course focuses on advanced project management topics and techniques for the completion of successful projects. The course provides an in-depth look at techniques for balancing scope, time, cost, and quality in managing a project. Particular attention is paid to planning, monitoring, and controlling a project. The course highlights the importance of applying quality standards and best practices in developing project management strategies. Prerequisite(s): MBA9122.

MBA9130 - Operations and Process Management (3 quarter credits). This course presents tools and techniques for effective process and supply chain selection, design, planning, and control. This course helps learners apply the principles and techniques of process-based management as a foundation for continuous improvement. Learners explore ways to design, develop, and manage effective operations management tools required to detect and fix problems quickly. Learners identify, discuss, and practice applying measures of operational performance that support organizational growth, innovation, and market leadership. As a result, learners are better prepared to respond to changes in market demand.

MBA9132 - Strategic Management of Health Care Systems (3 quarter credits). This course is an in-depth examination and analysis of strategic management in the health care industry. Learners utilize strategic management frameworks for analyzing the mission, vision, core values, and goals of this industry and make recommendations based on this analysis. Learners discuss and assess the operational and financial components of the strategic planning process in health care and its impact on the internal and external health care environment. Learners evaluate the impact of interdependent actors within the health care system and the widespread consequences of decisions in an increasingly competitive market. Decision-making strategies that maximize revenues while providing excellent quality care to patients are also explored.

MBA9134 - Health Care Financial Management (3 quarter credits). This course focuses on the knowledge and skills required to conduct advanced strategic financial analyses of a health care organization. Learners use financial techniques specific to health care for analysis and planning and apply those principles to analyze current health care budgeting and capital and funding decisions. Learners review frameworks for conducting advanced strategic financial analyses and make innovative organizational recommendations based on those financial analyses. This course is also an in-depth examination and analysis of current health care reimbursement policies and their impact on financial management decisions. Prerequisite(s): MBA9132, MBA9140.

MBA9136 - Health Care Policy Analysis and Decision Making (3 quarter credits). Learners in this course analyze the development and implementation of policy in the health care field and its unique role in the industry. This course demonstrates the importance of examining health care policies not only from sociological, political, and ethical frameworks but from an economic perspective as well. The course allows learners to apply alternative methods of policy analysis including matrix analysis, decision trees, and cost-benefit analysis. Learners explore ways to make decisions in a health care setting and examine the consequences of decisions in the clinical, policy, and management arenas. Prerequisite(s): MBA9132.

MBA9138 - Ethical and Legal Considerations in Health Care (3 quarter credits). This course introduces ethical principles that managers can apply to understand, analyze, and resolve ethical problems in the health care field. Ethical dilemmas in the health care industry are explored from several perspectives—managerial, organizational, and economic. Learners analyze the impact of law on the way health care is delivered in the U.S. The major legal principles and issues relevant to health care administration are also examined. Prerequisite(s): MBA9132.

MBA9140 - Financial Management (3 quarter credits). This course provides basic theories and techniques related to acquisition of, accounting for, and allocation of an organization’s financial resources. Along with a comprehensive overview of these processes, learners identify and apply basic financial management theories and techniques that support effective acquisition and allocation of their organization’s financial resources and apply their knowledge of finance management practices to real-world business concerns and issues within their work environment. Prerequisite(s): MBA9132.

MBA9141 - Financial Markets and Institutions (3 quarter credits). This course provides learners with a theoretical foundation for examining the nature and role, structure, and management of financial institutions in financial markets. Learners in the course examine the effects of the U.S. financial system on financial intermediaries and markets. Learners also study the reactions of banks to a change in interest rates, money supply, and open-market operations. They develop an understanding of the performance of financial participants in money market and bond market, and capital markets. Other topics include financial derivatives and ethics in the financial service industry. This course bridges the gap between financial theory and market practice, reflecting the relationship between the conceptual framework and the management behavior of practitioners. Prerequisite(s): MBA9140.

MBA9142 - Advanced Finance (3 quarter credits). This course extends the competencies developed in MBA9140: basic theories and techniques related to acquisition of, accounting for, and allocation of an organization’s financial resources. Learners in this course examine existing theories and emerging topics in the field in more depth and gain additional insights and techniques for examining financial risk, return, and the capital asset pricing model; dividend policy; financing flexibility; valuation of securities, derivatives and risk management; and capital structure. Learners apply their knowledge to real-world business concerns and issues within their work environment. Prerequisite(s): MBA9140.

MBA9143 - Bank Management (3 quarter credits). This course begins with an overview of the commercial banking and financial services industries. Topics include bank evaluation and performance; asset and liability management; organizational structure; loan services to businesses and consumers; financial derivatives and tools; capital, profitability, and bank market structure; and regulations, hedging, interest rate risk, and credit risk management. The course covers a growth trend in commercial banking that includes financial services such as investment banking and security underwriting services, e-banking, and e-commerce. Course topics also include ethical behavior. Prerequisite(s): MBA9140.

MBA9144 - International Financial Management (3 quarter credits). In this course, learners are exposed to international financial management and reporting techniques. The course emphasizes international financial statement analysis (an overview) and detailed case analysis and interpretation. Learners examine a multinational capital budgeting process and review cost of capital and long-term financing strategies including assessment of financial markets used by international firms. Other topics include exchange rate systems, methods of government intervention, direct foreign investment, country risk analysis, and global strategy in the context of international finance. Learners apply their knowledge in realistic business situations and synthesize relevant techniques into sound recommendations and conclusions. Prerequisite(s): MBA9140.

MBA9146 - Investment and Portfolio Management (3 quarter credits). In this course, learners examine the securities market, various types of investment securities, and the risk-return characteristic of each. The course emphasizes tools used by professional money managers for managing investment alternatives including global opportunities. Learners apply investment theories to the management of corporate portfolios; evaluate corporate investment and portfolio management strategies; analyze and evaluate methods of portfolio construction; and analyze current theories, strategies, and methods for their applicability to global opportunities. Prerequisite(s): MBA9140.
MBA9147 - Risk Management (3 quarter credits). This course exposes learners to practical and theoretical aspects of managing risks in the insurance service industry. Learners study a range of industry risks: insurance risk, market risk, liquidity risk, and asset and liability management risks. The course provides learners with sophisticated tools and analytical techniques to minimize these risks and learn how management of these risks can create shareholder value. Prerequisite(s): MBA9140.

MBA9148 - Corporate Finance Analysis and Decisions (3 quarter credits). Learners in this course examine the principles of financial administration with applications to problems of financial analysis and control, and planning by firms under changing economic conditions. Learners conduct financial analyses, evaluate a corporation’s financial planning and control functions, and assess the ability of corporations to create wealth. Learners discuss the impact of financing decisions on real asset valuation; managerial incentives; and corporate strategy including mergers/acquisitions, corporate restructuring, real options, and the use of derivatives and other financing tools on deal structure. Prerequisite(s): MBA9140.

MBA9150 - Strategy (3 quarter credits). In this course, learners examine tools and techniques for competitive analysis, strategic planning, and strategy implementation. Learners gain knowledge of the tools and concepts needed to develop a business strategy including macro environmental scanning, industry and competitive analysis, value chain analysis, SWOT analysis, identification of critical success factors and driving forces, and development of strategic alternatives and recommendations. Throughout the course learners apply these tools and concepts as they develop a strategic profile for a company that is described in a detailed case study.

MBA9152 - Impact of Advances in Information Technology (3 quarter credits). Learners in this course examine emerging information technologies, their potential impact on the organization, and strategies for planning and managing them. Topics include advances in computer system and networking technologies and database management systems and applications. In addition, learners examine critical issues in managing the deployment of enterprise integrated applications and supply chain management applications. Prerequisite(s): MBA9160.

MBA9154 - Techniques for Managing Information Technology Professionals (3 quarter credits). Learners in this course examine the particular issues of managing information technology professionals including analysts, developers, technical specialists, and infrastructure support personnel. The course covers contemporary management practices and techniques for IT staff acquisition, development, motivation, retention, and assessment, and examines the challenges of organizing effective virtual work teams. Prerequisite(s): MBA9160.

MBA9156 - Strategic Information System Planning (3 quarter credits). Learners in this course examine and analyze the process of developing, implementing, and evaluating strategies for information technology deployment and management in a business organization. Learners also examine issues related to ways an organization can plan for and use information technology more effectively by understanding the issues of alignment with business strategies, governance models, portfolio analysis and its impact on organization structure and processes. Prerequisite(s): MBA9160.

MBA9160 - Managing Information Assets and Technology (3 quarter credits). This course addresses the use of information, knowledge, and technology as strategic assets. Learners develop the ability to proactively manage information as a strategic asset, recognize how to use appropriate technologies by applying new skills and knowledge, and understand the importance of monitoring and adjusting their organization’s communication processes and principles. This course focuses on leveraging available information technology and communication assets in order to realize an organization’s business goals.

MBA9170 - Regulatory and Ethical Environment of Business (3 quarter credits). In this course, learners examine the key components of the business environment and ethical choices with regard to corporate decisions. The emphasis in this course is on current regulatory environments and their impact on organizational directions. Learners analyze and discuss how current trends in business ethics can help them make socially responsible and strategically sound decisions.

MBA9180 - Accounting (3 quarter credits). This course provides a survey of financial and managerial accounting concepts and practices. Topics include the accounting cycle, financial reporting, financial statements analysis, cost accounting, management control, differential analysis, and ethical aspects of accounting and financial reporting.

MBA9182 - Advanced Accounting (3 quarter credits). In this course, learners examine accounting applications with respect to the nature and scope of business operations. Topics include parent and subsidiary accounting in multinational operations, partnership accounting, accounting for mergers and acquisitions, and accounting for branches and agencies of business entities. Prerequisite(s): MBA9180.

MBA9184 - Budget Planning and Control (3 quarter credits). In this course, learners cultivate their ability to apply a system approach to planning and controlling organizational budgets. Learners become familiar with preparing budgets, accounting, and performance reports. Other topics include analyzing the impact of budgets on an organization, the function of budgetary systems in organizational planning, and control. Prerequisite(s): MBA9182.

MBA9186 - Audit and Control of Accounting Information Systems (3 quarter credits). This course teaches learners to audit and evaluate the control of computerized accounting information systems. Learners analyze auditing and evaluation standards and the effects of auditing on information technology in business operations. The course also covers statistical analyses of accounting control systems. Prerequisite(s): MBA9182.

MBA9188 - Accounting Information for Decision Making (3 quarter credits). In this course, learners gain knowledge of the nature and function of accounting information in the decision-making process. They examine strategies for integrating accounting systems with financial information from managers and other professionals in order to make better decisions. Learners also explore the uses of accounting information in functional areas such as finance, management, and marketing. Prerequisite(s): MBA9182.

MBA9190 - Applied Managerial Statistics (3 quarter credits). Analyzing and interpreting quantitative information is a primary component of effective business administration. In this course, learners become familiar with performing analysis and evaluation using statistics and mathematical modeling to support effective decision making in management practice. Course activities include case analysis, discussions of business-related statistical problems, and readings focused on state-of-the-art statistical methods for business decision making.

MBA9210 - Building Relationships (3 quarter credits). This course presents tools and techniques to help learners influence others, build relationships, inspire trust, and manage conflict. By building positive relationships, leaders develop and sustain strategic alignments within the organization. In this course, learners examine various tools and techniques to motivate and inspire others and ways to recognize and use important interpersonal skills to expand their circle of influence and manage conflict.

MBA9220 - Developing and Coaching Others (3 quarter credits). In this course, learners explore ways to effectively coach, develop, and grow strengths of others and match people’s talents to jobs. Topics include articulating vision, establishing and communicating strategic objectives, and identifying the individual and collective capabilities needed to achieve results. Learners examine ways to use coaching and development skills to obtain and retain the right employees, recognize the strengths and developmental needs of others, and provide development opportunities, while encouraging responsibility for self-development.
MBA9230 - Leading Teams (3 quarter credits). In this course, learners explore techniques and models for building and leading effective teams. Learners develop a conceptual grounding in team dynamics theory and application and examine what makes teams effective at the individual, group, and organizational levels. Topics include the development of team collaboration skills, synthesis of team theory, assessment of an organization’s use of teams, and the overall effectiveness of team support systems. Learners research and recommend strategies and best practices to better align a critical team organizational support system and practice problem-solving, decision-making, project management, and conflict management in a virtual environment.

MBA9240 - Facilitating Change (3 quarter credits). This course presents theories and models for leading and facilitating organizational change. Learners explore ways to recognize and translate theory into practice by identifying and applying effective change management techniques. Learners develop collaborative processes that support forward movement within their work environment, thus helping themselves and their employees make transitions more effective for the organization.

MBA9250 - Leveraging Workplace Diversity (3 quarter credits). In this course, learners explore the models and tools for creating an effective and respectful work environment. This course emphasizes the importance of encouraging the expression of diverse people and their ideas. Learners explore ways to use models and tools to promote ethical and respectful interpersonal relationships that support the free flow of ideas. Learners develop practical skills and hands-on techniques to effectively support and manage diversity, recognize the importance of organizational diversity and why it is inextricably linked to business success, and establish a framework to promote an ongoing and respectful exchange of information.

MBA9260 - Negotiating for Results (3 quarter credits). In this course, learners explore ways to create effective negotiations with employees, customers, and partners. The course offers learners a practical exploration of the major concepts and theories of bargaining and negotiation and a forum for examining the dynamics of interpersonal and inter-group conflict and its resolution. The course is designed to be relevant to the broad spectrum of problems faced by managers and professionals. Learners explore their own negotiating preferences and the consequences of the choices they make. In addition, learners are asked to accept and offer feedback on the negotiation behavior that they demonstrate, observe and formulate their own perspectives about negotiation, and extract insights from their own experiences to guide them in future negotiations.

MBA9300 - MBA Capstone: Judgment, Planning, and Action (3 quarter credits). This course is a capstone MBA impact project. The course focuses on the implementation of a project that incorporates the skills necessary for analyzing issues, thinking creatively and strategically, using sound judgment, and establishing and executing plans. Prerequisite(s): Completion of all required MBA course work. Cannot be fulfilled by transfer or petition.

MBA9310 - Marketing Capstone: Judgment, Planning, and Action (3 quarter credits). This is an integrative course for learners completing the MBA Marketing specialization. The outcome is for learners to synthesize and integrate their learning experiences and to evaluate the research and current topics relative to this specialization. This course focuses on the implementation of a project that incorporates the skills necessary for analyzing issues, thinking creatively and strategically, using sound judgment, and establishing plans. Techniques used to accomplish these goals may vary. Prerequisite(s): Completion of all required MBA course work.

MBA9320 - Project Management Capstone: Judgment, Planning, and Action (3 quarter credits). This is an integrative course for learners completing the MBA Project Management specialization. Learners synthesize and integrate the learning experiences acquired in project management and evaluate the research and current topics relative to this specialization. In this course, learners complete a project that incorporates the skills necessary for analyzing issues, thinking creatively and strategically, using sound judgment, and establishing plans. Prerequisite(s): Completion of all required MBA course work.

MBA9330 - Health Care Management Capstone: Judgment, Planning, and Action (3 quarter credits). This is an integrative course for learners completing the MBA Health Care Management specialization. Learners synthesize and integrate the learning experiences acquired in health care management and evaluate the research and current topics relative to this specialization. In this course, learners complete a project that incorporates the skills necessary for analyzing issues, thinking creatively and strategically, using sound judgment, and establishing plans. Prerequisite(s): Completion of all required MBA course work.

MBA9340 - Finance Capstone: Judgment, Planning, and Action (3 quarter credits). This is an integrative course for learners completing the MBA Finance specialization. The outcome is for learners to synthesize and integrate the learning experiences acquired in finance and to evaluate the research and current topics relative to this specialization. This course focuses on the implementation of a project that incorporates the skills necessary for analyzing issues, thinking creatively and strategically, using sound judgment, and establishing plans. Techniques used to accomplish these goals may vary. Prerequisite(s): Completion of all required MBA course work.

MBA9350 - Information Technology Management Capstone: Judgment, Planning, and Action (3 quarter credits). This is an integrative course for learners completing the MBA Information Technology Management specialization. Learners synthesize and integrate the learning experiences acquired in Information Technology Management and evaluate the research and current topics relative to this specialization. In this course, learners complete a project that incorporates the skills necessary for analyzing issues, thinking creatively and strategically, using sound judgment, and establishing plans. Prerequisite(s): Completion of all required MBA course work.

MBA9360 - Marketing Capstone: Judgment, Planning, and Action (3 quarter credits). This is an integrative course for learners completing the MBA Marketing specialization. The outcome is for learners to synthesize and integrate their learning experiences and to evaluate the research and current topics relative to this specialization. This course focuses on the implementation of a project that incorporates the skills necessary for analyzing issues, thinking creatively and strategically, using sound judgment, and establishing plans. Prerequisite(s): Completion of all required MBA course work.

MBA9370 - Project Management Capstone: Judgment, Planning, and Action (3 quarter credits). This is an integrative course for learners completing the MBA Project Management specialization. Learners synthesize and integrate the learning experiences acquired in project management and evaluate the research and current topics relative to this specialization. In this course, learners complete a project that incorporates the skills necessary for analyzing issues, thinking creatively and strategically, using sound judgment, and establishing plans. Prerequisite(s): Completion of all required MBA course work.

MBA9380 - Accounting Capstone: Judgment, Planning, and Action (3 quarter credits). This is an integrative course for learners completing the MBA Accounting specialization. The outcome is for learners to synthesize and integrate the learning experiences acquired in accounting and to evaluate the research and current topics relative to this specialization. This course focuses on the implementation of a project that incorporates the skills necessary for analyzing issues, thinking creatively and strategically, using sound judgment, and establishing plans. Prerequisite(s): Completion of all required MBA course work.
School of Business and Technology

Master’s Organization and Management Courses

OM5004 - People at Work (4 quarter credits). This course covers a broad array of topics relating to managing and organizing “people at work.” Learners evaluate and discuss classic theories of organizational behavior including theories of power and politics, leadership and power, interpersonal behavior, group and team dynamics, as well as touch on the implications of diversity and multiculturalism. **OM5004 must be taken by master’s learners in their first quarter. Cannot be fulfilled by transfer or petition.**

OM5015 - Marketing (4 quarter credits). This course investigates a multitude of factors related to marketing in firms that produce both goods and services. The 4Ps of marketing are discussed as they relate to the development of marketing plans and strategies.

OM5025 - Accounting and Finance in Organizations (4 quarter credits). This course introduces master’s learners to fundamental finance and accounting practices. Learners study the principles of financial accounting and the ways the activities of organizations are influenced by accounting measurement. The course emphasizes becoming good consumers, rather than producers, of financial information and uses current events to reinforce and demonstrate the implications of various accounting decisions.

OM5030 - Corporate Social Responsibility and Managerial Ethics (4 quarter credits). In this course, learners investigate the orientation of the firm in the context of today's complex social and business environments. Specific issues related to social responsibility and corporate ethics are addressed. The course focuses on identifying relevant issues and using theory to make informed and responsible decisions.

OM5035 - Data Analysis and Decision Making for Managers (4 quarter credits). Learners in this course examine a variety of quantitative tools that are useful in making organizational decisions. Rather than requiring learners to complete complex calculations, this course orient learners toward identifying problem-solving situations, selecting appropriate quantitative tools, and interpreting analytical results.

OM5040 - Strategic Planning (4 quarter credits). Learners in this course examine practices, methodology and theories of business strategy. In addition, learners review theoretical models and the development of plans for assessing strategic capabilities.

OM5112 - Leadership (4 quarter credits). This course provides learners with a broad overview of leadership strategies and practices in a variety of organizational settings. Leadership theories, processes, and best practices are analyzed and applied.

OM5114 - Organization Structure and Design (4 quarter credits). Learners in this course focus on developing skills in analyzing, designing, maintaining, and changing organizational structures. A variety of organizations are evaluated with respect to vision, strategy, efficiency, impact on culture, financial health, competitive advantage, and other factors. **Prerequisite(s): OM5112.**

OM5116 - Personal Leadership Development (4 quarter credits). Learners in this course examine their own personal leadership attributes, characteristics, and behaviors. Personal leadership skills are examined in the context of the type and level of the organization. Learners also evaluate a variety of leadership practices and their applications. **Prerequisite(s): OM5112.**

OM5118 - Leading Organizational Change (4 quarter credits). This course provides learners with an overview of the theory and practice of leading effective organizational change. Learners examine organizational strategies for motivating change and effective communication, and establishing commitment. Leaders’ behaviors in the context of their responsiveness to environmental complexity and change are also analyzed. **Prerequisite(s): OM5112.**

OM5120 - Leading and Building Teams (4 quarter credits). This course focuses on the theory and practice of building and leading effective teams. The course emphasizes building and maintaining high-performance teams and the processes necessary to support them. **Prerequisite(s): OM5112.**

OM5122 - Leading and Coaching Others (4 quarter credits). Learners in this course analyze the leader's role as coach in the organization. The focus is on providing the theory and models for helping leaders build relationships and develop talent in others. **Prerequisite(s): OM5112.**

OM5199 - Special Topics in Leadership (4 quarter credits). This course provides MS learners an opportunity to pursue in-depth study within specific areas of leadership. **Course may be repeated for credit. Prerequisite(s): OM5112. Cannot be fulfilled by transfer or petition.**

OM5210 - Human Resource Management (4 quarter credits). This course provides learners with a broad overview of human resource management strategies and processes. Topics include roles, practices, and the strategic and operational aspects of HRM functions. In this course, learners develop a human resource scorecard to enhance their ability to capture the value of HR initiatives.

OM5212 - Managing Diversity and Inclusion in Organizations (4 quarter credits). Learners in this course explore issues of corporate culture and inclusion and how they affect the understanding and appreciation of diversity practices within an organization. The course includes an analysis of prejudice and discrimination as they exist in contemporary organizations. Interventions are formulated and implemented to champion diversity in the workplace and in the community. **Prerequisite(s): OM5210.**

OM5214 - Employment Law: Legal Structures, Compliance, and Reporting (4 quarter credits). This course provides learners with a basic understanding of the legal environment in which organizations operate. Learners review ways that employment law affects management/employee relations and the legal considerations and ramifications of human resource decisions. **Prerequisite(s): OM5210.**

OM5216 - Conflict Management and Employee Dispute Resolution (4 quarter credits). Learners in this course explore current theories and techniques for conflict management and resolution. Learners evaluate interpersonal, group, and systems conflict and negotiation theories appropriate to the workplace. Learners critically evaluate alternative dispute resolution processes and procedures that help parties in a business dispute participate in a non-adversarial collaborative search for mutually beneficial outcomes. The focus is on litigation avoidance and the alternative methods utilized in common disputes in a variety of industries. **Prerequisite(s): OM5210.**

OM5218 - Managing Compensation, Benefits, and Reward Systems (4 quarter credits). Learners in this course examine the goals of the organization with regards to human resources and its use of compensation, benefits, and reward systems in the motivation of goal-oriented behavior. This course focuses on the complex variety of pay structures within an organization and the relationship of those pay structures to organizational performance. Theory and practice relating organizational characteristics to compensation-system strategy, design, and administration are covered. **Prerequisite(s): OM5210.**

OM5220 - Recruitment, Selection, and Assessment (4 quarter credits). This course provides learners with an in-depth examination of the talent acquisition process from workforce planning through recruitment to final selection in both the public and private sector. Learners examine the theory and practice of assessing job applicants and conduct proper analysis of skills, abilities, interests, and aptitudes. **Prerequisite(s): OM5210.**
School of Business and Technology

Graduate Writing Courses

OM7004 - Graduate Writing for ESL/EFL Learners (4 quarter credits). This course introduces non-native speakers of English to graduate-level academic writing. Learners develop an understanding of the assumptions and intentions that underlie advanced academic writing as it is practiced in the U.S. They develop skills in producing effective advanced academic writing including combining facts and opinions from multiple sources. Learners develop linguistic and content editing skills in order to continue improving their own academic writing after they complete the course.

OM7006 - Research and Writing for Graduate Learners (4 quarter credits). This course prepares graduate learners for the rigor of academic writing, which requires a series of related critical thinking and writing skills, including understanding the nature of academic research; developing strong arguments based on primary and secondary research; evaluating, summarizing, paraphrasing, and citing sources; drafting, revising, and editing multiple drafts of major projects; and producing clear, accurate, and error-free prose. Since this is a writing course, learners should expect to write a lot: the course includes weekly writing assignments, several short writing projects, and a research plan for a longer project. Learners submit a final portfolio at the end of the course.

OM7007 - Focused Research and Writing for Graduate Learners (4 quarter credits). This course refines the principles and strategies learned in OM7006 by focusing on writing in the disciplines. Learners should expect to spend a significant amount of time writing, including weekly writing assignments, several short writing projects, one long writing project, and a final portfolio. Learners develop a research topic, conduct and write a short literature review, develop an argumentative essay of significant length (25–35 pages), and document sources appropriately while focusing on the critical thinking and writing skills established in OM7006. Prerequisite(s): OM7006.

OM7008 - Developing Voice and Style in Academic and Professional Writing (4 quarter credits). This course focuses on one of the most challenging components of academic writing: developing a voice and style that reflect excellence in scholarship (research, thinking, and communication) while maintaining individuality and style. In this course, learners analyze a variety of writing samples, including their own, in order to understand the effects of writers' rhetorical choices; learn and apply an array of writing strategies that lead to improved awareness and use of voice and style; and revise writing submissions used in external course work to demonstrate learning and understanding. Learners are strongly encouraged to take the OM7006–OM7007 course sequence before enrolling in this course.

OM7009 - Writing for Publication (4 quarter credits). Learners in this course explore the publication process, beginning with choosing a publication for submission and ending with a completed manuscript to submit. During the quarter, learners define and research their topic and publication, write and revise multiple drafts, participate in peer review, and prepare a cover letter for submission.

School of Business and Technology

Doctoral Organization and Management Courses

OM7020 - Marketing Strategy and Practice (4 quarter credits). This course presents learners with a systematic analysis of the factors that influence marketing strategy and uses marketing theory to evaluate opportunities, identify market segments, and formulate appropriate strategies. While this course has a theoretical focus, the development of good marketing practices also receives attention.

OM7021 - Advanced Marketing Management (4 quarter credits). Learners in this course examine the application of the marketing concept in the development of a product or service from conception to launch. Prerequisite(s): OM7020. PhD learners only: To be completed in directed-study format.

OM7030 - Global Business Issues and Strategies (4 quarter credits). This course provides learners with an overview of the key issues in leading and managing the global enterprise. PhD learners only: To be completed in directed-study format.

OM7035 - Applied Business Economics (4 quarter credits). This course is a survey of macroeconomics and microeconomics. Learners examine current developments in the economy, inflation, unemployment, resource allocation, market structures and competition, and the relationship of economic policy to business. PhD learners only: To be completed in directed-study format.

OM7040 - Accounting and Financial Management (4 quarter credits). This course addresses accounting and financial concepts and their applications to the management of an organization and presents a framework for financial decisions in organizations.

OM7041 - Finance (4 quarter credits). This course emphasizes and helps learners develop an understanding of financial concepts and major
Graduate Course Descriptions, continued

decision areas related to the financial management of business. **Prerequisite(s): OM7040. PhD learners only: To be completed in directed-study format.**

OM7050 - Ethics and Social Responsibility (4 quarter credits). Learners in this course examine ethical behavior in organizations and the role of business in society.

OM7055 - Operations Management (4 quarter credits). This course addresses concepts and methods that support the management of operations in both service and manufacturing environments.

OM7060 - Strategic Information Technology Management (4 quarter credits). Learners in this course examine strategic perspectives for aligning competitive strategy, core competencies, and information systems. The course covers both factors and processes that affect the successful use of information technology to support the organization's strategy.

OM7065 - E-Business Strategy and Management (4 quarter credits). Learners in this course gain an understanding of the interactive forces of technology and society and changes that influence ways people live, work, and meet their needs for products, services, and community. **Prerequisite(s): OM7020.**

OM7070 - Entrepreneurship (4 quarter credits). This course is an overview of fundamental management and marketing practices essential to successful entrepreneurial development.

OM7080 - Statistical Research Techniques (4 quarter credits). Learners in this course explore the fundamental data skills and analytical capabilities needed for graduate-level research. The focus of the course is on reviewing published research using basic statistical techniques, applying SPSS to conduct similar analyses, and determining the appropriate techniques for a given situation. Topics include data exploration and analysis; sampling; t-tests; analysis of variance, correlation and regression; and selected nonparametric tests. **Available online only. Cannot be fulfilled by transfer.**

OM7120 - Diversity and Culture in the Workplace (4 quarter credits). Learners in this course focus on diversity and issues that arise in a multicultural workforce. Learners evaluate categories of difference; compare and contrast how culture and diversity each impact the individual, organization, and society; and evaluate how similarities and differences affect human development.

OM7125 - Systems Change and Transformative Practice (4 quarter credits). Learners in this course examine systems theory and its relation to individual and organizational change and transformation. The course emphasis helps learners gain an integrated perspective of systems theory and develop capabilities that support strategic planning, architecting, leading, and sustaining transformation initiatives and practices within organizations.

OM7130 - Conflict Management and Negotiation (4 quarter credits). Learners in this course explore current theories and techniques for conflict management and negotiation in today's increasingly complex organizations. Learners evaluate interpersonal, group, and system conflict and negotiation theories appropriate to the workplace.

OM8004 - Managing and Organizing People (4 quarter credits). Learners in this course explore the theoretical assumptions of organizational behavior and the issues and challenges that arise when managing and leading. The course prepares PhD learners for doctoral research related to organization behavior literature and theory. **OM8004 must be taken by PhD learners in their first quarter. Available online only. Cannot be fulfilled by transfer.**

OM8010 - Principles of Organization Theory and Practice (4 quarter credits). Learners in this course examine developments in organization theory, and explore organizations as rational, natural, and open systems. The course prepares PhD learners to synthesize and integrate organizational theory. **Available online only. Cannot be fulfilled by transfer.**

OM8012 - Strategy (4 quarter credits). Learners in this course examine theories that are relevant to effective strategy development and implementation, preparing them to operate as strategic thought-leaders in today's complex global business environment. **Available online only. Cannot be fulfilled by transfer.**

OM8021 - Management Theory Creation (4 quarter credits). Learners in this course examine the scientific, philosophical, and methodological approaches underlying organization and management research and theory. Course topics include the scholar-practitioner as social and behavioral scientist and purveyor of evidenced-based management, and ways of working with the extant literature. Learners analyze and report on the elements of a scientific study, and evaluate the ontological, axiological, and epistemological assumptions underlying qualitative, quantitative, and mixed-methods studies. Learners also identify the strengths and limitations of various methodological approaches, and provide recommendations for future research based on author-identified limitations and a review of the seminal works and recent research. **Prerequisite(s): OM7080. Available online only. Cannot be fulfilled by transfer.**

OM8022 - Survey of Applied Research Methods (4 quarter credits). This course focuses on research designs for qualitative, quantitative, mixed-methods, and applied research in organization and management. Learners move beyond conducting reviews of literature at the methodological level, focusing on research design in order to evaluate specific design features related to reliability and threats to validity, and to craft their own research prospectus. Learners explore the meaning of content and process gaps, problems, and opportunities uncovered through a review of the literature. They also examine issues related to management science research ethics and the role of the Institutional Review Board (IRB). **Prerequisite(s): OM8021. Available online only. Cannot be fulfilled by transfer. OM8021 prerequisite does not apply to PhD in IT learners.**

OM8025 - Advanced Qualitative Research (4 quarter credits). Learners in this course investigate qualitative inquiry and various qualitative research designs based on social constructivist, interpretive, and critical-theory/transformative traditions appropriate for research in organization and management. Course topics include strategies for data collection and bounding, data analysis and coding, visual mapping and portrayal, drawing and verification of conclusions from data, and qualitative research presentation. Learners also gain hands-on experience using qualitative software. This course is recommended for learners who intend to conduct either a qualitative or mixed-methods dissertation. **Prerequisite(s): OM8022. Available online only. Cannot be fulfilled by transfer.**

OM8026 - Applied Multivariate Modeling (4 quarter credits). Learners in this course review, critique, and apply models appropriate to organizational research designs. Topics include General Linear Model (multiple regression, ANOVA, MANOVA, ANCOVA), canonical correlations, principal components, factor analysis, and multi-dimensional scaling. Nonparametric alternatives to statistical tests are examined and data analysis and interpretation software for quantitative data are explored. **Prerequisite(s): OM7080. Available online only. Cannot be fulfilled by transfer.**

OM8027 - Survey Research Methodology (4 quarter credits). Learners in this course concentrate on the competencies, skills, and techniques required to conduct successful data gathering and analysis. The course provides learners with the opportunity to learn and apply the skills required to conduct survey questions and items, structure questionnaires and interview schedules, understand and utilize scaling techniques, develop and select the most effective administration techniques, develop the most appropriate sampling frames, and apply the most powerful statistical analysis. Upon completion of this course, learners are prepared to utilize this methodology to conduct scholarly and organizational research. **Prerequisite(s): OM8022. Available online only. Cannot be fulfilled by transfer.**
OM8028 - Survey of Research Literature in Management Education (4 quarter credits). Learners in this course review management literature, focusing on research related to improving the effectiveness of management instruction and developing management curricula and courses. The course focuses specifically on management education but also explores topics in leadership, business, and other related disciplines. Cannot be fulfilled by transfer.

OM8099 - Topics in Applied Quantitative and Qualitative Research (4 quarter credits). Learners in this course are offered a rotating selection of advanced topics. Potential topics include systems and case study designs, experimental and quasi-experimental designs, survey sampling designs and instrumentation validation, nonparametric inferential models, advanced general linear modeling, and grounded theory. Course may be repeated for credit. Prerequisite(s): OM7080, OM8021, OM8022. Cannot be fulfilled by transfer.

OM8101 - Theories of Leadership (4 quarter credits). Learners in this doctoral seminar explore theories of leadership that inform research and practice. In addition, learners explore foundational tenants of leadership theory, creating a compare and contrast of the theories for their impact on organizations, leaders, and followers. Available online only. Cannot be fulfilled by transfer.

OM8102 - Leading at the Top: The Upper Echelon (4 quarter credits). Learners in this doctoral seminar explore the dynamic environment of leading at the top of the organization. Topics include the relationship of the leader to the executive board, the market, communication techniques and tools of communication, as well as knowledge management. Available online only. Cannot be fulfilled by transfer.

OM8103 - Global Executive/Manager Development (4 quarter credits). Learners in this doctoral seminar examine the current and relevant theories of global leader and manager development. While learning about theories of developing people for the global enterprise system, learners evaluate and prepare a plan for their own leadership and management portfolio of skills and assets against the models discussed. Available online only. Cannot be fulfilled by transfer.

OM8104 - Leadership: The Dark Side (4 quarter credits). In this innovative doctoral seminar, learners explore what constitutes the dark side of leadership, how these characteristics are evaluated, and the psychology of dark leader development. The learning experience culminates in the development of original approaches and strategies for the management of the dark side of leadership in contemporary organizations. Available online only. Cannot be fulfilled by transfer.

OM8105 - Issues on the Frontier of the Global Economy (4 quarter credits). Learners in this doctoral seminar examine the economic landscape of the competitive global economy. Learners identify issues and trends and compare and contrast them for their impact on markets, organizations, and leadership practice. Available online only. Cannot be fulfilled by transfer.

OM8106 - Leading in the Global Enterprise System (4 quarter credits). In this doctoral seminar course, learners compare and contrast leadership theory for the global enterprise organization. Learners evaluate theories pertinent to their own operational environment, creating a framework for successful leading and managing in their operational contexts. Available online only. Cannot be fulfilled by transfer.

OM8107 - Entrepreneurial Leader as Pioneer (4 quarter credits). Learners in this doctoral seminar compare and contrast entrepreneurial leadership theories to become familiar with the options, opportunities, and benefits of entrepreneurial leadership in the developing global enterprise system. Available online only. Cannot be fulfilled by transfer.

OM8201 - Theories of Executive Human Resource Management (4 quarter credits). Learners in this doctoral seminar explore current trends in human resource research and the numerous theories of human resource management. Learners research articles and compare and contrast theories for their impact on the human asset management of the organization. Available online only. Cannot be fulfilled by transfer.

OM8202 - The Human Resource Executive as Strategic Partner (4 quarter credits). Learners in this doctoral seminar explore the link between the strategic architecture of human asset management and organizational strategy. Learners investigate how the careful crafting of human resource policy and practice create optimum resource utilization for exceptional organizational effectiveness. Available online only. Cannot be fulfilled by transfer.

OM8203 - Perspectives and Practices in Global Human Resource Management (4 quarter credits). Learners in this doctoral seminar examine innovative human resource management theories and best practices used in domestic and international knowledge-oriented organizations. The course emphasizes preparing learners to operate as HRM thought leaders within complex and dynamic 21st century business environments. Available online only. Cannot be fulfilled by transfer.

OM8204 - Legal Systems, Labor Relations, and Regulatory Practices (4 quarter credits). Learners in this doctoral seminar examine key components of domestic and international legal systems, labor relations, and regulatory practices as they relate to organizational structure, business activities, and human capital management. Topics include law making, enforcement agencies, labor relations, legal processes, and litigation reduction and management. Available online only. Cannot be fulfilled by transfer.

OM8205 - Knowledge Management, Human Resource Information Systems, and Internet Technologies (4 quarter credits). Learners in this doctoral seminar explore the relationships between knowledge management, human resource information systems, and internet technologies as they relate to maximize human capital and organizational productivity. This course emphasizes integrated understanding, strategic orientation, and innovative perspective of ways these systems can enable human resource management business-oriented solutions for global organizations. Available online only. Cannot be fulfilled by transfer.

OM8301 - Survey of Research Literature in Information Technology Management Infrastructure (4 quarter credits). Learners in this doctoral seminar review information technology management research literature focusing on research related to managing the process of selecting, deploying, and operating information technology within organizations. The focus of the course includes components of information technology and the human resources that support them. Available online only. Cannot be fulfilled by transfer.

OM8302 - Survey of Research Literature in Information Technology Planning and Delivery (4 quarter credits). Learners in this doctoral seminar review the information technology management research literature focusing on the process of applying IT to the support of organizational goals. Topics include organizational alignment, strategic system planning, and the application system delivery process. Available online only. Cannot be fulfilled by transfer.

OM8303 - Information Technology Technical Foundations (4 quarter credits). Learners in this doctoral seminar focus on theory and research that address the technical foundations of information technology management discipline. Topics include a wide range of technologies, processes, and methods, with a particular emphasis on emerging technologies and concepts. Available online only. Cannot be fulfilled by transfer.
OM8304 - Information Technology Delivery (4 quarter credits). Learners in this doctoral seminar concentrate on the behavioral aspects of deploying information technology in organizations. During the course, learners examine and evaluate IT deployment literature from both academic and practitioner sources, survey both achievements and failures in the field, and identify various research frontiers associated with IT delivery. Available online only. Cannot be fulfilled by transfer.

OM8305 - Information Technology Strategy and Management (4 quarter credits). Learners in this doctoral seminar focus on organizational issues related to developing information technology strategy and managing IT staff and functions. Learners examine the research frontiers of topics such as IT strategy formulation and business alignment; IT organization, structure, and governance; implementation and change management; organizational learning and knowledge management; and evaluation of IT impacts on the organization. Available online only. Cannot be fulfilled by transfer.

OM8450 - Theory of Organizational Improvement (4 quarter credits). Learners in this course examine historical, contemporary, and emerging theories of organizational improvement. Learners explore continuous improvement, balanced scorecard, Malcolm Baldrige framework, and other relevant theories. The focus of this course is on understanding the theoretical foundations of these improvement philosophies and on recognizing their impact on organizational outcomes.

OM8451 - Process Analysis (4 quarter credits). Learners in this course examine a variety of approaches to measuring and assessing process and business outcomes. Topics include statistical process control, process capability analysis, design of experiments and other relevant measurement approaches. The focus of this course is investigating the variety of approaches to organizational measurement, understanding the appropriate applications, and measuring the outcomes of planned change initiatives. Prerequisite(s): OM7080.

OM8910 - Teaching Practice Seminar (4 quarter credits). Learners in this seminar examine the practice fundamentals necessary for a teaching career in management education. Syllabus and course development, online and classroom instruction, as well as the fundamentals of human development in the classroom are explored. Prerequisite(s): Completion of program core courses. Available online only. Cannot be fulfilled by transfer.

OM8920 - Leadership Practice Seminar (4 quarter credits). Learners in this seminar examine the practice fundamentals for professionals that are preparing themselves for an executive leadership role. Learners review the frameworks of the strategic thought-leader of the organization, which prepares them for the role, activities and leadership realities of the top leadership in today’s complex and diverse organizations. Prerequisite(s): Completion of program core courses. Available online only. Cannot be fulfilled by transfer.

OM8930 - Consulting Practice Seminar (4 quarter credits). Learners in this seminar examine the practice fundamentals necessary for an executive consulting leadership role. Learners review the role of consultant, organizational assessment, intervention planning, intervention execution, measurement and consultant exit strategies, preparing themselves for executive consulting practice. Prerequisite(s): Completion of program core courses. Available online only. Cannot be fulfilled by transfer.

OM8999 - Special Topics in Organization and Management (4 quarter credits). In this course, learners propose appropriate course topics that address a specific issue or problem in the field. Proposals must be submitted to the mentor for approval. PhD learners only: To be completed in directed-study format.

OM9050 - Special Topics in Information Technology Management (4 quarter credits). This course provides learners with an opportunity to engage in an in-depth study within the area of information technology management. Theory, research, and application of subject matter are constructed to focus on specific subject matter using the special topics course format. Learners propose course topics not covered in the elective offerings of this specialization and develop content with course tutor approval. PhD learners only: To be completed in directed-study format.

OM9051 - Special Topics in Leadership (4 quarter credits). This course provides learners with an opportunity to engage in an in-depth study within the area of leadership. Theory, research, and application of subject matter are constructed to focus on specific subject matter using the special topics course format. Learners propose course topics not covered in the elective offerings of this specialization and develop content with course tutor approval. PhD learners only: To be completed in directed-study format.

OM9052 - Special Topics in Human Resource Management (4 quarter credits). This course provides learners with an opportunity to engage in an in-depth study within the area of human resource management. Theory, research, and application of subject matter are constructed to focus on specific subject matter using the special topics course format. Learners propose course topics not covered in the elective offerings of this specialization and develop content with course tutor approval. PhD learners only: To be completed in directed-study format.

OM9053 - Doctoral Comprehensive Examination (4 quarter credits). Learners examine the key components of the comprehensive examination. The course includes an overview of the comprehensive examination process, the university’s expectations of academic honesty and integrity, the four core themes of the examination, and the evaluation criteria. Course requirements include completion of the overview, a preliminary conference call with the courseroom mentor, and development of a schedule for the timed examination. Grading for this course is S/NS. Prerequisite(s): Completion of all required and elective course work with a GPA of 3.0 or better. Completion of practicum courses, if applicable, prior to starting comprehensive examination courses. Fulfillment of all residency requirements. Cannot be fulfilled by transfer.

OM9054 - Doctoral Comprehensive Examination II (4 quarter credits). Learners develop one comprehensive examination question to address the learner-chosen core theme while the courseroom mentor provides three questions addressing the remaining core themes. Learners write answers to the comprehensive examination questions that are evaluated by readers using analytical point-scale scoring rubrics. Upon passing the written examination, learners complete the comprehensive examination final conference call and are eligible to enroll in the first dissertation course. Grading for this course is S/NS. Prerequisite(s): OM9053. Cannot be fulfilled by transfer.

OM9055 - Doctoral Comprehensive Examination III (4 quarter credits). Learners and the committee evaluate the written examination. Students work with the committee and the courseroom mentor to address the weaknesses of the written examination and prepare a proposal to present to the committee. Students must address an in-depth study within the area of the examination. Grading for this course is S/NS. Prerequisite(s): OM9054. Cannot be fulfilled by transfer.

OM9056 - Doctoral Comprehensive Examination IV (4 quarter credits). Learners propose and submit IRB approval of their dissertation committee and create and gain mentor approval of the preliminary draft of the dissertation proposal. Learners also complete IRB training through online CITI modules. Grading for this course is S/NS. Prerequisite(s): OM9055. Cannot be fulfilled by transfer.

OM9057 - Doctoral Comprehensive Examination V (4 quarter credits). Learners prepare and submit the IRB application, conduct field tests as required and approved by the committee, and complete development of the final proposal. To complete this course, learners must schedule and pass the proposal completion conference with the mentor and committee. Grading for this course is S/NS. Prerequisite(s): OM9056. Cannot be fulfilled by transfer.

OM9058 - Doctoral Comprehensive Examination VI (4 quarter credits). Learners and the committee develop a final dissertation proposal. Students work with the committee and the courseroom mentor to address the weaknesses of the dissertation proposal. Students must address an in-depth study within the area of the dissertation. Grading for this course is S/NS. Prerequisite(s): OM9057. Cannot be fulfilled by transfer.
Graduate Course Descriptions, continued

OM9999 - Dissertation Research IV (4 quarter credits). Learners prepare the final dissertation for review and approval by the committee. Successful completion of the dissertation conference with the mentor and committee is required. Once learners pass the dissertation conference, they prepare the dissertation for publication. Grading for this course is S/NS. Prerequisite(s): OM9998. Cannot be fulfilled by transfer.

School of Business and Technology
Master’s Information Technology Courses

TS5004 - Technical Communications (4 quarter credits). This course provides learners with the necessary skills for communicating technical information to various stakeholders in organizations. The focus of the course is on the fundamentals of technical communication in the electronic workplace while emphasizing clarity and organization. Learners engage in exercises that focus on technical writing, editing, and online communication, and a broad range of activities including preparing an effective résumé, writing a technical report, creating professional development plans, and writing a proposal. The course presents techniques intended to help learners develop an appreciation for format and content and prepare learners for project documentation requirements throughout their program and their professional careers. **TS5004 must be taken by master’s learners in their first quarter. Cannot be fulfilled by transfer or petition.**

TS5110 - Enterprise System and Application Development (4 quarter credits). This course covers dynamic HTML, JavaScript, Java Applets, cascading style sheets, and design templates. The course also includes an introduction to CGI programming, server-side includes (SSI), and Extensible Markup Language (XML). Learners apply their knowledge as they use a professional interactive development environment (IDE) to develop a Web application, showing mastery of one or more of the Internet application technologies. **Prior to enrolling in this course, learners should have a working knowledge of both Web site development and programming.**

TS5111 - Overview of Enterprise Applications (4 quarter credits). This course provides learners with an overview of Web based e-commerce and guidelines for building a Web-based infrastructure to support the various parts of an enterprise (i.e., marketing, operations, etc.). Learners are introduced to the Web by designing and creating an e-commerce Web site in which both the technical and business issues of e-commerce are addressed. Learners also explore the role of standards in supporting the Web and handling of commercial transactions. Learners examine emerging business models for e-commerce as well as social controversies surrounding e-commerce. **This course is oriented toward those learners who are not pursuing the System Design and Development specialization.**

TS5120 - Project Management for Technology Professionals (4 quarter credits). Learners in this course explore management techniques for planning, estimating, and facilitating successful enterprise Internet, intranet, and extranet application projects. Topics include defining a project, developing work breakdown structures, preparing project schedules, and determining how to coordinate the various resources. Special attention is given to the skills needed to lead and manage cross-functional and multinational teams in a virtual team environment. This course includes methods for managing new application development projects as well as the selection, installation, and integration of third-party software applications. The course introduces techniques that help keep projects on track and enhance team motivation and offers planning, time management, and risk management activities that are useful to learners throughout their program and professional careers.

TS5130 - System Development Theory and Practice (4 quarter credits). This course focuses on the software engineering fundamentals that can be applied to enterprise-wide software application development. Advanced techniques for requirements analysis, functional specifications, system design, implementation, testing, and maintenance are covered. Topics include portability, reusability, prototyping, and performance management. Learners compare theory with actual practice and assess, evaluate, and apply software development principles or processes to a professional environment. **Prior to enrolling in this course, learners should possess a working knowledge of the software development process.**

TS5140 - System Usability Analysis and Design (4 quarter credits). This course is an overview of the theoretical aspects of human-computer interaction with particular emphasis on giving learners practical guidelines, strategies, and methods for designing successful user interfaces. Learners explore local language considerations for e-business and other enterprise Internet applications as well as user-centered design approaches that can be applied to enterprise Internet applications using a personal computer desktop interface, personal digital assistant (PDA) interface, cell phone interface, or any smart appliance interface. This course covers techniques for analyzing user needs, synthesizing user goals, and ensuring that the completed application satisfies customer requirements.

TS5150 - Enterprise Application Testing (4 quarter credits). This course takes learners through an effective, step-by-step methodology for testing enterprise Internet applications. It focuses on mission-critical aspects of e-commerce Web-based applications, but the methodology can be applied to any Internet application. Learners are introduced to the quality attributes of Web-based applications including interesting content, a unique product or service at a reasonable price, and swift and reliable fulfillment. Learners gain an appreciation for the importance of systematic testing to facilitate continuous improvement in usability, performance, security, availability, and interoperability. This course gives learners the tools and knowledge to ensure their enterprise Internet application satisfies the expectations of customers. **Prerequisite(s): TS5130. Working knowledge of software development process or software engineering principles is strongly recommended.**

TS5151 - Quality Assurance (4 quarter credits). Learners in this course explore the practical application of quality assurance principles in technology. Tools, techniques, quality improvement, and statistical processes for determining quality assurance are presented. Learners examine real-world examples, cases, and models to evaluate how to apply quality assurance in technology. Learners also explore industry standard quality assurance processes like the Software Engineering Institute (SEI) Capability Maturity Model (CMM) or the American Society for Quality (ASQ) Six Sigma. This course enables learners to compare quality principles with actual practices and ultimately apply these principles in their technology professions and organizations.

TS5160 - Business Foundations (4 quarter credits). This course provides information technology learners with a foundation of business concepts. Learners analyze organizational structures, operational processes, and financial measures as well as key business communication concepts and techniques. Through the analysis and application of fundamental business processes, theories, and techniques, successful completion of this course helps learners better understand how IT integrates with the enterprise as a whole.

TS5270 - Cyber Threats to Enterprise Security (2 quarter credits). This course is designed for information technology managers, executives, network and system administrators, and other IT professionals that need to assess their organization’s risk to hackers and cyber terrorists. This course surveys the key terms and concepts necessary for enterprise security, including the tools, techniques, and strategies that are most often used to break into networks and associated databases. Learners become familiar with the basic steps that are used by these attackers. This course enables learners to develop a working knowledge and vocabulary for assessing an organization’s security risk from attackers and a framework for creating an action plan.
Graduate Course Descriptions, continued

TS5271 - Network Security Solutions for the Enterprise (2 quarter credits). This course is designed for network designers, system administrators, and other information technology professionals who need to develop strategies and countermeasures against cyber threats to an enterprise network. This course covers current network security solutions to protect an organization from exposure internally (attacks from within) and externally (Internet). Learners examine specific strategies to guard against the most common intrusion including firewalls, gateways, and proxy servers. Learners utilize case studies to better understand the impact of good security solutions. Authentication and encryption techniques are discussed and lab exercises are used to give learners experience with network security solutions. Working knowledge of networking concepts is strongly recommended.

TS5500 - Systems Analysis and Design (4 quarter credits). Learners in this course examine the process of analyzing and designing enterprise-wide systems. The course focuses on the traditional system development methods and offers a review of alternative methods such as object-oriented, rapid application development and joint application development. Learners develop a variety of models including data, process, network, and object models while gaining exposure to application architectures and the design process. Various systems analysis and design tools are used as part of the process. Learners develop ways to specify and design systems that help solve business problems and improve business processes. Prerequisite(s): TS5130.

TS5501 - Database Analysis and Design (4 quarter credits). This course introduces database analysis, database design, and N-tiered client-server database systems. Topics include database structures, data dictionaries, data analysis, normalization, and common database applications. Learners develop an application in a popular database system. Advanced discussion topics include database scripting (SQL), API interfaces, database connectivity technologies (ODBC/JDBC), concurrency control, database security, and data warehousing multi-dimensional databases and data mining methods that extract useful information from the data warehousing. A problem-based approach using SQL is used in this course.

TS5502 - Programming Strategies (4 quarter credits). This course provides a foundation for learners interested in learning Java. Learners also explore the aspects of Java that make it one of the most popular and dynamic programming environments available to the information technology professional. The course is hands-on, with numerous programming exercises to further develop programming skills. The course covers Java programming syntax, Java concepts, data types and methods, classes and class hierarchies, Applet and application creation, Java Swing, error handling and exceptions, and introduces Java Database Connectivity (JDBC). Working knowledge with programming in C, C++, C#, Visual Basic, or other formal programming languages is strongly recommended. Completion of TS5505 is good preparation for this course.

TS5503 - Advanced Enterprise System Development (4 quarter credits). Learners in this course further explore the topics covered in TS5110 by examining several mechanisms for interfacing with back-end databases, including Rapid Application Development (RAD) techniques, to support dynamically created Web content from server-side databases. This course covers Active Server Pages (ASP) and introduces Java Server Pages (JSP) and more advanced technologies supporting reusable business logic on the server. Enterprise Java Beans (EJBs) capabilities and contexts for use are also introduced. Course content explains distributed object technology and describes how Extensible Markup Language (XML) is utilized for spontaneous data exchange between two Internet applications. In addition, this course covers mechanisms to improve performance of Internet applications. Prerequisite(s): TS5110, TS5501, and either TS5502 or TS5538.

TS5504 - Wireless Web Design and Development (4 quarter credits). This course provides an overview of the evolving wireless technologies and the Wireless Application Protocol (WAP). Learners use simulation software to design and debug wireless Web applications using Wireless Markup Language (WML) or handheld device markup language (HDML) for Internet-enabled phones. This course introduces related technologies and includes an overview of mobile telephony architecture. Prerequisite(s): TS55110.

TS5505 - Object-Oriented Design and Development (4 quarter credits). This course introduces object-oriented analysis and design concepts using the Universal Modeling Language (UML) and an object-oriented programming language. Sound practices for the design, construction, testing, and debugging of object-oriented software applications are emphasized. Specific attention is paid to use-cases as a means of describing behavioral software requirements. This course also introduces patterns and object-oriented architectures using a problem-based approach to object-oriented analysis and design concepts.

TS5506 - Graphics and Multimedia (4 quarter credits). The course introduces graphics and multimedia technologies as part of an assignment to create a Web interactive animation project. Activities include illustrating with Flash, using animation techniques and special effects. This course also covers embedding exported Flash movies into HTML documents for play in a browser. Prerequisite(s): TS55110.

TS5507 - Network Technology (4 quarter credits). This course presents an overview of network technology. Learners consider video systems, local area networks, wide area networks, wireless systems, satellite communications, Internet and the World Wide Web, cable networks, and voice and data communications. The course also introduces learners to Frame Relay, DSL, ATM, SONET, and the OSI Model. The course focuses on understanding the impact of network technologies on the performance of Web-based applications, including security, privacy, and reliability. Learners completing this course develop competencies associated with the Cisco Certified Network Associate (CCNA) certification.

TS5508 - Enterprise System Security (4 quarter credits). This course provides an overview of network security and information systems. This course is geared for the information technology professional tasked with establishing security strategies to protect their organization from exposure to the Internet, or who needs to design applications that enable data security, privacy, and confidentiality. Course content includes an introduction to firewalls and gateways, strategies to guard against hackers and forms of viruses, and explores authentication and encryption techniques. The course also covers a list of the most frequently used methods for attacking a network system and how to defend against them. Learners examine case studies to better understand the impact of poor security on an enterprise.

TS5513 - Advanced Programming Strategies (4 quarter credits). This course extends the topics discussed in TS5502 by covering several advanced features of Java programming. It is intended for learners who understand fundamental Java programming concepts and now want to explore some of the advanced Java programming topics. The primary focus of this course is on the advanced features and libraries of the Java 2 platform; this knowledge is essential to programming in the application server environment. This course enables learners to create a client-server Java application utilizing remote method invocation (RMI) and a swing-based applet interface. Prerequisite(s): TS5502.

TS5514 - Advanced Graphics and Multimedia (4 quarter credits). Learners in this course build competencies for developing interesting Web sites containing more complex and interactive multimedia features by integrating theory with practice. This course develops learners’ knowledge of Web site design and multimedia tools like Flash, Fireworks, and Photoshop through the development of a business-quality Web site. Learners use the theory behind vector graphic and image manipulation to more effectively utilize these techniques. Prerequisite(s): TS5506.
TS5515 - Advanced Wireless and Mobile Development (4 quarter credits). This course emphasizes how aspects of Web technology (XML, XHTML, and JSP) are used to support interactive wireless Web applications. Learners explore the wireless application protocol (WAP) in detail and ways Web Markup Language (WML) and WML Script are utilized to create an interactive Web Telephony Application (WTA). The use of Web Transport Layer Security (WTLS) and its importance in developing secure wireless application is also explored. The remainder of the course is devoted to server-side support of wireless applications. The course presents aspects of Servlet/JSP that are relevant to WAP, particularly the unique support for session management. Learners use XSLT to transform XML documents into WML to create WAP supported Web pages. Learners work through a number of computer labs to reinforce the above concepts. Prerequisite(s): TS5503, TS5504.

TS5516 - Client-Server Architecture and Design (4 quarter credits). This course focuses on the networking concepts and skills necessary to plan, install, configure and manage a local area network (LAN). Topics include security, printing, and troubleshooting. Upon successful completion of this course, learners have a solid understanding of network administration at the LAN level. In addition, learners are prepared to take one of the industry certification exams. Working knowledge of networking concepts is strongly recommended.

TS5517 - Network Enterprise Architecture and Design (4 quarter credits). This course is a continuation of TS5516 primarily focusing on the enterprise network. Topics include designing Wide Area Networks (WANs), directory services, connectivity issues and procedures, remote access, network traffic management, network security and monitoring multi-protocol wide area networks. Upon successful completion of the course, learners have a solid understanding of network administration at the WAN. In addition, learners are prepared to take one of the industry certification exams. Prerequisite(s): TS5516.

TS5518 - Advanced Network Technology: Routing (4 quarter credits). This course is a continuation of TS5507 primarily focusing on designing wide area networks at the advanced level and planning and configuring large scalable networks based on multi-protocol Internet works. Upon successful completion of this course, learners have a solid understanding of implementing, designing, and configuring large scalable networks using queuing, tunneling, route distribution, route maps, BGP, EIGRP, OSPF, and route summarization. In addition, learners are prepared to take one of the industry certification exams. CCNA certificate is strongly recommended. TS5507 is good preparation for this course.

TS5519 - Operating System Theory and Application (4 quarter credits). This course provides learners with a solid foundation in operation system principles. Topics include concepts of resource management, scheduling, and concurrency management and device management. The mechanisms used to support network interfaces including interfaces to the Internet and LANs are also introduced. Learners explore the concept of administering an operating system to gain an understanding of user access and operating system security. Learners also explore operating system performance issues to gain an understanding of the importance of operating system configuration upon application performance. Examples are provided from both Unix-based and Windows-based operating systems. Upon successful completion of the course, learners are able to compare how each system implements the key concepts listed above to be able to determine the applicability of the system to an operational environment.

TS5520 - Advanced Network Technology: Switching (4 quarter credits). Learners in this course build on the skills gained from TS5507. The focus of the course is on the advanced multi-layer switching technologies and techniques used by major telecommunication companies to provide advanced switch configuration, Spanning Tree Protocol (STP) implementation, and Virtual Private Networks (VPNs). These topics in this course are commensurate with topics covered in the other two advanced network technology courses, TS5522 and TS5545. Upon successful completion of this course, learners are prepared to take one of the industry certification exams. CCNA certificate is strongly recommended. TS5507 is good preparation for this course.

TS5521 - Advanced Network Technology: Remote Access (4 quarter credits). This course enables learners to develop the skills gained from TS5507. The focus of the course is on the advanced technologies and techniques used to plan, design, implement, configure, and monitor remote access, as well as dial-up techniques that provide remote connectivity using PPTP, ISDN, Frame Relay, and authentication. Learners also explore various technologies such as DSL, cable modem, and VPN. Topics in this course are commensurate with topics covered in the other two advanced network technology courses, TS5522 and TS5545. Upon successful completion of this course, learners are prepared to take one of the industry certification exams. CCNA certificate is strongly recommended. TS5507 is good preparation for this course.

TS5522 - Advanced Project Management (4 quarter credits). This course focuses on advanced project management topics and techniques for successful projects. An initial assessment of learners' project management competencies and skills is conducted along with the establishment of a professional development plan. The course provides an in-depth look at scope, time, cost, and quality management based upon a case study scenario. The course focuses on the process of joint project planning sessions to increase the effectiveness of project planning. Learners explore the importance of properly recruiting, organizing, and managing the project team and discuss techniques that keep projects on track through proper monitoring, control, and closeout methods. The course provides tools that project managers may use throughout their professional careers.

TS5523 - Project Risk Management (4 quarter credits). Learners in this course examine the important elements of risk management including risk planning, identifying risk, quantifying risk, impact analysis, development of appropriate responses, and risk control. Learners gain an appreciation of the systematic process of identifying, analyzing, and appropriately responding to project risk. The course covers the probability and consequences of maximizing positive events and minimizing the probability and consequences of negative events. Learners have a better understanding of risk and how to appropriately apply it to projects.

TS5524 - Project Risk Management (4 quarter credits). This course focuses on organizational planning, staff acquisition, and team development. Topics include assigning project roles, responsibilities, and reporting relationships; staffing; motivation; leadership; team development; and conflict resolution. Learners gain an understanding of the processes required to make effective use of people and resources on a project. The relationship between human resource management and project management is explored along with how it relates to the project life cycle. The course covers techniques for interfacing with project stakeholders, designing effective organizational structures, dealing with conflict on projects, communication, and managing stress. Practical self-assessment exercises are used to determine learners' communication, conflict resolution, and leadership styles in addition to power orientation, personality type, and motivation to manage.

TS5525 - Project Risk Management (4 quarter credits). This course presents major processes used in project procurement management, including planning, solicitation, source selection, contract administration, and contract closeout. Learners review each area of the procurement process and discuss its salient points. Procurement management is examined from the perspective of the buyer and seller relationship, including the processes required to obtain goods and services based upon project scope. Other project management areas that relate to procurement management are also explored.
TS5528 - Project Integration Management (4 quarter credits). This course introduces learners to key components for project integration management and the processes required to ensure that elements of a project are properly coordinated. Learners examine topics such as the role of the project manager as an integrator, the tradeoffs among competing objectives and alternatives, the need for a project management strategy, and understanding stakeholder identification and analysis. The importance of a comprehensive approach to change control is reviewed and highlighted. Learners gain an understanding of overall project management including successful project implementation; systems thinking; problem solving; and the skills, roles, and expectations of project managers.

TS5529 - Component Development: Java Framework (4 quarter credits). This course introduces the key concepts supporting Web enterprise component development through an examination of the key features of Java 2 Enterprise Edition (J2EE), a framework for developing reusable and portable enterprise components. Learners study the architecture of J2EE to understand key components for creating applications. Learners create a servlet-based application supported by an industry standard application server utilizing a JSP-based user interface, learn how XML is used to configure an enterprise component application, and explore the main types of EJBs and when and where to use them. The concepts of security relative to enterprise components are also discussed. Learners completing this course develop competencies associated with the Sun certified Web component developer for J2EE platform certification and the enterprise architect for J2EE technology certification. Prerequisite(s): TS5503, TS5513.

TS5530 - Component Development: Microsoft Framework (4 quarter credits). Learners in this course examine the architecture of .NET and explore how applications utilize this architecture to create .NET enabled applications. Learners discuss migration from COM to .NET including its enhanced support for the object-oriented programming model. The impact of .NET on current Microsoft technologies is also explored. The course presents .NET Web services, clarifying its role in supporting Web application development. Learners gain experience with ASP.NET to create a .NET enabled Web application. C# examples are presented in light of its support for .NET. Learners should have prior experience with VBasic.NET or C# prior to taking this course. Prerequisite(s): TS5503.

TS5531 - Security Management Practices (4 quarter credits). This course enables information technology professionals to identify, develop, and implement security policies for an information system and its physical environment (i.e., network interface). Learners explore legal and investigative concepts regarding information security as well as the necessity for network and physical security. This course covers proactive practices including business continuity planning and disaster recovery planning in order to maintain information integrity. Learners in this course also explore areas of operations security and aspects from the disciplines of networking, database management, and project management.

TS5532 - Secure System Development and Cryptology (4 quarter credits). Learners in this course explore the key concepts of operating system and application design from the perspective of security and examine the importance of securing database access. The course illustrates the importance of software development and maintenance processes that impact security. Further, learners analyze ways that cryptography addresses the principles, means, and methods of disguising information to ensure its integrity, confidentiality, and authenticity. Prior to enrolling in this course, learners should possess a working knowledge of basic algorithm construction.

TS5533 - Wireless Security (4 quarter credits). This course provides an overview of the skills necessary in wireless security. This course is designed for the information security professional who needs to secure an organization’s wireless and mobile communications. Learners explore ways to mitigate the risks associated with wireless communications and examine tools and techniques that reduce the exposure companies face when using wireless technologies. Topics include theory of wireless transmission and mobile computing, wireless standards, use of hardware, practical applications, and encryption methods.

TS5534 - Computer Forensics and Investigations (4 quarter credits). This course provides an overview of the skills necessary in computer forensics. This course is geared for the information security professional who needs to understand the following: how data can be hidden on a computer, the tools available for the forensics investigator, and how to handle and transport data once uncovered. Learners also explore procedures for handling and safe storage of electronic data.

TS5536 - Ethical and Legal Considerations in Information Technology (4 quarter credits). This course focuses on the ethical and legal issues surrounding computer technologies within an organization. Learners use specific case examples and projects to explore human dimensions of information technology, and research the relationships between customers, partners, and society. Topics include intellectual property rights, privacy, governmental regulations, and an individual’s responsibilities in the decision-making process.

TS5538 - Programming Strategies: Microsoft Environment (4 quarter credits). This course provides an introduction to the C# language and to implementing C#-based applications using the .NET framework. The course is oriented toward the learner with some programming experience in strongly typed languages such as C, C++, or Java. Starting with the basics of the C# language such as built-in data types, operators, and control structures, the course migrates to an introduction of how C# implements the foundation of OOP such as extending classes through inheritance, interfaces, and polymorphism. The course covers ways to utilize Microsoft’s Visual Studio Integrated Development Environment (IDE) to create, compile, and deploy C#-based applications. Hands-on lab exercises throughout each unit provide learners with experience creating and debugging C# applications and assemblies. Working knowledge of programming in C, C++, C#, Visual Basic or other formal programming languages is strongly recommended. TS5505 is good preparation for this course.

TS5539 - Enterprise Database Systems (4 quarter credits). This course prepares learners for designing, managing, and integrating database systems within an enterprise. It focuses on topics related to large scale database systems while providing a background in the architecture of these systems including transactional processing and distributed systems. Learners explore administrative issues related to these systems, focusing on system access and security. Learners also explore the applications of these systems, particularly ERPs (Enterprise Resource Planning Systems) and CRMs (Customer Relationship Management Systems). Learners also investigate object-oriented database systems to determine when their application may be more appropriate than relational database systems. Prerequisite(s): TS5501.

TS5540 - Introduction to XML and Web Services (4 quarter credits). This course provides a comprehensive overview of the Extensible Markup Language (XML) and the fundamental technologies that underlie Web services. Understanding the mechanisms behind XML and Web services is crucial to understanding its potential and effectively implementing these technologies. Learners create XML documents, schemas, and stylesheets for transforming XML. In addition, learners discover how to create SOAP messages and integrate services through various Web Service technologies such as WSDL. Prerequisite(s): TS5503.

TS5545 - Advanced Network Technology: Optimized Convergence Networks (4 quarter credits). This course enables learners to develop the skills gained from TS5507, focusing on optimizing converged networks. Topics include implementing Voice-over-Internet Protocol (VoIP) on converged networks, implementing Quality of
Service (QoS) on converged networks, implementing DiffServ QoS model on converged networks, implementing AutoQoS on converged networks, and implementing wireless security/management on local area networks (WLAN). Upon successful completion of this course, learners are prepared to take one of the industry certification exams. **CCNA certificate is strongly recommended. TS5507 is good preparation for this course.**

**TS5590 - Web Development and Networks (4 quarter credits).** This course enables learners with limited knowledge of information technology to understand fundamental concepts of IT and to be prepared for future courses in the program. This course provides an overview of Web applications and how they are utilized to support business needs. It also presents the basic concepts of computer networks and various methods of creating and supporting internal and external computer networks. Learners compare various options in Web application development or networks and select the most appropriate solution. **Learners may choose or be advised to enroll in this course. Does not apply toward degree or certificate total credits.**

**TS5591 - Programming and Database Systems (4 quarter credits).** This course enables learners with limited knowledge of information technology to understand fundamental concepts of IT and to be prepared for future courses in their program. An overview of the basic concepts of the software development process is presented. Learners become familiar with programming through updating existing applications with an industry standard programming language (i.e., Visual Basic). This course also provides database principles enabling the learner to construct a simple database and access its information through an application interface. Learners modify existing programs to access a database and develop useful reports. Learners are able to compare various options in application development and database technology to select the most appropriate solution for their business environment. **Learners may choose or be advised to enroll in this course. Does not apply toward degree or certificate total credits.**

**TS5599 - Special Topics in Technology (4 quarter credits).** Learners in this course propose and conduct a study of special topics of interest related to information technology. Appropriate course topics address an area of study that complement learners’ past experience and learning objectives. The results of the study must exhibit a graduate-level mastery of the topic area. **Prerequisite(s): Prior to enrolling in this course, a preliminary learning plan must be approved by the school. Cannot be fulfilled by transfer.**

**School of Business and Technology**

**Doctoral Information Technology Courses**

**TS8004 - Information Technology Research and Practice (4 quarter credits).** Learners in this course focus on research and practice that address the technical foundations of information technology. Topics include a wide range of technologies, processes, and methods with particular emphasis on emerging technologies and concepts. Learners compare quantitative and qualitative methodologies and identify the research methodologies commonly used in information technology research. This course prepares PhD learners for doctoral research related to IT literature and theory. **Cannot be fulfilled by transfer.**

**TS8306 - Advances in Information Technology (4 quarter credits).** This course introduces learners to advances in areas of information technology, including enterprise-wide systems, data warehouses, and network-based applications. Learners may choose to focus on one of the following areas of concentration: decision support systems, human-computer interaction, information security, computer networking, and database systems. **Cannot be fulfilled by transfer.**

**TS8940 - Information Technology Consulting Practice Seminar (4 quarter credits).** In this seminar, learners examine the project management and contracting skills necessary to become an effective information technology consultant. Course topics include organizational assessment, planning, execution, and measurement. **Prerequisite(s): Completion of program core courses. Available online only. Cannot be fulfilled by transfer.**

**TS8950 - Teaching Practice Seminar in Information Technology Education (4 quarter credits).** This seminar covers the practice fundamentals learners need to prepare themselves for a career in information technology education. Learners examine syllabus and course development, online and classroom instruction, and the fundamentals of human development in the classroom. **Prerequisite(s): Completion of program core courses. Available online only. Cannot be fulfilled by transfer.**

**TS8960 - Doctoral Comprehensive Examination I (4 quarter credits).** Learners examine the key components of the comprehensive examination. The course includes an overview of the comprehensive examination process, the university’s expectations of academic honesty and integrity, the four core themes of the examination, and the evaluation criteria. Course requirements include completion of the overview, a preliminary conference call with the course mentor, and development of a schedule for the timed examination. **Grading for this course is S/NS. Prerequisite(s): Completion of all required and elective course work with a GPA of 3.0 or better. Completion of practicum courses, if applicable, prior to starting comprehensive examination courses. Fulfillment of all residency requirements. Cannot be fulfilled by transfer.**

**TS9984 - Doctoral Comprehensive Examination II (4 quarter credits).** Learners develop one comprehensive examination question to address the learner-chosen core theme while the course mentor provides three questions addressing the remaining core themes. Learners write answers to the comprehensive examination questions that are evaluated by readers using analytical point-scale scoring rubrics. Upon passing the written examination, learners complete the comprehensive examination final conference call and are eligible to enroll in the first dissertation course. **Grading for this course is S/NS. Prerequisite(s): TS9984. Cannot be fulfilled by transfer.**
School of Education Courses
In this course, learners explore the values, purposes, methods, and processes of human resource development research. The focus is on identifying how theory and research can be practical tools to solve human resource development challenges that practitioners face on a daily basis. This course is only applicable to learners enrolled in the School of Education Training and Performance Improvement specialization.
ED722 - Interface Design (4 quarter credits).
This course addresses topics such as screen layout, color, navigation, and the use of graphics and video. The course also deals with the non-visual interfaces of sound and user input via keyboard, mouse, voice, and touch. Learners also receive practical guidance for designing effective and attractive interfaces.
ED812 - The Governance of Educational Institutions (4 quarter credits). Learners in this course examine models of the governance of educational institutions, which include formal and informal settings as well as traditional and non-traditional models.
ED814 - Evaluating the Effectiveness of the Educational Process (4 quarter credits). This course presents common terms, issues, and approaches in evaluation and provides a historical context in which to better understand the evolution of program evaluation. Six major evaluation approaches are compared, as are both qualitative and quantitative evaluation methodologies. Additionally, learners apply established standards to both the process and product of program evaluation.
ED815 - The Future of Educational Institutions: Topics and Trends (4 quarter credits). Based on an examination of the formative ideas that have shaped educational institutions, learners in this course explore both the theory and practice of changing educational institutions to meet future needs. An understanding of the philosophy of education in the U.S. as well as knowledge of institutional change is necessary in this course.
ED818 - The Future of Teaching and Learning: Issues for the Educational Leader (4 quarter credits). In this course, learners explore and analyze current trends and issues that impact and shape higher education. Through future methods, learners examine how past, technology, change, and super trends apply to the improvement of the future of higher education.
ED820 - Principles of Educational Administration (4 quarter credits). This course offers an examination of the basic principles of administrative theory and practice. Learners explore models of administration from business and public administration, as well as theoretical constructs from various disciplines.
ED822 - The Funding of Educational Institutions (4 quarter credits). Learners in this course examine the many issues surrounding the funding of public education. The focus is on present and future funding patterns.
ED823 - Education and the Law (4 quarter credits). Learners in this course explore constitutional, statutory, and case law related to primary and secondary school settings. Learners examine both federal and state legislation.
ED825 - Curriculum Development (4 quarter credits). Learners in this course explore the implementation and assessment of curricula based on historical and theoretical perspectives. Learners may examine curricula from any educational setting.
ED828 - Intellectual Development and Learning Styles across the Lifespan (4 quarter credits). In this course, learners explore a general overview of recent and selected research on adult learning and related teaching methods. The course places special emphasis on the unique needs of adult learners, transformational learning, and in-depth study of learning styles and strategies.
ED829 - Theory and Methods of Educating Adults (4 quarter credits). In this course, learners examine learning styles and preferences and apply adult learning theory to enhance their understanding of the roles of instructor and learner in adult education. Learners increase their skills in the selection and use of appropriate methods, techniques, and materials for achieving particular learning objectives. This course covers adult development and learning from both theoretical and personal perspectives.
ED830 - Coaching for High Performance (4 quarter credits). In this course, learners become familiar with effectively guiding individuals to improved learning, decision making, and performance. Topics include the role of coaching in organizational performance systems; several theoretical approaches and models for coaching individuals; essential knowledge, skills, and attitudes for effective coaching; assessment of client needs; and communication skills and techniques for supporting the client through personal and professional change. Through extensive work in both theory and practice, learners become confident and effective mediators of people seeking to improve the quality of their personal or professional lives.
ED836 - The Collaborative Nature of Adult Education (4 quarter credits). Learners in this project-based course explore the collaborative nature of adult education through a variety of approaches linked to individual learner needs and the development of individualized projects. Learners explore the theoretical support for adult collaboration; changing authority and power
Graduate Course Descriptions, continued

relationships in collaborative learning; best practices in designing collaborative processes; assessing collaborative projects and collaborative learning; the experiential aspect of collaboration; and the integration of collaboration in professional practice. In consultation with the instructor, each learner develops an action plan for collaboration that combines theory, best practices, and specific applicable strategies for designing collaboration. The final project serves as a plan or design manual for integrating collaboration or collaborative learning within a learner’s practice, professional setting, or community.

ED837 - Funding and Managing Education Enterprises (4 quarter credits). In this course, learners examine private and public funding patterns and explore practical fund-raising plans. Other topics include the management function that integrates personnel matters as well as marketing and evaluation. The course also covers evaluation methods to assure quality and accountability.

ED838 - Teaching and Learning with Diverse Populations (4 quarter credits). In this course, learners explore teaching and learning principles and practices as applied to diverse multicultural populations.

ED839 - International Aspects of Adult Education (4 quarter credits). In this course, learners study adult education from an international perspective. Emphasis is on the comparative analysis of adult educational systems in terms of individual philosophy, goals, and methods. Directed study, PhD only.

ED840 - The Politics of Higher Education (4 quarter credits). This course focuses on the changing perceptions of the role of higher education in the U.S. Learners examine the politics of competition for resources, the expectations of consumers and providers, and the role of state and local government.

ED841 - The History of Higher Education (4 quarter credits). In this course, learners explore the history of colleges, universities, and other postsecondary institutions from colonial times to the present. Learners focus on the trends in postsecondary education that reflect the needs within the social structure and that address leadership to meet those needs.

ED851 - Principles of Instructional Design (4 quarter credits). This course introduces instructional design to learners from a theory-based treatment of the instructional design process, including the design of instructional strategies.

ED852 - Ethics and Social Responsibility in Distance Education (4 quarter credits). Learners in this course analyze, from both conceptual and applied points of view, the interaction between education and society. Through an examination of basic assumptions, attitudes, and values, learners build an ethical foundation for understanding the issues and policies related to distance education. Prerequisite(s): ED851, ED7624, ED7620.

ED853 - Elementary School Administration (4 quarter credits). In this standards-based introductory course in elementary school administration, learners consider current theories, principles, and practices needed for effective elementary and middle school administration. The key role of the administrator in the success of all students and the continuous improvement of staff and programs are the central focus of this course. Standards for school leaders form a framework for the course, in which learners examine relevant issues including governance, leadership, curriculum and instruction, staff development, community engagement, technology, use of data, and school improvement.

ED854 - Secondary School Administration (4 quarter credits). Learners in this standards-based introductory course in secondary school administration consider current theories, competencies, skills, and practices needed for the effective administration of secondary schools. The course focuses on the key role of the administrator in the success of all students and the continuous improvement of staff and programs. In addition to literature specific to high school reform, learners examine and discuss issues of governance, shared leadership, organizational structures, curriculum, planning, scheduling, school improvement, use of data, staff development, technology, and community engagement.

ED855 - Higher Education Administration (4 quarter credits). This course includes analysis of theory, policies, and procedures involved in administering institutions of higher education.

ED857 - Personnel Administration (4 quarter credits). This course covers staffing assignment, policy making, salary negotiation, grievance procedures, records, supervision, and the evaluation of professional and non-professional employees.

ED5007 - Foundations of Educational Leadership (4 quarter credits). This course introduces learners to fundamental concepts including reflective practice, the role of the practitioner-scholar, critical thinking, data-driven decision making, educational leadership, and the role of instructional technology in twenty-first century education. Each of these principles is integrated throughout the specialization. In addition, learners develop their degree completion plans and are introduced to the process of building their Capella portfolio. The course also familiarizes learners with the Capella online environment and learner support resources. Cannot be fulfilled by transfer.

ED5210 - Foundations of Training and Performance Improvement (4 quarter credits). This course provides learners with an overview of the history and evolution of training and performance improvement systems in business and industry. Learners develop an understanding of the important role played by the Human Performance Improvement (HPI) process and other supporting and critical services such as performance management, coaching, and career and organizational development. The course provides a macro or systems view of developing people and organizations. Included are numerous structured learning exercises, application activities, discussions, and a final project. This course is only available for learners affiliated with the Chief Learning Officer (CLO) partnership. Learners may take either ED7631 or ED5210 for credit, but not both.

ED5211 - Needs Assessment in Training and Performance Improvement (4 quarter credits). This course is a survey of various needs assessment models and procedures that practitioners may use to diagnose the causes of workplace performance problems. As key outcomes, learners design and develop needs assessment instruments and collect and then diagnose data in order to differentiate between a workplace performance issue that requires training solutions and one that requires another, more appropriate, non-training intervention. This course is only available for learners affiliated with the Chief Learning Officer (CLO) partnership. Learners may take either ED7641 or ED5211 for credit, but not both.
EDS5212 - Issues in Training and Performance Improvement (4 quarter credits). This course is required in the K-12 Studies in Education, Curriculum and Instruction, Leadership in Educational Administration, and Reading and Literacy. Learners examine the conditions and processes that lead to increased performance improvement. This course is for all learners. Prequisite(s): Learners must have access to a classroom for application of course content, including the implementation of behavior interventions. (Current administrators apply course content in consultation with their instructor.)

EDS503 - Classroom Management Strategies (4 quarter credits). This course is required in the K-12 Studies in Education, Curriculum and Instruction, Leadership in Educational Administration, and Reading and Literacy. Learners develop skills for creating classroom environments that maximize the opportunity for each student to learn. This course emphasizes roles and responsibilities of teachers under The Individuals with Disabilities Education Act (IDEA), The Americans with Disabilities Act (ADA), and Section 504 legislation, including knowledge of the rights and responsibilities of students, parents, and teachers regarding success for all learners. Prequisite(s): Learners must have access to a classroom for application of course content, including the implementation of behavior interventions. (Current administrators apply course content in consultation with their instructor.)

EDS504 - Strategies for Eliminating the Achievement Gap (4 quarter credits). This course is required in the K-12 Studies in Education, Curriculum and Instruction, Leadership in Educational Administration. Learners examine the origins and complexity of achievement gaps within the contexts of racial, cultural, socioeconomic, gender, and language diversity and understanding. Learners explore current research and best practices, identifying those practices and instructional strategies most likely to eliminate achievement disparities. Learner access to a classroom/school for application of course content is highly desirable.

EDS506 - Standards and the K-12 Mathematics Curriculum (4 quarter credits). This course covers the national, state, and local standards that shape mathematics curriculum and instruction in the K-12 classroom. Learners identify, describe, classify, and differentiate these standards and demonstrate their use in planning and implementing instruction and assessment.

EDS507 - The Art of Planning Mathematics Instruction (4 quarter credits). Learners in this K-12 course apply knowledge of students’ mathematical thinking, misconceptions about math, and developmental levels planning and implementing instruction. Learners explore the roles of parents and community in student learning and the importance of cross-disciplinary connections in math instruction.

EDS508 - Research and Best Practices in Mathematics Instruction (4 quarter credits). In this K-12 course, learners investigate ways to improve mathematics instruction through best practices, video analysis of instructional strategies, and reflecting on their own teaching practice and knowledge of content. Learners gain skills in teaching key mathematics concepts in multiple ways.

EDS511 - Teaching Algebra for Understanding (4 quarter credits). Learners in this K-12 course review the algebra and algebraic functions content area, research best practices in teaching algebra, and assess and analyze student work samples. Using a variety of resources and student data, learners gain skills in planning instruction, assessments, and rubrics.

EDS513 - Middle-Level Issues (4 quarter credits). This course is designed for K-12 teachers and administrators interested in examining current research and best practices regarding middle-level organization, curriculum, and instruction. Specifically, learners explore the tension between the need to balance middle-level students’ developmental and social needs with new and increasingly demanding state achievement standards.

EDS514 - Educational Leadership for Teacher-Leaders (4 quarter credits). This course, for master’s and doctoral K-12 teachers and administrators, provides an overview of the teacher leadership skills essential for engaging in successful school change and improvement efforts. Topics include school culture, learning communities, master teaching, management of change processes, and developing skills that inspire others to higher levels of performance.

EDS515 - Action Research for Teacher-Leaders (4 quarter credits). This course, for K-12 teachers and administrators, provides an in-depth understanding of research-based action research as a means of classroom and school improvement. Learners develop planning skills to define and resolve problems that are barriers to student learning and engage in individual and collaborative research as a means of continuously improving learning outcomes for students. Learners who have taken EDS6515 - Advanced Action Research for Teacher-Leaders, should NOT take EDS515 - Action Research for Teacher-Leaders. Rather, they should select any PhD-level course in the School of Education to fulfill their specialization requirements.

EDS516 - Adult Learning and Professional Development (4 quarter credits). This course for K-12 teachers and administrators focuses on developing the skills learners need for effective professional development. Learners use their skills as practitioner-scholars to integrate adult learning theory and current research-based best practices to plan professional development for their schools.

EDS522 - The Art of Planning Science Instruction: Creating the Engaged Science Student (4 quarter credits). Learners in this K-12 course examine the key components of planning science learning experiences that are informed by deep knowledge of students and content-related pedagogy. This course introduces a lesson study and a system for examining teaching as a research-based model for learners as they co-plan and document actual classroom science lessons. Learners need access to a K-12 classroom.
ED5523 - Inquiry-Based Curriculum and Resources for Elementary Science Teachers (4 quarter credits). Learners in this course explore the many facets of inquiry in elementary science education, the relationship of inquiry and content standards, and the collaborative nature of science, math, and technology. Learners also critique current elementary texts and programs using National Science Foundation guidelines and explore the array of resources available to the educator-scientist.

ED5524 - Inquiry-Based Curriculum and Resources for Secondary Science Teachers (4 quarter credits). Learners in this course explore the many facets of inquiry in secondary science education, the relationship of inquiry and content standards, and the collaborative nature of science, math, and technology. Learners also critique current secondary texts and programs using National Science Foundation guidelines and explore the array of resources available to the educator-scientist.

ED5526 - Student Assessment and Work Analysis in Science Instruction (4 quarter credits). Learners in this K–12 course develop multiple types of science assessments with appropriate accompanying rubrics. Learners apply protocols for examining student work in collegial groups and analyze data from a variety of sources to plan for future instruction and school improvement.

ED5528 - Technology Skills for the Virtual School Teacher (4 quarter credits). Learners in this K–12 course develop multiple types of technology assessments with appropriate rubrics. Learners also critique current secondary texts and programs using National Science Foundation guidelines and explore the array of resources available to the educator-scientist.

ED5529 - Instructional Strategies for the Virtual School Teacher (4 quarter credits). This course for K–12 teachers and administrators focuses on the identification, examination, and application of the instructional strategies of particular interest to virtual school teachers. Learners identify strategies to personalize the student experience, motivate, create community, teach to higher order thinking, and attend to the diverse learning styles and needs of all learners in a virtual environment.

ED5530 - Assessment Strategies for the Virtual School Teacher (4 quarter credits). Learners in this course examine assessment challenges in the K–12 virtual school teacher faces in today's performance-based K–12 environment. Topics include the use of rubrics, alternative assessment strategies, student choices, feedback, and re-submission opportunities.

ED5531 - Communication Skills and the Virtual School Teacher (4 quarter credits). Learners in this course examine the unique communication challenges of the K–12 virtual school teacher. Topics include the demands of an environment both asynchronous and synchronous, the need for feedback, the management of e-mail and phone contacts, the needs for personalization and collaboration, and the importance of interactivity.

ED5532 - Social Issues and Virtual School Teaching (4 quarter credits). Learners in this course explore the social and legal issues challenging the K–12 virtual school teacher. The legal focus is on copyright, e-mail, privacy, and security issues. The social focus is on the culture of the online courseroom, academic integrity, and health and safety issues.

ED5533 - Curriculum Mapping: Reflection and Practice (4 quarter credits). Through reflection on a research-based professional vision for curriculum design, learners engage in curriculum development for a specific content and grade-level application. This is a required course in the Curriculum and Instruction master's specialization. The course utilizes computer-based curriculum mapping applications. Learners who have taken ED8533 - Advanced Curriculum Mapping: Reflection and Practice should NOT take ED5533 - Curriculum Mapping: Reflection and Practice. Rather, they should select any PhD-level course in the School of Education to fulfill their specialization requirements.

ED5534 - Instruction and Assessment: Theory and Practice (4 quarter credits). In this course, learners focus on the design of instructional models and assessment strategies to meet the diverse needs of K–12 students that is a requirement for the Curriculum and Instruction master's specialization. Learners examine the theory and research supporting innovative instructional models and assessment strategies and also develop specific content area and grade-level applications. The course includes discussions on issues and trends related to new and emerging instructional models and assessment strategies and may include presentations by leading professionals in the field. Learners who have taken ED8534 - Advanced Instruction and Assessment: Theory and Practice, should NOT take ED5534 - Instruction and Assessment: Theory and Practice. Rather, they should select any PhD-level course in the School of Education to fulfill their specialization requirements.

ED5535 - Collaboration for the Improvement of Curriculum and Instruction (4 quarter credits). In this required course in the K–12 Curriculum and Instruction master's specialization, learners engage in the act of collaboration for curriculum improvement. Collaborative skill development includes coaching and mentoring skills, team building, and communities of practice. Simulated case studies complement the practical experiences in this course. Learners who have taken ED8535 - Advanced Collaboration for the Improvement of Curriculum and Instruction, should NOT take ED5535 - Collaboration for the Improvement of Curriculum and Instruction. Rather, they should select any PhD-level course in the School of Education to fulfill their specialization requirements.
ED5542 - Master's Capstone in K–12 Studies in Education (4 quarter credits). This capstone course is for all learners in the K–12 Studies in Education specialization who do NOT have access to a Pre-K–12 classroom. In this course, learners demonstrate proficiency in integrating learning from their course work at Capella through a literature-based project and the completion and submission of their K–12 master’s portfolio. Learners prepare a project plan that includes a proposed topic area, the associated skills and competencies exhibited in the project, and deliverables with completion dates. Upon approval from their instructor, learners execute their project plans. This course is not available as an elective to learners outside the master’s specialization in K–12 Studies in Education. This course cannot be taken prior to the final quarter of the program. Cannot be fulfilled by transfer.

ED5543 - Master’s Practicum in K–12 Studies in Education (6 quarter credits). The practicum is the capstone course for all learners in the K–12 Studies in Education specialization who have access to a Pre-K–12 classroom. Learners select a school and a site supervisor who has experience and expertise in their academic interest area. The site supervisor, a Capella instructor, and the learner develop a plan that allows the learner to gain the substantive experience necessary to complete and present a professional portfolio, the culminating activity in this 45-hour practicum. This course is not available as an elective to learners outside the master’s specialization in K–12 Studies in Education. This course cannot be taken prior to the final quarter of the program.

ED5551 - Developing Fluent Readers (3 quarter credits). In this three-credit course for K–12 teachers, learners explore the competencies needed to develop fluent reading across grade levels for speakers of English and English learners. Topics include phonemic awareness; phonological structure of English; morphological structure of English; decoding/work attack strategies; spelling; importance of extensive practice; decodable texts; skills and strategies to develop independent readers; reading and writing practice, including writing to reinforce reading, connected texts, and transfer of strategies from primary language reading skills to English language reading skills; and strategies and materials for struggling readers.

ED5552 - Teaching Comprehension Strategies (3 quarter credits). In this three-credit course for K–12 teachers, learners develop the knowledge and skills needed to teach reading comprehension. Topics include the development of reading comprehension; the role of academic language and of background knowledge; vocabulary development and concept formation; narrative and expository text analysis; thinking strategies (inference, summarization, predicting, questioning, clarifying); study strategies (summarizing, predicting, questioning, clarifying); independent reading of high quality books; development of listening and reading comprehension skills; multicultural literature and informational text; scaffolding strategies for the English language learner; motivational strategies; knowledge and skills for applying literature and expository text for children and adolescents; and improving comprehension strategies.

ED5553 - Assessment-Based Reading Instruction (3 quarter credits). In this three-credit course for K–12 teachers, learners examine the competencies necessary to use effective assessment and evaluation to develop, deliver, and modify reading and writing instruction for all students. Specifically, the course covers selection, use, and interpretation of reading and writing assessments; assessment of knowledge and skills with English proficient learners as well as English language learners; formal and informal assessment strategies and tools; communicating assessment results to parents, administrators, teachers, school board members, and students; aligning assessments with instructional programs; effective assessment-based intervention programs; and using instructional technology for assessment and instruction.

ED5554 - Sociocultural Context of Reading Instruction (3 quarter credits). In this three-credit course for K–12 teachers, learners develop the competencies necessary for implementing assessment-based intervention strategies at early and intermediate reading levels. Learners study research-based intervention models and develop skills in effective interventions, taking into account home and community literacy practices and English language proficiency. Topics also include aligning ongoing assessment with reading and writing intervention programs; flexible groupings; small group and one-on-one techniques; instructional technology; scaffolding strategies; student and family support networks; and comprehension for older, struggling readers.

ED5555 - Foundational Theories in Reading Instruction (3 quarter credits). In this three-credit course for K–12 teachers, learners review and study the research in reading and language arts and its implications for student assessment and instruction. Topics include knowledge of and instructional experience related to how children learn to read; the phonological and morphological structure of English; orthography/spelling; second language acquisition; the relationship between language, spelling, reading, and writing; balanced comprehensive literacy instruction; reading and writing skills for the English proficient learner and the English language learner; respect for ethnic, cultural, gender, linguistic, and socioeconomic differences; and the writing process (pre-writing, drafting, revising, editing, and publishing).

ED5556 - Reading and Literacy Practicum (3 quarter credits). Learners must have completed all course work except ED5557, Reading and Literacy Portfolio Review, before enrolling in ED5556 - Reading and Literacy Practicum. These two courses, which are the culmination of the Reading and Literacy specialization, are taken concurrently. ED5556 extends the guided practice provided during the previous specialization courses by engaging learners in 45 hours of documented, mentored work in a classroom, of which a minimum of 15 hours are observed by the mentor or practicum instructor. The 45 hours also include attendance at 15 hours of practicum seminars. The practicum is restricted to sites that can provide learners with balanced comprehensive reading and language arts instruction and ensure that each learner has diverse experiences that include teaching English language learners, beginning readers, and students with reading problems. Learners practice assessing struggling readers at two or more reading levels including the non-reader level and one or more higher levels.

ED5557 - Reading and Literacy Portfolio Review (3 quarter credits). Learners must have completed all course work except ED5556 - Reading and Literacy Practicum, before enrolling in ED5557 - Reading and Literacy Portfolio Review. These two courses, the culmination of the Reading and Literacy specialization, are taken concurrently. In this course, master’s learners complete and present the portfolio demonstrating their mastery of the specialization outcomes. The portfolio review is conducted by the instructor following completion of the Reading and Literacy practicum. As a result of this experience, learners are able to demonstrate their knowledge and accomplishments related to reading and literacy.

ED5558 - Reading and Literacy Supplement (non-credit). This course provides course content and assignments that meet Minnesota teaching standards. Learners in this course assess, analyze, and evaluate reading curriculum and model instructional strategies to improve student reading across the curriculum. Learners also apply best practices in individual and group reading assessment. This course is only available to Minnesota learners seeking Minnesota reading licensure and learners in the Reading and Literacy specialization seeking to graduate with a transcript that indicates the successful completion of a state-approved program.

ED5560 - Human Relations within Teaching and Learning (4 quarter credits). Learners in this course explore the contributions of various racial, cultural, and economic groups within our society. Learners pay particular attention to how these contributions impact the principles and practices of teaching and learning. This course is designed to meet the required human relations component for Minnesota teacher licensure and may meet similar requirements in other states.

ED5810 - Project Management for e-Learning Development (4 quarter credits). This course addresses topics and techniques in project management for courseware development projects. Learners examine a wide range of
Graduate Course Descriptions, continued

processes used in project management, budgeting, and implementation. The course provides insights and tools that help instructional designers effectively manage an e-learning development project. Formerly ED724 - Project Management for Multimedia Development.

ED5900 - Master's Internship in Leadership in Educational Administration (6 quarter credits). This course is the culminating experience for learners in the master’s specialization in Leadership in Educational Administration. Learners receive six credits for completing and presenting their portfolio based on the specialization’s 14 program outcomes and for a documented 150-175 hour internship. This field work experience is supervised by a Capella faculty member as well as a licensed principal at the school site. Learners select the site supervisor and site, and working with the Capella University faculty member, designs a set of experiences that strengthen the learner’s readiness to meet the challenges of twenty-first century principalship. Prerequisite(s): Learners must complete 38 credits, or nine core and specialization courses including ED5007 before enrolling in ED5900.

ED5990 - Integrative Project (4 quarter credits). In this course, master’s learners demonstrate proficiency in integrating learning from required, specialization, and elective courses by completing an analysis of an organization or system or designing a new application in their professional field. This course is intended for School of Education learners and should be taken following completion of required course work.

School of Education

Graduate Writing Courses

ED7004 - Graduate Writing for ESL/EFL Learners (4 quarter credits). This course introduces non-native speakers of English to graduate-level academic writing. Learners develop an understanding of the assumptions and intentions that underlie advanced academic writing as it is practiced in the U.S. They develop skills in producing effective advanced academic writing including combining facts and opinions from multiple sources. Learners develop linguistic and content editing skills in order to continue improving their own academic writing after they complete the course.

ED7006 - Research and Writing for Graduate Learners (4 quarter credits). This course prepares graduate learners for the rigors of academic writing, which requires a series of related critical thinking and writing skills, including understanding the nature of academic research; developing strong arguments based on primary and secondary research; evaluating, summarizing, paraphrasing, and citing sources; drafting, revising, and editing multiple drafts of major projects; and producing clear, accurate, and error-free prose. Since this is a writing course, learners should expect to write a lot: the course includes weekly writing assignments, several short writing projects, and a research plan for a longer project. Learners submit a final portfolio at the end of the course.

ED7007 - Focused Research and Writing for Graduate Learners (4 quarter credits). In this course, learners refine the principles and strategies learned in ED7006 by focusing on writing in their disciplines. Learners should expect to spend a significant amount of time writing, including weekly writing assignments, several short writing projects, one long writing project, and a final portfolio. Learners develop a research topic, conduct and write a short literature review, develop an argumentative essay of significant length (25–35 pages), and document sources appropriately while focusing on the critical thinking and writing skills established in ED7006. Prerequisite(s): ED7006.

ED7008 - Developing Voice and Style in Academic and Professional Writing (4 quarter credits). This course focuses on one of the most challenging components of academic writing: developing a voice and style that reflect excellence in scholarship (research, thinking, and communication) while maintaining individuality and style. In this course, learners analyze a variety of writing samples, including their own, in order to understand the effects of writers’ rhetorical choices; learn and apply an array of writing strategies that lead to improved awareness and use of voice and style; and revise writing submissions used in external course work to demonstrate learning and understanding. Learners are strongly encouraged to take the ED7006-ED7007 course sequence before enrolling in this course.

ED7009 - Writing for Publication (4 quarter credits). Learners in this course explore the publication process, beginning with choosing a publication for submission and ending with a completed manuscript to submit. During the quarter, learners define and research their topic and publication, write and revise multiple drafts, participate in peer review, and prepare a cover letter for submission.

ED7010 - The Delivery of Distance Education (4 quarter credits). This course provides learners with discussions and experiences that lead to an understanding of current delivery systems for distance education including interactive television, satellite dissemination, and wireless networking.

ED7211 - Designing Online Instruction (4 quarter credits). In this course, learners create instructorless (or self-paced) programs that are often multimedia courses or segments and are usually found on CD-ROM or on Web sites. This course focuses on four areas: design, factors affecting learning, communication, and project management. In addition, the course provides a detailed examination of common instructional methodologies such as tutorials and simulations.

ED7212 - Administration and Leadership of Distance Education Programs (4 quarter credits). Learners in this course gain an overview of the skills and competencies needed to administer, manage, and lead distance education programs. Topics include the management of existing distance education programs, the design and implementation of new distance education programs, and the transformation of existing distance education programs for more efficient and effective delivery.

ED7491 - Instructional Design for Health Care Programs (4 quarter credits). Learners in this course explore various instructional design methods used in health care programs. In this course, learners examine theoretical frameworks upon which the instructional design methods are based. Prerequisite(s): ED851. Directed study, PhD only.

ED7493 - Internship for Instructional Design for Online Learning (4 quarter credits). Internships offer experiential opportunities for learners in the area of Instructional Design for Online Learning. The course requires a plan of action, field supervision, and written documentation as required components of the internship. Prerequisite(s): ED851. Directed study, PhD only.

ED7495 - Research Strategies and Methodologies for Online Learning (4 quarter credits). Learners in this course investigate and utilize dissertation research in the practice and delivery of online learning. Through discussion and analysis of current research studies, learners formulate models and methodologies that may guide their own study. Quantitative and qualitative studies are included for discussion and analysis. Prerequisite(s): ED851. Directed study, PhD only.

ED7496 - Advanced Instructional Design (4 quarter credits). This course provides an opportunity for learners with instructional design backgrounds or those who have completed the prerequisite courses to explore advanced topics. The course uses a case study approach in which
learners examine practical applications of instructional design in various education and industry settings. Learners also research and design applications of multiple intelligence, electronic performance support systems, and the use of learning objects. The activities performed in this class are designed to replicate authentic work in contextualized settings. Prerequisite(s): ED851, ED7620, ED7624. PhD only.

ED7497 - Storyboarding for Instructional Design (4 quarter credits). In this course, learners explore and practice storyboarding, which is a mechanism for capturing plans for media. Learners also practice methods for content delivery typically used in instructorless settings. Prerequisite(s): ED7211. Directed study. PhD only.

ED7499 - Needs Analysis for Instructional Design (4 quarter credits). This course allows learners to practice approaches to needs analysis, which include setting boundaries for curriculum, especially curriculum that relates to instructorless settings. Prerequisite(s): ED851. Directed study. PhD only.

ED7503 - Instructional Media Tools (4 quarter credits). Many software programs now offer instructional designers opportunities to create innovative Web-based courses. In this course, learners gain hands-on experience previewing current software and applying instructional media directly to instructional design.

ED7504 - Leadership for Instructional Design (4 quarter credits). Learners in this course gain an understanding of the leadership and management skills necessary for the effective design and delivery of Web-based instruction. Through the development of a professional portfolio, instructional designers participate in evaluating collaborative team planning, decision making, problem solving, and change management. Prerequisite(s): ED851, ED7624, ED7620. PhD only.

ED7505 - Evaluation and Assessment of Instructional Design (4 quarter credits). In this course, learners receive specific guidelines and formats for evaluating and assessing learning environments in a Web-based format. Learners gain knowledge in creating effective assessment for online learning programs. Prerequisite(s): ED851.

ED7540 - Leadership in Higher Education (4 quarter credits). Learners in this course explore the leadership philosophies and theories related to higher education administration with the overall goal of preparing to develop decision-making structures.

ED7541 - Teacher Supervision and Evaluation (4 quarter credits). Because of the demand for higher standards and greater accountability, this course offers learners a framework for developing a teacher supervision and evaluation system that focuses on professional development and student outcomes while also ensuring quality instruction. Learners explore how the development of effective systems of teacher supervision and evaluation should include the perspectives of all stakeholders, and provides differentiated paths for evaluation.

ED7542 - The Politics of Pre-K–12 Education (4 quarter credits). This course introduces learners to the basic analytical categories of political science as they apply to education. Topics include the influence of federal, state, and local governments in school policy-making, school and community relations, decentralization, school finance, desegregation, affirmative action, bilingual education, technology, privatization and choice, and teacher empowerment.

ED7543 - The Superintendency (4 quarter credits). In this course, learners explore the complex and challenging position of the school superintendency. Topics include district and board level leadership, material and human resources management, community leadership, and conditions of practice.

ED7544 - Introduction to School Business Administration (4 quarter credits). In this course, learners explore an introduction to school business administration. Topics include an overview of accounting, budgeting, information technology, facilities planning and construction, purchasing and warehousing, risk management, nutrition services, maintenance/operations, and transportation. Topics also include legal requirements, organization, and staffing for each area.

ED7545 - Special Education Administration (4 quarter credits). This course provides an overview of special education services and administration. Learners examine the legal, financial, and ethical responsibilities administrators have to students, staff, and families using special education programs and services.

ED7546 - Human Resources in Higher Education (4 quarter credits). This course examines the management of human resources in colleges, universities and other post secondary institutions. It includes the topics of tenure, collective bargaining, compensation, training, development, selection, termination, and retention.

ED7547 - Assessment in Higher Education (4 quarter credits). This course provides an overview of the theory and application of assessment principles and techniques necessary for the leader in higher education. Learners will examine the connection between assessment strategies and higher education practices both in and out of the classroom and from the perspective of various higher education stakeholders.

ED7550 - Leadership for Director of Special Education (4 quarter credits). Learners in this course examine the leadership skills needed to lead and manage special education programs. The focus of the course is on developing a shared vision, respecting and advocating for the needs of exceptional children, leading the change process, and collaborating with families, school personnel, stakeholder organizations, and the community. Prerequisite(s): ED7545, ED820.

ED7551 - Special Education Curriculum and Instructional Strategies (4 quarter credits). This course focuses on planning, delivering, and assessing special education curriculum and instruction programs. Learners examine current practices in the field, such as inclusion and technology, used to effectively provide special education services. Prerequisite(s): ED7545, ED825.

ED7552 - Special Education Law and Finance (4 quarter credits). Learners in this course study the legal and financial considerations of special education programs. Course topics include human resources, finance and budgeting, laws and regulations, and political and ethical considerations. Prerequisite(s): ED7545, ED822, ED823.

ED7553 - Internship for Director of Special Education (Capstone (4 quarter credits). This is the capstone course for the Special Education Leadership specialization. Learners assess their special education leader competencies and demonstrate proficiency. They serve a 200-hour, field-based internship during which they create, sign, and fulfill a competency-based contract with their special education site supervisor and Capella University supervisor. Throughout the course, learners maintain a log of their experiences and develop a portfolio as part of their contract materials. Prerequisite(s): ED7545, ED822.

ED7560 - Innovative Leadership (4 quarter credits). Through study of change and behavioral theories, leadership principles, and case studies, school leaders build their understanding of the processes related to change and the impact of change on faculty, parents, students, and communities. In addition, learners build skills as effective change agents in order to improve school performance.

ED7580 - Theory and Development of Multiple Intelligences (4 quarter credits). In this course, learners use Howard Gardner’s theory of multiple intelligences as a tool to better understand creative thinking and to explore and develop better teaching strategies and techniques for different levels of intelligence. The course focuses on how to be more effective in working with the differences and potentials of individual students.

ED7590 - Critical Thinking in Adult Education (4 quarter credits). This course provides learners with a framework for practicing critical inquiry and reflecting on issues that come up in personal and professional life and in the field of adult education. Learners explore ways of thinking critically about resolving conflicts, negotiating multiple solutions, and understanding the many ideas, theories, and
proposals that enter our lives on a daily basis. The course presents three distinct models that aid learners in thinking, reading, and acting critically and represents the best practices of leaders in critical thinking in adult education today.

ED7601 - Higher Education Enrollment Management (4 quarter credits). This course provides a comprehensive overview of enrollment management strategies, essential theories, and best practices. The course focuses on fundamental concepts, techniques, and practices used in successful enrollment management programs. Topics include analyzing higher education recruitment and choice processes from a marketing perspective, exploring current trends and applying tools related to financial assistance and scholarship to real-world enrollment situations, developing leadership and management theories.

ED7602 - Theoretical Basis of Instructional Design (4 quarter credits). This course introduces learners to essential concepts of strategic planning for higher education, including environmental scanning, data collection and analysis, quantifying annual and long-term goals, developing enrollment management strategies, and developing and implementing action plans. Learners create a strategic enrollment plan and explore ways to incorporate it into the institution's overall strategic plan. Course topics include building institutional support for a strategic enrollment management plan and mobilizing human and financial resources. This is the capstone course for the Enrollment Management specialization and includes the project required for the master's degree. **Prerequisite(s):** ED7601, ED7602, PhD only.

ED7603 - Effective Retention in Higher Education (4 quarter credits). This course provides learners with a comprehensive overview of the fundamentals and best practices of effective student retention in higher education. Learners analyze and interpret a significant body of research on student retention and apply this knowledge to the development and management of an institutionally based retention plan.

ED7605 - Technology Applications to Enrollment Management (4 quarter credits). In this course, learners explore basic concepts in higher education enrollment management technology, focusing on effective technologies for managing enrollment in colleges and universities. Learners develop an understanding of current technologies used in recruitment and retention, and synthesize and apply emerging technologies to the field of enrollment management.

ED7607 - Financial Assistance and Enrollment Management (4 quarter credits). In this course, learners explore financial assistance and its role in student recruitment and retention and act as practitioners, synthesizing knowledge acquired from other courses while using financial assistance principles and policies. The course focuses on applying financial assistance principles and regulations to effective enrollment management strategies. Topics include analyzing current and future trends in technology and the impact of databases and developing strategies for using technology effectively to manage enrollment.

ED7609 - Enrollment Management Communications and Marketing Strategies and Issues (4 quarter credits). This course provides learners with an understanding of the purpose and impact of targeted communications and marketing strategies for enrollment management. Learners analyze institutionally based communications and marketing documents and prepare a plan to improve marketing for higher education institutions.

ED7611 - Strategic Enrollment Management Planning (4 quarter credits). This course introduces learners to essential concepts of strategic planning for higher education, including environmental scanning, data collection and analysis, quantifying annual and long-term goals, developing enrollment management strategies, and developing and implementing action plans. Learners create a strategic enrollment plan and explore ways to incorporate it into the institution's overall strategic plan. Course topics include building institutional support for a strategic enrollment management plan and mobilizing human and financial resources. This is the capstone course for the Enrollment Management specialization and includes the project required for the master's degree. **Prerequisite(s):** ED7601, ED7603, ED7605, ED7607, ED7609.

ED7620 - Theoretical Basis of Instructional Design (4 quarter credits). This course is a survey of the major instructional design theories that are applicable to training and education, regardless of delivery method. This course provides learners with a solid foundation for the rest of the Instructional Design for Online Learning curriculum. **Prerequisite(s):** ED851, ED7624. PhD only.

ED7624 - Theories of Learning and Instruction (4 quarter credits). Learners in this course explore the key theories of learning and instruction that influence the design of online teaching and learning environments. Throughout the course learners focus on the major research findings that have influenced the development of various theories of learning. The course provides learners with essential knowledge and skills in preparation for the capstone course in the Instructional Design for Online Learning specialization. **Prerequisite(s):** ED851. PhD only.

ED7631 - Introduction to Training and Performance Systems (4 quarter credits). Learners in this course gain an overview of the history and evolution of training and performance improvement systems in business and industry. Learners develop an understanding of the important role played by the Human Performance Improvement (HPI) process and other supporting and critical services such as performance management, coaching, and career and organizational development. The course presents learners with a macro or systems view of developing people and organizations. Topics include numerous structured learning exercises, application activities, discussions, and a final project.

ED7641 - Needs Assessment: Models and Procedures (4 quarter credits). This course is a survey of needs assessment models and procedures that diagnose the causes of workplace performance problems. Learners design and develop needs assessment instruments, as well as collect and then diagnose data in order to differentiate between a workplace performance issue that requires training solutions as opposed to one that requires non-training intervention.

ED7652 - Evaluating Training and Performance Improvement Systems (4 quarter credits). Learners explore reasons that evaluation is essential: so that courses or performance solutions can be improved and so that it can be clearly shown how a particular training intervention can improve both personal and organizational performance. This course provides learners with an understanding of measurement and evaluation theory, principles, and procedures. Topics include quantitative and qualitative measures, performance objectives, Kirkpatrick’s five levels, and reporting strategies.

ED7662 - Designing Training and Performance Solutions (4 quarter credits). Learners in this course gain an overview of the design of training and performance solutions as both a systematic and an artful process. Learners explore learning theories, several instructional and performance design models, and case studies. Learners also design performance solutions by diagnosing the results of needs assessments, specifying objectives and applying the principles and procedures of learning solution design, selecting appropriate methods, and continuous evaluation.

ED7672 - Delivery Systems for Training and Performance Improvement (4 quarter credits). This course provides learners with an in-depth, application-based overview of facilitation skills and e-learning initiatives. Learners utilize a variety of tools and strategies to address these critical issues.

ED7673 - The Future of Corporate and Technical Training: Issues and Trends (4 quarter credits). In this course, learners explore the forces that are most dramatically shaping the evolution of corporate and technical training, including the recent transition to greater emphasis on performance improvement methodologies. Topics include changes in technology, global competition, business strategies, and responses to these changes in the field of training and performance improvement.

ED7675 - Return on Investment in Training and Performance Improvement (4 quarter credits). This course prepares learners to apply return on investment (ROI) methodology that has been developed in the field to their own organizations. Topics include planning for an evaluation, collecting data, analyzing data, and reporting procedures. While utilizing statistics is an important part of ROI evaluation, this course does not include developing competencies in statistical analysis. Learners must provide data derived from measurable performance objectives that come from an organization of the learner’s choice. Upon successful completion of the final course deliverable, learners are awarded the ROI Certificate from the ROI Institute. **Prerequisite(s):** Learners must be in their final quarter of course work when taking this course but must be enrolled in more than one course during that final quarter.
Graduate Course Descriptions, continued

ED7690 - Critical Skills for Facilitating Online Learning (4 quarter credits). Learners in this course investigate and examine the facilitator’s role in the online learning environment as opposed to traditional classroom or face to face training. Learners examine online learning from a variety of perspectives to enhance technical skills, improve success, and facilitate learning.

ED7692 - Strategies for Building Online Learning Communities (4 quarter credits). In this course, learners develop the facilitation strategies and tactics that nurture interaction and collaboration and guide the development of effective personal learning strategies. Learners benefit from interacting with one another in a virtual class room.

ED7693 - Curriculum Development for Online Learning (4 quarter credits). Topics in this course include contemporary models of curriculum design, teaching models, and learning theory. As a project-based course, curriculum development activities include the development of a course syllabus, content, assignments, and activities.

ED7699 - Practical Applications for Online Teaching and Training (4 quarter credits). In this course, learners apply skills, strategies, and tactics from earlier courses in a collaborative learning environment.

ED7700 - Learning Theory and the Educational Process (4 quarter credits). Learners in this course explore major learning theories (behaviorism, social learning theory, and constructivism) as well as associated concepts, including memory and motivation. Applications of these theories and concepts focus on the educational setting.

ED7701 - Educational Philosophy and Change (4 quarter credits). Learners in this course examine the philosophical foundations, ideologies, and theories that have influenced the development of educational philosophy and practices in the U.S. Learners examine, articulate, clarify, and refine basic assumptions and beliefs underlying their personal educational philosophy and practice.

ED7703 - Student Development, Challenges, and Successes (4 quarter credits). In this course, learners examine the theoretical and research literature related to successful student development, developmental issues, and challenges facing U.S. college students. Learners also explore the constructive-developmental theoretical claim that the epistemological, intrapersonal, and interpersonal aspects of student development are interrelated and essential for higher education.

ED7711 - Course Design and Development (4 quarter credits). Learners in this course explore elements of course design that apply to the comprehensive community college. Various models of course (instructional) design and guides for design are included. Course preparation material, instructional techniques, and forms of evaluation constitute the final units of the course.

ED7712 - Classroom Assessment in Education (4 quarter credits). The primary focus of the course is classroom assessment of individual student achievement including alternative assessment techniques. This topic is a key component of student-centered education, the importance of initial and ongoing assessment of student needs, and identifies skills, and progress. Other topics include classroom assessment techniques for collecting ongoing, formative feedback in order to facilitate a better learning environment.

ED7713 - Student Advising and Retention (4 quarter credits). Learners in this course examine the process of advising and retaining students; faculty roles and institutional support. Topics include various advising models, screening methods, and approaches to orientation that support student retention and success.

ED7716 - Faculty Leadership (4 quarter credits). Learners in this course explore the role of educator as leader from both personal and organizational perspectives. In addition, the course offers a forum in which to discuss effective leadership and group membership. The focus is on educational leadership in a higher education setting.

ED7800 - Grant Writing for Higher Education (4 quarter credits). This course provides a comprehensive overview of grant writing for higher education institutions. Learners research and evaluate the types and sources of grant funding, formulate strategies for working with grant funders and external stakeholders, and analyze and apply grant writing skills. The course includes the relationship of grant writing to institutional mission and plans.

ED7834 - Higher Education and the Law (4 quarter credits). In this course, learners explore constitutional, statutory, and case law as related to higher education settings. Learners in the course review both federal and state legislation, along with implications for both public and private higher education institutions.

ED7901 - Internship in Educational Administration I (4 quarter credits). This course is the first of two consecutive internship courses that provide learners with the academic and field experiences that are prerequisites for superintendent licensure in most states. In this internship, learners create, sign, and begin to fulfill a contract with the site supervisor based on Capella’s Leadership in Educational Administration outcomes and competencies. To be endorsed for superintendent licensure by Capella, learners must successfully complete ED7903 and ED7904 in two consecutive quarters. For purposes of licensure endorsement, the two courses constitute a single 320-hour internship experience taken over two quarters.

ED7903 - Internship in the Superintendency I (4 quarter credits). This course is the first of two consecutive internship courses that provide learners with the academic and field experiences that are prerequisites for superintendent licensure in most states. In this internship, learners create, sign, and begin to fulfill a contract with the site supervisor based on Capella’s Leadership in Educational Administration outcomes and competencies. To be endorsed for superintendent licensure by Capella, learners must successfully complete ED7903 and ED7904 in two consecutive quarters. For purposes of licensure endorsement, the two courses constitute a single 320-hour internship experience taken over two quarters.

ED7904 - Internship in the Superintendency II (4 quarter credits). Learners in the second of two superintendent internship courses complete a log of hours, a portfolio, and a competency-based internship contract. Learners must have taken ED7903 the quarter immediately before they enroll in ED7904 if they plan to apply for Capella’s endorsement for superintendent licensure. For purposes of licensure endorsement, the two courses constitute a single 320-hour internship experience. Prerequisite(s): ED7901.

ED8002 - Foundations of Theory and Practice in Doctoral Studies (4 quarter credits). This is a foundational course for learners in the following specializations: Enrollment Management, Leadership for Higher Education, Instructional Design for Online Learning, Postsecondary and Adult Education, Professional Studies in Education, and Training and Performance Improvement. Learners are introduced to discipline-specific topics, and begin to put into practice the academic developmental and behavioral competencies they are expected to master during their degree program. Learners engage in critical thinking, scholarly inquiry and communication, and research within the context of their specialization. ED8002 must be taken by PhD learners in their first quarter. Cannot be fulfilled by transfer.

ED8007 - Leading Innovation (4 quarter credits). Through the study of change and behavioral theories, leadership principles, and case studies, school leaders build their understanding of the processes related to change and the impact of change on faculty, parents, students, and communities. In addition, learners build skills as effective change agents in order to improve school performance.
ED8111 - The Historical and Social Foundations of Education (4 quarter credits). Learners in this course explore the ways in which educational institutions have emerged and developed, particularly in relation to societal functions and expectations. Studying historical and social foundations of education provides learners with an awareness of and context for the evolving practices of education. Other topics include developing specific knowledge, skills, and points of view necessary for looking at education historically and for understanding the sociocultural forces that have made education in the U.S. what it is today.

ED8113 - Advanced Study in Research Methods (4 quarter credits). Learners in this course explore quantitative and qualitative research methodologies that are often used in educational research. Learners analyze and evaluate the characteristics, strengths, and weaknesses of specific quantitative and qualitative research methodologies and designs as well as their philosophical foundations. Learners apply appropriate statistical analysis software such as Statistical Package for the Social Sciences (SPSS) to selected quantitative research methodologies. Prerequisite(s): ED5006 or equivalent upon school approval. Cannot be fulfilled by transfer.

ED8115 - Advanced Quantitative Research Methods (4 quarter credits). Learners in this course explore advanced quantitative research methods and designs that are relevant to the School of Education’s specializations and to learner professional development. Learners evaluate, select, and apply appropriate quantitative research methodologies and designs in response to theoretical, data-based scenarios that require quantitative analysis and solutions. Learners also evaluate and apply statistical analyses appropriate to different research designs using a statistical software package (SPSS). This course prepares doctoral learners to research and complete their dissertation using quantitative methodology and design. Prerequisite(s): ED8113.

ED8117 - Advanced Qualitative Research Methods (4 quarter credits). This course focuses on the major qualitative research designs and their application to educational research. Learners study the purposes, research questions, key characteristics, and methods of different qualitative traditions. Learners work with qualitative data collection strategies and data analysis techniques and are introduced to the use of software for qualitative data analysis. Learners examine a variety of qualitative research in order to develop their ability to frame problems and issues as research topics and to understand effective approaches for reporting research results. Prerequisite(s): ED8113.

ED8119 - Advanced Practicum in Research Design (4 quarter credits). In this course, learners identify and develop a researchable idea through all the logical steps leading to a competent research design that can be further developed into a dissertation prospectus. In doing so, learners demonstrate knowledge of research methods; critical thinking skills needed to analyze a significant issue in their profession and synthesize it into a researchable form; and knowledge of data collection and analysis tools appropriate to their study. Prerequisite(s): ED8113.

ED8222 - Professionalism in the 21st Century (4 quarter credits). In this course, learners develop foundational understanding and skills that help them determine what it means to be a professional in the 21st century. Learners examine major historical, ethical, sociocultural, and philosophical perspectives that have contributed to current multidisciplinary models and definitions of professionalism. Learners in this course identify and analyze critical issues in the professional world (such as ethics, social structure, collective social mobility, esoteric knowledge, and status) that impact contemporary professionals and professionalism. Hands-on exercises and practical applications of core concepts help learners develop and apply the terms “professional” and “professionalism” within a hierarchy of elite and non-elite members. The course also highlights the progression of professionalism across various disciplines in the current century.

ED8444 - Higher Education Curriculum Development and Teaching Strategies (4 quarter credits). The focus of this course is on curriculum development as a major component for higher education, with subcomponents for “how to teach” as the curriculum pieces are developed. The course is further partitioned into teaching frameworks that include face-to-face instruction, hybrid instruction, and fully online instruction. Discussion topics include teaching strategies from one or more subtopics with a focus on curriculum development.

ED8502 - Advanced Learning Theory and Instructional Practice (4 quarter credits). This course, for learners in the doctoral K–12 Studies in Education specialization, focuses on current research in cognition, emotion and the brain, and the implications for instructional practice. Learners apply theory by implementing strategies for recognizing differences among learners, including giftedness, and meeting learner needs through differentiated instruction. Learners who have taken ED5502 - Learning Theory and Instructional Practice, should NOT take ED8502 - Advanced Learning Theory and Instructional Practice. Rather, they should select any PhD-level course in the School of Education to fulfill their specialization requirements.

ED8533 - Advanced Curriculum Mapping: Reflection and Practice (4 quarter credits). Through analysis of a research-based professional vision for curriculum design, learners in the doctoral Curriculum and Instruction specialization engage in curriculum development for a specific content and grade-level application. This is a required course in the Curriculum and Instruction doctoral specialization. The course utilizes computer-based curriculum mapping applications. Learners who have taken ED5533 - Curriculum Mapping: Reflection and Practice, should NOT take ED8533 - Advanced Curriculum Mapping: Reflection and Practice. Rather, they should select any PhD-level course in the School of Education to fulfill their specialization requirements.

ED8534 - Advanced Instruction and Assessment: Theory and Practice (4 quarter credits). In this course, a requirement for the doctoral Curriculum and Instruction specialization, learners focus on the design and evaluation of instructional models and assessment strategies to meet the diverse needs of K–12 students. Learners analyze the theory and research supporting innovative instructional models and assessment strategies and develop specific content area and grade-level applications. The course includes analysis of issues and trends related to new and emerging instructional models and assessment strategies and may include presentations by leading professionals in the field. Learners who have taken ED5534 - Instruction and Assessment: Theory and Practice, should NOT take ED8534 - Advanced Instruction and Assessment: Theory and Practice. Rather, they should select any PhD-level course in the School of Education to fulfill their specialization requirements.

ED8535 - Advanced Collaboration for the Improvement of Curriculum and Instruction (4 quarter credits). In this course, a requirement for the doctoral K–12 Curriculum and Instruction specialization, learners engage in the act of collaboration for curriculum improvement. Collaborative skill development includes coaching and mentoring skills, team building, and communities of practice. Simulated case studies complement the practical experiences in this course. Learners who have taken ED5535 - Collaboration for the Improvement of Curriculum and Instruction, should NOT take ED8535 - Advanced Collaboration for the Improvement of Curriculum and Instruction. Rather, they should select any PhD-level course in the School of Education to fulfill their specialization requirements.
Graduate Course Descriptions, continued

ED8536 - Advanced Application of Research to the Improvement of Curriculum and Instruction (4 quarter credits). Learners in this course, a requirement for the doctoral Curriculum and Instruction specialization, examine current research as a basis for data-driven decision making. Learners also develop research designs that contribute to data-driven decision making at the school or district level. Learners who have taken ED5536 - Applying Research to the Improvement of Curriculum and Instruction, should NOT take ED8536 - Advanced Application of Research to the Improvement of Curriculum and Instruction. Rather, they should select any PhD-level course in the School of Education to fulfill their specialization requirements.

ED8600 - Effective Online Course Design, Delivery, Facilitation, and Assessment (4 quarter credits). Learners in this course investigate and examine the facilitator's role in the online learning environment. The anticipated outcomes for participants in this course are enhanced online teaching, technical, and facilitation skills. Course topics include contemporary models of curriculum design, teaching models, and learning theory. Learners develop the facilitation strategies and tactics that nurture the interaction and collaboration that result successful online teaching.

ED8910 - The Minnesota Superintendency (4 quarter credits). This course prepares learners seeking licensure as Minnesota superintendents. Minnesota's superintendents are licensed on the basis of eight competencies, and the course touches on each. In addition, the course addresses topics such as law and finance that are unique to Minnesota superintendents. Cannot be fulfilled by transfer.

ED8911 - The Minnesota K–12 Principalship (4 quarter credits). This course prepares learners seeking licensure as Minnesota principals. Minnesota's principal licensure is K–12, thus the course includes critical aspects of the principalship at the elementary, middle, and senior high levels. The course addresses the state's 21 principal competencies, especially those (such as law and finance) that are unique to Minnesota. Cannot be fulfilled by transfer.

ED9050 - Special Topics in Leadership in Educational Administration (4 quarter credits). In this course, learners study specific or innovative areas of interest within the Leadership in Educational Administration specialization. Learners propose and develop appropriate topics not covered in the specialization's elective offerings. Directed study, PhD only.

ED9051 - Special Topics in Leadership for Higher Education (4 quarter credits). This course provides learners with an opportunity to study specific or innovative areas of interest within the Leadership for Higher Education specialization. Learners propose and develop appropriate topics not covered in the specialization's elective offerings. Directed study, PhD only.

ED9052 - Special Topics in Professional Studies in Education (4 quarter credits). In this course, learners study specific or innovative areas of interest within the Professional Studies in Education specialization. Directed study, PhD only.

ED9053 - Special Topics in Advanced Classroom Instruction (4 quarter credits). In this course, learners study specific or innovative areas of interest within the advanced classroom instruction specialization. Directed study, PhD only.

ED9054 - Special Topics in Postsecondary and Adult Education (4 quarter credits). In this course, learners study specific or innovative areas of interest within the Postsecondary and Adult Education specialization. Directed study, PhD only.

ED9055 - Special Topics in Teaching Online (4 quarter credits). This course provides learners an opportunity to study specific or innovative areas of interest within the Teaching Online specialization. Directed study, PhD only.

ED9056 - Special Topics in Training and Performance Improvement (4 quarter credits). In this course, learners study specific or innovative areas of interest within the area of Training and Performance Improvement. Learners propose appropriate course topics that are not covered in any of the electives. Directed study, PhD only.

ED9058 - Special Topics in Instructional Design for Online Learning (4 quarter credits). In this course, learners study specific or innovative areas of interest within the area of Instructional Design for Online Learning. Learners propose appropriate course topics that are not covered in any of the electives. Prerequisite(s): ED851. Directed study, PhD only.

ED9056 - Special Topics in Advanced Classroom Instruction. Directed study, PhD only.

ED9054 - Special Topics in Postsecondary and Adult Education. Directed study, PhD only.

ED9984 - Doctoral Comprehensive Examination I (4 quarter credits). Learners develop one comprehensive examination question to address the learner-chosen core theme while the courseroom mentor provides three questions addressing the remaining core themes. Learners write answers to the comprehensive examination questions that are evaluated by readers using analytical point-scale scoring rubrics. Upon passing the written examination, learners complete the comprehensive examination final conference call and are eligible to enroll in the first dissertation course. Grading for this course is S/NS. Prerequisite(s): ED9984. Cannot be fulfilled by transfer.

ED9996 - Dissertation Research I (4 quarter credits). Learners nominate and gain school approval of their dissertation committee and create and gain mentor approval of the preliminary draft of the dissertation proposal. Learners also complete IRB training through online CITI modules. Grading for this course is S/NS. Prerequisite(s): ED9985. Cannot be fulfilled by transfer.

ED9997 - Dissertation Research II (4 quarter credits). Learners prepare and submit the IRB application, conduct field tests as required and approved by the committee, and complete development of the final proposal. To complete this course, learners must schedule and pass the proposal completion conference with the mentor and committee. Grading for this course is S/NS. Prerequisite(s): ED9996. Cannot be fulfilled by transfer.

ED9998 - Dissertation Research III (4 quarter credits). Learners conduct a research project that is consistent with the terms and conditions of the approved proposal. To complete this course, learners must complete the collection and analysis of data and be prepared to write the final drafts of their dissertation chapters. Grading for this course is S/NS. Prerequisite(s): ED9997. Cannot be fulfilled by transfer.

ED9999 - Dissertation Research IV (4 quarter credits). Learners prepare the final dissertation for review and approval by the committee. Successful completion of the dissertation conference with the mentor and committee is required. Once learners pass the dissertation conference, they prepare the dissertation for publication. Grading for this course is S/NS. Prerequisite(s): ED9998. Cannot be fulfilled by transfer.
Graduate Course Descriptions, continued

School of Education

Colloquia and Residencies

COL-R5921 - MS Colloquium Track I. The first master's residential colloquium is the initial track of the residency sequence and should be completed during the first two quarters of enrollment.

COL-R5922 - MS Colloquium Track II. The second colloquium is taken during the second year of enrollment (master's learners completing in fewer than three years may take their colloquia more closely together, the second colloquium near the midpoint of their programs).

COL-R5923 - MS Colloquium Track III. The third colloquium is taken during the third year of enrollment (master's learners completing in fewer than three years may take their colloquia more closely together).

COL-R8921 - PhD Colloquium Track I. Track I is taken before completing 56 earned and transferred credits. Learners are strongly encouraged to complete this colloquium within their first quarter of enrollment.

COL-R8922 - PhD Colloquium Track II. Track II is taken as learners are completing 57–72 credits, while they are immersed in their required course work.

COL-R8923 - PhD Colloquium Track III. Track III is taken while learners are completing 73–96 credits (for HASOP learners, 73–95 credits). Since the final 24 (or 30) credits earned in the doctoral program are tied to the completion of the comprehensive examination and dissertation, Track III prepares learners for their comprehensive examination questions, for completing their dissertations, and for life after graduation.

ED-R8000 - College Teaching Residency. Learners in the Post-Master's Certificate in College Teaching participate in a six-day residential experience that builds career planning and applied classroom and online teaching skills. Learners in the Post-Master's Certificate in College Teaching are required to register for and complete ED-R8000 concurrently with one colloquium session as indicated in their program's requirements.

ED-R8010 - Enrollment Management Residency. Learners in the Post-Master's Certificate in Enrollment Management participate in a six-day residential experience that engages learners in dialogue, application, and evaluation of skills and knowledge related to best practices in enrollment management. Learners in the Post-Master's Certificate in Enrollment Management are required to register for and complete ED-R8010 concurrently with one colloquium session as indicated in their program's requirements.

School of Human Services

Courses

HS813 - Social Influences of Behavior (4 quarter credits). Learners in this course explore behavior that is influenced by the presence of others, or behavior that is under the control of society. Topics include culture and society, large and small group behavior, cross-cultural factors, and interpersonal relationships. Learners in this course review the social psychology of decision making, attitude formation, and social attribution and their application to contemporary issues.

HS814 - Theories of Personality (4 quarter credits). This course is an examination of person-centered, trait, behavioral, psychodynamic, and social-cognitive personality theories. Learners analyze each theory to identify and discuss the main constructs of personality. Learners also study biological, social, and cultural influences on personality and the development of personality throughout life's stages.

HS815 - Professional and Scientific Ethics (4 quarter credits). Learners in this course examine the historical origins of professional ethics, including issues affecting education, psychotherapy, law, and institutional guidelines for protecting human subjects in research. The course focuses on identifying effective methods for addressing ethical dilemmas and identifying current ethical issues in the human services.

HS817 - Social Systems (4 quarter credits). Learners in this course investigate the etiology, nature and extent, and treatment of juvenile delinquency in contemporary society. The course allows learners to review various theories and apply current theory and research in order to understand the dynamics of juvenile delinquency and current methods of intervention.

HS823 - Philosophy of Social Work (4 quarter credits). Learners in this course review the history and development, philosophical tenets, and intervention methods of contemporary social work. Learners examine issues related to community development, social policy analysis, intermediate care systems, and improvement of social conditions.

HS825 - Human Sexuality (4 quarter credits). Learners in this course study sexuality within the larger context of human experience. The course emphasizes physical and psychosexual development, frequency and significance of various types of sexual behavior, and health-related issues. Topics include treatment of sexual problems and concerns of special and diverse populations.

HS827 - Juvenile Delinquency (4 quarter credits). Learners in this course investigate the etiology, nature and extent, and treatment of juvenile delinquency in contemporary society. The course allows learners to review various theories and apply current theory and research in order to understand the dynamics of juvenile delinquency and current methods of intervention.

HS828 - Psychopathology: Assessment and Treatment (4 quarter credits). This course is a forum for examining the various forms of psychopathology, current methods of psychological assessment, research on psychodynamics, and existing treatment methods. Learners explore the politics of mental disorders, emerging diagnoses, and other contemporary issues.

HS834 - Ethnic and Cultural Awareness (4 quarter credits). This course is a survey of concepts, theories, and research that highlight the importance of race, culture, and ethnicity in the experiences of individuals and groups. Cultural experiences such as gender, social class, religion, and disabilities are also addressed. The course provides a general introduction to cross-cultural and multiculturals and the role the human service and educational professional plays in addressing the multicultural needs of clients and colleagues in the workforce. Learners gain strategies for addressing a wide variety of cross-cultural issues and practice applying a variety of theoretical approaches and methodologies to these scenarios.

HS836 - Utilization of Community Resources (4 quarter credits). Learners in this course investigate the influence of larger social systems on human behavior and various methods of organizing and utilizing community resources. The course addresses specific topics such as theories of social organization, community organizing, self-help organizations, use of volunteers, and the use of social policy to influence human behavior.
HS837 - Counseling and Guidance in Diverse Populations (4 quarter credits). Learners in this course examine substantive and theoretical issues concerning guidance and counseling in a variety of culturally diverse populations. Topics include the role of culture-specific programming, special issues and needs of cultural subgroups, and therapeutic approaches to working with culture-specific issues. Learners also apply current theory and research to specific clinical issues.

HS839 - Theories of Psychotherapy (4 quarter credits). Learners in this course gain an understanding of major psychotherapy theories, procedures, and techniques. The course provides a review of various schools of therapeutic intervention, their philosophical tenets, and therapeutic skills. The course emphasizes applying current theory, research, and techniques to a variety of clinical problems.

HS840 - Counseling and Guidance with Children (4 quarter credits). Learners in this course review current theories, research, and methods of counseling and guidance of children. Special attention is given to addressing family relationships and their impact on the child, childhood abuse and trauma, methods of parent education, and specialized techniques for working with challenging children.

HS841 - Group Counseling and Psychotherapy (4 quarter credits). Learners in this course review the historical development, major theories, current research, and clinical procedures of group counseling and psychotherapy. Topics include the role of the leader and leadership styles, mechanics of co-therapy, designing special function groups, and handling of critical incidents within groups.

HS845 - Grief and Bereavement Counseling (4 quarter credits). Learners in this course investigate research on death and dying. Topics include psychological stages of dying common to all losses, symptomatology of grief, death trajectory, hospice model of treatment, and dealing with death in the family. Learners explore case consultations with dying children and their parents that utilize techniques of drawing therapy and storytelling to elicit psychological material in the form of unfinished business and techniques for coping with losses of all types.

HS847 - Applied/Clinical Sociology (4 quarter credits). This course provides learners with a solid grounding in sociological practice including the application of sociological knowledge, research, and theory to intentional intervention. Learners explore themes such as working with individuals or families, designing and executing interventions to improve productivity and performance of public and private organizations, or helping to design and implement policy that could affect an entire nation.

HS849 - Health Advocacy in the Community (4 quarter credits). Learners in this course explore an important goal in human services, which is to develop effective change agents in communities. Topics include issues such as the purity of drinking water, waste disposal, clean air, health education and public safety, public and private health care plans, effects of HMOs and managed care, and Medicare and Medicaid—all issues that involve health advocacy.

HS852 - Introspective and Personal Growth Seminar (4 quarter credits). This experiential course is intended to identify aspects of the learner’s history and personality that are relevant to professional clinical work. Methods of introspective work that facilitate the process include journaling, personal psychotherapy, self-expressive artwork, dream work, and specialized readings. The course emphasizes identifying personal strengths and limitations and how they may influence clinical effectiveness.

HS853 - Prevention and Causes of Child Abuse (4 quarter credits). This course provides an overview of child abuse and neglect in the United States. Learners evaluate the etiology of child abuse and neglect from a theoretical/empirical perspective. Learners explore the various forms, signs, and symptoms of child abuse and neglect and how they relate to the prevention practices used by human services practitioners. In addition, learners in the course analyze the efficacy of child abuse and neglect prevention models. Exploring the results of child abuse and neglect allows learners to evaluate emotional/psychological, cognitive/memory, and sociological developmental theories and models.

HS854 - Child and Adolescent Counseling (4 quarter credits). This course is an overview of major theories and current research in the area of adolescent and child development and an exploration of biological and psychosocial development factors. Topics include normal development, the influence of trauma on development, family factors, and the influence of community and societal factors on development.

HS857 - Mental Health and Aging (4 quarter credits). In this course, learners examine the dramatic increase in the population of older persons and the increase in attention to their mental and physical health. This course addresses mental health and aging as major psychosocial phenomena integrating biological, psychological, social, and environmental perspectives and factors. Learners explore research in these areas as a function of many aspects of modern society: family life, caregivers, community and institutional care, ethnic and sociocultural differences, and urbanization.

HS864 - Contemporary Issues in Compulsive and Addictive Behavior Treatment (4 quarter credits). In this course, learners review current development, research, and trends within the addiction field. The course emphasizes current understanding of substantive issues in the field. Possible topics include developments in psycho-pharmacologic treatment of addictions, the influences of managed care on treatment, ethics and managed care, the use of Internet resources in the field, the changing role of the counselor, emerging treatment approaches, and the development of new treatments.

HS865 - Group Therapy and Compulsive and Addictive Behavior (4 quarter credits). The focus of this course is on a variety of theoretical orientations and relevant research findings. Learners develop and practice a number of practical clinical skills based on a thorough understanding of group process. Emphasis is placed on applying current research and theory to the learner’s clinical setting. Topics include group development, styles of leadership, and critical incidents in group therapy including members “acting out” (e.g., relapsing to some form of addictive or compulsive behaviors), inter-group conflict, group transference with leaders, and premature exit from the group by a member.

HS866 - Compulsive Behavior and the Disturbance of the Self: Alternatives to the Addiction Model (4 quarter credits). Learners in this course investigate the nature of addictive and compulsive behavior problems, discuss the development of the addiction model and its tenets, and review the literature on the validity and efficacy of treatment approaches based on the addiction model. The course presents alternatives to the addiction model including cognitive behavior therapy and the compulsive behavior model, a psycho-dynamically oriented model.

HS867 - Intervention with Compulsive and Addictive Behaviors (4 quarter credits). Learners in this course review traditional and nontraditional approaches to treatment. Topics include inpatient and outpatient treatment programming, self-help groups, utilization of community resources and alternative treatment approaches, and the use of individual, group, and family psychotherapy. The course also addresses current trends in service delivery related to ongoing changes in the health care delivery system.

HS869 - Families, Systems, and Health Care (4 quarter credits). The focus of this course is on issues surrounding children with health care needs and their families. The importance of family-centered care is emphasized. Learners discuss the use of collaborative, interdisciplinary, multidisciplinary, and transdisciplinary practice as well as the contributions of different health care professionals, including occupational therapists, physical therapists, speech language pathologists, social workers, dieticians, psychologists, nurses, developmental pediatricians, dentists, and health care administrators. Learners in the course also explore legislative and policy issues such as Individuals with Disability Act, section 504 of the Rehabilitation Act, the Olmstead Decision, the Americans with Disability Act, and community-based care.
HS871 - Marriage and Family Systems (4 quarter credits). Learners in this course study families as systems from theoretical, clinical, and research perspectives. The course emphasizes family development, transitions, assessment, and intervention. Learners also explore systems-oriented assessment models and strategies for initial interviews, hypothesis formulation, designing a strategy for intervention, and the process of termination.

HS872 - Marriage and Marital Therapy (4 quarter credits). This course provides a comprehensive examination of theories, techniques, problems, and critical issues in system-based couples counseling. Learners gain and demonstrate the ability to interpret literature and empirical information from the field of marriage and family therapy with an emphasis on integrating theory and practice. Clinical applications focus on learning assessment, treatment planning, and intervention skills from the major perspectives in brief systems therapy. Prerequisite(s): HS877.

HS876 - Methods of Family Research (4 quarter credits). Learners in this course are introduced to measurement of family variables, complexities of family research design, data collection, and analysis. Topics include scales of measurement, validity and reliability, experimental and non-experimental designs, and approaches to integrating clinical research and practice. Special attention is given to the unique factors in family research.

HS877 - Family Therapy Theory and Methods (4 quarter credits). This course is a comparative study of the prominent schools of thought within the field of marriage and family therapy: their tenets, therapeutic strategies, and techniques. Learners also discuss structural, strategic, transgenerational, behavioral, communication, and analytical approaches to marriage and family therapy.

HS878 - The Family in Social Context (4 quarter credits). Learners in this course explore the dynamics within families and the systems that influence the family, such as church, school, and other societal organizations. Topics include family development, cross-cultural perspectives on the family, roles and functions of the family, alternative forms of the family, and the influence of social policies on the family.

HS879 - Life Planning and Career Developments (4 quarter credits). This course provides learners with theory, research, and opportunities for application appropriate for counselors working with individuals responding to life transitions. Topics include career and life development, improvement, and transition.

HS880 - Contexts and Models of Health (4 quarter credits). Learners in this course explore the models of health and their contexts as utilized in the contemporary health industry. Learners examine the impact of change on models of health care within the context of health delivery systems. The course also addresses the implications for health service administration.

HS881 - Health in the Workplace (4 quarter credits). Learners in this course investigate the emerging problems and issues faced by employees in the workplace. Learners in the course review the growth of alcohol and drug usage, marital problems, and violence in the workplace. This course is also a review of the growth of employee assistance programs (EAP) as a method to solve these types of problems.

HS884 - Stress Management in Organizations (4 quarter credits). Learners in this course study the role and management of stress in the workplace. Emphasis is placed on the management of distress and stress management techniques to enhance performance, particularly in high-stress situations. Topics include the psychological and physical effects of stress, methods of stress reduction, and individual and organizational strategies for preventing high levels of stress.

HS885 - Managed Care and Health Services (4 quarter credits). This course is an overview of managed care and the variety of techniques employed by the mainstream health system to provide quality care in an efficient and affordable manner. Learners focus on delivery systems, their utilization, and quality management practices of a wide variety of organizations. Learners also explore regulatory, legal, and ethical issues. Learners consider the future of our health care system and how the world of providers, receivers, and payers may continue to change within the U.S.

HS886 - Health Care Communication: Providers and Receivers (4 quarter credits). This course is an overview of health communication and an exploration of current theoretical models. Learners develop strategies to enhance communication between professionals, allied health personnel, patients, and their families in both interpersonal and group settings and to facilitate more functional and therapeutic communication.

HS889 - Role and Function of Boards and CEOs (4 quarter credits). This course addresses the responsibilities of boards of directors in public and private sectors, including policy-making, representing the public, and promoting the organization. Learners review the functions of boards as they establish contracts and hire executives and general managers, the roles and functions of CEOs, and legal liabilities and responsibilities of boards.

HS893 - Management of Human Services Agencies (4 quarter credits). Learners in this course examine the principles of management practice in nonprofit agencies and a metatheoretical model of organizational managerial effectiveness as a basis for comparisons between for-profit, public, and nonprofit sectors. Special emphasis is placed on fundraising and government resources for nonprofit and charitable agencies as well as to budgeting.

HS5002 - Survey of Research in Human Development and Behavior (4 quarter credits). In this course, learners review the major theories of human development and behavior across the entire lifecycle. Learners focus on the developing person and connect areas of study such as psychology, anthropology, and biology. Research approaches to human development include personality theory, developmental tasks, and moral development. HS5002 must be taken by master’s learners in their first quarter. Cannot be fulfilled by transfer.

HS5006 - Survey of Research Methodology (4 quarter credits). This course is an overview of the general approaches to research methodology at the graduate level. Learners study quantitative and qualitative approaches to rigorous scholarly inquiry and major research methodologies. This course is aimed primarily at master’s learners, although PhD learners may take it as an elective.

HS5100 - Health Care Management (4 quarter credits). This course addresses financial management concepts and practices used by health care organizations. Topics include basic accounting, financial statements and ratios, evaluation of project investment decisions, break-even analysis, budgeting, cost allocation, and reimbursement methodologies. Additional topics include reimbursement mechanisms, managed care, capitation, per-case or per-diagnosis payment, mechanics of third-party payors, and the effects reimbursement types have on health care provider organizations. Learners discuss issues of working capital, capital budgeting, and investment in relation to net present value and value added to the organization, health care organizations’ ratio analysis, cost analysis, and other financial management techniques of primary importance to health care organizations.

HS5102 - Nonprofit Organization and Management (4 quarter credits). In this course, learners examine the origins, history, and societal role of nonprofit organizations in the U.S., including their social, political, economic, cultural, and ideological importance. Learners in the course also examine the magnitude, scope, and functions of the nonprofit sector and its relationships with business and government. Topics include theories, general concepts and principles of organization management, governance and leadership in...
Graduate Course Descriptions, continued

nonprofit organizations, and the wide range of external forces and internal dynamics that affect nonprofit organizations. Learners explore the life and growth cycles of organizations as applied to nonprofits and analyze current trends and projections for the future.

HS5103 - Strategic Planning for Nonprofit Organizations (4 quarter credits). In this course, learners view nonprofit operations from a strategic perspective. In addition, learners examine the role of strategic thinking and planning in enhancing organizational effectiveness within the context of increased competition for resources and the range of challenging issues requiring solutions. Learners analyze organizational missions and goals, governance, program development and structure, operational and fiscal controls, information systems and monitoring, and evaluation.

HS5104 - Accounting and Economics for the Nonprofit Manager (4 quarter credits). This course introduces learners to the basic language, underlying concepts, and reporting methods of accounting and financial analysis that pertain to nonprofit organizations. The course focuses on comprehension, analysis, and interpretation of nonprofit organizational financial statements. Topics include basic accounting principles, financial statements composition, cost accounting concepts, budgeting, discounted cash flow analysis, and ratio analysis. Additionally, learners examine economic thinking and the economist’s tools, elasticity, public goods and the role of nonprofit organizations in a market economy, cross-subsidization and competition, and cost-benefit analysis.

HS5105 - Human Resources and Volunteer Management in Nonprofits (4 quarter credits). This course addresses the theories, concepts, practices, and strategies of human resource management in nonprofit organizations. Learners examine basic HRM issues such as strategic workforce planning, hiring, training, personnel evaluation, and compensation as they relate to nonprofit organizations with their mix of paid staff and volunteers. Additionally, learners evaluate the impact of HRM on the board and executive director, staff, volunteerism, and productivity. The course focuses particularly on the legal responsibilities of the organization in HRM and the role of the board.

HS5106 - Assessment, Tests, and Measures (4 quarter credits). Learners in this course examine the assessment process and the use of tests and measures in assessment activities. In addition, learners explore the theory and content of assessment and testing and measurement applicable to the counselor role. Topics include the history of assessment methods, principles of test construction and standardization, interpretation of assessment measures, and strategies for the use of assessment measures.

HS5107 - Principles of Psychopathology: Diagnosis and Treatment (4 quarter credits). Learners in this course examine the theory, research, and application of principles of psychopathology. Topics include etiology of psychopathology; current methods of assessment; use of the DSM-IV-TR to diagnose mental disorders; application of psychopathology assessment to individuals, couples, families, and groups; and intervention strategies. The course incorporates contemporary issues associated with the assessment and treatment of mental disorders.

HS5108 - Foundations of Addictive and Compulsive Behavior (4 quarter credits). In this course, learners explore the theories and research that guide treatment for addictive and compulsive behavior disorders. Learners review traditional and non-traditional interventions as applied to inpatient, outpatient, and community-based treatment methods for individuals, families, and groups. Topics include assessment, diagnosis, treatment planning and evaluation, and emerging issues in the field.

HS5500 - Multicultural Issues in Health Care (4 quarter credits). Learners in this course explore culture-specific variations as they affect health care administration and the health care delivery system. Learners explore and analyze strategies related to cultural diversity and the respective positions of professional associations, regulatory agencies, and health care systems. Additionally, learners examine the processes by which culturally sensitive and linguistically specific information are incorporated into administrative policies and health outreach programs.

HS5501 - Health Informatics (4 quarter credits). This course provides a management perspective of information technology and ways for health care administrators to use information technology to maximize organizational performance. Topics include fundamental principles of information technology and data management and their implications for health care administrators. Learners explore the use of technology, data bases, and other analytical tools to construct, analyze, and present information related to health care management and problem solving as well as strategic information systems planning, systems analysis, system design, evaluation, and selection. In addition, learners examine current applications, such as patient care, administrative and strategic decision support, managed health, health information networks, and the Internet to determine how they may be used to meet the challenges facing health care administrators today and in the future.

HS5502 - Nonprofit Entrepreneurship (4 quarter credits). This course provides an introduction to the theory and practice of entrepreneurship in the nonprofit sector. The course focuses both on the creation of an innovative mission-based organization and the establishment of an innovative program or activity within an existing organization. Learners explore diverse areas of social innovation such as business, environment, education, human services, and government. Topics include practical information about ways to identify potential opportunities; necessary skills development; competencies for creating, developing, and implementing entrepreneurship ideas; and ways of measuring the success of entrepreneurial activity.

HS5504 - Quality Risk Management and Patient Safety (4 quarter credits). Learners in this course examine important issues associated with being health care employees, including patient safety, risk management, compliance, and medical device regulations. This course addresses the demands of the regulatory environment affecting health care in the United States today, including the health care administrator’s role in organizational compliance; licensing; and the enforcement of federal guidelines, standards, and regulations.

HS5600 - Public Safety Organizational Leadership (4 quarter credits). Learners in this course examine the strategic development and direction of public safety leadership within policing, law enforcement, fire suppression, emergency management, and emergency medical response in the United States, as well as contemporary challenges outside the scope of public and private security and national defense. The course focuses on components of public safety such as risk assessment, preparedness, prevention, and response in an all-hazards environment. Topics include the role of the public safety leader, the need for the integration of functions in the traditional public safety agencies, and threats ranging from potential bio-terror attacks to natural disasters.

HS5601 - Personal Leadership Development (4 quarter credits). This course examines the learners’ personal leadership attributes, characteristics, and behaviors. Personal leadership skills are examined in the context of the type and level of the organization. A variety of leadership practices and their applications are evaluated. Learners who take HS5601 may not also earn credit for the equivalent course, OMS5116.

HS5602 - Leadership and Human Resource Management (4 quarter credits). This course focuses on organizational planning, staff acquisition, and team development, which includes assigning project roles, responsibilities, and reporting relationships, staffing, motivation, leadership, team development, and conflict resolution. Learners gain an understanding of the processes required to make effective use of people and resources on a project. The relationship between human resource management and project management are explored along with how it relates to the project life cycle. Techniques are covered.
Graduate Course Descriptions, continued

regarding interfacing with project stakeholders, designing effective organizational structures, dealing with conflict on projects, communication, and managing stress. Practical self-assessment exercises are used to determine learners’ communication, conflict resolution, and leadership styles in addition to power orientation, personality type, and motivation to manage. Learners who take HS5602 may not also earn credit for the equivalent course, TS5526.

HS5610 - Accounting and Finance in Public Safety Organizations (4 quarter credits). This course is a survey of the elements of financial accounting and ways the activities of organizations are influenced by accounting measurement. The emphasis of the course is on becoming good consumers, rather than producers, of financial information. Course topics and assignments reinforce and demonstrate the implications of accounting choices, especially in public service or government-funded organizations.

HS5611 - Managing Training and Performance Improvement (4 quarter credits). Internet-based learning and the emergence of performance management in the field of human resource development have added importance, complexity, and increased accountability to the training manager role. Learners in this course become more prepared to meet these challenges by learning to determine priorities, assess needs, create a mission and goals, develop a budget and a marketing strategy, plan programs and performance interventions, conduct evaluations, hire and manage personnel, and provide leadership. Learners who take HS5611 may not also earn credit for the equivalent course, ED7675.

HS5620 - Critical Incident Stress Management (4 quarter credits). Critical incident stress can be debilitating to public safety first-responders. This course provides insight into critical incident stress, Critical Incident Stress Disorder (CISD), Post-Traumatic Stress Disorder (PTSD), and Critical Incident Stress Management (CISM). The course focuses on understanding the consequences of unaddressed critical incident stress and examines effective stress management strategies. Cannot be fulfilled by transfer.

HS5621 - Disaster Management (4 quarter credits). Learners in this course examine the anatomy of a disaster event, both natural and intentional. Preparedness, post-disaster response, recovery, and mitigation are topics central to the emerging field of emergency management.

HS5622 - National Incident Management Systems (4 quarter credits). In this course, learners examine the fragmented structure of public safety agencies, emerging threats to public safety, and the formation and development of the National Incident Management System (NIMS) and Incident Command System (ICS). Course topics include chemical, biological, radiological/nuclear, and explosive (CBRNE) incidents and threats, and a variety of integrated best practices and standards for handling weapons of mass destruction (WMD) and protecting critical infrastructures.

HS5623 - Critical Infrastructure Risk Assessment, Evaluation, and Analysis (4 quarter credits). The post-9/11 environment demands awareness and analysis of our critical resources and infrastructure. Learners in this course examine the Homeland Security National Priorities and National Preparedness standards and how they can be used to conduct risk assessments, evaluations, and analyses of critical national infrastructure.

HS5900 - Counselor Education Pre-Practicum Course I (4 quarter credits). This online course must be taken with HS-R5900 - Counselor Education Pre-Practicum Laboratory I. The course reinforces laboratory skills development including academic assignments and online discussion and emphasizes therapeutic relationship skills, therapeutic assessment, therapeutic intervention, and ethical and legal standards. Learners apply theories and practices of individual and family systems counseling methods relevant to mental health counselors and marital, couple, and family counselors/therapists. Prerequisite(s): Mental Health Counseling and Marital, Couple, and Family Counseling/Therapy learners must have completed or be progressing in the following courses: HS5002, HS839, HS814, HS815, HS821, HS841, HS871 (for MHC), HS877 (for MCFC/T). Cannot be fulfilled by transfer.

HS5901 - Counselor Education Pre-Practicum Course II (4 quarter credits). This online course must be taken with HS-R5901 - Counselor Education Pre-Practicum Laboratory II. The course reinforces laboratory skills development including academic assignments and online discussion. The course focuses on advanced therapeutic relationships and special applications of individual psychotherapy for Axis-I behaviorally disordered clients, techniques for group psychotherapy for unrelated individuals, and systemically oriented therapies for couples and family groups. Learners apply theories and practices of individual and family systems counseling relevant to mental health counselors and marital, couple, and family counselors/therapists. Prerequisite(s): Mental Health Counseling and Marital, Couple, and Family Counseling/Therapy learners must have completed or be progressing in the following courses: HS-R5900 and HS5901, HS834, HS5106, HS5107, HS5006, HS5108 (for MHC), HS584 (for MCFC/T). Cannot be fulfilled by transfer.

HS5990 - Integrative Project for Human Services Learners (4 quarter credits). In this course, master’s learners demonstrate proficiency by applying learning from required, specialization, and elective courses to complete an analysis of an organization or system, or the design of a new application in their professional field. This course is intended only for School of Human Services learners. The integrative project course is the last course to be taken in the master’s degree programs, and all other required course work must be completed or in progress.

HS5991 - Integrative Project for Public Safety Learners (4 quarter credits). In this course, learners demonstrate proficiency in their area of specialization by applying learning from required, specialization, and elective courses to complete an analysis of an organization or system, or the design of a new application in their professional field. For learners in Public Safety specializations only.

School of Human Services
Graduate Writing Courses

HS7004 - Graduate Writing for ESL/EFL Learners (4 quarter credits). This course introduces non-native speakers of English to graduate-level academic writing. Learners develop an understanding of the assumptions and intentions that underlie advanced academic writing as it is practiced in the U.S. Learners develop skills in producing effective advanced academic writing including combining facts and opinions from multiple sources. They develop linguistic and content editing skills in order to continue improving their own academic writing after they complete the course.

HS7006 - Research and Writing for Graduate Learners (4 quarter credits). This course prepares graduate learners for the rigors of academic writing, which requires a series of related critical thinking and writing skills, including understanding the nature of academic research; developing strong arguments based on primary and secondary research; evaluating, summarizing, paraphrasing, and citing sources; drafting, revising, and editing multiple drafts of major projects; and producing clear, accurate, and error-free prose. Since this is a writing course, learners should expect to write a lot: the course includes weekly writing assignments, several short writing projects, and a research plan for a longer project. Learners submit a final portfolio at the end of the course.

HS7007 - Focused Research and Writing for Graduate Learners (4 quarter credits). In this course, learners refine the principles and strategies learned in HS7006 by focusing on writing in their disciplines. Learners should expect to spend a significant amount of time writing, including weekly writing assignments, several short writing projects, one long writing project, and a final portfolio. Learners develop a research topic, conduct and write a short literature review, develop an argumentative essay of significant length (25–35 pages), and document sources appropriately while focusing on the critical thinking and writing skills established in HS7006. Prerequisite(s): HS7006.
### Graduate Course Descriptions, continued

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title and Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HS7008</td>
<td>Developing Voice and Style in Academic and Professional Writing (4 quarter credits)</td>
</tr>
<tr>
<td>HS7009</td>
<td>Writing for Publication (4 quarter credits)</td>
</tr>
<tr>
<td>HS7502</td>
<td>Grant Proposal Development and Administration (4 quarter credits)</td>
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<tr>
<td>HS8102</td>
<td>History of Social Welfare (4 quarter credits)</td>
</tr>
<tr>
<td>HS8103</td>
<td>Principles and Practices of Social Work (4 quarter credits)</td>
</tr>
<tr>
<td>HS8106</td>
<td>Epistemology of Practice Knowledge (4 quarter credits)</td>
</tr>
<tr>
<td>HS8107</td>
<td>Marketing and Public Relations for Nonprofits (4 quarter credits)</td>
</tr>
</tbody>
</table>
Graduate Course Descriptions, continued

a marketing perspective, with attention to integrating various techniques into compelling marketing positioning strategies for the organization.

HS8108 - Financial Analysis and Reporting for Nonprofit Executives (4 quarter credits). In this course, learners explore techniques and principles of financial analysis and management including budgeting, finance and investment decision making, revenue management, internal control, and cost management for the nonprofit. In addition, learners examine current economic thinking about the role of nonprofit organizations in a market economy, cross-subsidization and competition, and cost-benefit analysis; they analyze timely financial issues, transactions, and trends in nonprofit finance. Topics include innovative financing techniques, complicated organizational structures, mergers, and bankruptcy. Database and spreadsheet scenarios and sensitivity analysis of finance topics, through the use of analytical models, are used to create effective tools for financial decision making. Prior knowledge in the areas of accounting and finance, and familiarity with financial statements are expected.

HS8109 - Nonprofit Public Policy and Advocacy (4 quarter credits). This course provides learners with a comprehensive view of the current advocacy strategies utilized by nonprofit executives and advocates to advance their organizations’ missions and to inform public policies and attitudes. These strategies include advocacy organizing, public education, litigation, mobilization, demonstrations, polling, research, lobbying, and working with the media. The course emphasizes best practices for nonprofit advocates working to advance their goals in the public policy process.

HS8111 - Quantitative Research Methods in the Human Services (4 quarter credits). Learners in this course examine the application of research methods and designs to specific social problems encountered in human service disciplines. Topics include human subjects protection, and issues associated with measurement, development of instruments, data collection, data management, and initial phases of data analysis. Methodological adaptations are considered when conducting research with special populations and in diverse human service contexts. Prerequisite(s): HS8100. Cannot be fulfilled by transfer.

HS8112 - Advanced Qualitative Research Methods (4 quarter credits). Learners in this course examine qualitative designs used in research including in-depth interviewing, case studies, participant-observations, focus groups, ethnographies, and document analysis. The course focuses on developing the skills in question development, interviewing, observing, selecting sampling strategy, verifying data, and recording data. Learners examine the philosophical assumptions and the political and ethical issues involved in qualitative research. Learners are introduced to qualitative software programs and gain experience entering data and extracting themes. Learners also review scholarly presentation and writing qualitative findings. Prerequisite(s): HS8111. Cannot be fulfilled by transfer.

HS8113 - Advanced Study in Research Methods (4 quarter credits). Learners in this course analyze the relevance and appropriateness of specific research methodologies in preparation for their use in the dissertation. The course emphasizes conceptualizing, planning, and designing a proposal for doctoral research. Topics include planning and sampling, measurement, choosing statistical and qualitative analytic models, ethical considerations, and planning for analyzing and interpreting results. This course must be the last academic course before registering for comprehensive examination courses. Prerequisite(s): HS5112. Cannot be fulfilled by transfer.

HS8114 - Operations in Health Care Systems (4 quarter credits). Learners in this course apply principles from the field of operations management to the health care industry. Topics include formulating a competitive strategy and management decision making, strategic planning, process design, quality control, and service delivery. Learners in the course explore and assess organizational technology and structure as well as operations and models for organizing work such as the matrix structure. In addition, learners become familiar with tools of Continuous Quality Improvement (CQI) and selected quantitative techniques such as forecasting, queueing, inventory analysis, and linear programming that support efficient management of health care delivery.

HS8115 - Managing Human Capital in Health Care Environments (4 quarter credits). This course addresses the complex theories, concepts, practices, and strategies for human resources management in health care organizations. Learners examine strategic workforce planning, hiring, training, personnel evaluation, and compensation as carried out from the unit level through the executive level. Topics include recruitment, interviewing, and selection; retention (including compensation and benefits); diversity; performance management; and career development. Other topics include laws and regulations that frame HRM including employment law and OSHA, fair employment practices, wrongful termination and privacy, National Labor Relations Act (and unions); and strikes and boycotts.

HS8116 - Financial Analysis in Health Care Systems (4 quarter credits). This course focuses on the knowledge and skills required to conduct advanced strategic financial analyses of an organization’s external environment, mergers and acquisitions, capital budgeting and sources of capital, and debt and investment. Learners analyze high-uncertainty, high-impact trends and events of importance to health care organizations and investigate current issues in fraud and abuse in the health care environment. Topics include frameworks for conducting advanced strategic financial analyses and related innovative organizational recommendations, scenarios of possible futures, assessment of the outcomes of trends and events, and identification of possible management responses.

HS8117 - Strategic Management of Health Care Reimbursement Systems (4 quarter credits). This course offers learners an in-depth examination and analysis of current health care reimbursement policies. Topics include the full spectrum of insurances, from conventional catastrophic insurance (with or without a medical savings account), Preferred Provider Organizations (PPOs), to strictly managed health maintenance organizations and post-retirement health benefits. In addition, learners in the course explore proposed legislative changes in these reimbursement policies such as tax financing for public insurance and consider strategic issues for meeting government regulations for Medicare and managed. Learners examine contracting and policy decisions with regard to revenue impact and explore decision-making strategies that maximize revenues while providing excellent quality care to patients.

HS8118 - Health Policies Analysis and Strategy (4 quarter credits). In this course, learners analyze selected existing and proposed health policies from the perspectives of economic, sociological, and political theory; methodology; and models. Learners gain an understanding of how health care executives participate effectively in the development and analysis of policy and in the political processes within which they take place. Learners in the course evaluate health care issues, strategies, and programs that are the subject of comparative analysis for public and quasi-public sector decision making. Topics include alternative methods of policy analysis such as matrix analysis, decision trees, and cost-benefit analysis. Additionally, learners examine the ethical dilemmas that arise in policy making and analysis.

HS8210 - Issues in Police-Community Relations (4 quarter credits). Learners in this course study issues in police communication and their impact on society in the context of police-community relations. The course covers a variety of law enforcement structures in large and small communities, urban and rural areas, and suburban districts. Learners examine resident expectations of police, sheriff, and legal systems in their local communities, focusing particularly upon disparities between relationships with the police in mainstream communities versus those in racial minority resident areas.

HS8221 - Practices of Probation, Parole, and Community Corrections (4 quarter credits). This course is an investigation of the historical and current practices of non-institutional correctional practices. The course covers education and training...
Graduate Course Descriptions, continued

requirements for community corrections officials, caseload assignments, the ratio of corrections officers to released offenders, as well as policies that govern release from institutional custody to the community. In addition, learners explore issues related to releasing sexual offenders in communities.

HS8212 - History of the Juvenile Criminal Justice System (4 quarter credits). This course offers an intensive study of the juvenile criminal justice system and process. Learners examine theories of causation and innovative intervention approaches such as "drug court." Learners in the course review the dramatic increase of juvenile violence and crime in U.S. culture over the last quarter century and focus upon the debate between root causes for juvenile violence and crime (e.g., poverty, literacy, family and community cohesion) versus the effectiveness of the juvenile court system (recidivism, youthful violent crime offenders, and incarceration).

HS8300 - Diversity in the Workplace (4 quarter credits). In this course, learners analyze contemporary theories of diversity and opposing attitudes toward diverse populations. Learners apply individual and organizational management strategies that evaluate effectiveness in handling diversity. Additionally, learners integrate professional and ethical standards of practice, multicultural, diversity, and ethnic issues in the human services work setting.

HS8301 - Ethics and Social Responsibility (4 quarter credits). This course examines ethical behavior in organizations and the role of business in society. Learners who take HS8301 may not also earn credit for the equivalent course, OM7050.

HS8370 - The Criminal Mind (4 quarter credits). In this course, learners examine the lifestyles, practices, and motivations of serial killers, robbers, and those who assault citizens in our communities. Learners review psychosocial theories used to analyze and evaluate deviant human behavior and the environment that precipitates repetitive criminal conduct. The course is also an introduction to profiling criminals and predicting criminal behavior.

HS8371 - Race/Culture in Criminal Justice (4 quarter credits). Learners in this course examine topics such as the increased diversity of our communities and the heightened need to understand and address how racial and cultural pluralism affect human behavior. Learners study how the criminal justice system, like larger society, must reflect changes in social attitudes. Law enforcement agents, in particular, are being monitored for their relationships with those who come from diverse backgrounds. Similarly, disproportionate rates and lengths of incarceration between racial and ethnic groups are being evaluated. Learners in this course explore these and other issues within correctional practice and the criminal justice system.

HS8372 - Criminal Behavior: A Sociological Primus (4 quarter credits). Learners in this course evaluate the current "get tough" attitude toward crime. Learners examine and assess root causes of crime that are often ignored by society when discussing crime and causation. Learners examine the nexus between crime and these social issues as manifested in increased incidences of youth crime, delinquency, and crimes against property and persons. A final evaluation is investigated that may indicate that the root causes of criminal behavior in the U.S. are exacerbated by the way our society is organized.

HS8373 - Understanding Criminology (4 quarter credits). This course is for learners who are interested in understanding crime as it relates to the field of criminology and focuses on defining crime. Topics include developing a better understanding of reasons that people break the law; ways that society responds to offenders; and comparisons of the ways that criminologists and criminals define crime and view its effects.

HS8374 - Current Research on Violent Behavior (4 quarter credits). Through an examination of sociological and psychological perspectives in current research, learners in this course develop a coherent approach to understanding violent behavior. The course also focuses on the ways in which violence is defined by the criminal justice system. Learners practice using the vocabulary of criminal justice practitioners in writing.

HS8375 - Deviance: The Interactionist Perspective (4 quarter credits). This course advances a new sociology of deviance by focusing on ways that people stereotype one another with regard to their involvement in crime. Relationships between individuals based on such stereotypes identify an important link between “crime in the streets” and “crime in the suites” and highlight the differences between the two. This perspective helps the learner understand the interactionist approach and distinctions between deviance and crime by examining deviance as a social phenomenon that consists of a set of interpretations and social reactions.

HS8376 - Correlates of Crime (4 quarter credits). In this course, learners explore one of the most perplexing problems faced by any person with a basic knowledge of statistics: the confusion of correlation with cause. Learners in this course examine social class, race, sex, and gender as correlates of crime to determine if patterns exist for understanding their development.

HS8377 - The Penal System: Its Role in the U.S. Society (4 quarter credits). Learners in this course examine the social and historical foundation of the U.S. correctional institution in depth. The course focuses primarily on issues related to structure and social processes of institutions of confinement and to problems of treatment and rehabilitation. Topics include a systemic evaluation of recidivism, general and specific deterrence, rehabilitation, incapacitation, and retribution in the U.S. correctional system. The emphasis of the course is on philosophies of punishment, sentencing strategies, the prison community, alternatives to incarceration, various reform efforts, and critical issues facing corrections.

HS8501 - Contemporary Issues in Counseling Studies (4 quarter credits). In this course, learners explore counseling professions and the increasing need to devise research-based methods of practice to better understand the role of the counselor in contemporary society. This course focuses on analysis and evaluation of contemporary issues that affect the counseling professions, such as ethical issues, compassion fatigue and burnout, the impaired professional, Internet counseling applications, and multiculturalism and diversity challenges.

HS8502 - Health Care Strategic Planning and Management (4 quarter credits). Learners in this course focus on strategic analysis of the mission and goals of an institution; its governance, services, operational and fiscal components, market, and clients. Learners evaluate these elements within a strategic management framework that links planning to operations. In addition, learners examine the role of strategic thinking and planning in enhancing organizational effectiveness in the context of increased competition for health care dollars and the wide range of challenging issues requiring solutions.

HS8503 - Health Systems Analysis and Evaluation (4 quarter credits). This course focuses on the structure, function, financing, and management of health care systems in the U.S. at both the micro and macro levels. Learners explore critical issues facing the U.S. with emphasis on the relationships among providers, payers, and patients. The course is designed to evaluate the impact of an array of independent actors within the health care systems and the widespread consequences of decisions in the clinical, policy, and management arenas. Related evaluation measurement issues are addressed and evaluative research on health care systems and services are analyzed.

HS8504 - Law and Health Care Administration (4 quarter credits). Learners in the course focus on analyzing the impact of law on the way health care is delivered in the U.S. Learners also examine the major legal principles and issues relevant to health care administration such as those that affect the operational decisions of health care providers, payers, and managers, and others that affect development of markets for health care products and services. Other topics include legal and regulatory constraints imposed on the health care industry, the liability of health care providers, the rights of patients, labor relations, and administrative law for health care organizations. In addition, the course covers legal issues related to
Graduate Course Descriptions, continued

admission and discharge, emergency treatment, medical records, and mental health treatment.  

HS8505 - Ethics and Decision Making in Health Care (4 quarter credits). In this course, learners focus on substantive ethical principles and procedural methodologies by which managers can understand, analyze, and resolve ethical problems. Learners explore issues in medical ethics with an emphasis on their impact on administrative policies in health care delivery organizations, including the personal and moral dilemmas they may raise for administrators. Topics include business ethics versus health care ethics, organizational philosophy and mission statements, professional codes of ethics, conflicts of interest, ethical committees, the allocation of scarce resources, informed consent, confidentiality, human experimentation, determination of death, euthanasia, suicide, abortion, the ethics of managed care, and HIV disease.  

HS8506 - Leading Organizational Change in Health Care Systems (4 quarter credits). This course is a thorough examination of the complex, dynamic, and rapidly changing health care system in the U.S. In this course, learners explore the health care system's major components and their characteristics with an emphasis on current policy issues, performance challenges, and program solutions. Learners also trace the social, economic, and political forces that have shaped and continue to influence the health care system. Other topics include policy innovations designed to address performance gaps for federal, state, and private sector programs; potential lessons from international health care systems; and prospects for the future of U.S. health care.  

HS8508 - Ethics for Nonprofit Executives (4 quarter credits). Learners in this course examine the principles and methodologies by which nonprofit executives can understand, analyze, and resolve ethical issues. Learners explore conceptual and practical ethical questions and value dilemmas encountered by executives in various types of contemporary nonprofit organizations. Topics include personal codes of ethics, organizational philosophy and goals, conflicts of interest, ethics committees of the board, and allocation of scarce resources.  

HS8509 - Law and Nonprofit Organizations (4 quarter credits). This course is an overview of the laws and regulations governing the establishment and operations of nonprofit organizations. Specifically, learners explore the laws governing incorporation and tax-exempt status of nonprofit organizations, and the implications of laws and statutes. Other topics include efforts of nonprofit organizations to influence legislative and rule-making processes.  

HS8511 - Resource Management in Nonprofit Organizations (4 quarter credits). Learners in this course examine the theoretical and conceptual economic models fundamental to all nonprofit organizations. Topics include resource allocation, price formation, production and costs, and economic impact analysis. The course also covers trade-offs faced by nonprofits, methods for evaluating them, and the economic impact of nonprofit organizations on the people and communities that they serve.  

HS8512 - Organizational Assessment and Program Evaluation in Nonprofit Organizations (4 quarter credits). Learners in this course focus on critically analyzing the principles and techniques that nonprofit managers use to assess and measure organizational effectiveness. Learners in the course evaluate the activities that provide justification for the use of financial and human resources to ensure that nonprofits gain sophistication in assessment and program evaluation techniques. In addition, learners investigate how nonprofit managers can use the results of assessment processes to enhance the organization's mission.  

HS8601 - Contemporary Public Safety Leadership (4 quarter credits). Changing demographics, globalization, new technologies, and terrorism are some of the factors contributing to increased demands on public safety agencies and the need for effective leadership at all levels within the public safety domain. Learners in this course explore emerging issues, challenges, and theoretical assumptions of leadership in a public safety field. Learners examine the impact of public safety paradigms on the ability to lead in an era of rapid and constant change.  

HS8602 - Theories of Leadership (4 quarter credits). This doctoral seminar course explores the numerous theories of leadership which inform research and practice. Research articles explore foundational tenets of leadership theory, creating a compare and contrast of the theories for their impact on organizations, leaders and followers. Learners who take HS8602 may not also earn credit for the equivalent course, OM8101. Cannot be fulfilled by transfer.  

HS8605 - Race and Culture in American Society (4 quarter credits). This course focuses on the impact of increased diversity in our communities and the heightened need to understand and address how racial, ethnic, and cultural pluralism affect human behavior. Topics include ways in which public safety organizations must reflect changes in social attitudes, practices, policies, and concepts such as transparency, diversity, and inclusion within public safety organizations. Cannot be fulfilled by transfer.  

HS8620 - Principles of Organization Theory and Practice (4 quarter credits). This course examines developments in organization theory, exploring organizations as rational, natural and open systems. The course prepares PhD learners to synthesize and integrate organizational theory. Learners who take HS8620 may not also earn credit for the equivalent course, OM8010. Cannot be fulfilled by transfer.  

HS8621 - Theories of Executive Human Resource Management (4 quarter credits). This doctoral seminar course explores current trends in human resource research and the numerous theories of human resource management. Research articles compare and contrast theories for their impact on the human asset management of the organization. Learners who take HS8621 may not also earn credit for the equivalent course, OM8201. Cannot be fulfilled by transfer.  

HS8622 - Needs Assessment: Models and Procedures (4 quarter credits). This course surveys a variety of needs assessment models and procedures that practitioners may use to diagnose the causes of workplace performance problems. As key outcomes, learners are able to design and develop needs assessment instruments, collect, and then diagnose data in order to differentiate between a workplace performance issue that requires training solutions as opposed to one that requires another, more appropriate, non-training intervention. Learners who take HS8622 may not also earn credit for the equivalent course, ED7641.  

HS8623 - Legal Systems, Labor Relations, and Regulatory Practices (4 quarter credits). This doctoral seminar course examines key components of domestic and international legal systems, labor relations, and regulatory practices as they relate to organizational structure, business activities, and human capital management. Topics include law making, enforcement agencies, labor relations, legal processes, and litigation reduction and management. Learners who take HS8623 may not also earn credit for the equivalent course, OM8204. Cannot be fulfilled by transfer.  

HS8624 - Designing Training and Performance Solutions (4 quarter credits). The design of training and performance solutions is both a systematic and an artful process. Alternative solutions are often possible. In this context, design is informed by multiple factors: the needs of the learner, the circumstances, the organization, and the experience and savvy of the designer. In this course, learners are exposed to learning theories, several instructional and performance design models, and case studies. Learners design performance solutions by diagnosing the results of needs assessments, specifying objectives and applying the principles and procedures of learning solution design, selecting appropriate methods, and continuous evaluation. Learners who take HS8624 may not also earn credit for the equivalent course, ED7662.  

HS8625 - Grant Writing (4 quarter credits). This course provides a comprehensive overview of grant writing. Learners research and evaluate the types and sources of grant funding, formulate strategies for working with grant funders and external stakeholders, and analyze and apply grant writing skills. Course topics include the relationship of
grant writing to institutional mission and plans. Learners who take HS8625 may not also earn credit for the equivalent course, ED7800.

HS8630 - Critical Incident Stress (4 quarter credits). Critical incident stress can be debilitating to first responders. Learners in this course analyze the dynamics of critical incident stress and evaluate psychological and physiological disorders such as Critical Incident Stress Disorder (CISD) and Post-Traumatic Stress Disorder (PTSD). Learners develop a hypothesis that supports a proposal for a comprehensive approach to Critical Incident Stress Management (CISM).

HS8631 - Case Studies in Critical Incident Management (4 quarter credits). This course focuses on case studies in critical incident management connected with chemical, biological, radiological/nuclear, and explosive (CBRNE) incidents in order to understand best practices in emergency event management. Learners evaluate the National Incident Management System (NIMS) for its effectiveness during CBRNE events and explore topics such as how NIMS could best coordinate interagency responses to weapons of mass destruction (WMD) events.

HS8632 - Philosophy and Practice of Disaster Preparedness (4 quarter credits). This course focuses on examining natural and intentional disasters and integrating the philosophical paradigms of disaster management with best practice. Topics include analysis of the philosophy, history, and practices of disaster management and preparedness, post-disaster response, recovery, and mitigation. Cannot be fulfilled by transfer.

HS8633 - Advanced National Incident Management Systems (4 quarter credits). In this course, learners study the development and effectiveness of the National Incident Management System (NIMS) from its inception to its current state. Topics include examining integrated best practices, standards, and techniques critical to successfully managing national emergencies and leading the successful implementation of a national standard of practice for emergency response. Cannot be fulfilled by transfer.

HS8800 - Long-Term Care (4 quarter credits). In this course, learners examine how their profession relates to long-term care and the management of personal, social, and medical services needed by people who can no longer care for themselves. While learners explore areas of home care and assisted living facilities, the primary focus of the course is on skilled nursing facilities and the crisis facing this industry today. Topics include changes in long-term care, institutional versus non-institutional care; system financing, public reimbursement; balancing cost and quality; staffing, licensure, certification, inspection, and review; and the levels of care including the role of hospice. Learners acquire a basic understanding of both the social and medical models along this continuum of care.

HS8900 - Nonprofit Program Development and Implementation (4 quarter credits). This course is an overview of the theories and issues of planning, developing, and implementing programs consistent with the mission and goals of the nonprofit organization. Topics include conducting and interpreting needs assessments, evaluating the organization and its programs, and making the organization’s philosophy and goals operational. Learners also explore strategic planning, business planning, and development of nonprofit infrastructure. Attention is given to different types of nonprofits, including service agencies, membership organizations, research institutes, and foundations. Learners are encouraged to develop their skills as leaders of new nonprofits or develop new major programs for existing nonprofits.

HS9002 - Clinical Practicum (4 quarter credits). This clinical practicum is a requirement for all learners specializing in Mental Health Counseling and Marital, Couple, and Family Counseling/Therapy who seek licensure as a part of their academic program. This course offers an online-directed and intensely supervised one-quarter field experience. Learners receive supervised practice in specific clinical skills in interviewing, assessment, intervention, documentation, and consultation in a field setting relevant to their chosen field of counseling or marriage and family therapy. Learners meet face-to-face with field supervisors in scheduled monthly meetings during this one-quarter course that includes 100 hours of clinical field experience and no less than 15 hours of face-to-face contact with field supervisors. Prerequisite(s): Learners must have completed or be progressing in the following courses: HS5900, HS5901.

HS9031 - Clinical Internship I (4 quarter credits). This is the first course in a sequence of three clinical internship courses in the Mental Health Counseling and Marital, Couple, and Family Counseling/Therapy specializations in the School of Human Services. This internship provides learners with specific clinical skills in interviewing, assessment, intervention, documentation, and consultation in a field setting relevant to the learner’s chosen field of counseling or therapy. This internship requires 300 contact hours. Prerequisite(s): HS9002 and all degree course work.

HS9032 - Clinical Internship II (4 quarter credits). This is the second course in a sequence of three clinical internship courses. It provides 300 additional hours of clinical field experience. Prerequisite(s): HS9031.

HS9033 - Clinical Internship III (4 quarter credits). This is the third course in the sequence of three clinical internship courses. It provides 300 additional hours of clinical field experience. Prerequisite(s): HS9032.

HS9050 - Special Topics in Criminal Justice (4 quarter credits). This course provides PhD learners with an opportunity to engage in an in-depth study of the theory, research, and application of subject matter not included in the Criminal Justice curriculum. Using the special topics course format, elements of this directed study course are focused on the specific subject matter that the learner identifies and the program chair approves.

HS9051 - Special Topics in Health Care Administration (4 quarter credits). This course provides an opportunity for PhD learners to engage in an in-depth study of the theory, research, and application of subject matter not included in the Health Care Administration curriculum. Using the special topics course format, elements of this directed study course are focused on the specific subject matter that the learner identifies and the program chair approves.

HS9052 - Special Topics in General Human Services (4 quarter credits). This course provides an opportunity for PhD learners to engage in an in-depth study of the theory, research, and application of subject matter that is not included in the General Human Services curriculum. Using the special topics course format, elements of this directed study course are focused on the specific subject matter that the learner identifies and the program chair approves.

HS9053 - Special Topics in Counseling Studies (4 quarter credits). This course provides an opportunity for PhD learners to engage in an in-depth study of the theory, research, and application of subject matter that is not included in the Counseling Studies curriculum. Using the special topics course format, elements of this directed study course are focused on the specific subject matter that the learner identifies and the program chair approves.

HS9054 - Special Topics in Management of Nonprofit Agencies (4 quarter credits). This course provides an opportunity for PhD learners to engage in an in-depth study of the theory, research, and application of subject matter that is not included in the Management of Nonprofit Agencies curriculum. Using the special topics course format, elements of this directed study course are focused on the specific subject matter that the learner identifies and the program chair approves.

HS9055 - Special Topics in Social and Community Services (4 quarter credits). This course provides an opportunity for PhD learners to engage in an in-depth study of the theory, research, and application of subject matter that is not included in the Social and Community Services curriculum. Using the special topics course format, the elements of this directed study course are focused on the specific subject matter that the learner identifies and the program chair approves.
Graduate Course Descriptions, continued

HS9984 - Doctoral Comprehensive Examination I (4 quarter credits). Learners examine the key components of the comprehensive examination. The course includes an overview of the comprehensive examination process, the university’s expectations of academic honesty and integrity, the four core themes of the examination, and the evaluation criteria. Course requirements include completion of the overview, a preliminary conference call with the coursework mentor, and development of a schedule for the timed examination. Grading for this course is S/NS. Prerequisite(s): HS9997. Cannot be fulfilled by transfer.

HS9985 - Doctoral Comprehensive Examination II (4 quarter credits). Learners develop one comprehensive examination question to address the learner-chosen core theme while the coursework mentor provides three questions addressing the remaining core themes. Learners write answers to the comprehensive examination questions that are evaluated by readers using analytical point-scale scoring rubrics. Upon passing the written examination, learners complete the comprehensive examination final conference call and are eligible to enroll in the first dissertation course. Grading for this course is S/NS. Prerequisite(s): HS9984. Cannot be fulfilled by transfer.

HS9996 - Dissertation Research I (4 quarter credits). Learners nominate and gain school approval of their dissertation committee and create and gain mentor approval of the preliminary draft of the dissertation proposal. Learners also complete IRB training through online CITI modules. Grading for this course is S/NS. Prerequisite(s): HS9985. Cannot be fulfilled by transfer.

HS9997 - Dissertation Research II (4 quarter credits). Learners prepare and submit the IRB application, conduct field tests as required and approved by the committee, and complete development of the final proposal. To complete this course, learners must schedule and pass the proposal completion conference with the mentor and committee. Grading for this course is S/NS. Prerequisite(s): HS9996. Cannot be fulfilled by transfer.

HS9998 - Dissertation Research III (4 quarter credits). Learners conduct a research project that is consistent with the terms and conditions of the approved proposal. To complete this course, learners must complete the collection and analysis of data and be prepared to write the final drafts of their dissertation chapters. Grading for this course is S/NS. Prerequisite(s): HS9997. Cannot be fulfilled by transfer.

HS9999 - Dissertation Research IV (4 quarter credits). Learners prepare the final dissertation for review and approval by the committee. Successful completion of the dissertation conference with the mentor and committee is required. Once learners pass the dissertation conference, they prepare the dissertation for publication. Grading for this course is S/NS. Prerequisite(s): HS9998. Cannot be fulfilled by transfer.

School of Human Services

Colloquia and Residencies

COL-R5921 - MS Colloquium Track I. The first master’s residential colloquium is the initial track of the residency sequence and should be completed during the first two quarters of enrollment.

COL-R5922 - MS Colloquium Track II. The second colloquium is taken during the second year of enrollment (master’s learners completing in fewer than three years may take their colloquia more closely together, the second colloquium near the midpoint of their programs).

COL-R5923 - MS Colloquium Track III. The third colloquium is taken during the third year of enrollment (master’s learners completing in fewer than three years may take their colloquia more closely together).

COL-R8921 - PhD Colloquium Track I. Track I is taken before completing 56 earned and transferred credits. Learners are strongly encouraged to complete this colloquium within their first quarter of enrollment.

COL-R8922 - PhD Colloquium Track II. Track II is taken as learners are completing 57–72 credits, while they are immersed in their required course work.

COL-R8923 - PhD Colloquium Track III. Track III is taken while learners are completing 73–96 credits (for HASOP learners, 73–95 credits). Since the final 24 (or 30) credits earned in the doctoral program are tied to the completion of the comprehensive examination and dissertation, Track III prepares learners for their comprehensive examination questions, for completing their dissertations, and for life after graduation.

HS-R5900 - Counselor Education Pre-Practicum Laboratory I. This first pre-practicum residency focuses on initial development of counselor education clinical proficiencies: therapeutic relationship skills, therapeutic assessment, therapeutic intervention, and ethical and legal standards. It integrates effective theories and practices of individual and family systems counseling methods relevant to mental health counselors and marital, couple, and family counselors/therapists. Prerequisite(s): HS5002, HS839, HS814, HS815, HS821, HS841, HS871 (for MHC), HS877 (for MCFC/T). The pre-practicum residency has a companion academic online course, HS5900.

Harold Abel School of Psychology

Harold Abel School of Psychology

Graduate Writing Courses

PSY7004 - Graduate Writing for ESL/EFL Learners (4 quarter credits). This course introduces non-native speakers of English to graduate-level academic writing. Learners develop an understanding of the assumptions and intentions that underlie advanced academic writing as it is practiced in the U.S. Learners develop skills in producing effective advanced academic writing including combining facts and opinions from multiple sources. They develop linguistic and content editing skills in order to continue improving their own academic writing after they complete the course.

PSY7006 - Research and Writing for Graduate Learners (4 quarter credits). This course prepares graduate learners for the rigors of academic writing, which requires a series of related critical thinking and writing skills, including understanding the nature of academic research; developing strong arguments based on primary and secondary research; evaluating, summarizing, paraphrasing, and citing sources; drafting, revising, and editing multiple drafts of major projects; and producing clear, accurate, and error-free prose. Since this is a writing course, learners should expect to write a lot: the course includes weekly writing assignments, several short writing projects, and a research plan for a longer project. Learners submit a final portfolio at the end of the course.

PSY7007 - Focused Research and Writing for Graduate Learners (4 quarter credits). In this course, learners refine the principles and strategies learned in PSY7006 by focusing on writing in their
disciplines. Learners should expect to spend a significant amount of time writing, including weekly writing assignments, several short writing projects, one long writing project, and a final portfolio. Learners develop a research topic, conduct and write a short literature review, develop an argumentative essay of significant length (25–35 pages), and document sources appropriately while focusing on the critical thinking and writing skills established in PSY7006. Prerequisite(s): PSY7006.

PSY7008 - Developing Voice and Style in Academic and Professional Writing (4 quarter credits). This course focuses on one of the most challenging components of academic writing: developing a voice and style that reflect excellence in scholarship (research, thinking, and communication) while maintaining individuality and style. In this course, learners analyze a variety of writing samples, including their own, in order to understand the effects of writers’ rhetorical choices; learn and apply an array of writing strategies that lead to improved awareness and use of voice and style; and revise writing submissions used in external course work to demonstrate learning and understanding. Learners are strongly encouraged to take the PSY7006–PSY7007 course sequence before enrolling in this course.

PSY7009 - Writing for Publication (4 quarter credits). Learners in this course explore the publication process, beginning with choosing a publication for submission and ending with a completed manuscript to submit. During the quarter, learners define and research their topic and publication, write and revise multiple drafts, participate in peer review, and prepare a cover letter for submission.

Harold Abel School of Psychology Courses

PSY7011 - Foundations of Psychology—Master’s Learners (5 quarter credits). Learners describe professional roles, organizations, licensure requirements and codes of ethics in the field of psychology. Learners identify and describe their choice of study in psychology and the educational steps necessary to accomplish their goal. PSY7021 must be taken by PhD learners in their first quarter. Cannot be fulfilled by transfer.

PSY7050 - Writing Skills for Psychology Learners (5 quarter credits). This course refines the basic skills necessary for professional writing. Through weekly exercises, learners receive instruction in composing clear, concise, technical, and grammatical language that reflects their personal writing style. Through short writing assignments, the course also prepares learners to construct paragraphs using established methods of development, such as definition, description, classification, and process. The course does not require a research project or paper.

PSY7110 - History and Systems of Psychology (5 quarter credits). Learners in this course examine historical and contemporary schools of psychology with an emphasis on key contributors to the discipline. Paradigmatic approaches (e.g., behavioral, cognitive, psychoanalytic, humanistic, etc.) are analyzed in relation to the cultural context existing in the U.S. Special emphasis is given to systems of psychology that have emerged in response to radical and rapid social changes experienced since the mid-twentieth century and to implications of those systems for professional practice.

PSY7210 - Lifespan Development (5 quarter credits). This course is a comprehensive survey of contemporary and classical theory and research related to physical, cognitive, psychological, and social development throughout the lifespan. Particular attention is given to topics in the areas of human development that have applications for psychologists working in clinical, educational, and organizational settings.

PSY7220 - Child Psychology (5 quarter credits). This course is an overview of major theories and current research in child development. Both biological and psychosocial factors are examined. Topics include normal development, the role of attachment processes, influence of trauma on development, family factors, and the influence of community and societal factors on child development.

PSY7225 - Child and Adolescent Psychology (5 quarter credits). This course focuses on the study of children and adolescents from infancy through adolescence. Learners apply in-depth knowledge of the physical, cognitive, and psychosocial development of this age group to school-related functioning. Learners examine all major stages of life from prenatal to adolescence, focusing on development as the progressive reorganization of psychological functioning. These developmental factors are examined within the context of a child’s home, school, culture, and community. Learners integrate cognitive, emotional, and social processes within these developmental stages.

PSY7230 - Adolescent Psychology (5 quarter credits). This course is an overview of major theories and current research in the area of adolescent development and behavior. Learners examine both biological and psychosocial factors. Topics include normal development; the influence of trauma on development; family factors; peer influences; and the influence of school, community, and societal factors on development. Prevention and treatment of behavioral problems is also considered.

PSY7240 - Adult Psychology (5 quarter credits). This course is an analysis of major contemporary theories and research on continuity and change during the period of maturity, from the end of the dependency of childhood to the beginning of the dependency of old age. Learners explore the application of current theory and research to the workplace, family and social relationships, and psychological changes to the self.

PSY7310 - Biological Basis of Behavior (5 quarter credits). This introduction to the biological basis of behavior includes an overview of genetic factors, functional neuroanatomy, and physiology in relation to such topics as sensation, movement, motivation, emotion, sleep, learning and memory, consciousness, and abnormal behavior. Special attention is given to the relationship between brain functions and behavioral disorders (e.g., addictions, eating disorders, effects of chronic stress, learning disorders, sexual dysfunctions, sleep disorders, and mood disorders).

PSY7320 - Advanced Biological Psychology (5 quarter credits). Learners in this course examine the biological factors related to psychopathology. The course emphasizes research problems and methods currently being explored in biological psychology. Topics include the role of genetic factors in psychopathology, the influence of physical and emotional trauma on brain function, biological considerations in treatment planning, addictive phenomena, and other clinically relevant subjects. Prerequisite(s): PSY7310. Cannot be fulfilled by transfer.

PSY7330 - Psychopharmacology (5 quarter credits). Learners in this course explore the behavioral and therapeutic effects of psychoactive drugs. Course topics include synaptic transmission, behavioral role of specific neuromodulatory systems, pharmacological treatment of mental and neurological disorders, addiction, and the various side effects of psychoactive drugs. Drug effects on learning, creativity, memory, sleep, perception, and sexual functioning receive special attention. Learners also examine the efficacy of treating patients with a combination of psychotherapy and psychotropic medications for a number of diagnosed mental disorders including depression, bipolar disorder, anxiety, obsessive compulsive behavior, schizophrenia, and childhood disorders. Prerequisite(s): PSY7310.
PSY7340 - Human Sexuality (5 quarter credits). This course is an investigation of sexuality within the larger context of human experience and individual development, emphasizing physical and psychosexual development; frequency and significance of various types of sexual behavior; health related issues; and the application of scientific information to sexual issues and problems. Issues related to sexual deviation, sexual inadequacy, treatment of sexual problems, and concerns of special and diverse populations are also addressed.

PSY7411 - Learning Theories in Psychology (5 quarter credits). This course focuses on the theoretical principles and concepts of learning and on related research findings, especially those connected to cognition. Course topics include applying principles and concepts to teaching and learning experiences in a variety of settings. Although several different theories of learning are discussed, the course focuses on cognitive perspectives.

PSY7421 - Cognitive/Affective Psychology (5 quarter credits). This course is an introduction to normal and psychopathological factors of cognitive and emotional functions on behavior including learning, perception, imagining, language, memory, reasoning, affective processes, and judging. Learners examine the organization of the perceptual world into a unified and hierarchical pattern of belief, attitudes, and expectations. These dynamics are applied to contemporary issues and psychological problems in human behavior.

PSY7510 - Psychology of Personality (5 quarter credits). This course is an examination of the assumptions, constructs, and processes of personality as expressed in the major theoretical writings. Psychodynamic, behavioral, structuralist, humanistic, existentialist, social愤, feminist, and cognitive theories of personality are reviewed along with research in the areas of normal and abnormal personality constructs. Contemporary issues and problems in personality theory and types are also addressed.

PSY7520 - Social Psychology (5 quarter credits). This course provides an overview of behavior that is influenced by the presence of others or behavior that is under the control of society. Interpersonal relationships, social cognition, social inference, emotion, and personality are considered within this framework. The social psychology of decision making, attitude formation, and social attribution are reviewed and applied to contemporary issues. Learners also explore the application of social psychological theory and research to various clinical, educational, and organizational settings.

PSY7530 - Group Psychology (5 quarter credits). Learners in this course consider influence processes important in group settings including conformity, rejection of deviant group members, and minority member influence. The course is also a review of research into stages of group development, the formation of group norms, communication among group members, group decision making, leadership, and group productivity.

PSY7540 - Multicultural Perspectives in Human Behavior (5 quarter credits). This course is an examination of substantive and theoretical issues concerning the application of psychological principles in a variety of culturally diverse populations. The role of culture-specific programming, special issues and needs of cultural subgroups, and psychological approaches to working with culture-specific issues are addressed. Learners in the course apply current theory and research to specific clinical, educational, and organizational issues.

PSY7543 - Ethics and Multicultural Issues in Psychology (5 quarter credits). In this course, learners analyze multicultural perspectives and factors such as ethnicity, socioeconomic status, and gender, and their influences on the ethical behavior of psychology professionals. Learners evaluate multicultural issues within the context of different settings and learn to apply ethical reasoning principles and standards within their profession. Prerequisite(s): PSY7011.

PSY7550 - Process of Professional Development (5 quarter credits). Learners in this course address developmental theories and research, and important issues related to the process of professional development. Topics include biological, cognitive, social, cultural, and multicultural factors across adult professional development, including leader development. The process by which these factors come together to create and maintain professional development is the focus of this course, integrating interpersonal and intrapersonal factors to create a context for development and applications within psychology specializations. Prerequisite(s): PSY7543.

PSY7610 - Tests and Measurements (5 quarter credits). Learners in this course examine the theory and content of measuring devices in the fields of intelligence, interests, personality, and special aptitudes. The course includes an analysis of the psychometric procedures used to develop and validate educational and psychological instruments with special attention given to appropriate applications for each type of methodology. Learners in the course discuss specific techniques for correctly interpreting test scores such as percentiles, standard errors of measurement, validity and reliability indices, and standard scores. Topics also include professional standards for test development and use. The American Psychological Association’s (APA) requirements regarding ethical and legal standards for testing and research with human participants are also considered. Learners in the School of Psychology specialization are strongly encouraged to take this course immediately following PSY7011.

PSY7612 - Functional Behavioral Assessment (5 quarter credits). Learners apply functional behavior assessments to the development of behavioral support plans. Learners gain knowledge working collaboratively with others to design strategies that help students who exhibit challenging behaviors to be more successful in school. Learners apply strategies including the implementation of environmental supports and skills training as well as behavioral interventions. Prerequisite(s): PSY7610 or school approval.

PSY7615 - Data Analysis with SPSS (5 quarter credits). Learners in this course examine the fundamental procedures for using SPSS statistical software to transform and analyze data acquired from psychological research. Course topics include file structures and manipulation, graphical and descriptive functions, variable transformation and recoding, and syntax. Learners create a syntax program in SPSS that performs sophisticated merge and transformation operations on provided data files, including computing new variables derived from the provided data.

PSY7620 - Inferential Statistics (5 quarter credits). This course focuses on applying parametric statistical procedures to psychological research and the strengths and limitations of conducting quantitative studies. Learners examine sampling issues, experimental design, and concerns of internal validity and study tests of difference between and among groups, and correlations. This course may involve the use of software in the analysis of data sets provided by the instructor.

PSY7625 - Advanced Inferential Statistics (5 quarter credits). Learners in this course examine multivariate analysis including step-wise and multilinear regression. Learners are expected to demonstrate proficiency in the use of software packages appropriate to dissertation-level research. Prerequisite(s): PSY7620. Cannot be fulfilled by transfer.

PSY7626 - Multivariate Statistics: Theory and Application (5 credits). This course focuses on the theory and application of multivariate statistics, including discriminant analysis, factor (components) analysis, multiple analysis of variance (MANOVA), and logistic regression. Using SPSS, learners perform and interpret the results of these analyses. Learners also apply multivariate analysis, read and understand research results in peer-reviewed psychology journals, and utilize SPSS to produce output consistent with the correct parameters and assumptions of specific multivariate procedures. In addition, learners have the option of exploring the mathematical aspects of multivariate and inferential statistics theory and application. Prerequisite(s): PSY7625.
PSY7630 - Qualitative Analysis (5 quarter credits). This course covers qualitative methods appropriate for phenomenological, observational, and ethnological content in research. The course emphasizes methods such as data analysis techniques for qualitative data.

PSY7640 - Methods of Clinical Inquiry (5 quarter credits). This course focuses on a theoretical and practical review of the ways psychologists demonstrate accountability in a broad range of settings. Learners in the course are introduced to applying scientific methods to problems of human behavior. Topics include methods of field research, program evaluation, the role of empirical validation of treatment methods, and the strengths and limitations of various methods of inquiry.

PSY7650 - Research Methods (5 quarter credits). This course is a review of behavioral science research designs and methods appropriate in applied psychology. Topics include philosophy of science, ethical issues in research with human subjects, hypothesis formulation, experimental and quasi-experimental designs, measurement, descriptive designs, and the analysis and interpretation of data. The course emphasizes applying research methods to clinical, organizational, and educational settings. Learners apply these skills in their dissertation and other research projects.

PSY7656 - Advanced Research Methods (5 quarter credits). This course addresses advanced issues of research design and methodological considerations in the selection and execution of a research proposal. Relationships between problem formulation, hypothesis testing, sampling, data collection, and data analysis are covered in detail. The final project for this course is a research paper that may be applicable to a dissertation proposal. Prerequisite(s): PSY7650. Cannot be fulfilled by transfer.

PSY7660 - Survey Construction and Administration (5 quarter credits). Learners in this course explore the conceptual and applied aspects of survey construction and administration processes. Course topics include comparative study designs (cross-sections versus panels); sampling techniques; data collection procedures and methods (face-to-face, telephone, paper, and Internet); survey question design that accurately measures behavior, attitude, and personality; data processing and analysis; results reporting; ethics of surveys; causal inference; and survey critiques. Prerequisite(s): PSY7615, PSY7620.

PSY7670 - Psychological Principles of Strategic Planning (5 quarter credits). In this course, learners examine the process of strategic planning, including developing organizational missions, visions, and values. Learners study strategic planning models and identify leader responsibilities at the various stages of strategic plan development. Other course topics include integrating multicultural and multinational perspectives into strategic intent, establishing accountability for and evaluating the effectiveness of strategic plans, and the process of assessing, diagnosing, and implementing strategic plans. Prerequisite(s): PSY7011, PSY7210, PSY7543, PSY7610, PSY7620, PSY7650.

PSY7690 - Leading Organizational Change (5 quarter credits). Learners in this course study and apply organizational change theories, models, and practices. Course topics include change and transition, systemic and incremental change, and organizational culture and multicultural influences on change. Learners also examine the ethical issues that change agents face. Prerequisite(s): PSY7670.

PSY8090 - Counseling Theories (5 quarter credits). This course offers learners an overview of major theories of counseling, the assumptions that underlie these theories, and the historical and cultural contexts in which they developed. Learners in the course explore specific techniques, research, limitations, and ethical issues and develop their integrative understanding of these theories.

PSY8091 - Group Counseling (5 quarter credits). In this course, learners explore the theories and techniques underlying the use of the group format in counseling. Learners examine the dynamics of group facilitation, therapeutic movement within groups, and group development. Additional topics include the use of groups across the intervention spectrum (prevention to tertiary), issues specific to particular populations, and integration of developmental theory within group counseling and co-facilitation. Prerequisite(s): Learners taking this course must be enrolled in one of HASOP’s professional psychology specializations.

PSY8092 - Counseling Skills and Procedures (5 quarter credits). This course focuses on the specific skills underlying the counseling relationship. From the development of the therapeutic alliance through termination, counseling relies on the intentional use of skills to promote client growth and development. This course provides an introduction to the basic skills and core conditions associated with effective counseling practice. A residential component intended to assist learners in achieving behavioral proficiency in the skills is required for this course. The residency involves the use of role-playing and other simulation techniques to provide feedback to learners. Prerequisite(s): Learners taking this course must be enrolled in one of HASOP's professional psychology specializations.

PSY8093 - Professional Standards and Ethics of Counseling (5 quarter credits). Through the use of case studies, learners explore the application of professional and personal codes of ethics to the practice of counseling. Ethical guidelines applicable to the multiple professional roles associated with counseling are also explored. The course emphasizes strategies and methods for identifying ethical conflicts and the appropriate professional response. Prerequisite(s): Learners taking this course must be enrolled in one of HASOP’s professional psychology specializations.

PSY8100 - Principles of Educational Psychology (5 quarter credits). This course covers the special principles and theories of learning and instruction supported by empirical research in psychology and education. Topics include historical and contemporary theories of learning; cognitive, social, and emotional development; and motivation as they pertain to instruction design. Prerequisite(s): Learners cannot take this course until they complete the required foundation course (PSY7011 or PSY7021) and must take it before any other specialization course(s).

PSY8110 - Teaching Psychology (5 quarter credits). This course is a review of traditional and current methods of formulating the objectives of instruction. Topics include examining student characteristics that affect learning; discussing basic learning processes; analyzing instructional variables that affect learning; selecting instructional methods, technologies, and materials; evaluating learning outcomes; and evaluating instructional methods and systems for their appropriateness in teaching psychology courses.

PSY8120 - Computer-Mediated Instruction/ Learning (5 quarter credits). This course focuses on theory and applications of computer software for improving learning, productivity, and personal satisfaction in information processing and cognitive tasks. Human information processing models and cognitive theories provide a theoretical basis for facilitating complex human learning. Applications for local access networks and distance learning are examined along with current online instructional resources.

PSY8130 - Adult Learner in the Classroom (5 quarter credits). This course reviews the special issues related to education of adult populations in traditional and distance education programming. Topics include learning styles, tenets of adult education, curriculum considerations in the design of adult education, implementing advanced technological methods, and uses for emerging technological developments.

PSY8140 - Mentoring Psychological Research (5 quarter credits). This course covers the psychologist's role in teaching research design including execution, analysis of data, and interpretation of results. The course addresses the necessity of writing skills for preparing publication-ready manuscripts and emphasizes the collaborative and consultative roles necessary for successful adult learning.
PSY8150 - Exceptional Children in the Classroom (5 quarter credits). This course provides an introduction to the topic of learning disabilities in the classroom. Theoretical perspectives, characteristics, etiology, assessment, and remediation of learning disabilities are examined. Learners are introduced to recent trends and research related to identification and educational treatment practices. Concomitant exceptionalities, diversity, service delivery models, and teaching strategies are also explored.

PSY8160 - Strategies for Career and Life Planning (5 quarter credits). This course is a survey of recent methods and criteria used in career development, placement, and follow-up. Career entry, mid-career transition, and the special needs of handicapped and disadvantaged populations receive special attention. Learners in the course also consider current theory and research in clinical, educational, and organizational settings.

PSY8162 - Career Counseling Theory (5 quarter credits). This course presents a survey of the history of career counseling, the development of career counseling theory, and the basic tenets of current vocational psychology. It covers theories of career development, the relationship between training and vocation, and the application of career counseling interventions in various settings and among diverse populations. Learners are encouraged to participate in experiential exercises and discussion topics that may include disclosing information that is personal.

PSY8170 - Principles of Instructional Design (5 quarter credits). This course focuses on applying learning principles and cognitive information processes to the acquisition of classroom educational outcomes. The course also emphasizes the design of instructional strategies that meet the educational learning needs of individual students.

PSY8210 - Principles of Psychopathology (5 quarter credits). The course is an examination of the assessment and treatment of various forms of psychopathology. Learners in the course review the etiology of psychopathology, current methods of psychological assessment, research on psychodynamics, and existing treatment methods. The politics of mental disorders, emerging diagnoses, and other contemporary issues are also addressed.

PSY8220 - Advanced Psychopathology (5 quarter credits). Learners examine theory and research associated with major psychological disorders; the course emphasizes the transition from concepts and terminology of DSM-IV TR to actual clinical situations. Learners also examine in depth the concepts of psychopathology, focusing on areas related to the learner’s practice emphasis. In particular, learners familiarize themselves with applications of theoretical concepts in a clinical setting. Additional topics include the controversy of “empirically validated” treatments, the interplay of social and biological factors in etiology and treatment, and a review of Axis I and II disorders. Prerequisite(s): PSY8210. Learners taking this course must be enrolled in one of HASOP’s professional psychology specializations.

PSY8230 - Psychological Testing (5 quarter credits). This course covers the administration of psychological tests and behavioral measures associated with the assessment of cognitive and intellectual function, adaptive function, special aptitudes function, and achievement. At the conclusion of the course learners are expected to be proficient in the administration and scoring of instruments that assess the behavioral domains above and in appropriately reporting findings of such assessments to lay and professional audiences. Ethical and professional standards for using psychological tests are also covered. Learners enrolled in this course are expected to either purchase or gain access to the use of standard and commonly used tests of cognitive function, adaptive functioning, and achievement. Prerequisite(s): PSY7610. Learners taking this course must be enrolled in one of HASOP’s professional psychology specializations. There is a residency requirement associated with this course. Test kits are required, and a limited supply are available for rental at psytestkits@capella.edu. Learners are required to obtain test kits from another source if none are available to rent through Capella. Cannot be fulfilled by transfer.

PSY8240 - Advanced Psychological Testing (5 quarter credits). This course covers the administration of such measures of psychosocial functioning as the MMPI-2, the MMPI-A, and related measures of personality. The major focus of the course is the use of these instruments in assessing psychopathology and for treatment planning. Another important course goal is assimilating psychosocial measures with cognitive and achievement measures to obtain a comprehensive appraisal of the individual in a social context. Preparation of psychological reports and the consultation process is emphasized. Learners enrolled in this course are expected to purchase or acquire access to MMPI-2 or the MMPI-A and related measures of psychosocial functioning. Prerequisite(s): PSY7610, PSY8230. Learners taking this course must be enrolled in one of HASOP’s professional psychology specializations. There is a residency requirement associated with this course. Test kits are required, and a limited supply are available for rental at psytestkits@capella.edu. Learners are required to obtain test kits from another source if none are available to rent through Capella. Cannot be fulfilled by transfer.

PSY8251 - Neuropsychological Assessment (5 quarter credits). Learners study current theory, methods, and research in neuropsychological assessment of mental disorders. Administration of test batteries and preparation of psychological reports are required in this course. Prerequisite(s): PSY7610, PSY8230, PSY8240. Learners taking this course must be enrolled in one of HASOP’s professional psychology specializations. Cannot be fulfilled by transfer.

PSY8260 - Advanced Psycho-Neurological Assessments (5 quarter credits). This is an advanced course covering the Halstead-Reitan Battery, Luria-Nebraska Neuropsychological Battery, and other neuropsychological tests that may be used in assessing brain injury or other neurological disorders/trauma. Interpretation and report writing are the primary focus for this course. Prerequisite(s): PSY8251.
Graduate Course Descriptions, continued

PSY8310 - Theories of Psychotherapy (5 quarter credits). This course involves discussing and elaborating the underlying assumptions and clinical techniques, and methods of intervention of major schools of psychology. The course also covers applying these theories and techniques to the change of human behavior and the analysis of clinical cases for treatment planning. Client-therapist process issues, treatment outcome considerations, current research supporting the efficacy of treatment methods, and ethical issues are considered.

PSY8312 - Clinical Interventions (5 quarter credits). Learners review the basic issues and skills necessary to function in a clinical setting. The course begins with an exploration of one’s motivations for working in the psychology profession. Learners in the course are introduced to basic psychotherapy skills such as warmth, empathy, concreteness, confrontation, motivational interviewing, treatment planning, case management, and clinical documentation. Prerequisite(s): Learners taking this course must be enrolled in one of HASOP’s professional psychology specializations.

PSY8315 - Research in Psychotherapy and Empirically Supported Treatments (5 quarter credits). Learners in this course review research and research methods used to understand the complex dynamics of psychopathology and psychotherapy. Attention to the application of scientific thinking to clinical questions is also a part of the course. Further topics include demonstration of treatment efficacy, clinical epistemology, myths of psychotherapy, empirical treatments, and difficulties with measurement of psychological variables.

PSY8322 - Advanced Group Psychotherapy (5 quarter credits). Learners in this advanced course enhance their knowledge of the historical development, major theories, current research, and clinical procedures of group counseling and psychotherapy. Course content includes the role of the leader and leadership styles, mechanics of co-therapy, group development, and methods of group intervention. Learners also become familiar with designing special function groups and handling critical incidents within groups. The course emphasizes developing clinical competence by applying theory and research to the group experience. Prerequisite(s): Learners in the course are encouraged to participate in experiential exercises and discussion topics that may include disclosure of information that is personal. Learners taking this course must be enrolled in one of HASOP’s professional psychology specializations.

PSY8330 - Ethics and Standards of Professional Practice (5 quarter credits). In this course, learners examine the historical origins of professional ethics, including issues affecting education, psychotherapy, law, and institutional guidelines for protecting human participants in research. The current APA Ethical Principles of Psychologists and Code of Conduct and standards of practice for professional psychology are reviewed. Learners also work to identify effective methods for addressing ethical dilemmas and exploring current ethical issues in professional psychology.

PSY8331 - Principles of School Psychology (5 quarter credits). This course is an examination of the practice of school psychology, its history, and current trends, with a focus on how school psychologists are part of the school organization and participate as members of an educational team. Legal, social, and professional considerations influencing the work of the school psychologist are also considered. Learners review the application of psychological research and theory in the context of practicing school psychology.

PSY8332 - Advanced Methods in School Psychology (5 quarter credits). In this course, learners explore the major issues that practicing school psychologists encounter. Social functioning including violence in the schools receives special emphasis. Course topics such as anger control management, peer mediation, and social skills instruction are issues that school psychologists may encounter. Other topics include HIV-AIDS, ADHD, autism, Asperger’s syndrome, retardation, Down’s syndrome, visual and auditory disabilities, retention, talented and gifted, preschool, and school phobia. Issues of privacy, confidentiality, and ethics are also examined. Prerequisite(s): Completion of the master’s degree in School Psychology from Capella University. This course is restricted to learners in the School Psychology certificate program.

PSY8335 - Consultation and Collaboration in the School (5 quarter credits). In this course, learners examine optimal approaches for effective consultation and collaboration within the school setting. Learners synthesize results of assessments and formulate effective ways to communicate with parents, school administrators and teachers, and other support service providers. Learners who successfully complete this course demonstrate the ability to facilitate understanding of assessment outcomes and intervention implementation.

PSY8336 - Organization and Operation of the School (5 quarter credits). Learners who successfully complete this course demonstrate a mastery of general education, special education, and other educational and related services that school psychologists need in order to work in schools. Learners conduct a systems analysis of schools and other settings in order to propose how best to work with individuals and groups to facilitate the development and maintenance of policies and practices that are the basis for safe, supportive, and effective learning environments.

PSY8337 - Legal and Ethical Issues in the School (5 quarter credits). Learners apply legal and ethical guidelines to situations encountered in the practice of school psychology. Learners incorporate important issues such as privacy, informed consent, confidentiality, record keeping, ethical, and legal issues into psycho-educational assessments and school related interventions. Learners identify ethical considerations connected with testing in school settings.

PSY8340 - Psychology and the Law (5 quarter credits). The primary focus of PSY8340 is to prepare learners for the advanced practical training covered in PSY8350 and PSY8360, emphasizing basic theoretical, ethical, and empirical bases of forensic psychology. This course also helps learners develop skills in forensic assessment methodologies. Topics include psychology’s role in the judicial system, differences between clinical and forensic psychological practice, and parameters of ethical practice in forensic psychology. Basic functions of forensic practice in criminal, civil, juvenile, and family law contexts and basic principles of testimony are also addressed. Prerequisite(s): PSY8210, PSY8230, PSY8240, PSY8330.

PSY8350 - Techniques of Forensic Practice (5 quarter credits). The primary focus of PSY8350 is on the methodology and mechanics for performing different forensic activities including training in methodology. The course also focuses on practical applications and skill-building in different forensic practice areas. The course introduces forensic evaluation methodologies including competency to stand trial, insanity defense, child custody, fitness to parent, mitigating defenses, and recidivism. Evaluating malingering and understanding the guidelines for ethical practice are emphasized throughout the course. Prerequisite(s): PSY8340.

PSY8360 - Current Issues and Trends in Forensic Practice (5 quarter credits). Learners in this course analyze current issues within forensic psychology. The course emphasizes the application of scientific methods to forensic situations. Topics include eyewitness identification, legal decision making, forensic assessment and reporting, criminal defenses, profiling, polygraphy, risk assessment, jury composition, scientific jury selection, and other selected topics of interest to both the psychological and legal fields. Prerequisite(s): PSY8210, PSY8230, PSY8240, PSY8340, PSY8350.

PSY8371 - Strategies of Clinical Supervision and Consultation (5 quarter credits). This course provides an overview of the theory, basic functions, and methods of clinical supervision and consultation. Topics include supervisory and consultative contracts and relationships, various styles of supervision and consultation, and the legal and ethical issues related to these services.
Learners in the course review the research on supervision and consultation, and these findings are applied to service delivery. Learners are encouraged to develop their own theory and approach to clinical supervision. **Prerequisite(s):** Learners taking this course must be enrolled in one of HASOP's professional psychology specializations.

**PSY8377 - School Psychology Practicum I** (3 quarter credits). The School Psychology practicum is the first integrated field experience in school psychology training. It incorporates all academic and clinical skills learned to date and provides the first significant opportunity to apply the skills of the school psychology practitioner in a real work setting. The full practicum experience, along with its two courses, School Psychology Practicum I and II, is conducted over two quarters for a total of 350 hours that combine direct and indirect activities at the field site and in the course room. This experience gives learners the opportunity to observe and practice and participate in daily life in a school setting while under the guidance of an experienced school psychologist supervisor. This is the time to put newly acquired skills into practice, to apply previous learning to the acquisition of new skills, to develop broader perspectives on professional issues, and to prepare generally for the greater independence of the practicum and ultimate independence of practice. The practicum courses combine academic preparation and field experiences, emphasizing practical issues that impact the everyday practice of school psychology. There is less emphasis on the empirical literature and more on its applications, less emphasis on academic assignments and more on field-based activities. Course discussions are intended to be a support system for addressing concerns that arise in the field and an opportunity to share ideas and information. All previous course work culminates in the practicum and its two courses, which are direct preparation for internship. **Prerequisite(s):** PSY8150, PSY8232, PSY8332, and completion of all course work for the MS in School Psychology. **Enrollment in this course is restricted to those whose practicum application has been approved. The application deadline is one quarter prior to intended start date.**

**PSY8378 - School Psychology Practicum II** (2 quarter credits). The second quarter of the School Psychology practicum continues the integrated field experience of school psychology training, incorporating the academic and clinical skills learners have acquired, and building on the skills and knowledge from the first practicum course. In the second practicum course, learners spend less time observing their supervisor and more time practicing skills under close supervision. The full practicum experience, along with its two courses, School Psychology Practicum I and II, is conducted over two quarters for a total of 350 hours combining direct and indirect activities at the field site and in the course room. This experience gives learners the opportunity to observe and practice and to participate in daily life in a school setting while under the guidance of an experienced school psychologist supervisor. The course also allows learners to synthesize these site experiences with academic knowledge from previous course work. The School Psychology program culminates in the practicum and its two courses, which are direct preparation for the internship. **Prerequisite(s):** PSY8337, PSY8377, and completion of all course work for the MS in School Psychology.

**PSY8385 - School Psychology Internship I** (5 quarter credits). This course is taken concurrently with the supervised field training experience. The purpose of this course is to integrate and apply skills that address the competencies of professional practice outlined by professional standards in the field. The internship provides supervision as well as formative and summative performance-based evaluation of the intern's work. The internship requires at least 1200 hours with a minimum of 600 hours in schools full time, over one academic year. **Prerequisite(s):** Completion of all School Psychology MS and specialist certificate course work and all residency courses. **Enrollment in this course is restricted to those whose internship application has been approved. Application deadline is at least three months prior to intended start date. Refer to the current manual for further details. Cannot be fulfilled by transfer.**

**PSY8386 - School Psychology Internship II** (5 quarter credits). This course is a continuation of the previous quarter of internship, PSY8385. **Prerequisite(s):** PSY8385. Cannot be fulfilled by transfer.

**PSY8387 - School Psychology Internship III** (5 quarter credits). This course is a continuation of the second practicum course, PSY8385 and PSY8386. **Prerequisite(s):** PSY8385, PSY8386. Successful completion of the internship is contingent upon passing a final portfolio review that reflects proficiency across competency areas. Cannot be fulfilled by transfer.

**PSY8391 - Master's Practicum I** (5 quarter credits). This practicum course provides supervised training appropriate to the master's level in psychological testing, interviewing, assessment, intervention techniques, community consultation, and applied research in a setting selected by the learner and approved by the director of training. The online course emphasizes increased awareness of the learner's clinical strengths and limitations, psychological assessment and understanding of DSM-IV TR, introduction to treatment planning, case documentation, ethical issues, and work with specific clinical populations. **Prerequisite(s):** Approval of the practicum application by the director of training. **Enrollment in one of the professional psychology specializations in HASOP: For Clinical Psychology: PSY7011, PSY7210, PSY7543, PSY7610, PSY8210, PSY8230. For Counseling Psychology: PSY7011, PSY7210, PSY7543, PSY7610, PSY8080, PSY8089, PSY8210, PSY8230. Cannot be fulfilled by transfer.**

**PSY8392 - Doctoral Practicum I** (5 quarter credits). Learners in the first practicum receive supervised training appropriate to the doctoral level in psychological testing, interviewing, assessment, intervention techniques, community consultation, and applied research in a setting selected by the learner and approved by the director of training. The online course emphasizes increased awareness of the learner's clinical strengths and limitations, psychological assessment and understanding of DSM-IV TR, introduction to treatment planning, case documentation, ethical issues, and working with specific clinical populations. **Prerequisite(s):** Approval of the practicum application by the director of training. **Enrollment in one of the professional psychology specializations in HASOP: For Clinical Psychology: PSY7021, PSY7110, PSY7210, PSY7320, PSY7421, PSY7520, PSY7540, PSY8220, PSY8230, PSY8330. For Counseling Psychology: PSY7021, PSY7210, PSY7310, PSY7421, PSY7520, PSY7540, PSY8090, PSY8093, PSY8220, PSY8230. Cannot be fulfilled by transfer.**

**PSY8393 - Master's Practicum II** (5 quarter credits). The second practicum course provides continued supervised training in professional psychology issues with particular emphasis on DSM-IV TR Axis I. As an addition to field experience, the online course provides learners with the opportunity for in-depth examination of various psychopathological conditions appropriate for master's learners. **Prerequisite(s):** For Clinical Psychology: PSY8391, PSY8312. For Counseling Psychology: PSY8091, PSY8391. Cannot be fulfilled by transfer.

**PSY8394 - Doctoral Practicum II** (5 quarter credits). The second practicum course provides continued supervised training in professional psychology issues with particular emphasis on DSM-IV TR Axis I conditions. As an addition to the field experience, the online course provides learners with the opportunity for in-depth examination of various psychopathological conditions appropriate for doctoral learners. **Prerequisite(s):** PSY8392, PSY8240. Cannot be fulfilled by transfer.

**PSY8395 - Master's Practicum III** (5 quarter credits). The third practicum course provides continued supervised training in professional psychology issues with particular emphasis on DSM-IV TR Axis II conditions, V codes, and other psychosocial concerns. As an addition to field experience, the
Graduate Course Descriptions, continued

online course provides learners with the opportunity for in-depth examination of various psychopathological conditions appropriate to the master’s level. This course is designed for learners whose state regulatory or licensure boards require more than two academic quarters of practicum or for learners who want to extend their field training. Prerequisite(s): PSY8393. Cannot be fulfilled by transfer.

PSY8396 - Doctoral Practicum III (5 quarter credits). The third practicum course provides supervised training in professional psychology issues with particular emphasis on DSM-IV TR Axis II conditions, V codes, and other psychosocial concerns. As an addition to field experience the online course provides an opportunity for in-depth examination of various psychopathological conditions appropriate to the doctoral level. This course is designed for learners whose state regulatory or licensure boards require more than two academic quarters of practicum or for learners who want to extend their field training. Prerequisite(s): PSY8394. Cannot be fulfilled by transfer.

PSY8397 - Advanced Practicum (5 quarter credits). This course offers continued supervised training in professional psychology issues with particular emphasis on case presentations. The course also provides an opportunity to develop case presentations and to consult with colleagues about treatment issues. In addition, the course facilitates in-depth examination of various psychopathological conditions and treatment issues. Prerequisite(s): PSY8396. Cannot be fulfilled by transfer.

PSY8401 - Internship I (5 quarter credits). In internship, learners work with a range of clients in various institutions and settings. The course emphasizes academic psychology principles, development of diagnostic and clinical skills, and clarification of personal strengths and limitations as a clinician. Prerequisite(s): PSY8394. Completion of all course work including practicum course(s) and approval of the internship application by the director of training. Refer to the current manual for further details. Enrollment in a doctoral program in either Clinical Psychology or Counseling Psychology. Cannot be fulfilled by transfer.

PSY8402 - Internship II (5 quarter credits). This course is a continuation of the previous quarter of internship, PSY8401. Prerequisite(s): PSY8401. Cannot be fulfilled by transfer.

PSY8403 - Internship III (5 quarter credits). This course is a continuation of the previous quarter of internship, PSY8402. Prerequisite(s): PSY8401, PSY8402. Cannot be fulfilled by transfer.

PSY8404 - Internship IV (5 quarter credits). This course is a continuation of the previous quarter of internship, PSY8403. Prerequisite(s): PSY8401, PSY8402, PSY8403. Cannot be fulfilled by transfer.

PSY8410 - Substance Abuse Therapies (5 quarter credits). This course is a review of traditional and nontraditional approaches to treatment. Topics include in- and out-patient treatment programming; self-help groups; utilization of community resources and alternative treatment approaches; and the use of individual, group, and family psychotherapy. Current trends in service delivery are considered, particularly in light of ongoing changes in the health care delivery system. Prerequisite(s): PSY8420. Multicultural Issues in Addiction (5 quarter credits). In this course, learners examine ethnic and cultural issues that influence the etiology, perception, and treatment of addictive and addictive behavior. Topics include the need for specialized treatments and training, the needs of various special populations, the impact of racial identity on self-perception, and culture-specific methods of treatment. The course emphasizes applying scientific research and theory to clinical work.

PSY8430 - Issues and Trends in Addiction/Compulsion Treatments (5 quarter credits). This course is a review of current developments, research, and trends within the addiction field. The course emphasizes gaining a current understanding of substantive issues in the field. The course includes topics such as developments in psycho-pharmacological treatment of addictions, the influences of managed care on treatment, ethics, the use of Internet resources in the field, the changing role of the counselor, and emerging treatment approaches.

PSY8440 - Substance Abuse Program Evaluation (5 quarter credits). This course covers various methods appropriate for field experimentation and program evaluation. Topics include quasi-experimental designs, sampling procedures, and issues associated with program evaluation. Ethical issues related to field research are also covered.

PSY8450 - Compulsive Behavior and the Disturbance of the Self (5 quarter credits). This course defines the nature of addictive and compulsive behavior problems; learners in the course discuss the development of the addiction model and its tenets and review the literature regarding the validity and efficacy of treatment approaches based on the addiction model. Alternatives to the addiction model are discussed, including cognitive behavior therapy. The course provides a detailed examination of the psychodynamically oriented Compulsive Behavior Model.

PSY8460 - Dual Diagnosis in Mental and Addictive Disorders (5 quarter credits). This course addresses the complexities of co-morbidity, diagnosis, and treatment of clients with various addictive disorders and mental illness (both Axis I and Axis II disorders). Current research and theory on etiology, psychodynamics, and treatment are reviewed as well as specific methods of psychotherapy and the role of pharmacotherapy. Case studies illustrate course content and help learners develop clinical skills. The course emphasizes applying scientific research in clinical and programmatic settings.

PSY8510 - Family Systems Theories (5 quarter credits). Families are studied as systems from theoretical, clinical, and research perspectives. The course emphasizes family development, family transitions, assessment, and intervention. Learners in the course explore systems-oriented assessment models as well as strategies for initial interviews, hypothesis formulation, strategy design for intervention, and the process of termination.

PSY8520 - Couples Therapy (5 quarter credits). This course is an overview of theory and research on marriage and the couple relationship in contemporary society. Topics include relationship development, maintenance, and termination; conflict-resolution skills; communication styles and skills; couple adjustment and assessment of interpersonal relationships; cultural variations; and issues related to gender. Major approaches to couples therapy are reviewed.

PSY8530 - Family Therapy (5 quarter credits). This course is an analysis and comparative study of the prominent schools of thought within the field of family psychology, their tenets, therapeutic strategies, and techniques. Structural, strategic, trans-generational, behavioral, communication, and analytical approaches to family therapy are discussed.

PSY8540 - Current Issues and Methods in Family Research (5 quarter credits). This course provides learners with an overview of family variables, complexities of family research design, data collection, and analysis. Topics include current scales of measurement, validity and reliability, experimental and non-experimental designs, and approaches to integrating clinical research and practice. Special attention is given to current factors in family research. Prerequisite(s): PSY8510 or PSY8530.

PSY8550 - Bereavement and Loss Therapy (5 quarter credits). This course covers the process of dealing with expected and traumatic losses as well as the impediments to that process. Topics include phases of bereavement, special issues related to suicide survivorship, coping with loss following chronic illness, the role of emotion in the grief process, and the clinical methods of bereavement treatment. Current theory, relevant research, and application to clinical, educational, and organizational settings are considered in this course.

PSY8560 - Principles of Family Pathology (5 quarter credits). This course offers a conceptualization of pathology based on a family systems model. The etiology and maintenance of pathology are presented as a function of family interaction and family structure rather than...
individual dynamics. Topics include styles of family interaction, family boundaries, family roles, and the family life cycle.

**PSY8570 - Family Systems Approach to Addictive Behavior Problems (5 quarter credits).** Learners in this course examine current theory and research on family dynamics and treatment methods of addictive and compulsive behavior problems. The course covers a variety of theoretical approaches to treatment including the disease model, brief therapy, structural/strategic therapy, and psychoanalytically oriented treatment. Topics include the role of family in the etiology, maintenance, and treatment of various problems; emerging approaches to family interventions; the role of self-help groups in family intervention; and ethical issues related to family treatment of addictive and compulsive problems.

**PSY8610 - Principles of Health Psychology (5 quarter credits).** This course is a review of behavioral and biomedical theory and research with the objective of understanding the contributions of psychological factors to the prevention, diagnosis, and treatment of disease and illness. Topics include psychosocial factors contributing to health and disease, health promotion, mind-body relationships, and psychological approaches to the prevention and treatment of physical illness. Cognitive and behavioral interventions for health-related problems and the collaborative roles of mental health specialists and psychologists are emphasized.

**PSY8630 - Health Care Delivery (5 quarter credits).** Learners in this course examine the role of the psychologist as a health care provider within managed health care. Consultative and collaborative roles for the psychologist are reviewed and learners explore working in an integrated and interdisciplinary team and alternative health care delivery models.

**PSY8640 - Community Psychology (5 quarter credits).** This course addresses the role of the psychologist as an agent of change in the community. Social change strategies that community-oriented psychologists can use in facilitating community improvements and alleviating adverse social conditions are given special attention. Legal, social policy, medical, familial, and psychological viewpoints are considered in the analysis of community problems and their prevention. Other topics include child abuse, delinquency, crime, poverty, powerlessness, inadequate social support, and forms of discrimination.

**PSY8650 - Innovative Health Care Practices (5 quarter credits).** This course is an examination of the emerging trends in health practices. Topics include integrating spiritual resources into treatment, “alternative” therapies, current issues in mind/body relationships, and the impact of managed care in the delivery of psychological services. Interdisciplinary practice and collaborative relationships are emphasized.

**PSY8660 - Coping with Chronic Physical Illness (5 quarter credits).** This course examines the psychological impact of a variety of medical conditions and their bio-psycho-social etiologies and treatments. Emphasis is placed on the role of the interdisciplinary team in treatment planning and implementation. Medical conditions addressed in the course include pain syndromes such as headaches, back pain, gastrointestinal disorders, auto-immune, and other chronic diseases.

**PSY8670 - Cognitive/Affective Basis of Physical Illness (5 quarter credits).** This course emphasizes the assessment and treatment of psychosomatic conditions from a cognitive/affective perspective. Learners explore the ways assessment and treatment interventions from this perspective are applied to patients with acute and chronic conditions housed both in medical care facilities and treated as out-patients. The use of self-instruction strategies, relaxation techniques, imagery, meditation, hypnotic, and other stress management strategies are reviewed.

**PSY8710 - Principles of Industrial/Organizational Psychology (5 quarter credits).** In this course, learners review theories and research on psychological issues relevant to industrial/organizational behavior. Topics include workplace motivation, job satisfaction, workplace testing and assessment, individual and group performance, consultation, systems planning, group decision making, performance monitoring, and incentive motivation. Ethical considerations related to leadership behavior in modern organizations are also addressed.

**PSY8720 - Psychology of Leadership (5 quarter credits).** Current theories relevant to leadership, scientific research, and organizational case studies provide a comprehensive review of the various models of leadership. Applications to clinical, educational, and organizational settings are also reviewed. Special topics include team building, leading groups, trait and personality theory, styles of leadership, and multicultural issues relevant to leadership in organizational settings. Learners develop their own theory of leadership based upon synthesis and analysis of course material.

**PSY8721 - Introduction to Business Practices for Psychologists (5 quarter credits).** In this course, learners analyze business models and the effects of business structure and processes within specific settings on coaching performance. Learners also examine internal and external issues affecting business professions, including organizational change and transition. **Prerequisite(s):** PSY7650.

**PSY8720 - Consultation Psychology (5 quarter credits).** Learners in this course explore the variety of roles and interventions that engage consultants and industrial/organizational psychologists in the world of work. This course covers current theories of consultation, ethics, models of consultation research, and the dynamics of the consultant-client relationship. Both consultants' and psychologists' contributions to clinical, educational, industrial and organizational settings are reviewed. Learners discuss critical incidents and cases as part of this course and are encouraged to develop a proposal to identify and market to appropriate potential clients for consultation.

**PSY8740 - Psychology Practices in Personnel and Human Resource Management (5 quarter credits).** This course introduces psychology practices and current research relevant to personnel and human resource management issues in organizations. Topics include a broad overview of employee practices that HRM specialists must address: individual differences; selection of personnel; workplace testing and assessment theory; the performance appraisal process; equal employment opportunity legislation, regulation, and compliance; workplace ethics; and litigation that may occur as a result of workplace incidents. The course emphasizes applying theory and research to corporate and educational settings.

**PSY8750 - Managing Psychological Services (5 quarter credits).** This course addresses challenges that are likely to face practitioners in consulting and industrial/organizational psychology over the next decade. Learners explore issues including managed care; diversified practices relevant to the professional practitioner; multicultural client populations; ethical conflicts in consultation; contemporary issues; risk management, expert witness testimony; psychological and consultation record-keeping; marketing consulting services; psychological services; and contemporary business practices in professional consultation and industrial/organizational psychology. Learners develop a professional business and marketing plan for work in the fields of professional consultation and industrial/organizational psychology.

**PSY8760 - Vocational Psychology (5 quarter credits).** This course is a comprehensive review of major theories and research in vocational psychology and implications for the work of the counseling and consulting psychologist. In this course, learners study an individual's occupational behavior, occupational choice, and motivational development surrounding work choice patterns. Industrial/organizational practitioners, psychologists, and career counselors are the primary audiences for this course, which combines industrial/organizational psychology with vocational counseling.

**PSY8763 - Program Evaluation (5 quarter credits).** This course provides an examination of the theories, techniques, methods, and processes of program evaluation. Learners synthesize the knowledge and skills gained from prior course work to design, implement, and communicate the
results of a simulated program evaluation.  
**Prerequisite(s):** PSY7620 or equivalent experience upon school approval.

**PSY8765 - Testing and Assessment in Workplace Psychology (5 quarter credits).** Learners review relevant theories and research methods specifically geared to workplace psychology and consultation assessment methods. Topics include employee and organizational assessment, psychometric testing, pre-employment testing, vocational and career assessment, workplace performance assessment, and qualitative-quantitative principles and research methods specifically designed for the consultant-practitioner and industrial/organizational psychologist. This course is geared to the industrial/organizational psychologist, professional consultant, human resources manager, and other professionals involved in workplace testing and assessment, methods, and interventions.  
**Prerequisite(s):** PSY7610.

**PSY8766 - Theory and Practice of Psychological Coaching (5 quarter credits).** This course presents the fundamentals of psychological coaching. Learners study current coaching models and identify elements of effective coaching such as establishing a coaching plan and developing appropriate coaching relationships. Course topics include applying principles of group process and personality theory, using a multidimensional approach, and identifying factors that may interfere with effective coaching.  
**Prerequisite(s):** PSY7610.

**PSY8770 - Performance Enhancement and Motivation (5 quarter credits).** Learners in this course explore concepts and methods relevant to the study of employee motivation, attitudes, and job satisfaction in corporate and educational settings. Specific methods and applications for optimizing performance at the executive and managerial levels are also addressed.

**PSY8780 - Psychology of Organizational Ergonomics in the Workplace (5 quarter credits).** Learners in this course study the connection and interface of individuals interacting in their workplace setting, office design, and physical workplace environment. Topics include industrial/organizational workplace ergonomics as a result of computerization, human-computer interaction, automation, and information display. Specific approaches to work design include anthropometry, biomechanics, and physiological considerations in the work environment.

**PSY8785 - Compensation and Benefits Planning Psychology (5 quarter credits).** This course emphasizes workplace compensation issues and benefits planning, and addresses current trends in compensation issues, the process of job evaluation, establishing pay rates, and conducting salary surveys. The psychology of employee benefits planning, insurance programs and services, retirement planning, Employee Assistance Programs, workplace options, and flexible workplace programs are also addressed.

**PSY8790 - Workplace Safety and Health Psychology (5 quarter credits).** This course addresses contemporary issues relevant to employee safety and health environments in the workplace setting. Topics include Occupational Safety and Health Administration awareness, management’s commitment to a safe work environment, conducting safety surveys, critical incidents, preventing accidents, and health issues and interventions found in workplace environments and occupational settings.

**PSY8810 - Geriatric Psychology (5 quarter credits).** Age-related cognitive and personality changes in the elderly are examined, along with analyses of the causes and mechanisms of aging. Content includes interpersonal relationships between the aged individual and significant others (especially family members) and the importance of these relationships for further development and aging. Learners also explore psychological interventions appropriate to the treatment of disorders of the elderly, current research supporting treatment of cognitive dysfunction in the aged, and the characteristics of successful aging.

**PSY8820 - Research in the Aging Process (5 quarter credits).** This course is a comprehensive review of past and current research as well as research methods and trends in the area of aging. Topics include biological factors, cognitive and personality changes, interpersonal and family relationships, spiritual concerns, and relevant medical factors. Factors that facilitate successful negotiation of age-related issues receive special attention. Learners examine aspects of human aging both in contemporary American society and cross-cultural and ethnic perspectives.

**PSY8840 - Principles of Sport Psychology (5 quarter credits).** An overview of the field of sport psychology, this course covers a broad range of topics including personality, attention, anxiety and arousal, arousal adjustment strategies, cognitive-behavioral intervention, causal attribution, motivation, self-confidence, psychology, and social issues of sport. Learners who complete this course gain an ecletic understanding of sport psychology.

**PSY8841 - Performance Enhancement in Sports (5 quarter credits).** Learners in this course examine the mechanisms by which athletes can exceed their perceived physical limitations. Topics include strategies such as visualization, meditation, hypnosis, autogenic training, biofeedback, and progressive relaxation.

**PSY8842 - Applied Sport Psychology (5 quarter credits).** This course demonstrates the practical applications of the theoretical concepts from PSY8840 in the field of sport psychology. The course focuses on how the sport psychologist interacts with individuals within a sport context. Learners examine ways to provide effective professional guidance in the areas of learning, motivation, and social interaction as well as mental training for performance enhancement. Other topics include referrals, drug abuse, burnout, injury, and termination from athletics.

**PSY8843 - Exercise Psychology (5 quarter credits).** This course addresses psychological aspects related to exercise. Learners in the course investigate the theoretical foundations behind the reasons people exercise, exercise adherence, personality factors in exercise, and the psychological effects of exercise. Other topics include applied issues such as motivation, cognitive and behavioral change strategies, leadership, and counseling in exercise.

**PSY8844 - Psychology of Injury (5 quarter credits).** Learners in this course examine the psychological effects experienced by the injured athlete. Psychological factors of injury from athlete, coach, physician, and sport psychologist’s points of view are also explored. Learners examine behavioral risk factors, injury prevention, and over-training as a means of prevention. Injury assessment and the management of injury treatment including the biomedical issues of injury is a central focus. The course also covers the interaction of the sport psychologist and the sport medicine team.

**PSY8845 - Current Issues in Sport Psychology (5 quarter credits).** This course focuses on in-depth reading in and critical analysis of current issues in sport psychology. Learners in the course examine current research in-depth and theoretical directions in the field of sport psychology.

**PSY8990 - Independent Readings (5 quarter credits).** This course allows learners to read about and critically analyze specific topics in psychology in greater depth under the guidance of the course instructor.  
**May only be taken once.**

**PSY8991 - Selected Topics in Psychology (1 quarter credit).** This course is intended to supplement one four-credit elective from outside Capella’s Harold Abel School of Psychology. Learners select a topic from the four-credit course and develop it for further study. Learners explore professional literature and apply theory and research to produce a project that supports the relevance and application of the selected topic to their specialization.

**PSY8992 - Selected Topics in Psychology (2 quarter credits).** This course is intended to be taken concurrently with two, four-credit elective courses from outside Capella’s Harold Abel School of Psychology. Learners select a topic from each of the four-credit courses and develop it for further study. Learners explore professional literature and apply theory and research to produce projects that support the relevance and application of the selected topics to their specialization.
Graduate Course Descriptions, continued

PSY9985 - Doctoral Comprehensive Examination I (5 quarter credits). Learners examine the key components of the comprehensive examination. The course includes an overview of the comprehensive examination process, the university's expectations of academic honesty and integrity, the four core themes of the examination, and the evaluation criteria. Course requirements include completion of the overview, a preliminary conference call with the courseroom mentor, and development of a schedule for the timed examination. Grading for this course is S/NS. Prerequisite(s): Completion of all required and elective course work with a GPA of 3.0 or better. Completion of practicum courses, if applicable, prior to starting comprehensive examination courses. Fulfillment of all residency requirements. Cannot be fulfilled by transfer.

PSY9986 - Doctoral Comprehensive Examination II (5 quarter credits). Learners prepare the final dissertation for publication. Grading for this course is S/NS. Prerequisite(s): PSY9985. Cannot be fulfilled by transfer.

Harold Abel School of Psychology Colloquia

PSY-R6061 - Psychology PhD Colloquium Track I. Through residential colloquia, Capella learners gain a stronger sense of academic community by networking and discussing course work, projects, and research issues face-to-face with fellow learners and faculty. This experience provides a learning environment that fosters the application of critical thinking and integrates knowledge to professional and research issues. Track I offers introductory workshops in effective interviewing skills and skills in psychological assessment (administration and scoring of Wechsler series). Grading for this course is A–F. Prerequisite(s): PSY-R6062. Cannot be fulfilled by transfer.

PSY-R6062 - Psychology PhD Colloquium Track II. Through residential colloquia, Capella learners gain a stronger sense of academic community by networking and discussing course work, projects, and research issues face-to-face with fellow learners and faculty. This experience provides a learning environment that fosters the application of critical thinking and integrates knowledge to professional and research issues. Track II offers intermediate workshops in counseling and psychotherapy interventions, psychological testing skills (including tests of achievement and adaptive functioning), and group counseling skills. Grading for this course is A–F. Prerequisite(s): PSY-R6063. Cannot be fulfilled by transfer.

PSY-R6063 - Psychology PhD Colloquium Track III. Through residential colloquia, Capella learners gain a stronger sense of academic community by networking and discussing course work, projects, and research issues face-to-face with fellow learners and faculty. This experience provides a learning environment that fosters the application of critical thinking and integrates knowledge to professional and research issues. Track III offers advanced workshops in psychological assessment skills (including test selection and interpretation) and ethical applications and solutions.
Harold Abel School of Psychology

Clinical Psychology Year-in-Residence

PSY-R6360 - Professional Issues in Clinical Psychology and Residency Preparation. In the opening weekend of the clinical year-in-residence, learners are oriented to year-in-residence activities, requirements, and logistics. During the weekend, learners are introduced to concepts and activities that develop the learner's professional identity as a psychologist and as a scholar-practitioner and that initiate the process of cohort-formation and group cohesion.

PSY-R6361 - Extended Seminar I: Relationships, Assessment, and Professional Issues. The extended seminar plays an important role in socializing learners into careers in the profession of psychology as well as increasing and extending learners' knowledge and skill competencies. The professional issues weekend and accompanying two weeks include presentations, lectures, discussion groups, and small group labs that offer experiential training in counseling/psychotherapy and assessment skills. Learners have opportunities for individual mentoring, advising, and attending meetings involving all clinical learners as well as learners from other specializations in the school of psychology. Learners and faculty hear guest speakers, attend evening programs, and engage in social activities that contribute to networking.

Week I - Relationship: Interviewing and Constructive Working Alliances. Learners explore basic individual counseling and psychotherapy skills and factors that contribute to empirically supported relationships. Role plays and feedback sessions train learners to develop a therapeutic alliance with clients as well as collegial interactions that support professional relationships.

Week II - Assessment: Test Administration, Scoring, and Interpretation. In small groups, instructors demonstrate test administration, scoring, and interpretation. In pairs, learners practice intensively, acquiring beginning assessment skills. Learners explore test selection, psychometric properties such as reliability and validity, and target populations within the context of ethical and effective assessment procedures.

PSY-R6362 - Ethics and Standards of Professional Practice. Learners explore ethics and standards of professional practice through lectures, role play, and discussion. Learners study the APA Ethical Principles of Psychologists and Codes of Conduct and the differences between ethics and mental health law. Using case studies and relevant experiential materials, learners discuss possible ethical violations and practice methods that are successful for preventing ethical violations. Learners develop problem-solving strategies to resolve professional, legal, and ethical dilemmas.

PSY-R6363 - Assessment: Diagnosis, Case Formulation, and Treatment Planning. In this weekend-in-residence, lectures and small group discussions focus on case formulation and development of a differential diagnosis as a working hypothesis that incorporates developmental, biological, and cognitive/affective factors. The residency includes discussion of case studies and the use of different theoretical approaches to case formulation and treatment. Using prior records, interviews, and test results contribute to the evaluation process with attention given to oral and written communication of diagnostic conclusions. Learners apply these skills as they work with individuals, families, and couples and as they incorporate their use of the current DSM-IV TR. Through role play, learners demonstrate the ability to form a therapeutic alliance, communicate the conceptualization of the problem, the treatment plan, and the selection of interventions to clients and other professionals.

PSY-R6364 - Intervention: Treatment Implementation. Learners explore ways to implement empirically supported treatments that are derived from case formulation and differential diagnosis. Activities include group discussions regarding theoretical approaches to treatment implementation and derived outcome measures. Through role play, learners demonstrate the ability to maintain a therapeutic alliance and to communicate a treatment plan and amendment of therapeutic goals to clients and to professionals. Learners develop clinical skills that help individuals, families, and couples progress toward mutually agreed-on therapy goals. Learners demonstrate the ability to modify diagnostic hypotheses with each therapeutic intervention in order to accommodate additional input.

PSY-R6365 - Diversity: Individual Differences. In this weekend-in-residence, learners explore issues of diversity, culture, and individual differences that must be incorporated into all aspects of professional functioning in psychology. Lectures and small and large group discussions emphasize personal reflection and self-monitoring regarding diversity issues and developing personally tailored strategies to acquire sensitivity to diversity issues about which learners or professionals may not be knowledgeable.

PSY-R6366 - Assessment: Personality Testing. In this weekend-in-residence, learners acquire hands-on experience in scoring, analyzing, interpreting, and integrating select psychological test profiles/data. Learners integrate results from a complete battery to support a diagnostic impression and implement a treatment plan. Learners explore report writing techniques to produce a succinct, accurate report.

PSY-R6367 - Assessment: Neuropsychological Testing. Clinical neuropsychology is a highly specialized area of practice within the profession of clinical psychology. In this weekend-in-residence, learners gain a solid foundation for recognizing diagnostic evidence that requires further neuropsychological assessment. Learners assimilate knowledge of neuroanatomy, neuropathology, and neuropsychological assessment processes as well as a working knowledge of neurological assessment instruments and administrative procedures and their diagnostic value.

PSY-R6369 - Research and Evaluation. The scholar-practitioner model emphasizes skills necessary to support the tradition of empirically supported knowledge, theories, and systems in psychology and to conduct outcome evaluations of programs and interventions for their effectiveness. In this weekend-in-residence, learner lectures and small and large group discussions emphasize critical analysis of professional literature for appropriate research designs and statistical analysis. Learners demonstrate their ability to synthesize professional literature in order to support conclusions and provide direction for future research. Through small group collaboration, learners develop a research proposal. Learners demonstrate in discussion and practice the ability to create strategies to evaluate program effectiveness and deliver empirically supported interventions to meet the unique needs of programs and relevant stakeholders.

PSY-R6370 - Crisis Intervention and Risk Assessment. In this weekend-in-residence, learners practice crisis intervention and risk assessment. In lectures and small and large group discussions, learners examine therapeutic, legal, and ethical issues including Duty to Warn, Involuntary Detention, and thorough documentation of records. Role plays with feedback provide practice in crisis intervention skills including the need to consult with colleagues following a difficult session.

PSY-R6371 - Extended Seminar II: Consultation, Supervision, Reports, and Professional Issues. This extended seminar continues the development of the learner's professional identity as a clinical psychologist. In addition to plenary presentations, workshops, and lectures, learners make short professional presentations to their peers and continue their training in empirically supported assessment and treatment approaches.
PSY-R6460 - Professional Issues in Counseling Psychology. This two-week residency immediately follows the year-in-residence process of group cohesion and cohort formation. It involves learners to year-in-residence activities, requirements, and logistics while also introducing a variety of concepts and activities to develop learners’ professional identities as psychologists and as scientist-practitioners.

PSY-R6441 - Extended Seminar I: Interviewing, Testing, and Professional Issues. This two-week extended seminar immediately follows the year-in-residence’s opening weekend (see PSY-R6460). The seminar provides learning resources and experiences to support residency requirements and training needs in counseling psychology. It includes a variety of formal and informal activities that orient and socialize learners into the profession of counseling psychology, the Harold Abel School of Psychology, and Capella University. Learners attend plenary presentations and lectures and participate in small labs that offer training in basic interviewing skills, empirically supported intervention techniques, and psychological testing skills. Learners also participate in mentoring and advising sessions, specialization and school meetings, and social and networking activities. Learners have the opportunity to attend guest lectures and evening programs. This residency is taken by all doctoral learners in the Counseling Psychology specialization.

PSY-R6462 - Ethics and Standards of Counseling Psychology. This weekend-in-residence covers legal, ethical, and professional standards of conduct for counseling psychologists. Learners explore possible ethical violations and discuss best practices for avoiding them. The weekend-in-residence also covers the relationship between ethics and mental health law, with special emphasis on the development of the professional identity and the importance of evidenced-based practice.

PSY-R6463 - Individual Counseling Interventions. This weekend-in-residence covers the counseling interventions necessary for conducting successful individual interviews. Through small group sessions and one-on-one practice sessions, learners demonstrate and improve their intervention skills.

PSY-R6464 - Diagnosis and Treatment Planning. This weekend-in-residence focuses on conducting diagnostic interviews and developing treatment plans in settings and situations commonly experienced by counseling psychologists. Learners participate in small and large group exercises, observed interviews, and group debates.

Prerequisite(s): The residency is associated with two courses: PSY8210 - Principles of Psychopathology and PSY8220 - Advanced Psychopathology. Learners are expected to have completed at least one of those courses prior to this residency.

PSY-R6465 - Group Counseling Interventions. This weekend-in-residence focuses on best practices and empirically supported techniques for group counseling. Topics include managing the developmental stages of a group, utilizing process versus content interventions, managing affect in the group, and achieving goals and solving problems using the group rather than therapist intervention. Learners spend the residency in observed practice sessions and brief orientation lectures.

PSY-R6466 - Assessment in Counseling: Cognitive Testing. This weekend-in-residence provides hands-on experience scoring, analyzing, interpreting, and integrating psychological tests that assess intelligence, achievement, and developmental abilities. Working in pairs, counseling learners act as examiners and test takers to gain practical experience with the issues that arise during test administrations. Scoring exercises are provided to increase reliability of proper scoring of responses and the calculation of protocol scores. The weekend-in-residence emphasizes the integration of results to support diagnostic impressions and to inform treatment plans. Techniques for writing accurate and succinct psychological reports are reviewed.

PSY-R6467 - Assessment in Counseling: Personality Testing. This weekend-in-residence provides hands-on experience scoring, analyzing, interpreting, and integrating personality tests. Techniques for writing accurate and succinct psychological reports are reviewed. Learners participate in small group discussions, case analysis activities, and individual competency assessments.

PSY-R6468 - Research and Empirically Based Practices. This weekend-in-residence covers the roles of counseling psychologists as consumers of research and as evaluators of counseling interventions. Learners focus on analyzing and interpreting empirical research findings. The course also covers integrating research findings with current practice and investigating and evaluating counseling techniques and interventions.

PSY-R6469 - Research Design and Implementation. This weekend-in-residence covers the role of counseling psychologists as researchers. The course focuses on the basics of research design and methods, and it presents techniques for writing the methods section of a research proposal.

PSY-R6470 - Career and Vocational Interventions. This weekend-in-residence focuses on the skills needed by counseling psychologists for career and vocational counseling. The residency consists of skills-based activities such as interviewing, role playing, and analyzing case studies, as well as informational components that introduce and summarize the skill-based activities. Weekend sessions cover administration and interpretation of various career interest inventories, career exploration activities, and delivering career and work related workshops. Personal awareness learning assists learners in career exploration as learners near completion of their doctoral degree.

PSY-R6471 - Extended Seminar II: Diversity, Supervision, and Professional Issues. This lab presents an integrative, affirmative model that covers the need as well as ethical requirement to incorporate individual differences into all aspects of clinical practice and training including psychotherapy, consultation, assessment, diagnosis, supervision, and teaching. The lab also covers the complementary roles of receiving and providing supervision and consultation.
Harold Abel School of Psychology
School Psychology
Year-in-Residence

PSY-R6560 - Professional Issues in School Psychology and Residency Preparation. This opening weekend begins the School Psychology year-in-residence. It orient learners to year-in-residence activities, requirements, and logistics. This weekend-in-residence introduces a variety of concepts and activities aimed at developing the learner's professional identity as a psychologist and as a scientist-practitioner. It also initiates the process of cohort-formation and group cohesion.

PSY-R6561 - Extended Seminar I: Assessment, Ethics, and Professional Issues. By engaging in mock testing sessions, observing testing sessions, scoring test results, reviewing reports, and taking notes from faculty presentations, learners gain valuable skills for conducting academic and intellectual assessments and for scoring and interpreting test results. Learners analyze the knowledge of ethical principles as they relate to the practice of school psychology. Discussions include privacy, informed consent, confidentiality, record keeping, due process procedures, ethical and legal issues in psycho-educational assessments; counseling, working with teachers and parents, and the education of students with disabilities. Learners review the National Association of School Psychologists' Principles for Professional Ethics, the American Psychological Association's Ethical Principles of Psychologists and Code of Conduct. Working together in small and large groups, learners explore ways to respond to cases and vignettes that illustrate ethical principles.

Prerequisite(s): PSY7011, PSY7610, PSY78231. This prerequisite applies only to learners who matriculated into the specialization in July 2005 or later.

PSY-R6562 - Academic/Behavioral Interventions. In this weekend-in-residence, learners explore specific skills that school psychologists need to coordinate and consolidate efforts at the school site that ultimately help children. Learners gain skills in developing and implementing academic and behavior interventions in an efficient and effective manner, using a school instructional team approach. Learners also analyze ways to provide support for teachers, parents, and students and ways to assist with behavior intervention strategies that help teachers generalize interventions and activities. Prerequisite(s): PSY-R6560, PSY-R6561.

PSY-R6563 - School Interventions: Basic and Advanced Interviewing. In this weekend-in-residence, learners diagnose learning and emotional problems. They also conduct fact-finding and rapport-building clinical assessment interviews and elicit information needed to make appropriate diagnoses and individual educational plan (IEP) goals. Learners explore practices for interviewing the child, parents, teachers, and other individuals familiar with the child. Learners analyze interventions during crisis situations as well as the ethical issues related to crisis intervention. Other topics include acquiring skills for maintaining professional boundaries and helping relationships. Learners conduct clinical assessment interview practice sessions, individually with the instructor and in small groups. Prerequisite(s): PSY-R6560, PSY-R6561, PSY-R6562.

PSY-R6564 - School Psychology Counseling Skills Development. This weekend-in-residence, learners develop and practice basic counseling skills within school systems. Learners advance their counseling skills through demonstration and role-play related to situations commonly occurring in schools at K-12 levels. Learners also develop skills for structuring and guiding group and individual counseling sessions and practice some of the skills needed for counseling special needs students and for working within multicultural settings. Learners review and explore the parameters of counseling conducted by school psychologists including ethical standards and general legal requirements, both state and federal as appropriate. Prerequisite(s): PSY-R6560, PSY-R6561, PSY-R6562, PSY-R6563.

PSY-R6565 - Assessment Demonstrations. In this weekend-in-residence, through role-plays and feedback from an experienced professional psychologist and peers, learners develop skills in administering standardized assessment instruments; following specific, recognized procedures; and assessing and interpreting test results. Learners are introduced to and practice interpreting assessment results to parents, teachers, and other professionals. Through these experiences, learners gain the skills necessary for practicing school psychologists. Prerequisite(s): PSY-R6560, PSY-R6561, PSY-R6562, PSY-R6563.

PSY-R6564 - Personality and Behavioral Assessment. In this weekend-in-residence, learners administer and score individual personality and behavior tests, focusing on the Behavior Assessment System for Children (BASC), Conners' Rating Scales-Revised (CRS-R), Kinetic Drawing System for Family and School (KDSFS), House-Tree-Person (H-T-P), Roberts Apperception Test for Children (RATC), and Sentence Completion Test. Learners work individually and in small groups to score measures of personality and behavior, interpret the results, and provide a written summary of their interpretation. Learners gain skills in conducting clinical interviews and behavioral observations; in synthesizing and interpreting data from teacher, parent, and self-report behavior rating scales, as well as objective and projective techniques; and in scoring, interpreting, and integrating the results in order to make recommendations and write psychological reports.

In discussions learners analyze student case studies with attention-deficit hyperactivity disorder (ADHD), oppositional defiant disorder (ODD), depression, anxiety, and conduct disorders. Prerequisite(s): PSY-R6560, PSY-R6561, PSY-R6562, PSY-R6563, PSY-R6564, PSY-R6565.

PSY-R6569 - Functional Behavioral Assessment. In this weekend-in-residence, through the use of guided notes, example exercises, observations, converting and graphing data and role-playing interventions, learners gain valuable skills needed to conduct functional behavioral assessments and write behavioral improvement plans. Learners analyze behavior and develop interventions to improve behavior, to understand the principles of reinforcement and punishment, to conduct structured observations in order to collect data that can be converted and graphed, and to analyze the data to develop appropriate interventions that are included in a behavioral improvement plan. Prerequisite(s): PSY-R6568.

PSY-R6570 - Behavioral Interventions. This weekend-in-residence helps learners become effective school psychologist consultants, focusing primarily on developing learner skills in creating and implementing behavioral interventions and evaluating their effectiveness. The course addresses building rapport with teachers and parents, expanding their knowledge-base of interventions, and building a library of professional resources. Learners discuss topics including interventions for externalizing and internalizing disorders, social skills training, counseling groups, parent training, and resistance to intervention. The course includes extensive use of role-playing. Prerequisite(s): PSY-R6568, PSY-R6569.

PSY-R6571 - Extended Seminar II: Report Writing, Treatment Planning, Supervisory, and Professional Issues. Learners explore the skills necessary for writing psychological/psycho-educational reports. Learners conduct an analysis of the characteristics of a good report. Each section of a psychological/psycho-educational report is introduced and discussed, along with basic principles for writing good psychological/psycho-educational reports. Learners engage in report writing practice sessions, individually with the instructor and in small groups. Learners develop basic skills for presenting assessment and evaluation data in a narrative format. Treatment plan formats and case examples are discussed. Learners also discuss scenarios in groups and work on cases individually. Learning supervision skills appropriate for a school setting are presented. Prerequisite(s): PSY-R6568, PSY-R6569, PSY-R6570. Completing PSY-R6571 is contingent upon passing the formative portfolio review during the residency.
Harold Abel School of Psychology
Colloquia and Residencies

COL-R5921 - MS Colloquium Track I. The first master’s residential colloquium is the initial track of the residency sequence and should be completed during the first two quarters of enrollment.

COL-R5922 - MS Colloquium Track II. The second colloquium is taken during the second year of enrollment (master’s learners completing in fewer than three years may take their colloquia more closely together, the second colloquium near the midpoint of their programs).

COL-R5923 - MS Colloquium Track III. The third colloquium is taken during the third year of enrollment (master’s learners completing in fewer than three years may take their colloquia more closely together).

COL-R8921 - PhD Colloquium Track I. Track I is taken before completing 56 earned and transferred credits. Learners are strongly encouraged to complete this colloquium within their first quarter of enrollment.

COL-R8922 - PhD Colloquium Track II. Track II is taken as learners are completing 57–72 credits, while they are immersed in their required course work.

COL-R8923 - PhD Colloquium Track III. Track III is taken while learners are completing 73–96 credits (for HASOP learners, 73–95 credits). Since the final 24 (or 30) credits earned in the doctoral program are tied to the completion of the comprehensive examination and dissertation, Track III prepares learners for their comprehensive examination questions, for completing their dissertations, and for life after graduation.
Governance

Adminstration

The administration of Capella University is committed to excellence in all aspects of the institution. Along with an enthusiasm for working with adult learners, Capella’s administrators bring many years of experience to designing and delivering higher education programs.

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JD, Harvard Law School

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Governance, continued

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Amy Gangl, PhD
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Bostain, Nancy, BA, University of Cincinnati; MS, New Mexico Highlands University; PhD, Walden University
Bray, Ruby, BA, Hollins University; MBA, Boston University; PhD, Walden University
Brown, Steven, BS, City College of New York; MBA, Pace University; DBA, Nova Southeastern University
Buchan, Irving, BA, New York University; MA, New York University; PhD, The Johns Hopkins University
Buck, Douglas, BS, Wright State University; MS, American University; MBA, University of Dayton; DPA, Nova Southeastern University
Burkett, William, BS, Palm Beach Atlantic College; MS, Nova Southeastern University; PhD, Nova Southeastern University
Butler, Clifford, BS, California State Polytechnic University; MBA, Golden Gate University; DBA, Nova Southeastern University
Butts Williams, Barbara, BA, Morgan State University; MA, Hamline University; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute

C

Callender, Stephen, BA, Davidson College; MS, Virginia Polytechnic Institute and State University; EdD, Virginia Polytechnic Institute and State University
Cammann, Cortlandt, BS, Yale University; M. Phil., Yale University; PhD, Yale University
Caraballo, Ervin, BA, Inter American University of Puerto Rico; MBA, Webster University; DBA, Nova Southeastern University
Chmura, Alan, BA, College of Wooster; MS, Case Western Reserve University; PhD, University of California – Berkeley
Chow, Tsun, BS, University of California – Los Angeles; PhD, University of Southern California
Costello, Richard, BS, North Carolina State University – Raleigh; MA, North Carolina State University – Raleigh
Coxon, Valerie, BS, University of Washington; MS, University of Washington; PhD, University of Washington
Cunat, Patricia, BA, University of Wisconsin – Eau Claire; MBA, University of St. Thomas

D

Danet, Theon, BS, University of Maryland; MBA, Florida Institute of Technology; PhD, Nova Southeastern University
Davidson, Karen, BS, University of Illinois at Urbana-Champaign; MBA, DePaul University
Davis, Phillip, BS, Texas State University – Corpus Christi; MS, Texas State University – Corpus Christi; EdD Nova Southeastern University
DeCaro, Frank, BBA, St. Francis College; MBA, Long Island University; PhD, New York University
DeNigris III, John, BS, Indiana University; MBA, Florida Metropolitan University; PhD, Walden University
Dereshivsky, Mary, BS, Southern Connecticut State University; MS, University of New Haven; PhD, University of Massachusetts – Amherst
Dew, Kathleen, BA, Colby College; MBA, Babson College; PhD, Walden University
DiBella, Anthony, BA, Trinity College; MA, American University; MBA, University of Rhode Island; PhD, Massachusetts Institute of Technology
Dinon, Alphonso, BS, Chicago State University; BS, University of Central Florida; MS, Florida Institute of Technology; DBA, Nova Southeastern University
Driver, Thomas, BS, Park College; MBA, Golden Gate University; MA, Liberty University; PhD, Walden University
Duff, Susan, BA, Illinois Institute of Arts; MA, University of Phoenix

E

Ecker, George, BA, Cornell University; MA, Cornell University; PhD, Stanford University
Eggensman, Denise, BS, Kennesaw State University; MS, University of Phoenix; PhD, Capella University
Evans, Mary, BA, University of Connecticut; MBA, Syracuse University; PhD, Syracuse University

F

Fandt, Patricia, BS, University of Georgia; MBA, University of West Florida; PhD, Texas A&M University
Flor, Richard, BS, University of Wisconsin; PhD, University of Minnesota
Forbes, Judith, BA, California State University – Fullerton; MS, California State University – Fullerton; MBA, California State University – Fullerton; PhD, Claremont Graduate University
Fournier-Bonilla, Sheila, BS, Rensselaer Polytechnic Institute; MS, Rensselaer Polytechnic Institute; PhD, Texas A&M University
Framan, Ted, BS, University of Southern California; MBA, University of Texas – Austin
Francis, J. Bruce, BA, University of Detroit; MA, University of Detroit; PhD, University of Michigan – Ann Arbor
Fraser-Beekman, Stephanie, BS, Indiana University; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute

G

Gagnon, Sharon, BS, University of Maryland; MS, University of Maryland; PhD, Capella University
Garsombke, H. Perrin, BS, California State University – Los Angeles; MBA, University of California – Los Angeles; PhD, University of California – Los Angeles
Goel, Shalab, B.Tech, G.B. Pant University of Agriculture and Technology – India; MS, Purdue University; PhD, Purdue University
Goldberg, Edward, BS, University of New Haven; MBA, University of New Haven; DM, University of Phoenix
Gordon, Jean, BS, University of Miami; MS, Nova Southeastern University; DBA, Nova Southeastern University
Gorriaran, Adolfo, BA, California State University – Chico; MBA, Webster University; MPA, Troy State University; DBA, Nova Southeastern University
Gottwald, Werner (Don), BBA, Northwood University; MS, Central Michigan University; PhD, Wayne State University
Granberry, Kenneth, BS, Florida State University; MS, University of Miami; DBA, Nova Southeastern University
Grant, Keith, BS, Davenport University; MA, Central Michigan University; PhD, Union Institute & University
Green, Berry, BS, Central Washington University; MA, University of Phoenix
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Gull, Gregory, BS, West Chester University; MA, Pennsylvania State University; PhD, Union Institute & University

H

Haan, Perry, BS, Ohio State University; MBA, Xavier University; DBA, University of Sarasota
Hackett, Jill, BS, Vassar College; MED, Harvard University; PhD, Union Institute & University
Hannon, John, BIE, University of Dayton; MBA, University of Dayton; DBA, Nova Southeastern University
Hargiss, Kathleen, BS, University of Illinois at Chicago; MA, Northwestern University; MBA, University of Miami; PhD, University of Southern Florida
Harris, Marilyn, BA, University of Michigan; MA, University of Michigan; PhD, University of Michigan
Henry, Kathleen, BS, University of Southern Illinois; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute
Herr, John, BS, Elizabethtown College; MS, American University; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute
Hinrichs, M. Virginia, BA, Miami University of Ohio; BS, St. Ambrose University; MM, Northwestern University; MOB, Benedictine University; PhD, Benedictine University
Faculty, continued

School of Business and Technology, continued

Hockin, Robert, BA, Moravian College; MA, University of Minnesota; MBA, University of Pennsylvania; PhD, University of Minnesota
Hoekstra, Perry, BS Minnesota State University; MS, University of St. Thomas
Holli, Martha, BA, The College of William & Mary; MS, The George Washington University; PhD, Arizona State University
Holm, Maudie, BA, Cleveland State University; MEd, Cleveland State University; PhD, Cleveland State University
Huber, Dennis, BA, State University of New York at Buffalo; BS, State University of New York at Buffalo; JD, State University of New York at Buffalo; MBA, State University of New York at Buffalo; MA, State University of New York at Buffalo; MS, State University of New York at Buffalo; EdM, State University of New York at Buffalo; DBA, University of Sarasota
Hurley, Tracy, BBA, University of Houston; MBA, University of Houston; PhD, University of Houston

I
Igein, Godwin, BBA, University of Texas – El Paso; MBA, City University – Bellevue; MA, Union Institute & University; PhD, Union Institute & University

J
Jamsa, Kris, BS, United States Air Force Academy; MS, University of Nevada, Las Vegas; MBA, San Diego State University; PhD, Arizona State University
Jeddeloh, Steven, BS, Mankota State University; MEd, University of Minnesota – St. Paul; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute
Jin, Zhen, BA, Shanghai Teachers’ University; MA, University of Houston; MBA, University of Houston; PhD, University of Houston
Johansen, Keith J., BS, University of Minnesota – Minneapolis; MS, Queens College – CUNY; MA, The New School for Social Research; PhD, University of Minnesota – Minneapolis
Jourden, Forest, BA, San Jose State University; PhD, Stanford University; JD, Stanford University
Judson, G. Thomas, BA, Lafayette College; MA, Lehigh University

K
Kalidonis, George, BS, Wayne State University; MBA, Wayne State University; MA, University of Illinois at Chicago; PhD, University of Illinois at Chicago
Kariotis, Theodore, BA, University of Calgary – Canada; MA, American University; PhD, University of Athens – Greece
Kavli, Suzanne, BS, University of North Dakota; MS, North Dakota State University; MS, North Dakota State University; PhD, Capella University
Keup, Linda, BSE, Minot State University; MBA, University of North Dakota; PhD, University of Manitoba, Faculty of Management
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Klocinski, John, BBA, University of Toledo; MEd, University of Toledo; EdS, University of Toledo; PhD, University of Toledo
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Krichen, Jack, BS, University of Wisconsin – Milwaukee; MS, University of St. Thomas
Krolik, James, BS, Eastern Michigan University – Ypsilanti; MA, Eastern Michigan University – Ypsilanti; PhD, University of Michigan – Ann Arbor
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L
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Lahoud, Hilmi, BS, Campbell University; MA, Capella University; PhD, Capella University
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Leahy, Martin, BA, University of New Orleans; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute
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Levesque, Joseph, BA, Our Lady of the Lake University; MBA, University of Dallas; DBA, University of Sarasota
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M
Machnic, John, BA, Niagara University; MA, Ball State University; PhD, Virginia Polytechnic Institute and State University
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Markos, Laura, BA, North Central College – Illinois; MBA, Northern Illinois University; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute
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Matias, Haziel, BA, Stella Maris College; MBA, University of St. Thomas
McConnaughey, Cheryl, BA, Rollins College; MS, University of Central Florida; EdD, University of Central Florida
McCreary, Douglas Jackson, BA, University of Windsor; MS, University of London; PhD, University of Alberta
McDaniel, Garry, BS, Texas State University; MEd, Texas State University; EdD, University of Texas – Austin
McGaughney, Nick, BS, University of Chattanooga; MS, University of Tennessee; MBA, Western Kentucky University; PhD, Walden University; DBA, Nova Southeastern University
McGivern, Michael, BS, Central Connecticut State University; MS, Rensselaer Polytechnic Institute; PhD, Walden University
McLaughlin, Gregory, BS, Florida State University; MS, Florida State University; DBA, Nova Southeastern University
McNaughton, Robert “Drum,” BS, U.S. Naval Academy; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute
Menon, Shanker, BA, Delhi University – India; MA, Delhi University – India; MBA, University of Mysoe – India; PhD, University of South Florida
Mikkil, Ted, BS, Mississippi State University; MBA, Amber University; MM, University of Dallas; PhD, Nova Southeastern University
Miller, Barbara, BA, Vanderbilt University; MA, University of Minnesota
Minchella, K., BS, Mercy College of Detroit; MEd, Wayne State University; PhD, Wayne State University
Mirabella, James, BS, United States Air Force Academy; MBA, Auburn University; DBA, Nova Southeastern University
Miresan, Mirela, BS and MS, Babes Bolyai University – Cluj-Napoca, Romania; MA, Technical University – Cluj-Napoca, Romania; MS, Central European University – Budapest, Hungary; PhD, Technical University – Cluj-Napoca, Romania
Morgan, James, BBA, University of Wisconsin – Milwaukee; MBA, University of Wisconsin – Madison; PhD, Capella University
Faculty, continued

School of Business and Technology, continued

Morris, Johnny, BBA, University of Miami; MBA, Nova Southeastern University; PhD, Capella University
Mosely, Alisa, BS, Florida A&M University; MBA, Florida A&M University; PhD, University of Nebraska – Lincoln
Muchnick, Marc, BA, University of Texas – Austin; MA, California State University; PhD, California School of Professional Psychology
Murphy, Richard, BS, St. Peters College; MBA, Fordham University; DBA, Nova Southeastern University

N
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Ness, Lawrence, BS, California State University – Dominguez Hills; MBA, California State University – Dominguez Hills; DBA, Northcentral University
Newman, Charles, BS, Case Western Reserve University; MS, University of Southern California; DPS, Pace University
Nieves, Jose, BA, Cornell University; MEA, The George Washington University; PhD, George Mason University

O
O’Connor, R.D. “Buck,” BS, University of Southern Mississippi; MS, University of Southern Mississippi; PhD, University of Southern Mississippi
Odumade, Olibunmi, BS, University of Minnesota; MS, University of Wisconsin – Madison
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P
Padula, Laura, BS, Barry University; MBA, Nova Southeastern University
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Pandya, Shardul, BE, Bangalore University – India; MS, Colorado State University – Fort Collins; PhD, Old Dominion University
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Perone, Gerald, BS, University of Dayton; MBA, Marist College
Petrovich, Michael, BS, University of Pittsburgh; MA, Michigan State University; MS, University of Nevada; PhD, University of Minnesota
Petrick, Jane, BA, Barnard College; MA, Columbia University; MS, State University of New York; PhD, Saybrook Institute
Pizur, Tony, BA, Canisius College; MA, Brown University; PhD, International University of Kyrgyzstan
Polakoff, Michael, BA, State University of New York – Binghamton; MBA, State University of New York – Binghamton; PhD, State University of New York – Binghamton
Pratt, Keith, BSOE, Wayland Baptist University; MS, Chapman University; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute
Price, Tim, BS, Pennsylvania State University; MBA, University of South Florida; PhD, University of South Florida

R
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Randall, Phillip, BS, Youngstown State University; MS, University of Michigan; PhD, University of Akron
Reed, William, BS, Thomas Edison State College; MS, Thomas Edison State College; PhD, Union Institute & University
Reinke, Gary, BS, University of Wisconsin – La Crosse; MS, Central Michigan University
Richards, Thomas, BA, San Jose State University; MA, San Jose State University; PhD, University of Massachusetts
Richins, Suzanne, BS, St. Joseph’s College; MBA, Utah State University; DHA, Medical University of South Carolina
Ring, Monique, BS, Southern New Hampshire University; MBA, Southern New Hampshire University; DBA, Argosy University – Sarasota
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Robbani, Mohammad G., BS, University of Dhaka – Bangladesh; MS, University of Dhaka – Bangladesh; MBA, University of Massachusetts – Amherst; PhD, Florida International University
Robbins, Shelley, BS, University of Illinois at Urbana-Champaign; MBA, University of Chicago; PhD, Northwestern University
Robinson, Gary, BA, University of Florida; PhD, Case Western Reserve University
Robinson, Mary, BS, Duke University; MBA, North Carolina State University; PhD, University of North Carolina at Chapel Hill
Rovira, Margarita, BS, Georgia Institute of Technology; MS, Georgia Institute of Technology; MS, Rensselaer Polytechnic Institute; PhD, Rensselaer Polytechnic Institute
Rowden, Robert, BS, Edison State College; MBA, Brenau University; PhD, Georgia State University
Rusaw, A. Carol, BA, Lake Superior State University; MA, University of Missouri – Kansas City; MPA, Golden Gate University; MA, Hartford Seminary; EdD, Virginia Polytechnic Institute and State University

S
Sadhwani, Arjan, BA, University of Bombay; B.COM and M.COM, University of Bombay; PhD, Michigan State University
Salinas, Albert, BS, New Mexico State University; MBA, Harvard University
Salmons, Janet, BS, Cornell University; MA, Empire State College; PhD, Union Institute & University
Schuldes Michael, BS, University of Wisconsin; MS, Naval Postgraduate School; MS Colorado Technical University; DCS, Colorado Technical University
Sharghi, Einollah George, BS, National University of Iran; MS, University of Dallas; DBA, United States International University
Singh, Raj, BS, University of Allahabad; ME, Asian Institute of Technology; MS, University of Southern California; PhD, University of Southern California
Smith, Douglas E., BBA, Western Michigan University; MBA, Nova Southeastern University; DBA, Nova Southeastern University
Snarski, Rebecca, BA, University of Alaska; MS, Capella University
Solberg-Tapper, Pamela, BS, University of Wisconsin – Superior; MS, University of St. Francis
Sora, Sebastian, BS, Brooklyn College; MBA, Iona College; DPS, Pace University
Spangenberg, Janice, BA, Saint Leo College; MS, Troy State University; MA, Fielding Graduate Institute; PhD, Regent University
Spector, Kathleen, BS, Charter Oak State College; PhD, Union Institute & University
Spencer, Joe, BA, Baylor University; MDiv, Temple Baptist Seminary; MBA, Vanderbilt University; MS, University of Colorado; DBA, Argosy University
Spender, J.C., BA, Oxford University; MA, Oxford University; PhD, Manchester Business School – UK
Stanford, Naomi, BA, University of Sheffield; MEd, University of New Castle; MSc, South Bank University; PhD, University of Warwick – UK
Stauber, Randy, MS, Capitol College
Steiner, Thomas, BA, University of St. Thomas; MS, University of Arizona; PhD, University of Arizona
Steinhagen, Thomas, BS, University of Cincinnati; MBA, Nova Southeastern University; DBA, Nova Southeastern University
Stottlemeyer, Diane, BA, Indiana University; MS, California State University – Dominguez Hills; MBA, Northcentral University; PhD, Northcentral University
Superville, Claude, BBA, Florida International University; MS, University of Alabama; PhD, University of Alabama
Szostek, Lynn, BA, Missouri Valley College; MA, Antioch University; PhD, Union Institute & University
Faculty, continued

School of Business and Technology, continued

T
Terry, Linda, BA, Goddard College; MA, Goddard College; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute
Tidwell, Steve, BBA, Northwood University; MBA, Amberton University; DBA, Argosy University – Sarasota
Tischler, James, BA, Indiana University of Pennsylvania; MBA, University of Pittsburgh
Tousignant, Steven, BS, University of St. Thomas; MS, University of St. Thomas
Tran, Vincent, BS, Florida Atlantic University; MS, Florida Atlantic University
Tvork, Stephen, BS, Ohio University; BFA, Ohio University; MA, New Mexico State University; MBA, LaVerne University; PhD, Walden University

V
van Langen, Cornelus, BA, Brigham Young University; MA, Brigham Young University
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W
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Wall, April Boyington, BA, Queen’s University – Kingston, Ontario; MSW, University of Toronto; PhD, Union Institute & University
Wallace, Craig, BS, University of Tennessee; MA, University of West Florida; PhD, Georgia Institute of Technology
Walsh, Vicky, BS, Iowa State University; MA, University of Minnesota; PhD, University of Minnesota
Warner, John T., BS, Baker College; MBA, Baker College Center for Graduate Studies; DM, University of Phoenix
Waters, Rhonda, MEd, Cambridge College; PhD, Union Institute & University
Waugh, Wendy, BS, Wayne State College; BA, Wayne State College, MEd, University of Nebraska – Kearney; MBA, Chadron State College; PhD, Capella University
Whipple, Thomas, BS, Eastern Michigan University; MEd, Bowling Green State University; PhD, Bowling Green State University
Whitby, Anita, BA, University of Arkansas; JD, University of Arkansas
Whitlock, John, BA, St. Mary's University – San Antonio; MA, Ball State University; PhD, Bowling Green State University
Whitman, Mary, BA, University of Minnesota – Duluth; MS, University of Minnesota – Duluth; DBA, University of Sarasota

Williams, Michael, BM, New England Conservatory of Music; MM, New England Conservatory of Music; MS, Fordham University; MBA, DeVry University; PhD, Fordham University
Y
Yellen, Richard, BS, San Jose State University; MBA, University of California – Los Angeles; PhD, University of Arizona – Tucson
Yorkovich, Scott, BS, North Dakota State University; MA, Regent University; DSL, Regent University

MBA Coaches
Alexander-Stearns, Cheryl, BA, University of Minnesota; Certification for Coaching, Center for Character Based Leadership
Augsburger, Richard, BS, Ohio State University; PhD, Northwestern University; coaching certificates, DePaul University/Linkage, Inc.
Carrió, Patrick, BS, Fairleigh Dickinson University; MBA, Fairleigh Dickinson University; Certified Coach Program – Coach Training Alliance
Jeddeloh, Steven, BS, Mankato State University; MEd, University of Minnesota – St. Paul; MEd, University of Minnesota – St. Paul; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute
Kuentz, Mary, BS, Southern Illinois University – Edwardsville; Certified Professional Co-Active Coach, The Coaches Training Institute
Lasley, Martha, BS, Mansfield University; MBA, Syracuse University; Leadership and Co-Active Coaching, The Coaches Training Institute; Executive Coaching, Corporate Coach University
Lennox, Susan, BA, Douglass College; MA, Fielding Graduate University; PhD, Fielding Graduate University; JD, Harvard Law School; Certified Focusing Trainer, The Focusing Institute
Miller, Barbara, BA, Vanderbilt University; MA, University of Minnesota; Professional Certificate in Individual and Organizational Coaching, Hudson Institute
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Pointer, Todd, BBA, University of Wisconsin – Eau Claire; MA, Saint Mary’s University of Minnesota; Certified Professional Co-Active Coach, The Coach Training Institute
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Sumner, Jennifer, BA, Chatham College; MEd, University of Pittsburgh; PhD, International College; coach training, Personnel Decisions Inc, Center For Creative Leadership, and Academy for Coach Training
Young, Martha, BA, University of Michigan; MBA, University of Michigan; JD, University of Michigan; Coach Training Certificate, Goldwin Coaching
Faculty, continued

School of Education

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Bruch, Elizabeth, BA, Elmhurst College; MS, Indiana University – Fort Wayne; PhD, University of Wisconsin – Madison

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Rossman, Mark H., BA, New York University; MS, University of Bridgeport; MHL, Ottawa University – Ottawa; EdD, University of Massachusetts – Amherst

Core and Adjunct Faculty

A

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Augustus, Mary, BS, McNeese State University; MA, McNeese State University; PhD, Union Institute & University

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B

Bail, David, BA, University of Cincinnati; MBA, University of Phoenix

Balch, David, BS, California State University – Los Angeles; MBA, Pepperdine University; PhD, United States International University

Barron, Jamie, BS, University of Pittsburgh; MED, Indiana University of Pennsylvania; EdD, Indiana University of Pennsylvania

Bartelme, Lois, BA, Mt. Holyoke College; MA, University of Alabama; PhD, University of Iowa

Bartleson, Eric, BS, Mankato State University; MS, Mankato State University; PhD, University of Minnesota

Bassett, Caroline, BA, Tufts University; MA, University of Vermont; PhD, University of Iowa

Baworowsky, John, BA, University of Miami; MS, Loyola University – Chicago

Beasley, Jackson, BS, University of Maryland; MA, Chapman University; EdD, Arizona State University

Bedford, Laurie, BA, University of South Dakota; MS, University of South Dakota; PhD, University of Wyoming

Benraouane, Sid, BA, University of Algiers; MA, University of Minnesota – Twin Cities; PhD, University of Minnesota – Twin Cities

Benson, Tracy, BS, St. Lawrence University; MA, Northern Arizona University; EdD, University of Arizona

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Boyd, Sandy, BA, California State University – Sacramento; MA, Sonoma State University; EdD, University of San Francisco

Brenner, Tom, BAS, University of Minnesota – Duluth; MED, College of St. Scholastica

Bronner, Julia, BSN, College of St. Teresa; MS, Winona State University; PhD, Capella University

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C

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Conrad, Rita M., BS, Illinois State University; MED, Arizona State University; PhD, Florida State University

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D

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DeWitt, Douglas, BA, University of Redlands; MA, University of Redlands; PhD, Claremont Graduate University

Dickey, Corinne, BA, University of Minnesota; MA, University of Minnesota; PhD, University of Minnesota

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Dunn, Suzanne, BA, TexasTech University; MA, University of North Texas; PhD, University of North Texas

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E

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F

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Faculty, continued

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L

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Faculty, continued

School of Education, continued

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Welstead, Callie, BA, Fordham University; MEd, Beaver College; PhD, Walden University
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Brehm, William, BA, State University of New York, Albany; MS, Springfield College; PhD, Walden University
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Faculty, continued

School of Human Services, continued

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Faculty, continued

School of Human Services, continued

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Woods, Manuel, BA, University of Minnesota; MEd, University of Hartford; PhD, University of Minnesota

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Z

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Harold Abel School of Psychology

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Core and Adjunct Faculty

A

Acadia, Phyllis, BA, The City College of Liberal Arts and Science; MS, The City College; MA, Fielding Graduate Institute; PhD, Fielding Graduate Institute

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Adams, Angela, BS, University of Alabama – Birmingham; MS, University of Nevada – Las Vegas; PhD, University of Missouri – Columbia

Adams, Sharlene, BA, Manchester College; MS, Northeastern State University; PsyD, Forest Institute of Professional Psychology

Anderson, Justin, BA, University of Minnesota – Duluth; MS, Boston University; PhD, University of St. Thomas

Astacio, Victor, BA, Central Bible College; MS, Miami Institute of Psychology; PsyD, Carlos Albizu University; PhD, Carlos Albizu University

B

Bangert, Arthur, BA, Kent State University; MS, Youngstown State University; EdD, University of South Dakota; EdS, University of Nebraska – Kearney

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Bertrand, Art, BS, Westfield State College; MA, American International College; PhD, University of Connecticut

Brashears, Michael, BA, Azusa Pacific University; MA, Azusa Pacific University; PsyD, Azusa Pacific University

Brue, Alan, BA, State University of New York – New Paltz; MA, University of Florida; EdS, University of Florida; PhD, University of Florida

C

Caffaro, John, BA, Long Island University; MA, United States International University; PhD, Fielding Graduate Institute

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Chappell, Kelley, BA, University of South Carolina; MA, University of South Carolina; PhD, University of South Carolina

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Cooke, Phyllis, BA, Baldwin Wallace College; MA, Cleveland State University; PhD, Kent State University

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D

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E

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Faculty, continued

School of Psychology, continued

F
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<th>Institution and Degrees</th>
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</thead>
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</tr>
<tr>
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<tr>
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<tr>
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</tr>
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<tr>
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<td>Troiani, Joseph</td>
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</tr>
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</tbody>
</table>
State Regulatory Information

Capella University is licensed, registered, authorized, or certified in the following states:

**Alabama Commission on Higher Education**
100 North Union Street
P. O. Box 302000
Montgomery, AL 36130-2000
(334) 242-1998

**Alabama Department of Postsecondary Education**
P. O. Box 302101
Montgomery, AL 36130-2101
(334) 242-2900

**Arizona Department of Education**
1535 West Jefferson
Phoenix, AZ 85007
(602) 542-4391
The Leadership in Educational Administration and School Psychology specializations are conditionally approved by the Arizona Department of Education. Capella is currently pursuing full approval.

**Arizona State Board for Private Postsecondary Education**
1400 W. Washington, Room 260
Phoenix, AZ 85007
(602) 542-5709
http://azppsre.state.az.us

**Arkansas Higher Education Coordinating Board**
114 E. Capitol
Little Rock, AR 72201-3918
(501) 371-2065
Arkansas Higher Education Coordinating Board certification does not constitute an endorsement of any institution or program. Such certification merely indicates that certain minimum standards have been met under the rules and regulations implementing institutional certification as defined in Arkansas Code §6-61-301. The Doctor of Philosophy in Organization and Management does not meet under the rules and regulations implementing the Arkansas Education Professional Standards Board.

**Colorado Commission on Higher Education**
1380 Lawrence Street, Suite 1200
Denver, CO 80204
(303) 866-2723

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325 W. Gaines St.
Suit 1414
Tallahassee, FL 32301
(850) 245-3200
License #2809

**Georgia Nonpublic Postsecondary Education Commission**
2082 E. Exchange Place
Suite 220
Tucker, GA 30084-4113
(770) 414-3235

**Illinois Board of Higher Education**
431 East Adams St., Second Floor
Springfield, IL 62701-1418
(217) 782-8548

**Kentucky Council on Postsecondary Education**
1024 Capital Center Drive, Suite 320
Frankfort, KY 40601-8204
(502) 573-1535
The School of Education specializations for K–12 teachers may not be recognized by the Kentucky Education Professional Standards Board.

**Minnesota Office of Higher Education**
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
(651) 642-0533
Capella University is registered with the Minnesota Office of Higher Education. Registration is not an endorsement of the institution. Registration does not mean that credits earned at the institution can be transferred to other institutions or that the quality of the educational programs would meet the standards of every student, educational institution, or employer.

**Nevada Commission on Postsecondary Education**
1820 East Sahara Avenue, Suite 111
Las Vegas, NV 89114
(702) 486-7330

**Ohio Board of Regents**
30 E. Broad Street, 36th Floor
Columbus, OH 43215-3414
(614) 466-6000
The following degree programs are authorized by the Ohio Board of Regents: Bachelor of Science in Business, Bachelor of Science in Information Technology, Master of Business Administration, Master of Science in Information Technology, Master of Science in Organization and Management, and Master of Science in Higher Services.

**Ohio State Board of Career Colleges and Schools**
35 East Gay Street, Suite 403
Columbus, OH 43215-3138
(614) 466-2752
Capella University is registered with the Ohio State Board of Career Colleges and Schools, and the graduate certificate programs have program authorization under the provisions of Chapter 3332 of the Ohio Revised Code and the standards, rules and regulations of the Ohio State Board of Career Colleges and Schools. Registration No. 04-03-1709T.

**South Carolina Commission on Higher Education**
1333 Main Street, Suite 200
Columbia, SC 29201
(803) 737-2260

**State Council of Higher Education for Virginia**
James Monroe Bldg., 9th Floor
101 N. 14th Street
Richmond, VA 23219
(804) 225-2609

**Washington Higher Education Coordination Board**
P. O. Box 43430
Olympia, WA 98504-3430
(360) 733-7800
Capella University is authorized by the Washington Higher Education Coordinating Board (HECB) and meets the requirements and minimum educational standards established for degree-granting institutions under the Degree Authorization Act. This authorization is valid until March 4, 2009, and authorizes Capella University to advertise and recruit in Washington State for the following distance learning programs: Bachelor of Science in Business; Master of Business Administration; Master of Science in Organization and Management; Doctor of Philosophy in Organization and Management; Master of Science in Education; Doctor of Philosophy in Education; Master of Science in Human Services; Doctor of Philosophy in Human Services; Bachelor of Science in Information Technology; Master of Science in Information Technology; Doctor of Philosophy in Information Technology; Master of Science in Psychology; Doctor of Philosophy in Psychology; Doctor of Philosophy in Science in Public Safety; and Doctor of Philosophy in Public Safety. Any person desiring information about the requirements of the Act or the applicability of those requirements to the institution may contact the HECB office at P.O. Box 43430, Olympia, WA 98504-3430.

Prospective Washington state students are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or profed@ksp.edwdnet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district as to whether this program may qualify for salary advancement.

**West Virginia Higher Education Policy Commission**
1018 Kanawha Blvd. E., Suite 700
Charleston, WV 25301
(304) 558-2101

**Wisconsin Educational Approval Board**
30 W. Mifflin St., 9th Floor
Madison, WI 53707-8496
(608) 266-1354

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### Admission Requirements

<table>
<thead>
<tr>
<th>Capella Degree</th>
<th>Minimum Level of Education Completed</th>
<th>Minimum Cumulative Grade Point Average (on a 4.0 scale)</th>
<th>Additional Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>BS</td>
<td>High school diploma or equivalent.</td>
<td>None</td>
<td>Applicants must be at least 24 years old. (This age requirement may be waived for active military applicants and applicants with 90 or more quarter credits of prior college/university course work). Applicants are required to provide official transcripts for every institution where they have earned or attempted college/university credits. These must all be reviewed by Capella prior to the admission decision for the bachelor's degree program. Any discrepancies or inaccuracies regarding previous course work may result in denied or revoked admission, or disenrollment.</td>
</tr>
<tr>
<td>Post-Bachelor's Certificate</td>
<td>Bachelor's degree from an institution accredited by a U.S. Department of Education-recognized accrediting agency, OR an internationally recognized institution.</td>
<td>2.30 cumulative GPA from a bachelor's degree granting institution.</td>
<td>Applicants to the School of Education's MS in Leadership in Educational Administration specialization must have 3 years of licensed teaching experience.</td>
</tr>
<tr>
<td>MS</td>
<td>Bachelor's degree from an institution accredited by a U.S. Department of Education-recognized accrediting agency, OR an internationally recognized institution.</td>
<td>* 2.30 cumulative GPA from a bachelor's degree granting institution.</td>
<td>Applicants to the School of Education's MS in Leadership in Educational Administration specialization must have 3 years of licensed teaching experience.</td>
</tr>
<tr>
<td>MBA</td>
<td>Bachelor's degree from an institution accredited by a U.S. Department of Education-recognized accrediting agency, OR an internationally recognized institution.</td>
<td>2.30 cumulative GPA from a bachelor's degree granting institution.</td>
<td></td>
</tr>
<tr>
<td>Post-Master's Certificate</td>
<td>Master's degree from an institution accredited by a U.S. Department of Education-recognized accrediting agency, OR an internationally recognized institution.</td>
<td>3.00 cumulative GPA from a master's degree granting institution.</td>
<td>Applicants to the Harold Abel School of Psychology's Specialist Certificate in School Psychology must have a master's degree in School Psychology from Capella University.</td>
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<tr>
<td>EdS</td>
<td>Master's degree from an institution accredited by a U.S. Department of Education-recognized accrediting agency, OR an internationally recognized institution.</td>
<td>3.00 cumulative GPA from a master's degree granting institution.</td>
<td>Applicants to the School of Education's Leadership in Educational Administration EdS specialization must have a master's degree in an education-related specialization and 3 years of licensed teaching experience.</td>
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<tr>
<td>PhD</td>
<td>Master's degree from an institution accredited by a U.S. Department of Education-recognized agency, OR an internationally recognized institution.</td>
<td>3.00 cumulative GPA from a master's degree granting institution.</td>
<td>Applicants to the School of Education's PhD in Leadership in Educational Administration and Special Education Leadership specializations must have 3 years of licensed teaching experience.</td>
</tr>
<tr>
<td>PsyD</td>
<td>Master's degree from an institution accredited by a U.S. Department of Education-recognized agency, OR an internationally recognized institution.</td>
<td>3.00 cumulative GPA from a master's degree granting institution OR a combined score of 1000 on the GRE General Exam.</td>
<td>Applicants to the Harold Abel School of Psychology's PsyD programs in Clinical Psychology and Counseling Psychology must have a master's degree in psychology or a related field. Applicants will also be assessed on professionalism and academic fit to the program as determined by the school.</td>
</tr>
</tbody>
</table>

* Applicants to the School of Human Services MS specializations in Mental Health Counseling; Marital, Couple, Family Counseling/Therapy; and School Counseling specializations are required to have a 2.7 minimum GPA from the bachelor's degree granting institution. Applicants to the Harold Abel School of Psychology's MS specialization in School Psychology are required to have a 2.7 minimum cumulative GPA from the bachelor's degree granting institution.
Page 14 - University Policies

The following admission components have been updated to reflect the addition of a new Education Specialist (EdS) program.

ADMISSION COMPONENTS

<table>
<thead>
<tr>
<th>School</th>
<th>Undergraduate Studies</th>
<th>Business and Technology</th>
<th>Education</th>
<th>Human Services</th>
<th>Psychology</th>
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* Applicants are required to submit official transcripts for every institution where they have earned and/or attempted college/university credits. All transcripts must be received by Capella prior to the admission decision for the bachelor’s degree program. Any discrepancies or inaccuracies regarding previous course work may result in denied or revoked admission, or disenrollment.

Page 15 - University Policies

The following university policy has been updated to reflect the addition of a new Education Specialist (EdS) program, a Public Health master’s degree (MS) program, and a School Counseling specialization.

2.01.02 Maximum Time to Degree Completion

Capella University requires learners to complete all degree or certificate requirements within specific time limits in order to be eligible to graduate. Learners who do not complete their degree and certificate requirements within the specified time limits will be dismissed from the university. These time limits are the outside dates for completion, and do not supercede the obligation to maintain satisfactory academic progress throughout the learner’s program of study. Time limits for each degree or certificate are outlined in this policy.

Time limits for Capella University degree or certificate programs are as follows:

<table>
<thead>
<tr>
<th>Degrees and Certificates</th>
<th>Maximum time from date of matriculation to completion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bachelor's Degree</td>
<td>8 years</td>
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<tr>
<td>Master's Degree*</td>
<td>4 years</td>
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<tr>
<td>Graduate Certificate**</td>
<td>3 years</td>
</tr>
<tr>
<td>Education Specialist Degree</td>
<td>4 years</td>
</tr>
<tr>
<td>Doctoral Degree</td>
<td>7 years</td>
</tr>
</tbody>
</table>

* Learners enrolled in the Master of Science in Public Health with a specialization in Health Management and Policy or Social and Behavioral Sciences have a maximum of five years to complete their degree.

* Learners enrolled in the Master of Science in Human Services with a specialization in Marital, Couple, and Family Counseling/Therapy; Mental Health Counseling; or School Counseling have a maximum of six years to complete their degree.

** Learners enrolled in the specialist certificate program in the Harold Abel School of Psychology have a maximum of four years to complete their certificate.
Page 11 - University Policies
The following university policies have been updated to reflect the addition of a new Education Specialist (EdS) program and a School Counseling specialization. Capella University policies apply to all Capella learners. Since some policies may be updated after publication, learners, faculty, and staff should refer to iGuide for current policies and procedures. Learners are responsible for understanding and following the most current version of all Capella University policies.

2.01.01 Admission (also see page 1)
2.01.02 Maximum Time to Degree Completion (also see page 2)
2.02.03 Multiple Program Enrollments
2.02.07 Changing Program, Specialization, Certificate
3.04.03 Transfer of Credit
3.04.04 Application of Capella University Credits Toward Certificate and Degree Programs
3.04.05 Attendance at Residencies
4.03.01 Tuition and Fees
4.03.02 Tuition Refunds

Page 58 - School of Undergraduate Studies
The following new specializations have been added in the School of Undergraduate Studies.

Bachelor of Science (BS) in Business Specialization

Retail Management
The Retail Management specialization provides undergraduate learners with knowledge of the history and fundamentals of managing a retail environment. Specialization topics include retail management and store operations, competitive analysis and planning, communication and teamwork, leadership, diversity and globalization, and the legal and ethical considerations of managing a retail operation. This specialization prepares learners to pursue careers in the field of retail management, including store operations supervisor or manager, inventory analyst, buyer analyst, store associate, demand planning analyst, and department lead.

General Education Requirements
Choose 45 quarter credits with a minimum of 6 quarter credits from each category.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 42 quarter credits
BUS3004 Developing a Business Perspective
BUS3010 Fundamentals of Management and Leadership
BUS3020 Fundamentals of E-Business
BUS3030 Fundamentals of Marketing and Sales
BUS3040 Fundamentals of Human Resource Management
BUS3050 Fundamentals of Organizational Communication
BUS3060 Fundamentals of Finance and Accounting

Specialization courses - 48 quarter credits
BUS4080 Fundamentals of Retail Management (BUS3010, BUS3020, BUS3030)
BUS4081 Brand Building and Channel Development (BUS4080)
BUS4082 Marketing, Merchandising, and Advertising (BUS4080)
BUS4083 Retailing Analytical Tools and Techniques (BUS4080)
BUS4084 Pricing Management (BUS4080)
BUS4085 Management and Operational Issues in Retail (BUS4080)
BUS4801 Ethics and Enterprise
BUS4802 Change Management

Capstone course - 6 quarter credits
To be taken during the learner’s final quarter:
BUS4993 Business Capstone Project
Total 180 quarter credits

Review of this specialization is pending in AL, AR, AZ, FL, GA, KY, MN, OH, SC, and WA. Contact an enrollment counselor for additional information regarding this specialization.

Emergency Management
The Emergency Management specialization focuses on providing undergraduate learners with the knowledge and skills needed for effective emergency and disaster management. Specialization topics include emergency preparedness and planning, disaster response and recovery, hazard mitigation, and public safety. Upon successful completion of this specialization, learners are prepared to pursue careers in emergency management, emergency services coordination, response and recovery team management, hazard mitigation, emergency preparedness, and risk assessment.

General Education Requirements:
Choose 45 quarter credits with a minimum of 6 quarter credits from each category.

Residents of Arkansas must complete Arkansas general education requirements.

Additional Program Requirements
Core courses - 48 quarter credits
PS3004 Communication Strategies for the Public Safety Professional
PS3100 Introduction to Criminal Justice (4 quarter credits)
PS3200 Introduction to Emergency Management (4 quarter credits)
PS3300 Principles of Security Management (4 quarter credits)
PS3400 Introduction to Homeland Security (4 quarter credits)
PS3500 Applied Public Safety Theory (4 quarter credits)
PS3600 Principles of Public Safety Investigation (4 quarter credits)
PS3700 Justice, Crime, and Ethics (4 quarter credits)
PS3800 Applied Public Safety Research Methods (4 quarter credits)
PS3900 History of Violence in the U.S. Society (4 quarter credits)
PS3950 Introductory Public Safety Statistical Research (MAT2050, PS3800)

All courses are 6 quarter credits except as noted.
Courses listed in parentheses denote prerequisites.

Continued
Specialization courses - 44 quarter credits
PS4210  Principles of Emergency Management  
(4 quarter credits) (PS4200)
PS4220  Emergency Planning  (4 quarter credits)
PS4225  Emergency Management and Homeland Security  (4 quarter credits)
PS4230  Leadership in Emergency Management  (4 quarter credits)
PS4240  Technology in Emergency Management  (4 quarter credits)
PS4250  Decision Management in Critical Incidents  (4 quarter credits)
PS4260  Hazard Identification and Vulnerability  (4 quarter credits)
PS4265  Hazard Mitigation and Preparedness  
(4 quarter credits) (PS4260)
PS4270  Disaster Response Operations and Management  
(4 quarter credits)
PS4280  Disaster Recovery  (4 quarter credits) (PS4270)
PS4290  Social Dimensions of Disaster  
(4 quarter credits)

Elective courses - 37 quarter credits
Choose 37 quarter credits of additional undergraduate courses.

Capstone course - 6 quarter credits
To be taken during the learner’s final quarter:
PS4990  Public Safety Senior Capstone Project

Total 180 quarter credits

Review of this specialization is pending in AL, AR, AZ, FL, GA, KY, MN, OH, SC, and WA. Contact an enrollment counselor for additional information regarding this specialization.

The following new specializations have been added in the School of Business and Technology.

Doctor of Philosophy (PhD) in Organization and Management Specialization

Project Management
The doctoral Project Management specialization focuses on contemporary project management theories and practices. Learners acquire the subject matter knowledge, process skills, and tools needed to effectively initiate, plan, and manage organizational projects and programs and excel as scholar-practitioners in the field. Specialization topics include project and program management, risk management, portfolio optimization, and leadership. Successful graduates of this specialization are prepared to lead, consult, or teach in the field of project management from an informed, strategic perspective.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquium page on iGuide.

Twenty-Two Required Courses 88 quarter credits
Core courses:
OM8004  Managing and Organizing People
OM7020  Marketing Strategy and Practice
OM7040  Accounting and Financial Management
OM7050  Ethics and Social Responsibility
OM7080  Statistical Research Techniques
OM8010  Principles of Organization Theory and Practice
OM8012  Strategy
OM8021  Management Theory Creation
OM8022  Survey of Applied Research Methods
OM8025  Advanced Qualitative Research OR
OM8026  Applied Multivariate Modeling OR
OM8027  Survey Research Methodology
OM8910  Teaching Practice Seminar OR
OM8920  Leadership Practice Seminar OR
OM8930  Consulting Practice Seminar

Specialization courses:
OM8521  Advances in Project Planning
OM8523  Advances in Project Execution
OM8525  Strategic Leadership and Human Resource Management
OM8527  Advanced Risk Management
OM8529  Program and Portfolio Management

Upon completion of all required course work:
OM9984  Doctoral Comprehensive Examination I
OM9985  Doctoral Comprehensive Examination II
OM9996  Dissertation Research I
OM9997  Dissertation Research II
OM9998  Dissertation Research III
OM9999  Dissertation Research IV

Eight Elective Courses 32 quarter credits
Choose any graduate course(s).

Review of this specialization is pending in AL, AR, AZ, FL, GA, KY, MN, SC, and WA. Contact an enrollment counselor for additional information regarding this specialization.

Doctor of Philosophy (PhD) in Information Technology Specializations

Information Security
The doctoral Information Security specialization offers a terminal degree option for information security professionals in the information technology field and IT professionals who have a master’s degree in computer science or a related field. Specialization topics include information confidentiality, integrity, and availability. This specialization provides learners with advanced research, scholarly writing, and information security skills, and culminates in a dissertation that advances the body of information security knowledge. Successful graduates of this specialization are prepared to pursue careers as information security consultants, managers, or educators.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquium page on iGuide.

Twenty-Two Required Courses 88 quarter credits
Core courses:
TS8004  Information Technology Research and Practice
OM8301  Survey of Research Literature in Information Technology Management Infrastructure
OM8302  Survey of Research Literature in Information Technology Planning and Delivery
OM8303  Information Technology Technical Foundations
OM8304  Information Technology Delivery
OM8305  Information Technology Strategy and Management
TS8306  Advances in Information Technology
OM7080  Statistical Research Techniques
OM8022  Survey of Applied Research Methods
OM8025  Advanced Qualitative Research OR
OM8026  Applied Multivariate Modeling OR
OM8027  Survey Research Methodology
TS8940  Information Technology Consulting Practice Seminar OR
TS8950  Information Technology Education Seminar

* Denotes courses that have required prerequisite(s).
Refer to the descriptions for further details.
Specialization courses:
- TS8531 Network Security Advances
- TS8533 Enterprise Security Risk Management
- TS8535 System and Application Security Advances
- TS8537 Assurance Controls and Compliance Management
- TS8539 Security Governance and Management

Upon completion of all required course work:
- TS9984 * Doctoral Comprehensive Examination I
- TS9985 * Doctoral Comprehensive Examination II
- TS9996 * Dissertation Research I
- TS9997 * Dissertation Research II
- TS9998 * Dissertation Research III
- TS9999 * Dissertation Research IV

Eight Elective Courses 32 quarter credits
Choose any graduate course(s).

Total 120 quarter credits

Review of this specialization is pending in AL, AZ, FL, GA, KY, MN, SC, and WA. Contact an enrollment counselor for additional information regarding this specialization.

Project Management

The doctoral Project Management specialization offers a terminal degree option for information technology project management professionals and IT professionals who have a master’s degree in computer science or a related field. Specialization topics include project and program management, risk management, project governance, and portfolio optimization. This specialization provides learners with advanced research, scholarly writing, and IT project management skills, and culminates in a dissertation that advances the body of IT project management knowledge. Upon successful completion of this specialization, learners are prepared to pursue careers as IT project management consultants, managers, or educators.

Residency Requirement(s):
Three one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquia page on iGuide.

Twenty-Two Required Courses 88 quarter credits
Core courses:
- TS8004 Information Technology Research and Practice
- OM8301 Survey of Research Literature in Information Technology Management Infrastructure
- OM8302 Survey of Research Literature in Information Technology Planning and Delivery
- OM8303 Information Technology Technical Foundations
- OM8304 Information Technology Delivery
- OM8305 Information Technology Strategy and Management
- TS8306 Advances in Information Technology
- OM7080 Statistical Research Techniques

OM8022 * Survey of Applied Research Methods
OM8025 * Advanced Qualitative Research OR
OM8026 * Applied Multivariate Modeling OR
OM8027 * Research Methodology
TS8940 * Information Technology Consulting Practice Seminar OR
TS8950 * Teaching Practice Seminar in Information Technology Education

Specialization courses:
OM8521 Advances in Project Planning
OM8523 Advances in Project Execution
OM8525 Strategic Leadership and Human Resource Management
OM8527 Advanced Risk Management
OM8529 Program and Portfolio Management

Upon completion of all required course work:
- TS9984 * Doctoral Comprehensive Examination I
- TS9985 * Doctoral Comprehensive Examination II
- TS9996 * Dissertation Research I
- TS9997 * Dissertation Research II
- TS9998 * Dissertation Research III
- TS9999 * Dissertation Research IV

Eight Elective Courses 32 quarter credits
Choose any graduate course(s).

Total 120 quarter credits

Review of this specialization is pending in AL, AZ, FL, GA, KY, MN, OH, SC, and WA. Contact an enrollment counselor for additional information regarding this specialization.

Human Resource Management

The MBA Human Resource Management specialization curriculum emphasizes contemporary business and human resource management best practices. The specialization’s competency-based instruction design is focused on immediate application of knowledge, competencies, and skills necessary to integrate business and human resource functions in organizations. Specialization topics include national and international HRM perspectives and practices, strategic staffing, law, culture, change, and HRM-specific technology. Through the synthesis of business and HRM best practice and theory, learners are prepared to make informed, practitioner-based decisions resulting in increased professional development, organizational growth, and enterprise sustainability. Upon successful completion of this specialization, learners have gained relevant knowledge competencies and skills enabling them to enter the HRM industry or advanced HRM-related careers.

Sixteen Required Courses 48 quarter credits
Core courses:
- First two courses taken first and in sequence:
  - MBA9010 Professional Effectiveness: Stretch, Impact, Reposition
  - MBA9020 Leading for Results
  - MBA9110 Marketing and Brand Management
  - MBA9130 Operations and Process Management
  - MBA9140 * Financial Management
  - MBA9150 Strategy
  - MBA9160 Managing Information Assets and Technology
  - MBA9180 Accounting
  - MBA9190 Applied Managerial Statistics

Continued
Specialization courses:
- MBA9212 * Human Resource Management in 21st Century Knowledge
- MBA9214 * Building Organizational Culture
- MBA9216 * Human Resource Management Technologies and Applications
- MBA9218 * Human Capital Management
- MBA9222 * Organizations, Governance, and the Law

Choose one elective course:
- MBA9120 Sales and Customer Relationship Management
- MBA9170 Regulatory and Ethical Environment of Business
- MBA9210 Developing Relationships
- MBA9220 Leading Teams
- MBA9240 Facilitating Change
- MBA9250 Leveraging Workplace Diversity
- MBA9260 Negotiating for Results

The Human Resource Management Capstone course should be taken during the learner's final quarter.

MBA9370 * Human Resource Management Capstone: Judgment, Planning, and Action

Total 48 quarter credits

Review of this specialization is pending in AL, AZ, FL, GA, KY, MN, OH, SC, and WA. Contact an enrollment counselor for additional information regarding this specialization.

Page 94 - School of Education

The following new program and specializations have been added in the School of Education.

As of October 8, 2007, learners can no longer enroll in the Post-Master's Certificate in Leadership in Educational Administration. The EdS Leadership in Educational Administration specialization replaces the Post-Master's Certificate in Leadership in Educational Administration.

Education Specialist (EdS)

The School of Education’s Education Specialist degree serves learners seeking a post-master’s graduate experience that emphasizes both practice and scholarship. The EdS degree assists practitioners by moving them toward the scholarly focus of the doctoral experience.

Review of this program is pending in AL, AZ, FL, GA, KY, MN, SC, and WA. Contact an enrollment counselor for additional information regarding this program.

Education Specialist (EdS) Specializations

Curriculum and Instruction

The Education Specialist (EdS) program with a specialization in Curriculum and Instruction helps learners develop and demonstrate the research-based knowledge, skills, and attitudes necessary for effective classroom, school, and district-level leadership in curriculum and instruction. Learners study theory, practice and assessment, reflection, collaboration, and leadership, and gain the practical experience needed to foster and guide improvement initiatives at the local and district levels. The Curriculum and Instruction specialization is designed around national standards and is for educators who have completed a master’s degree and are interested in pursuing leadership careers such as school or district-level administrator, director of assessment, director of instruction, district curriculum director, curriculum specialist, or educator-leaders guiding curriculum and instructional improvement initiatives to increase student achievement.

Equivalent course work taken as part of the EdS program may be applied to degree requirements for a Capella PhD.

Residency Requirement(s):

Two one-week colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquium page on iGuide.

Twelve Required Courses 48 quarter credits

Core courses:
- ED8007 Leading Innovation
- ED8113 * Advanced Study in Research Methods

Specialization courses:
- ED7541 Teacher Supervision and Evaluation
- ED8111 Historical and Social Foundations of Education
- ED822 The Funding of Educational Institutions
- ED825 Curriculum Development
- ED8533 Advanced Curriculum Mapping: Reflection and Practice
- ED8534 Advanced Instruction and Assessment: Reflection and Practice
- ED8535 Advanced Collaboration for the Improvement of Curriculum and Instruction
- ED8538 Advanced Curriculum and Instruction: Program Evaluation
- ED8539 * Curriculum and Instruction: Research for Decisions
- ED8119 * Advanced Practicum in Research Design

Total 48 quarter credits

Leadership in Educational Administration

The Education Specialist (EdS) program with a specialization in Leadership in Educational Administration prepares learners who have already completed a master's degree to pursue roles in K–12 administration. Learners who successfully complete the course work, internship, and residency colloquia gain competencies that align with Interstate School Leaders Licensure Consortium (ISLLC) standards. The specialization is designed to prepare learners to seek licensure in their state and pursue roles such as principal, superintendent, or director of curriculum and instruction. Topics addressed in the Leadership in Educational Administration specialization include effective management; collaboration with stakeholders such as the community, families, and staff; and developing a shared vision of learning.

Equivalent course work taken as part of the EdS program may be applied to degree requirements for a Capella PhD.

Residency Requirement(s):

Two one-week residential colloquium sessions related to time and program credit completion. See policy 3.04.05 Attendance at Residencies in the University Policies section of the catalog. Also see the Residential Colloquium page on iGuide.

Twelve Required Courses 48 quarter credits

Core courses:
- ED8007 Leading Innovation
- ED8113 * Advanced Study in Research Methods

Specialization courses:
- ED820 Principles of Educational Administration
- ED822 The Funding of Educational Institutions
- ED823 Education and the Law

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
For learners seeking a principal licensure 12 quarter credits

- ED853 Elementary Administration
- ED854 Secondary Administration
- ED8911 The Minnesota K-12 Principalship
- ED7901 Internship in Educational Administration I
- ED7902 Internship in Educational Administration II

For learners seeking superintendent licensure 12 quarter credits

- ED7543 The Superintendency
- ED8910 The Minnesota Superintendent
- ED7903 Internship in the Superintendency I
- ED7904 Internship in the Superintendency II

Total 48 quarter credits

Capella University does not, and cannot, guarantee licensure. These programs are intended to prepare learners for the state’s licensure exam. Attainment of state license is the learner’s responsibility. Each learner must determine the requirements of each state in which the learner seeks to be licensed and is responsible for compliance with those requirements.

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate school representative.

In Minnesota, learners who wish to add an endorsement to an existing license must complete additional field work. To expand an elementary or secondary license to K-12, learners must complete a second 200-hour internship. To add a principal endorsement to a superintendent endorsement in Minnesota (or vice versa), the internship is 320 hours (MR, 3512.0200, Subp.3.).

Learners seeking licensure in Arizona after August 2006 must secure a Structured English Immersion endorsement (SEI). Capella University has entered into an alliance with Rio Salado College regarding course work for the SEI endorsement. Learners who need this endorsement are encouraged to contact academicadvisement@mail.riosalado.edu to discuss the necessary courses and the application process at Rio Salado College.

Prospective Washington state learners are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or profed@ospi.wednet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district as to whether this program may qualify for salary advancement.

**Page 108 - School of Human Services**

The following new specializations and program have been added in the School of Human Services.

**Master of Science (MS) in Human Services Specialization**

**School Counseling**

The School Counseling specialization prepares master’s learners to work as school counselors in public or private elementary, middle, and high school settings. Academic study and clinical training help learners begin to apply various counseling approaches when working with Pre-K–12 children and adolescents. Built on national standards and models, the School Counseling specialization offers a comprehensive approach to effectively delivering and managing contemporary school counseling programs. This specialization prepares school counselors to serve as school leaders who advocate for the personal, educational, and social needs of students.

This specialization requires course work, field training including a 100-hour practicum and 600-hour internship, and two six-day residencies.

Residency Requirement(s):
- Two six-day residencies (HS-R5910, HS-R5911).

Seventeen Required Courses 68 quarter credits

Core courses:
- HS5002 Survey of Research in Human Development and Behavior
- HS5006 Survey of Research Methodology
- HS5106 Assessment, Tests, and Measures
- HS815 Professional and Scientific Ethics
- HS834 Ethnic and Cultural Awareness
- HS841 Group Counseling and Psychotherapy

All academic courses listed below are 10-week online courses. Each includes specific residency days or field experience. Learners must complete prerequisites and residency or clinical experience requirements to be eligible to complete each course in the sequence.

- HS5910 * School Counseling Pre-Practicum Course I (4 quarter credits) AND
- HS-R5910 * School Counseling Pre-Practicum Laboratory I (non-credit)
- HS5911 * School Counseling Pre-Practicum Course II (4 quarter credits) AND
- HS-R5911 * School Counseling Pre-Practicum Laboratory II (non-credit)
- HS6102 * School Counseling Clinical Practicum (4 quarter credits plus 100 hours field experience)
- HS6131 * School Counseling Clinical Internship I (4 quarter credits plus 300 hours field experience)
- HS6132 * School Counseling Clinical Internship II (4 quarter credits plus 300 hours field experience)

Specialization courses:
- HS5280 Introduction to School Counseling
- HS5282 Developmental School Counseling and Pupil Services
- HS840 Counseling and Guidance with Children
- HS854 Child and Adolescent Counseling
- HS879 Life Planning and Career Development
- HS5990 * Integrative Project

One Elective Course 4 quarter credits

Choose any graduate course(s).

Total 72 quarter credits

Review of this specialization is pending in AL, AZ, FL, GA, KY, MN, OH, SC, and WA. Contact an enrollment counselor for additional information regarding this specialization.

Capella University does not, and cannot, guarantee licensure. This program is intended to prepare learners to sit for their state’s licensure examination. Attainment of state license is the learner’s responsibility. Each learner must determine the requirements of each state in which the learner seeks to be licensed and is responsible for compliance with those requirements. State regulations vary regarding course requirements for professional licensure.

State regulations vary regarding course requirements for professional licensure. For assistance with state-mandated course requirements for licensure, contact the appropriate school representative.

Prospective Washington state learners are advised to contact the Office of the Superintendent of Public Instruction at 360-725-6320 or profed@ospi.wednet.edu to determine whether this education program is approved for teacher certification or endorsements in Washington state. Additionally, teachers are advised to contact their individual school district as to whether this program may qualify for salary advancement.

Graduates of this specialization are not eligible for licensure in South Carolina. Learners residing in South Carolina should check with the state licensing agency for specific requirements for professional licensure.

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
Master of Science (MS) in Public Health

Health Management and Policy

The Health Management and Policy master’s specialization provides a comprehensive examination of the topics and issues within the public health discipline and the service delivery model. The curriculum is based on a multidisciplinary approach that combines management sciences knowledge, organizational and financial theory and practice, public administration, and economics. The Health Management and Policy specialization is focused on preparing learners to influence local, national, and global public health policy, work with diverse populations to address health disparities, foster community-based promotion and disease prevention programs, and lead public health efforts to improve community and population health. Successful graduates of this specialization are prepared to pursue careers in environmental health, health care administration, prevention and promotion, and public administration at the local, state, and national levels.

Fifteen Required Courses 60 quarter credits

Core courses:
- PUBH5002 Survey of Public Health Concepts and Issues
- PUBH5500 Introduction to Public Health Administrative Systems
- PUBH5503 Environmental Health Concepts in Public Health
- PUBH5506 Psychological, Behavioral and Social Issues in Public Health
- PUBH5509 Principles of Biostatistics
- PUBH5512 Principles of Epidemiology
- PUBH5993 Integrative Project for Public Health Learners
- PUBH5997 Public Health Professional Development Specialization courses:
- PUBH5100 Management of Health Service Organizations
- PUBH5104 Fundamentals of Health Care Finance
- PUBH5108 Public Health Communication Strategies
- PUBH5112 Health Economics
- PUBH5116 Strategic Planning and Operations Management
- PUBH5120 Evidence-Based Management of Public Health Programs
- PUBH5124 Public Health Leadership and Politics

Total 60 quarter credits

Social and Behavioral Sciences

The Social and Behavioral Sciences master’s specialization provides a comprehensive examination of the behavioral, psychological, and social factors that influence community and population health status across national and international settings. Specialization topics include health disparities and inequalities, cultural health determinants, social and behavioral health interventions, health care availability and access, and the information needs of diverse populations. Successful graduates of this specialization are prepared to pursue careers in health care organizations, public agencies, and social welfare organizations that facilitate research, community assessment, and program development and evaluation.

Fifteen Required Courses 60 quarter credits

Core courses:
- PUBH5002 Survey of Public Health Concepts and Issues
- PUBH5500 Introduction to Public Health Administrative Systems
- PUBH5503 Environmental Health Concepts in Public Health
- PUBH5506 Psychological, Behavioral and Social Issues in Public Health
- PUBH5509 Principles of Biostatistics
- PUBH5512 Principles of Epidemiology
- PUBH5993 Integrative Project for Public Health Learners
- PUBH5997 Public Health Professional Development

Social and Behavioral Sciences:

- PUBH5002 Survey of Public Health Concepts and Issues
- PUBH5500 Introduction to Public Health Administrative Systems
- PUBH5503 Environmental Health Concepts in Public Health
- PUBH5506 Psychological, Behavioral and Social Issues in Public Health
- PUBH5509 Principles of Biostatistics
- PUBH5512 Principles of Epidemiology
- PUBH5993 Integrative Project for Public Health Learners
- PUBH5997 Public Health Professional Development

* Denotes courses that have required prerequisite(s). Refer to the descriptions for further details.
### Specialization courses:

- **PUBHS5200**: Social and Behavioral Research Methods
- **PUBHS5204**: Theories of Social and Behavioral Sciences
- **PUBHS5208**: Public Health Program Planning and Evaluation
- **PUBHS5212**: Assessment and Surveillance in Public Health
- **PUBHS5216**: Public Health Information for Diverse Populations
- **PUBHS5220**: Health Disparities in the United States
- **PUBHS5224**: International Public Health

**Total**: 60 quarter credits

**Page 65 - Undergraduate Course Descriptions**

The following new course descriptions have been added.

**BUS4080 - Fundamentals of Retail Management (6 quarter credits)**. This course provides learners with the necessary foundation to begin Retail Management specialization courses. Learners explore several aspects of the retail management environment, including operations, compliance issues, and planning. Course topics include a wide range of retail management issues that are addressed in greater detail in the remainder of the specialization courses.  
*Prerequisite(s): BUS3010, BUS3020, BUS3030.*

**BUS4081 - Brand Building and Channel Development (6 quarter credits)**. This course presents an in-depth investigation of brands. Learners gain understanding of ways that an organization’s brand provides a broad definition of its purpose, uniqueness, and its package of products and services. Course topics include merchandising, marketing, channel development, and establishing and delivering the brand promise.  
*Prerequisite(s): BUS4080.*

**BUS4082 - Marketing, Merchandising, and Advertising (6 quarter credits)**. This course defines the marketing, promotion, merchandising, and advertising aspects of managing a retail operation. Learners examine the responsibilities of retail managers, including creating awareness, organizing merchandise, and promoting their products. This course provides a foundation for defining and reaching a client base using product knowledge, market analyses, and strategic planning design.  
*Prerequisite(s): BUS4080.*

**BUS4083 - Retailing Analytical Tools and Techniques (6 quarter credits)**. Learners in this course gain practical experience using financial analysis tools to calculate metrics and apply them in the managerial decision-making process. Course topics include product, department, and operation performance, inventory management, and comparative analysis.  
*Prerequisite(s): BUS4080.*

**BUS4084 - Pricing Management (6 quarter credits)**. This course covers fundamental concepts of establishing product pricing. Learners analyze the various factors that determine a product’s price point and learn how to set product prices. Course topics include product knowledge, local and ethnic marketing, regional mix, target audience, and competitive pricing.  
*Prerequisite(s): BUS4080.*

**BUS4085 - Management and Operational Issues in Retail (6 quarter credits)**. In this course, learners study retail management proficiencies including effective planning, organizing, leading, and controlling. This course covers managerial responsibilities in a practical, applied setting, providing learners with an opportunity to combine their personal and professional experiences with course content in real-world scenarios.  
*Prerequisite(s): BUS4080.*

**PS4210 - Principles of Emergency Management (4 quarter credits)**. This course introduces learners to concepts and problems associated with crisis and emergency management. Learners examine emergencies, crises, and disasters, and explore the need to develop crisis and contingency plans. Other course topics include the National Response and National Contingency plans; organizing, preparing, and managing a response organization in a turbulent environment; and effective crisis incident decision making and communication.  
*Prerequisite(s): PS4200.*

**PS4220 - Emergency Planning (4 quarter credits)**. This course presents the strategies and skills required for successful emergency planning. Learners study the components of an effective emergency plan and the principles and resources that guide the planning process. Learners examine federal requirements governing emergency management and emergency planning structures, including Emergency Operations Centers (EOCs), the National Incident Management System (NIMS), the Incident Command System (ICS), and Mutual Aid Agreements. Learners also analyze the effect of disasters on physical and psychological health.  
*Prerequisite(s): BUS4080.*

**PS4225 - Emergency Management and Homeland Security (4 quarter credits)**. Learners in this course assess the factors that influence how emergency and homeland security leaders respond to and manage an emergency situation. Learners examine the assessment and deployment of emergency management assets and identify the differences between various law enforcement agencies and the resources they use to respond to critical incidents.  
*Prerequisite(s): PS4200.*

**PS4230 - Leadership in Emergency Management (4 quarter credits)**. In this course, learners examine and apply leadership theories and strategies used in crisis environments. Learners study the fundamentals of human resource management and evaluate the tools needed to build effective teams.  
*Prerequisite(s): PS4200.*

**PS4240 - Technology in Emergency Management (4 quarter credits)**. This course focuses on the role of information technology in crisis and response management. Learners examine disaster and crisis information requirements and determine appropriate uses of technology during emergency situations. Learners also study the causes and effects of information breakdowns during emergency situations.  
*Prerequisite(s): PS4200.*

**PS4250 - Decision Management in Critical Incidents (4 quarter credits)**. Learners in this course develop the critical thinking and analytical skills needed to make effective decisions in critical environments. Learners gain an understanding of the tactical, practical, and political decisions made in the emergency management field, and analyze potential responses to those decisions.  
*Prerequisite(s): PS4200.*

**PS4260 - Hazard Identification and Vulnerability (4 quarter credits)**. In this course, learners examine the basic structure of hazard identification and evaluate the methods used to make environmental and structural vulnerability assessments. Learners also evaluate retrospective and predictive approaches to properly identify and prepare for man-made and natural disasters.  
*Prerequisite(s): PS4200.*

**PS4265 - Hazard Mitigation and Preparedness (4 quarter credits)**. In this course, learners examine various hazard mitigation strategies, tools, and techniques used to reduce vulnerability. Learners also explore the mitigation and preparedness functions of emergency managers; the role of politics in hazard mitigation policy at the local, state, and federal levels; and the private sector’s potential contributions to managing development in hazardous areas.  
*Prerequisite(s): PS4260.*

**PS4270 - Disaster Response Operations and Management (4 quarter credits)**. This course provides learners with an understanding of incident management operations, from threat detection to post-incident analysis. Learners assess the challenges associated with responding effectively to terrorist situations and evaluate the effect of stress on incident management.  
*Prerequisite(s): PS4200.*

**PS4280 - Disaster Recovery (4 quarter credits)**. In this course, learners analyze recovery strategies applied to disasters and evaluate the effectiveness of recovery efforts. Learners also examine the different ways in which various agencies work together as part of the longer-term recovery process.  
*Prerequisite(s): PS4270.*

**PS4290 - Social Dimensions of Disaster (4 quarter credits)**. Learners in this course identify how events of crisis affect people. Learners develop an awareness of the effect of human influence and behavior on disaster response and recovery.
Page 130 - Graduate Course Descriptions

The following new and revised courses have been added.

School of Business and Technology

MBA9212 - Human Resource Management in 21st Century Knowledge (3 quarter credits). This course provides a global perspective to the human resource management field. Learners examine traditional HRM functions such as human capital recruitment, development, and retention. Learners compare strategic and tactical approaches to human resource management and evaluate communication, influence, and strategic practices in global organizations. Prerequisite(s): MBA9010, MBA9020.

MBA9214 - Building Organizational Culture (3 quarter credits). This course provides an overview of approaches to organizational design, culture, change, and transformation. Learners evaluate organizational designs and structures, change management models, and best practices for transforming organizational culture to achieve business goals and objectives. Learners focus on developing design, change, and transformation processes that tactically influence organizations. Prerequisite(s): MBA9212.

MBA9216 - Human Resource Management Technologies and Applications (3 quarter credits). In this course, learners explore established human resource management technologies used to achieve organizational capacity, integration, and effectiveness. Learners study and apply strategies that use HRM technologies to maximize human capital productivity. The course emphasizes becoming skilled HRM technologists seeking organizational and business opportunities to employ HRM technologies. Prerequisite(s): MBA9212.

MBA9218 - Human Capital Management (3 quarter credits). This course presents the fundamental practices of human capital management. Learners study and apply practices associated with workforce development, workforce management, and outsourcing. The course focuses on enabling learners to shape the global workforce. Prerequisite(s): MBA9212.

MBA9222 - Organizations, Governance, and the Law (3 quarter credits). This course provides learners with the foundational elements of legal thinking, practice, and application needed to understand the role and influence of the organizational laws and legal practices. Learners examine the roles and influence of law in the workplace, and study legal theories, practices, and strategies used by attorneys to develop workplace policies and address other employment-related issues. The course provides opportunities for learners to exercise legal knowledge, thought, and practice through experiential activities. Prerequisite(s): MBA9212.

MBA9370 - Human Resource Management Capstone: Judgment, Planning, and Action (3 quarter credits). This is an integrative course for learners completing the MBA Human Resource Management specialization. Learners synthesize and apply human resource management knowledge, and evaluate current research and topics relative to this specialization. Learners complete a project that incorporates the skills necessary for analyzing HRM issues, thinking creatively and strategically, using sound judgment, and establishing plans. Prerequisite(s): Completion of all required MBA course work. Cannot be fulfilled by transfer or petition.

OM8521 - Advances in Project Planning (4 quarter credits). Learners in this course identify and evaluate seminal research in a variety of project management areas, including project planning. Learners focus their research on effective techniques and tools used to define, plan, and initiate results-driven projects. Available online only. Cannot be fulfilled by transfer.

OM8523 - Advances in Project Execution (4 quarter credits). Learners in this course identify and evaluate seminal research in a variety of project management areas, including project resource management and project execution. Learners focus their research on effective techniques and tools used to execute, monitor, control, and close projects. Available online only. Cannot be fulfilled by transfer.

OM8525 - Strategic Leadership and Human Resource Management (4 quarter credits). In this course, learners analyze leadership theories and human resource management approaches to project or program management. Learners evaluate the advantages and disadvantages of various leadership skills and examine their effects on leading a project team to achieve results. Learners also explore ways to optimize HRM to improve an organization’s project implementation capabilities. Available online only. Cannot be fulfilled by transfer.

OM8527 - Advanced Risk Management (4 quarter credits). Learners in this course explore current trends and methods of project risk management. Learners evaluate approaches to preventing, mitigating, and managing project risks, and identify strengths, weaknesses, and gaps in project risk management research. Available online only. Cannot be fulfilled by transfer.

OM8529 - Program and Portfolio Management (4 quarter credits). This course presents methods of managing multiple projects and project portfolios. Learners evaluate and apply program integration and portfolio management techniques, and examine methods used to optimize the overall value of project portfolios. Available online only. Cannot be fulfilled by transfer.

TS5610 - Introduction to Health Information Systems (4 quarter credits). This course provides a fundamental, critical view of major health care policies that affect the health information industry. In this course, learners become familiar with and learn to use the unique vocabulary of the health care environment. Learners study how health information management and the information technology supporting it can impact the financial status of businesses in the health care industry. From this perspective, learners analyze the differences between health information systems and other information management systems.

TS5615 - Health Informatics (4 quarter credits). This course provides learners with a foundation for their studies in the Health Information Management specialization by focusing on standard clinical technology and health information management, and developing a solid foundation in basic medical language. Learners study the roles of technology professionals in health care environments, focusing on advanced data collection, analysis, and decision making for health care providers. Further, learners identify the importance of interface design and its role in supporting the interpretation of health care information.

TS5620 - Databases in Health Care Environments (4 quarter credits). Learners in this course identify the basic requirements of data architectures pertinent to health care systems with an emphasis on the relationship between medical information and databases. Learners study industry security standards for controlling the storage, retrieval, and management of health care information. Learners also practice using advanced data search and access techniques and explore data mining techniques for medical information systems.

TS5625 - System Security in Health Care Environments (4 quarter credits). In this course, learners focus on securing systems and networks in health care environments and explore the legal and ethical ramifications of health care systems development and deployment. Learners identify the requirements for privacy and security in health care organizations and explore systems and communications theory as they relate to ensuring secure information systems. Learners also study HIPAA and other security-related standards as they apply to the design of secure health care systems.

TS5630 - Data Analysis and Decision Support for Health Information Technology Practitioners (4 quarter credits). In this course, learners identify major health care policies, analyze and develop health care technology policies, and practice process modeling that allows information technology to be used to critically analyze solutions to health care management and delivery problems. Learners also explore ways in which decision analysis is used daily in health care practitioner settings, along with ways to facilitate executive communications through the use of IT.

Continued
TS5635 - Strategic Management of Information Technology in Health Organizations (4 quarter credits). Learners in this course explore strategies fundamental to successful deployment and use of systems in health care practitioner settings. The course focuses on leadership theories and their relationship to the successful management of information technology in health care organizations. Learners are introduced to statistical techniques that support biomedical research and learn to identify and use analysis techniques that support the management of executive decisions. Learners discover ways to integrate knowledge management techniques in order to operate health care companies more effectively and efficiently, especially in a patient-focused environment. Learners are encouraged to develop methods for strategic management and resource planning based on their understanding of the role of IT in health care enterprises.

TS8531 - Network Security Advances (4 quarter credits). This course presents advances in information assurance and the ways they help decision makers accurately gauge, estimate, and examine the impact of implementing various network security protection mechanisms. Learners evaluate emerging information security protection research and identify the potential advantages and disadvantages of protecting the security of the network. Available online only. Cannot be fulfilled by transfer.

TS8533 - Enterprise Security Risk Management (4 quarter credits). Learners in this course examine research in information security risk management. Learners review scholarly literature in the field as it relates to risk modeling, assessment, and management. Other course topics include outsourcing and the legal and technological changes that affect risk management. Available online only. Cannot be fulfilled by transfer.

TS8535 - System and Application Security Advances (4 quarter credits). This course presents advances in ensuring system and application security and the ways they help decision makers accurately gauge, estimate, and examine the impact of implementing various system and application security protection mechanisms. Learners evaluate emerging information security protection research and identify the potential advantages and disadvantages of protecting system and application security. Available online only. Cannot be fulfilled by transfer.

TS8537 - Assurance Controls and Compliance Management (4 quarter credits). This course provides an overview of the management processes and organizational controls needed to ensure data protection. Learners review federal, state, and other governmental and industry standards that companies must follow to be compliant in safeguarding data. Learners analyze the depth and breadth of compliance management research and investigate different approaches to data protection control and compliance. Available online only. Cannot be fulfilled by transfer.

TS8539 - Security Governance and Management (4 quarter credits). The focus of this course is on the strategic security planning organizations need to implement and manage security programs. Learners examine governance principles and the ways they are applied to information security management to ensure that security programs are aligned with the organization's long-term strategic direction. Available online only. Cannot be fulfilled by transfer.

School of Education
ED8533 - Advanced Curriculum Mapping: Reflection and Practice (4 quarter credits). In this course, learners focus on developing a professional approach to curriculum design. Following an analysis of curriculum development, learners apply concepts of curriculum mapping and analyze the use of technology as a tool. Reflective practices support the development of a personal curriculum development philosophy. Learners who have taken ED5533 may not also earn credit for ED8533. Rather, they should select any other PhD-level course in the School of Education to fulfill their specialization requirements.

ED8534 - Advanced Instruction and Assessment: Theory and Practice (4 quarter credits). Learners in this course focus on the design and evaluation of instructional models and assessment strategies to meet the diverse needs of students. Through the analysis of theory and research supporting innovative instructional models and assessment strategies, learners develop specific content-area and grade-level applications for improved student achievement. The course includes analysis of issues and trends related to new and emerging instructional models and assessment strategies. Learners who have taken ED5534 may not also earn credit for ED8534. Rather, they should select any other PhD-level course in the School of Education to fulfill their specialization requirements.

ED8535 - Advanced Collaboration for the Improvement of Curriculum and Instruction (4 quarter credits). In this course, learners collaborate to develop curriculum that improves student achievement. Collaborative skills include coaching and mentoring, team building, and building communities of practice. Professional practice is based on theory and research-based models. Course work includes experience-based learning and case study analysis. Learners who have taken ED5535 may not also earn credit for ED8535. Rather, they should select any other PhD-level course in the School of Education to fulfill their specialization requirements.

ED8538 - Advanced Curriculum and Instruction: Program Evaluation (4 quarter credits). Learners in this course develop the skills, knowledge, and attitudes necessary for effective program evaluation. The course focuses on the trends, issues, and initiatives related to data-based decision making, which is one of the desired outcomes of program evaluation. Through the process of reflection and practical application, learners become familiar with the integral role program evaluation plays in the improvement of curriculum, instruction, and assessment.

School of Human Services
HS5280 - Introduction to School Counseling (4 quarter credits). This course introduces learners to the role and functions of the professional school counselor across the Pre-K–12 curriculum. Learners analyze the history and current trends of school counseling programs and design leadership strategies to improve school environments. Learners also study models of prevention and intervention in school settings and the American School Counselor Association (ASCA) National Model as a professional framework for practice. Other course topics include community, environmental, and institutional barriers that enhance or impede student success, and the role of racial, ethnic, and cultural issues in school counseling.

HS5282 - Developmental School Counseling and Pupil Services (4 quarter credits). This course provides a comprehensive, developmental approach to establishing and delivering school counseling programs and services, and the management, evaluation, and accountability needed to sustain them. Learners study the needs, structure, specialized areas, and evaluation functions of school counseling programs. Learners also examine comprehensive models of guidance using the American School Counselor Association (ASCA) National Model and the role of the school counselor as an advocate for social justice.
HS5910 - School Counseling Pre-Practicum Course I (4 quarter credits). This online course must be taken with HS-R5910 - School Counseling Pre-Practicum Laboratory I. Learners explore the identity, function, and role of the school counselor, and evaluate the assessment and intervention techniques, consultation processes, and ethical principles used in clinical practice. Learners apply counseling theories, methods and practices. Prerequisite(s): School Counseling learners must have completed or be progressing in the following courses: HS5002, HS5280, HS834, HS815, HS854, HS841. Cannot be fulfilled by transfer.

HS5911 - School Counseling Pre-Practicum Course II (4 quarter credits). This online course must be taken with HS-R5911 - School Counseling Pre-Practicum Laboratory II. The course focuses on advanced school counseling techniques for Pre-K-12 children, families, and communities. Learners critique clinical practice theories and evaluate techniques and methods used during the various stages of group counseling. Learners also explore the role of culture, race, and ethnicity in clinical practice settings, and learn to apply theories and practices of individual and family systems counseling relevant to school counselors. Prerequisite(s): School Counseling learners must have completed or be progressing in the following courses: HS5910, HS-R5910, HS5282, HS840, HS879, HS5006, HS5106. Cannot be fulfilled by transfer.

HS6102 - School Counseling Clinical Practicum (4 quarter credits). This clinical practicum is a requirement for all School Counseling learners seeking licensure as a part of their academic program. This course is a supervised field experience during which learners practice specific clinical skills, including interviewing, assessment, intervention, documentation, and consultation in a school counseling field setting. Learners use fundamental communication and interviewing principles and design individual and small-group counseling approaches that promote student and school success. This course includes 100 hours of clinical field experience and no less than 15 hours of face-to-face contact with field supervisors. Prerequisite(s): Learners must have completed or be progressing in the following courses: HS5910, HS-R5910, HS5911, HS-R5911. Cannot be fulfilled by transfer.

HS6132 - School Counseling Clinical Internship II (4 quarter credits). This is the second course in a sequence of two clinical internship courses in the School Counseling specialization in the School of Human Services. Learners apply counseling skills and prevention and crisis intervention strategies in a field setting. Learners also design guidance approaches to assist students with academic, career, and personal and social development, and build teams that promote counseling program objectives and facilitate student achievement. This internship requires 300 additional hours of clinical field experience. Prerequisite(s): HS6131. Cannot be fulfilled by transfer.

Colloquia and Residencies

HS5910 - School Counseling Pre-Practicum Laboratory I. This pre-practicum residency focuses on initial development of clinical school counseling proficiencies, including building relationship skills, assessing children and adolescents, performing interventions with children and adolescents, consulting with teachers and parents, and applying ethical and legal standards of practice. It integrates effective theories and approaches of individual counseling and consultation relevant to school counselors. Prerequisite(s): HS5002, HS5280, HS834, HS815, HS854, HS841. The pre-practicum residency has a companion academic online course, HS5910.

HS-R5911 - School Counseling Pre-Practicum Laboratory II. This residency focuses on advanced development of clinical school counseling proficiencies, including working with difficult populations, crisis counseling, substance abuse prevention and intervention strategies, group counseling in schools, and program evaluation and supervision. It integrates effective theories and approaches of individual counseling, group counseling, and consultation relevant to school counselors. Prerequisite(s): HS5910, HS-R5910, HS5282, HS840, HS879, HS5006, HS5106. The pre-practicum residency has a companion academic online course, HS5911.

PUBH5002 - Survey of Public Health Concepts and Issues (4 quarter credits). This course provides an overview of the major theories and concepts of public health. Learners study the psychological, social, and behavioral factors that affect individual and population health. Learners also evaluate the epidemiological, environmental, and administrative research related to public health concepts and measures. PUBH5002 must be taken by master’s learners in their first quarter. Cannot be fulfilled by transfer.

PUBH5100 - Management of Health Service Organizations (4 quarter credits). This course provides an overview of organizational and managerial principles and practices. Learners study organizational theory and behavior, principles of evidenced-based decision making, health problem analysis, intervention strategies, and monitoring and evaluation. This course emphasizes the systems approach to management, building organizational teams that foster cross-functional efficiencies and organizational and system integration. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5104 - Fundamentals of Health Care Finance (4 quarter credits). In this course, learners analyze the basic theories and principles of finance as applied in public health and review the fundamentals of accounting needed to prepare and analyze financial statements. Learners examine the development, utility, and interpretation of accounting information used to make managerial decisions, and identify and compare governmental financial compliance and reimbursement standards and strategies. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5108 - Public Health Communication Strategies (4 quarter credits). Learners in this course study communication theories and strategies, focusing on the development of cogent and persuasive written and oral media messages. The course emphasizes building skills needed to create consumer-oriented public health intervention and advocacy efforts, such as formative research, audience segmentation, and channel analysis. Learners also examine crisis communication strategies and advanced technologies, media, and community networks used to disseminate information. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5112 - Health Economics (4 quarter credits). This course addresses allocation of scarce resources to meet public health needs. It provides an overview of theories, tools, and methods of economic analysis and the role of health economics in the public policy decision-making process. Learners analyze national income theories and price theories, evaluate the behavior of organizations under varying economic conditions, and assess the economic roles of public health organizations, governments, and households. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5116 - Strategic Planning and Operations Management (4 quarter credits). In this course, learners examine the concepts, tools, and evidence-based best practices needed to plan, implement, and manage public health programs. The course provides an overview of the theories and approaches used in strategic and operational planning, including administration and evaluation, quality assurance, information systems integration, budgeting, and compliance. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512. Continued
PUBH5120 - Evidence-Based Management of Public Health Programs (4 quarter credits). Learners in this course evaluate evidence-based public health programs and policies, and identify guidelines on how to select, administer, and evaluate them. Learners study and apply the tools and practices of evidence-based decision-making, including using scientific evidence to develop guidelines and intervention strategies. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5124 - Public Health Leadership and Politics (4 quarter credits). This course presents significant issues affecting U.S. health policy. Learners evaluate public administration theories and their application to the public health system. Learners examine the health policy development process and analyze the factors affecting health policy initiatives and their limitations on policy and regulatory implementation. Learners also formulate leadership strategies to create political compromise. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5200 - Social and Behavioral Research Methods (4 quarter credits). This course provides an overview of social and behavioral sciences research within the context of public health. Learners examine social and behavioral factors that impact health status, and analyze health risk indicators and long-term trends in morbidity and mortality. Learners analyze theories that explain health disparities across populations and study and apply quantitative, qualitative, and evaluation research methods and research ethics. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5204 - Theories of Social and Behavioral Sciences (4 quarter credits). Learners in this course examine social and behavioral theories applied in public health research and practice, and evaluate how these theoretical constructs identify community health needs and address health inequalities. The course presents theories from an interdisciplinary perspective, and building on these theoretical bases, recommends practical problem-solving approaches to promote health in individuals, communities, and populations. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5208 - Public Health Program Planning and Evaluation (4 quarter credits). In this course, learners study the core functions of public health program planning and evaluation, including assessment, policy development, programmatic intervention, and quality assurance. Learners identify social and behavioral determinants associated with public health issues, and examine and evaluate programs and their impact on the health of individuals, organizations, communities, and nations. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5212 - Assessment and Surveillance in Public Health (4 quarter credits). This course presents the knowledge and skills needed to develop community assessment and surveillance strategies, and design programs and services that positively impact community and population health. Learners explore approaches to early detection, assessment, and disease surveillance and intervention strategies. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5216 - Public Health Information for Diverse Populations (4 quarter credits). The focus of this course is the social and behavioral context of health communication and its effect on the success of health outreach efforts. Learners study the elements of health information messages, the process by which they are created, and how they are understood and needed by diverse populations. Learners analyze communication theory and evaluate effective public information campaigns. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5220 - Health Disparities in the United States (4 quarter credits). Learners in this course explore the social factors contributing to racial, ethnic, socioeconomic, and gender disparities in health and health care. Learners examine health disparities on a local, regional, and national basis, calculating their impact on overall health status and health service use. Learners also develop community-based intervention strategies to address identified disparities. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5224 - International Public Health (4 quarter credits). This course focuses on the spread and control of disease and presents public health policy and program design, implementation, and evaluation from an international perspective. Learners explore the determinants of health and evaluate the quality of life of rural, urban, and ethnically diverse populations. Learners also compare the public health policies of established and developing countries and interpret how they impact disease control and promote health. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512.

PUBH5500 - Introduction to Public Health Administrative Systems (4 quarter credits). This course provides an overview of the elements of the public health system and reviews the administrative processes that foster integration and managerial effectiveness across the system. Learners study the organizational, financial, and managerial structure and function of the public health system and analyze the impact of health policy on administrative systems, including health insurance and reimbursement policy.

PUBH5503 - Environmental Health Concepts in Public Health (4 quarter credits). This course surveys the major issues related to environmental and occupational health and health hazards. Learners identify the sources of biological, chemical, and physical agents found in the environment and analyze their effects on water, food, and land resources in community and occupational settings. Learners also examine the legal framework, policies, and practices associated with controlling environmental and occupational hazards.

PUBH5506 - Psychological, Behavioral, and Social Issues in Public Health (4 quarter credits). Learners in this course explore psychological, social, and behavioral science theories and concepts applied throughout the health-illness spectrum. Learners identify the health concerns of individuals, organizations and communities, and examine the resources needed to develop social and behavioral policy and public health interventions. Learners also evaluate the efficient use of scarce health care resources and the participation of communities in adopting healthy self-care practices and developing programs to enhance the quality of life.

PUBH5509 - Principles of Biostatistics (4 quarter credits). This course provides an introduction to the objectives, principles, and methods of biostatistics for health sciences. Topics include statistical vocabulary; methods for descriptive data analysis; fundamentals of probability and sampling distribution; methods for statistical inference and hypothesis testing; and data analysis and linear regression for continuous, binary, and survival data. Learners conduct statistical data analysis using SPSS.

PUBH5512 - Principles of Epidemiology (4 quarter credits). This course provides an overview of epidemiology, including an evaluation of the nature of disease, the interaction among agent, host, and environment, and the chain of transmission. Learners examine epidemiological research methods for identifying and describing variables, determining key data sources, and formulating interventions to control disease occurrence and transmission. Prerequisite(s): PUBH5509.

PUBH5993 - Integrative Project for Public Health Learners (4 quarter credits). In this course, master’s learners demonstrate proficiency by applying learning from required, specialization, and any elective courses to complete an analysis of a public health organization or system, or propose a new application in their professional field. This course is intended only for learners in the Public Health Program. The integrative project course is taken after all required and specialization courses are completed or are in progress. Prerequisite(s): PUBH5002, PUBH5500, PUBH5503, PUBH5506, PUBH5509, PUBH5512. Cannot be fulfilled by transfer.

Continued
PUBH5997 - Public Health Professional Development (4 quarter credits). In this course, master's learners demonstrate proficiency by applying learning from required and specialization courses to the professional public health discipline. Professional development activities include preparing the integrative project for publication in a nationally recognized peer-reviewed public health journal, presenting at a national public health conference, participating in a community public health program or intervention, or preparing for professional licensure or certification. **Prerequisite(s): PUBH5993. Cannot be fulfilled by transfer.**

**Colloquia and Residencies**

**COL-R8921 - PhD Colloquium Track 1.** In the first residential colloquium, doctoral learners acquire and apply the academic and intellectual skill sets of the scholar-practitioner. The colloquium provides the opportunity to interact with peers, faculty, and university staff and participate in academic sessions and workshops, contemporary issues seminars, and specialization meetings within the school. Learners engage in scholar-practitioner self-reflection practices and gain learning experience that addresses the doctoral competencies of becoming a critical thinker, researcher, and professional communicator. Learners in academic psychology specializations attend this colloquium before completing 36 earned and transferred credits. All other learners attend this colloquium during their first quarter of enrollment or before completing 56 earned and transferred credits.

**COL-R8922 - PhD Colloquium Track 2.** The second residential colloquium emphasizes acquiring deeper knowledge as it is applied to the theoretical and research foundations within the discipline. The colloquium provides the opportunity to interact with peers, faculty, and university staff and participate in academic sessions and workshops, contemporary issues seminars, and specialization meetings within the school. Learning experiences expand learners’ intellectual applications and analysis skills and address the doctoral competencies of becoming a critical thinker, researcher, and professional communicator. Learners in academic psychology specializations attend this colloquium while completing 37–60 credits. All other learners attend this colloquium while completing 73–96 credits as a prerequisite for the comprehensive examination.

**COL-R8923 - PhD Colloquium Track 3.** The third residential colloquium focuses on expanding and applying doctoral competencies to the independent research phase of the program in preparation for the comprehensive examination and dissertation. The colloquium provides the opportunity to interact with peers, faculty, and university staff and participate in academic sessions and workshops, contemporary issues seminars, and specialization meetings. Learning experiences address critical thinking, research, and professional communication competencies and emphasize using intellectual and academic skill sets to synthesize and analyze theory and research as scholar-practitioners in the discipline. Learners in academic psychology specializations attend this colloquium while completing 61–95 credits. All other learners attend this colloquium while completing 73–96 credits as a prerequisite for the comprehensive examination.